

489972-2026 - Състезателна процедура

Норвегия – Консултантски услуги по управление и стопанска дейност и свързаните с тях услуги – Procurement - Process support and system tool for the prevention and reduction of sick leave, 2026

OJ S 134/2026 15/07/2026

Обявление за поръчка или концесия – стандартен режим - Обявление за промяна Услуги

1. Купувач

1.1. Купувач

Официално наименование: Ålesund kommune

Електронна поща: jonette.valaas.skare@alesund.kommune.no

Правна категория на купувача: Публичноправна организация, контролирана от местен орган

Дейност на възлагащия орган: Услуги по общофункционално управление на държавата

2. Процедура

2.1. Процедура

Заглавие: Procurement - Process support and system tool for the prevention and reduction of sick leave, 2026

Описание: The contracting authority would like to use this procurement to enter into a contract with one tenderer, including a service framework agreement for process support and SSA-L for system tools, as well as a set of joint contract terms (see the contract terms). The objective of the agreement is to cover the contracting authority's need for process support and the use of system tools for the prevention and reduced sick leave.

Идентификатор на процедурата: 91690aa5-8bbb-456e-94ab-a403904a9d12

Вътрешен идентификатор: 26/490

Вид процедура: Открита

Процедурата се ускорява: не

2.1.1. Цел

Естество на поръчката: Услуги

Основна класификация (cprv): 79400000 Консултантски услуги по управление и стопанска дейност и свързаните с тях услуги

Допълнителна класификация (cprv): 48000000 Софтуерни пакети и информационни системи, 72000000 ИТ услуги: консултации, разработване на софтуер, Интернет и поддръжка, 72260000 Услуги, свързани със софтуерни продукти, 79000000 Бизнес услуги: право, маркетинг, консултиране, набиране на персонал, печат и охрана, 79410000 Консултантски услуги по управление и стопанска дейност, 79414000 Консултантски услуги по управление на човешки ресурси, 79420000 Услуги по управление

2.1.2. Място на изпълнение

Административно-териториална единица на държавата (NUTS): Møre og Romsdal (NO0A3)

Държава: Норвегия

Допълнителна информация: Ålesund municipality.

2.1.4. **Обща информация**

Допълнителна информация: Regarding contract form and scope: The contracting authority would like to enter into a contract with one tenderer, including a service framework agreement for process support and SSA-L for system tools, as well as a set of joint contract terms (see the contract terms). Process support is regulated as a service framework agreement, and for this part the estimated frame as well as the upper roof are to be stated. The system will be regulated as an ongoing contract through SSA-L, and for this part only a rough estimate is given. This does not apply to any frame or upper roof. For process support, the contracting authority estimates the value per annum to approx. NOK 500,000 - 2,000,000 excluding VAT. I. e. NOK 2-8 million excluding VAT over 4 years. The scope of this framework agreement part of the contract will vary from year to year and it is dependent on various factors. The contracting authority has therefore set an upper limit on this part, in order to ensure continuity of the deliveries and increased predictability for the customer and the chosen tenderer. The upper ceiling for the framework agreement part is set at NOK 10 million excluding VAT, including options. The contracting authority reserves the right to end this part of the contract if the procurement exceeds the stated upper ceiling before the contract period expires and this is considered a significant change. The contracting authority estimates that the total value over 4 years for the system part is approx. NOK 2- 4 million over four years.

Правно основание:

Директива 2014/24/EC

2.1.6. **Основания за изключване**

Източници на основанията за изключване: Уведомление

Корупция: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, by enforceable judgement been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, involving European Communities or European Union member states (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Измами: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies?

Изпиране на пари или финансиране на тероризма: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies?

Участие в престъпна организация: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a

criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42)

Терористични престъпления или престъпления, които са свързани с терористични дейности: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, af 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision. Детски труд и други форми на трафик на хора: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Нарушение на задължения в областта на екологичното право: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Нарушение на задължения в областта на трудовото право: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Нарушение на задължения в областта на социалното право: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Споразумения с други икономически оператори за нарушаване на конкуренцията: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Тежко професионално нарушение: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Неверни данни, укриване на информация, непредставяне на придружаващи документи или получаване на поверителна информация във връзка с процедурата: Has the tenderer: a) given grossly incorrect information with the notification of the information required to verify that there is no basis for rejection, or of the qualification requirements being fulfilled, b) failed to provide such information, c) made reservations immediately to present the supporting documents requested by the contracting authority, or d) improperly affected the contracting authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Конфликт на интереси, свързан с участието в процедурата за възлагане на обществена поръчка: Is the tenderer aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Пряко или косвено участие в подготовката на процедурата за възлагане на обществена поръчка: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Предсрочно прекратяване на договор и налагане на обезщетения или други подобни санкции: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Неизпълнение на задължение, свързано с плащането на социалноосигурителни вноски: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Неизпълнение на задължение, свързано с плащането на данъци: Has the tenderer not fulfilled all of his tax and duty obligations in both the country where he is established and in the contracting authority's member state, if this is a different country than what he is established in?

Прекратена стопанска дейност: Has the tenderer's business conduct been stopped?

Банкрут: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Споразумение с кредиторите: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Неплатежоспособност: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Администриране на активите от ликвидатор: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Аналогична на несъстоятелност ситуация съгласно националното законодателство: Is the tenderer in a similar situation in accordance with an equivalent procedure set in the national law? See the national law, the relevant notice or procurement documents.

5. Обособена позиция

5.1. Обособена позиция: LOT-0000

Заглавие: Procurement - Process support and system tool for the prevention and reduction of sick leave, 2026

Описание: The contracting authority would like to use this procurement to enter into a contract with one tenderer, including a service framework agreement for process support and SSA-L

for system tools, as well as a set of joint contract terms (see the contract terms). The objective of the agreement is to cover the contracting authority's need for process support and the use of system tools for the prevention and reduced sick leave.

Вътрешен идентификатор: 26/490

5.1.1. Цел

Естество на поръчката: Услуги

Основна класификация (cpv): 79400000 Консултантски услуги по управление и стопанска дейност и свързаните с тях услуги

Допълнителна класификация (cpv): 48000000 Софтуерни пакети и информационни системи, 72000000 ИТ услуги: консултации, разработване на софтуер, Интернет и поддръжка, 72260000 Услуги, свързани със софтуерни продукти, 79000000 Бизнес услуги: право, маркетинг, консултиране, набиране на персонал, печат и охрана, 79410000 Консултантски услуги по управление и стопанска дейност, 79414000 Консултантски услуги по управление на човешки ресурси, 79420000 Услуги по управление

Варианти:

Описание на опциите: NOTE: Regarding options for duration: different rules for different parts of the contract - see the tender documentation.

5.1.2. Място на изпълнение

Административно-териториална единица на държавата (NUTS): Møre og Romsdal (NO0A3)

Държава: Норвегия

Допълнителна информация: Ålesund municipality.

5.1.3. Очаквана продължителност

Срок: 2 Години

5.1.4. Подновяване

Максимален брой подновявания: 2

Друга информация за подновявания: Renewal lenght is 12 months

5.1.6. Обща информация

Запазено участие:

Участието не е запазено.

Проект за възлагане на обществена поръчка, който не е финансиран със средства от ЕС
Поръчката попада в приложното поле на Споразумението за държавните поръчки (СДП)
: да

Тази обществена поръчка е подходяща и за малки и средни предприятия (МСП): да
Допълнителна информация: Regarding contract form and scope: The contracting authority would like to enter into a contract with one tenderer, including a service framework agreement for process support and SSA-L for system tools, as well as a set of joint contract terms (see the contract terms). Process support is regulated as a service framework agreement, and for this part the estimated frame as well as the upper roof are to be stated. The system will be regulated as an ongoing contract through SSA-L, and for this part only a rough estimate is given. This does not apply to any frame or upper roof. For process support, the contracting authority estimates the value per annum to approx. NOK 500,000 - 2,000,000 excluding VAT. I. e. NOK 2-8 million excluding VAT over 4 years. The scope of this framework agreement part of the contract will vary from year to year and it is dependent on various factors. The contracting authority has therefore set an upper limit on this part, in order to ensure continuity of the deliveries and increased predictability for the customer and the chosen tenderer. The

upper ceiling for the framework agreement part is set at NOK 10 million excluding VAT, including options. The contracting authority reserves the right to end this part of the contract if the procurement exceeds the stated upper ceiling before the contract period expires and this is considered a significant change. The contracting authority estimates that the total value over 4 years for the system part is approx. NOK 2- 4 million over four years.

5.1.9. Критерии за подбор

Източници на критерии за избор: Уведомление

Критерий: Регистрация в съответен професионален регистър

Описание на критерия за подбор: Tenderers are registered in a professional register in the member state in which the tenderer is established. As described in annex XI of directive 2014 /24/EU; suppliers from certain member states may have to fulfil other requirements in the mentioned annex.

Критерий: Регистрация в търговски регистър

Описание на критерия за подбор: The tenderer is registered in a company register or a trade register in the member state in which the tenderer is established. As described in annex XI of directive 2014/24/EU; suppliers from certain member states may have to fulfil other requirements in the mentioned annex.

Критерий: Необходимост от разрешение или членство в конкретна организация за договори за услуги

Описание на критерия за подбор: Is it necessary to have specific authorisation from a particular organisation in order to provide the service in the tenderer´s home country?

Критерий: Необходимост от разрешение или членство в конкретна организация за договори за услуги

Описание на критерия за подбор: Is it necessary to have a particular membership in a particular organisation in order to provide the service in the tenderer´s home country?

Критерий: Мерки за гарантиране на качеството

Описание на критерия за подбор: For goods or services that are complicated or that in exceptional cases shall be used for a particular purpose: Will the tenderer allow checks of the tenderer's production capacity or technical capacity and, where necessary, of the survey and research facilities that the tenderer has at its disposal and of quality control measures? The inspections shall be undertaken by the contracting authority or the contracting authority can leave it to a competent public body in the country where the tenderer is established.

Критерий: Проби, описания или снимки без сертификат за автентичност

Описание на критерия за подбор: Procurement of goods: The tenderer presents supplies that shall be delivered, requested samples, descriptions or photographs, which do not need to be accompanied by certificates that they are genuine.

Критерий: Проби, описания или снимки със сертификат за автентичност за договори за доставки

Описание на критерия за подбор: When procurement of goods: If requested, the tenderer further declares that they will deliver the requested certificates that they are genuine.

Критерий: Сертификати от институти за контрол на качеството

Описание на критерия за подбор: Can tenderers submit the requested certificates issued by official bodies for quality control, and who can confirm that the goods, which are clearly identified by reference to technical specifications or standards, as determined in the notice or in the procurement documents, are in accordance with these?

Критерий: Сертификати от независими органи за стандарти за уверяване на качеството
Описание на критерия за подбор: Can tenderers submit certificates issued by independent bodies that document that the tenderer fulfils the stated quality assurance standards, including universal design requirements?

Критерий: Сертификати от независими органи за системи или стандарти за управление на околната среда

Описание на критерия за подбор: Is the tenderer able to submit certificates issued by independent bodies as documentation that the tenderer fulfils the stated environmental management systems or standards?

Критерий: Други икономически или финансови изисквания

Описание на критерия за подбор: Requirement: Tenderers must have the financial capacity to fulfil the contract. Tenderers are required to be credit worthy, minimum A, in accordance with Dun & Bradstreet's service. RiskGuardian Suite, or have the financial capacity to execute the contract based on the contracting authority's judgement. Documentation requirement: The Contracting Authority will carry out an assessment of the tenderer's finances through the RiskGuardian Suite (RGS).

Критерий: Други икономически или финансови изисквания

Описание на критерия за подбор: This requirement only applies to Norwegian tenderers. Requirement: Tenderers must have their tax, payroll tax and VAT in accordance with the legal provisions and the tenderer shall not have significant arrears. Any arrears or other irregularities must be justified. Documentation requirement: Documented by presenting the certificate "Information on taxes and duties". The certificate shall be of the type "RF-1507" and not "RF-1316". Tenderers can order such a certificate from the Norwegian Tax Administration on behalf of their activities. The tax certificate must not be older than six months calculated from the deadline for receipt of tenders.

Критерий: Референции за определени услуги

Описание на критерия за подбор: Requirement: Tenderers, or employees at the tenderer are required to have experience from at least two assignments in the last three years, with a transferable value to this contract. This means the delivery of process support and system tools for the prevention and reduction of sick leave. Documentation requirement: Completed annex "The Tenderer's experience" or other document with equivalent information. If another document is used, the response shall be on maximum 1 A4 page. The response shall not include a cover page or table of contents. Any pages after page 1 will not be considered. Any links etc. in the reply will not be considered.

5.1.10. Критерии за възлагане

Критерий:

Вид: Цена

Наименование: Price

Описание: Tenderers shall fill in the attached price form in their cost calculations and submit it as an annex to the tender in Excel format. All fields in the attached price form marked with

yellow shall be completed. Missing the price fields can cause difficulties in assessing the tender and the tender can then be rejected. See further information in the tender documentation.

Категория на критерия за възлагане с тегло: Тегло (процентен дял, точна величина)

Число, свързано с критерия за възлагане: 40

Критерий:

Вид: Качество

Наименование: Quality

Описание: Tenderers are asked to describe the offered process and system in order to achieve the municipality's objective of the procurement, for the prevention and reduction of sick leave. See further information in the tender documentation.

Категория на критерия за възлагане с тегло: Тегло (процентен дял, точна величина)

Число, свързано с критерия за възлагане: 60

5.1.11. Документация за възлагане на обществена поръчка

Краен срок за искане на допълнителна информация: 02/08/2026 22:00:00 (UTC+00:00) западноевропейско време

Адрес на документацията за обществената поръчка: <https://tendsign.com/doc.aspx?MeFormsNoticeId=94784>

5.1.12. Условия за възлагане на обществена поръчка

Условия за подаване:

Електронно подаване: Задължително

Адрес за подаване: <https://tendsign.com/doc.aspx?MeFormsNoticeId=94784&GoTo=Tender>

Езици, на които могат да се подават оферти или заявления за участие: норвежки

Електронен каталог: Разрешено

Варианти: Забранено

Оферентите могат да представят повече от една оферта: Разрешено

Краен срок за получаване на оферти: 11/08/2026 10:00:58 (UTC+00:00)

западноевропейско време

Продължителност, през която офертата трябва да остане валидна: 89 Дни

Информация за обществената поръчка:

Дата на отваряне: 11/08/2026 10:05:00 (UTC+00:00) западноевропейско време

Условия на договора:

Изпълнението на договора трябва да се извършва в рамките на програми за създаване на защитени работни места: Не

Електронно фактуриране: Задължително

Ще се използва електронно поръчване: да

Ще се използва електронно плащане: да

5.1.15. Техники

Рамково споразумение:

Рамково споразумение без подновяване на състезателната процедура

Максимален брой участници: 1

Информация за динамичната система за покупки:

Няма динамична система за покупки

5.1.16. Допълнителна информация, медиация и преразглеждане (обжалване)

Организация, отговаряща за преразглеждането (обжалването): Sunnmøre tingrett

Информация за крайните срокове за преразглеждане: In accordance with the current regulations.

8. Организации

8.1. ORG-0001

Официално наименование: Ålesund kommune

Регистрационен номер: 929911709

Отдел: Innkjør

Пощенски адрес: Keiser Wilhelms gate 11

Град: Ålesund

Пощенски код: 6003

Административно-териториална единица на държавата (NUTS): Møre og Romsdal (NO0A3)

Държава: Норвегия

Звено за контакт: Jonette Valaas Skare

Електронна поща: jonette.valaas.skare@alesund.kommune.no

Телефон: +4770162000

Роли на тази организация:

Купувач

8.1. ORG-0002

Официално наименование: Sunnmøre tingrett

Регистрационен номер: 935365201

Пощенски адрес: Postboks 1354 Sentrum

Град: Ålesund

Пощенски код: 6001

Административно-териториална единица на държавата (NUTS): Møre og Romsdal (NO0A3)

Държава: Норвегия

Електронна поща: sunnmore.tingrett@domstol.no

Телефон: 70 33 47 00

Интернет адрес: <https://www.domstol.no/no/domstoler/tingrett/sunnmore-tingrett/>

Роли на тази организация:

Организация, отговаряща за преразглеждането (обжалването)

10. Промяна

Версия на предишното обявление, което трябва да бъде променено

:

45a4b43e-7a06-401f-9a40-89d0fc3750ef-01

Основна причина за промяната

:

Актуализирана информация

Описание

:

The deadline for receipt of tenders is postponed with 1 day (the deadline for asking questions has been postponed equivalently).

10.1. Промяна

Идентификатор на раздела: LOT-0000

Описание на промените: The deadline for receipt of tenders is postponed with 1 day (the deadline for asking questions has been postponed equivalently).

Информация за обявлението

Идентификатор/версия на обявлението: ce5f7ce4-a269-4f06-89fb-a2215945985b - 01

Вид на формуляра: Състезателна процедура

Вид обявление: Обявление за поръчка или концесия – стандартен режим

Подвид на обявлението: 16

Дата на изпращане на известието: 14/07/2026 07:47:42 (UTC+00:00) западноевропейско време

Дата на изпращане на обявлението (електронен подател): 14/07/2026 08:01:12 (UTC+00:00) западноевропейско време

Езици, на които настоящото известие е официално достъпно: английски

Номер на публикуване на обявлението: 489972-2026

Номер на броя на ОВ S: 134/2026

Дата на публикуване: 15/07/2026