

180038-2026 - Zadávání

Norsko – Balíky programů a informační systémy – Procurement of a SaaS system for enterprise architecture and quality management.

OJ S 52/2026 16/03/2026

Oznámení o zahájení zadávacího nebo koncesního řízení – standardní režim

Dodávky

1. Kupující

1.1. Kupující

Oficiální název: Oslo kommune v/ Plan- og bygningsetaten

E-mail: postmottak@pbe.oslo.kommune.no

Právní forma kupujícího: Veřejnoprávní subjekt ovládaný místním orgánem

Činnost veřejného zadavatele: Služby pro širokou veřejnost

2. Řízení

2.1. Řízení

Název: Procurement of a SaaS system for enterprise architecture and quality management.

Popis: Oslo municipality c/o the Agency for Planning and Building Invites tenderers to a restricted tender contest. The aim of the competition is to enter into a contract for a SaaS service for the administration of our overall management system, which shall be administered by section quality. The procured service shall be able to facilitate for integrating both performance architecture, quality management, risk management and compliance/deviation management. Oslo municipality is one of Norway's largest employers with approx. 50,000 employees and an annual budget of approx. The Planning and Building Agency is responsible for the execution of the municipality's area management. In 2024, the agency carried out procurements for approx.

Identifikátor řízení: 636b178b-0052-4abd-888d-a2aed6bb9686

Interní identifikátor: 4030

Typ řízení: Užší

Řízení se zrychlí: ne

2.1.1. Účel

Charakter smlouvy: Dodávky

Hlavní klasifikace (cpv): 48000000 Balíky programů a informační systémy

Další klasifikace (cpv): 72000000 Informační technologie: poradenství, vývoj programového vybavení, internet a podpora, 48451000 Balík programů pro plánování podnikových zdrojů, 48170000 Balík programů pro dosažení souladu, 48310000 Balík programů pro tvorbu dokumentů, 48400000 Balík programů pro obchodní transakce a soukromé podnikání

2.1.2. Místo plnění

Nižší územní jednotka země (NUTS): Oslo (NO081)

Země: Norsko

2.1.3. Hodnota

Odhadovaná hodnota bez DPH: 11 000 000,00 NOK

2.1.4. Obecné informace

Právní základ:

Směrnice 2014/24/EU

2.1.6. Důvody pro vyloučení

Zdroje důvodů pro vyloučení: Oznámení

Srovnatelná situace jako úpadek podle vnitrostátních právních předpisů: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Úpadek: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Korupce: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a enforceable verdict has been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, Involving European Communities or European Union Member States (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Dohoda o vyrovnání s věřiteli: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Účast na zločinném spolčení: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on combating organised crime (EUT L 300 of 11.11.2008, p. 42).

Dohody s jinými hospodářskými subjekty, jejichž cílem je narušení hospodářské soutěže: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Porušení povinností vyplývajících z právních předpisů o ochraně životního prostředí: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Praní peněz nebo financování terorismu: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money

laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Podvody: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).

Dětská práce a jiné formy obchodování s lidmi: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Platební neschopnost: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Porušení povinností vyplývajících z pracovněprávních předpisů: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Majetek spravuje likvidátor: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Zkreslení informací, zadržení informací, neschopnost poskytnout požadované podklady nebo získání důvěrných informací o tomto řízení: Has the tenderer: a) given grossly incorrect information with the notification of the information required to verify that there is no basis for rejection, or of the qualification requirements being fulfilled, b) failed to provide such information, c) made reservations immediately to present the supporting documents requested by the contracting authority, or d) improperly affected the contracting authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Střet zájmů související s účastí v zadávacím řízení: Is the tenderer aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Přímý nebo nepřímý podíl na přípravě tohoto zadávacího řízení: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Vážné profesní pochybení: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Předčasné ukončení, náhrada škody nebo jiné srovnatelné sankce: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Porušení povinností vyplývajících ze sociálněprávních předpisů: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Porušení povinností týkající se placení příspěvků na sociální zabezpečení: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Obchodní činnost je pozastavena: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Porušení povinností týkající se placení daní: Has the tenderer not fulfilled all of his tax and duty obligations in both the country where he is established and in the contracting authority's member state, if this is a different country than what he is established in?

Teroristické trestné činy nebo trestné činy spojené s teroristickými činnostmi: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, af 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Trestný čin související s jeho profesním chováním při zadávání zakázek v oblasti obrany: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, have been legally convicted of offences regarding professional behaviour in defence procurements?

Nedostatek spolehlivosti, pokud jde o vyloučení rizika pro bezpečnost země: Is the tenderer assessed to lack reliability that is necessary to exclude the risk of national security?

Porušení povinností stanovených v rámci čistě vnitrostátních důvodů pro vyloučení: The contracting authority shall state that in Norway there are national rejection reasons. These shall be described in the procurement documents. Tenderers must respond to whether they are in one or more of the situations described in the national rejection reasons.

5. Část

5.1. Část: LOT-0001

Název: Procurement of a SaaS system for enterprise architecture and quality management.

Popis: Oslo municipality c/o the Agency for Planning and Building Invites tenderers to a restricted tender contest. The aim of the competition is to enter into a contract for a SaaS

service for the administration of our overall management system, which shall be administered by section quality. The procured service shall be able to facilitate for integrating both performance architecture, quality management, risk management and compliance/deviation management. Oslo municipality is one of Norway's largest employers with approx. 50,000 employees and an annual budget of approx. The Planning and Building Agency is responsible for the execution of the municipality's area management. In 2024, the agency carried out procurements for approx.

Interní identifikátor: 5263

5.1.1. Účel

Charakter smlouvy: Dodávky

Hlavní klasifikace (cpv): 48000000 Balíky programů a informační systémy

Další klasifikace (cpv): 72000000 Informační technologie: poradenství, vývoj programového vybavení, internet a podpora, 48451000 Balík programů pro plánování podnikových zdrojů, 48170000 Balík programů pro dosažení souladu, 48310000 Balík programů pro tvorbu dokumentů, 48400000 Balík programů pro obchodní transakce a soukromé podnikání

5.1.2. Místo plnění

Nižší územní jednotka země (NUTS): Oslo (NO081)

Země: Norsko

5.1.3. Odhadovaná doba trvání

Datum zahájení: 01/06/2026

Datum konce trvání: 01/06/2036

5.1.4. Obnovení

Maximální počet obnovení: 2

Další informace o obnovení: 2 + 2 years. The contract will be valid for 6 years, with an option for an extension for 2+2 years.

5.1.6. Obecné informace

Vyhrazená účast:

Účast není vyhrazena.

Projekt veřejných zakázek, který není financován z prostředků EU

Na zakázku se vztahuje Dohoda o vládních zakázkách: ano

5.1.9. Kritéria pro výběr

Zdroje výběrových kritérií: Oznámení

Kritérium: Zápis do obchodního rejstříku

Popis výběrového kritéria: The tenderer shall be a legally established company.

Documentation requirements: Norwegian companies: Company Registration Certificate.

Foreign companies: Proof that the company is registered in a trade or business register as prescribed by the law of the country where the company is established.

Kritérium: Další ekonomické nebo finanční požadavky

Popis výběrového kritéria: Tenderers must have sufficient economic and financial capacity to be able to fulfil the contract. Documentation requirements: The company's last Annual Financial Statements including notes, the Board's Annual Report and Audit Report, as well as new information of relevance to the company's fiscal numbers. The contracting authority reserves the right to obtain credit appraisal on its own initiative. If a tenderer has a justifiable

reason (e.g. newly started company) of not submitting the documentation that the Contracting Authority has required, he can document his economic and financial capacity with any other document that the Contracting Authority deems suitable.

Kritérium: Řízení dodavatelských řetězců

Popis výběrového kritéria: Tenderers shall be suitable for fulfilment of contract requirements for due diligence assessments for responsible businesses, cf. annex to the contract 'Oslo municipality's seriousness provisions and the requirements for due diligence assessments'. This means that the Tenderer has implemented measures and systems that are used in the Tenderer's work to safeguard basic human rights and decent working conditions, as well as prevent environmental degradation and corruption. **Documentation requirements:** A description of the tenderer's systems for working with due diligence assessments in accordance with the UN's guiding principles for business and human rights (UNGP) and OECD's guidelines for multinational companies. The documentation shall include: * Formal policies/policies that cover an obligation to comply with the requirements of responsible businesses. * Formal policy /guidelines for accountability for sub-suppliers/the supplier chain, (Supplier Code of Conduct). [This shall only be delivered if sub-suppliers are used.] * Descriptions of the tenderer's processes and routines for how the company works with due diligence assessments.

5.1.10. Kritéria pro zadání

Kritérium:

Typ: Kvalita

Popis: Functionality, user friendliness and service level

Kategorie kritéria pro zadání s váhou: Váha (procenta, přesně)

Číslo spojené s kritériem pro zadání zakázky: 40

Kritérium:

Typ: Cena

Popis: Extendedprice

Kategorie kritéria pro zadání s váhou: Váha (procenta, přesně)

Číslo spojené s kritériem pro zadání zakázky: 30

Kritérium:

Typ: Kvalita

Popis: Implementation, technical quality and information security.

Kategorie kritéria pro zadání s váhou: Váha (procenta, přesně)

Číslo spojené s kritériem pro zadání zakázky: 30

Kritérium:

Typ: Kvalita

Popis: Grounds 1. The nature and work of the procurement. The procurement is for a Software as a Service (SaaS) system for performance architecture and quality management. The service is fully cloud based and market surveys show that such software is delivered as a standardised software system. As a starting point, it is known that the climate and environmental impact of cloud services can be significant. This is due to possibly high energy consumption, non-environmentally friendly cooling and a lack of reuse of waste heat in computer centres where the cloud service is coughed. 2. Assessments of the legal state The main rule for procurements is that the contracting authority shall weight climate and miljø consideration with a minimum of 30% cf. the Public Procurement Regulations (FOA) § 7-9 second paragraph. The aim of the provision is that the requirements and criteria in accordance with this provision shall aim at "reducing the procurement's total climate footprint or environmental impact" cf. the Public Procurement Regulations § 7-9 first section. Alternatively, there can be requirements for climate and environment in the procurement's requirement

specifications, cf. the Public Procurement Regulations § 7-9 fourth paragraph, but only if it is clear that it will have better climate and environmental effect than weighting climate and environment by 30 %. The contracting authority has assessed the use of the third section of this procurement. The contracting authority has, however, had market surveys published on Doffin/TED. The results of the survey indicate that the cloud service market must be seen as immature. The cloud service providers have little control and influence on the operation of data centres where the service is coughed. It is also difficult to document real climate impact. As relevant requirements in the requirement specifications would be related to hosting at sub-providers, it is considered that such requirements to the service provider would be disproportionate. The Regulations § 7-9 fifth paragraph states that the contracting authority can fail to set climate and environmental requirements if "the procurement is of its nature has a climate footprint and an environmental impact that is immaterial, and this is justified in the procurement documents." Review The procured service is a pure SaaS system that is completely developed in the market, where relevant systems are coughed at other than the cloud service provider. Storage and processing will be done in the tenderer's existing infrastructure. This procurement does not trigger expansions, particularly hardware or new operations that generate environmental impact. The procurement does not involve any hardware procurements, installation of physical components, transport or logistics, and will have a minimal consumption of resources at the contracting authority. There are, thus, no significant environmental impacts related to production, replacement or disposal of products connected to the procurement. The service stores a modest data quantity of 300 GB. This is equivalent to a very low energy consumption in a modern cloud system and it represents an insignificant environmental impact and climate footprint. Considering the low data volume, the Contracting Authority believes that the procurement will not affect energy consumption in a measurable way, change the choice of technology or operational model for suppliers, or give gains in the form of lower emissions or less resource use. The risk of limiting competition is considered to be real when weighting the climate and environment by 30%, without the award criteria in the competition contributing to real environmental effect. Conclusion The Planning and Building Agency assesses that the procurement of a SaaS system for enterprise architecture and quality management has an immaterial climate footprint and environmental impact, and that climate and environmental requirements in this competition will not have an actual effect. The terms for exemptions in the PPR § 7-9 fifth paragraph are therefore assessed.

Kategorie kritéria pro zadání s váhou: Váha (procenta, přesně)

Číslo spojené s kritériem pro zadání zakázky: 0

5.1.11. Zadávací dokumentace

Přístup k určité zadávací dokumentaci je omezený

Informace o důvěrných dokumentech jsou k dispozici na: <https://app.artifik.no/procurements/4030>

Komunikační kanál ad hoc:

Jméno/název: e-Tendering

5.1.12. Podmínky zadávání zakázek

Podmínky podání:

Elektronické podání: Požadována

Adresa pro podání: <https://app.artifik.no/procurements/4030>

Jazyky, v nichž lze podávat nabídky nebo žádosti o účast: angličtina, norština

Elektronický katalog: Nepovolena

Lhůta pro doručení žádostí o účast: 17/04/2026 21:59:00 (UTC+00:00) západoevropský čas

Smluvní podmínky:

Plnění zakázky musí být provedeno v rámci programů chráněného zaměstnání: Ne

Podmínky týkající se plnění zakázky: N/A

Elektronická fakturace: Požadována

Bude použito elektronické objednávání: ano

Bude použita elektronická platba: ano

Finanční ujednání: N/A

5.1.15. Techniky**Rámcová dohoda:**

Žádná rámcová dohoda

Informace o dynamickém nákupním systému:

Žádný dynamický nákupní systém

5.1.16. Další informace, mediace a přezkum

Organizace příslušná pro přezkum: Oslo tingrett

Organizace poskytující další informace o zadávacím řízení: Oslo kommune v/ Plan- og bygningsetaten

Organizace poskytující další informace o podání návrhů na přezkum: Oslo kommune v/ Plan- og bygningsetaten

Organizace přijímající žádosti o účast: Artifikk AS

8. Organizace**8.1. ORG-0001**

Oficiální název: Oslo kommune v/ Plan- og bygningsetaten

Registrační číslo: 971040823

Poštovní adresa: Vahls gate 1

Obec: Oslo

PSČ: 0187

Nižší územní jednotka země (NUTS): Oslo (NO081)

Země: Norsko

Kontaktní místo: Linda Bredesen

E-mail: postmottak@pbe.oslo.kommune.no

Telefon: +47 21802180

Internetová adresa: <https://www.oslo.kommune.no/etater-foretak-og-ombud/plan-og-bygningsetaten/>

Profil kupujícího: <https://www.oslo.kommune.no/etater-foretak-og-ombud/plan-og-bygningsetaten/>

Úlohy této organizace:

Kupující

Organizace poskytující další informace o zadávacím řízení

Organizace poskytující další informace o podání návrhů na přezkum

8.1. ORG-0002

Oficiální název: Oslo tingrett

Registrační číslo: 926725939

Poštovní adresa: Postboks 2106 Vika

Obec: Oslo

PSČ: 0125

Nižší územní jednotka země (NUTS): Oslo (NO081)

Země: Norsko

E-mail: oslo.tingrett@domstol.no

Telefon: +47 22035200

Internetová adresa: <https://www.domstol.no/no/domstoler/tingrett/oslo-tingrett/>

Úlohy této organizace:

Organizace příslušná pro přezkum

8.1. ORG-0003

Oficiální název: Artifik AS

Registrační číslo: 925364967

Poštovní adresa: Stortingsgata 12

Obec: Oslo

PSČ: 0161

Nižší územní jednotka země (NUTS): Oslo (NO081)

Země: Norsko

E-mail: support@artifik.no

Internetová adresa: <https://artifik.no>

Úlohy této organizace:

Poskytovatel služeb v oblasti zadávání zakázek

Organizace přijímající žádosti o účast

Oznámení - informace

Identifikátor oznámení/verze: d35845ea-9a5f-4cee-a3f4-ec808a0efc29 - 01

Druh formuláře: Zadávání

Typ oznámení: Oznámení o zahájení zadávacího nebo koncesního řízení – standardní režim

Podtyp oznámení: 16

Datum odeslání oznámení: 13/03/2026 13:08:59 (UTC+00:00) západoevropský čas

Jazyky, v nichž je toto oznámení oficiálně k dispozici: angličtina

Číslo zveřejnění oznámení: 180038-2026

Číslo vydání v řadě S Úř. věst.: 52/2026

Datum zveřejnění: 16/03/2026