

489972-2026 - Zadávání

Norsko – Podnikatelské a manažerské poradenství a související služby – Procurement - Process support and system tool for the prevention and reduction of sick leave, 2026

OJ S 134/2026 15/07/2026

Oznámení o zahájení zadávacího nebo koncesního řízení – standardní režim - Oznámení oprav Služby

1. Kupující

1.1. Kupující

Oficiální název: Ålesund kommune

E-mail: jonette.valaas.skare@alesund.kommune.no

Právní forma kupujícího: Veřejnoprávní subjekt ovládaný místním orgánem

Činnost veřejného zadavatele: Služby pro širokou veřejnost

2. Řízení

2.1. Řízení

Název: Procurement - Process support and system tool for the prevention and reduction of sick leave, 2026

Popis: The contracting authority would like to use this procurement to enter into a contract with one tenderer, including a service framework agreement for process support and SSA-L for system tools, as well as a set of joint contract terms (see the contract terms). The objective of the agreement is to cover the contracting authority's need for process support and the use of system tools for the prevention and reduced sick leave.

Identifikátor řízení: 91690aa5-8bbb-456e-94ab-a403904a9d12

Interní identifikátor: 26/490

Typ řízení: Otevřené

Řízení se zrychlí: ne

2.1.1. Účel

Charakter smlouvy: Služby

Hlavní klasifikace (cpv): 79400000 Podnikatelské a manažerské poradenství a související služby

Další klasifikace (cpv): 48000000 Balíky programů a informační systémy, 72000000

Informační technologie: poradenství, vývoj programového vybavení, internet a podpora, 72260000 Služby programového vybavení, 79000000 Obchodní služby: právní, marketingové, poradenské služby, nábor zaměstnanců, tiskařské a bezpečnostní služby, 79410000 Obchodní a podnikové poradenství, 79414000 Poradenství v oblasti řízení lidských zdrojů, 79420000 Manažerské poradenství

2.1.2. Místo plnění

Nižší územní jednotka země (NUTS): Møre og Romsdal (NO0A3)

Země: Norsko

Další informace: Ålesund municipality.

2.1.4. Obecné informace

Další informace: Regarding contract form and scope: The contracting authority would like to enter into a contract with one tenderer, including a service framework agreement for process

support and SSA-L for system tools, as well as a set of joint contract terms (see the contract terms). Process support is regulated as a service framework agreement, and for this part the estimated frame as well as the upper roof are to be stated. The system will be regulated as an ongoing contract through SSA-L, and for this part only a rough estimate is given. This does not apply to any frame or upper roof. For process support, the contracting authority estimates the value per annum to approx. NOK 500,000 - 2,000,000 excluding VAT. I.e. NOK 2-8 million excluding VAT over 4 years. The scope of this framework agreement part of the contract will vary from year to year and it is dependent on various factors. The contracting authority has therefore set an upper limit on this part, in order to ensure continuity of the deliveries and increased predictability for the customer and the chosen tenderer. The upper ceiling for the framework agreement part is set at NOK 10 million excluding VAT, including options. The contracting authority reserves the right to end this part of the contract if the procurement exceeds the stated upper ceiling before the contract period expires and this is considered a significant change. The contracting authority estimates that the total value over 4 years for the system part is approx. NOK 2- 4 million over four years.

Právní základ:

Směrnice 2014/24/EU

2.1.6. Důvody pro vyloučení

Zdroje důvodů pro vyloučení: Oznámení

Korupce: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, by enforceable judgement been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, involving European Communities or European Union member states (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Podvody: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies?

Praní peněz nebo financování terorismu: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies?

Účast na zločinném spolčení: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42)

Teroristické trestné činy nebo trestné činy spojené s teroristickými činnostmi: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such

bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, af 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Dětská práce a jiné formy obchodování s lidmi: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Porušení povinností vyplývajících z právních předpisů o ochraně životního prostředí: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Porušení povinností vyplývajících z pracovněprávních předpisů: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Porušení povinností vyplývajících ze sociálněprávních předpisů: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Dohody s jinými hospodářskými subjekty, jejichž cílem je narušení hospodářské soutěže: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Vážné profesní pochybení: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Zkreslení informací, zadržení informací, neschopnost poskytnout požadované podklady nebo získání důvěrných informací o tomto řízení: Has the tenderer: a) given grossly incorrect information with the notification of the information required to verify that there is no basis for rejection, or of the qualification requirements being fulfilled, b) failed to provide such information, c) made reservations immediately to present the supporting documents requested by the contracting authority, or d) improperly affected the contracting authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Střet zájmů související s účastí v zadávacím řízení: Is the tenderer aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Přímý nebo nepřímý podíl na přípravě tohoto zadávacího řízení: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Předčasné ukončení, náhrada škody nebo jiné srovnatelné sankce: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public

contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Porušení povinnosti týkající se placení příspěvků na sociální zabezpečení: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Porušení povinnosti týkající se placení daní: Has the tenderer not fulfilled all of his tax and duty obligations in both the country where he is established and in the contracting authority's member state, if this is a different country than what he is established in?

Obchodní činnost je pozastavena: Has the tenderer's business conduct been stopped?

Úpadek: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Dohoda o vyrovnání s věřiteli: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Platební neschopnost: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Majetek spravuje likvidátor: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Srovnatelná situace jako úpadek podle vnitrostátních právních předpisů: Is the tenderer in a similar situation in accordance with an equivalent procedure set in the national law? See the national law, the relevant notice or procurement documents.

5. Část

5.1. Část: LOT-0000

Název: Procurement - Process support and system tool for the prevention and reduction of sick leave, 2026

Popis: The contracting authority would like to use this procurement to enter into a contract with one tenderer, including a service framework agreement for process support and SSA-L for system tools, as well as a set of joint contract terms (see the contract terms). The objective of the agreement is to cover the contracting authority's need for process support and the use of system tools for the prevention and reduced sick leave.

Interní identifikátor: 26/490

5.1.1. Účel

Charakter smlouvy: Služby

Hlavní klasifikace (cpv): 79400000 Podnikatelské a manažerské poradenství a související služby

Další klasifikace (cpv): 48000000 Balíky programů a informační systémy, 72000000

Informační technologie: poradenství, vývoj programového vybavení, internet a podpora, 72260000 Služby programového vybavení, 79000000 Obchodní služby: právní, marketingové, poradenské služby, nábor zaměstnanců, tiskařské a bezpečnostní služby, 79410000 Obchodní a podnikové poradenství, 79414000 Poradenství v oblasti řízení lidských zdrojů, 79420000 Manažerské poradenství

Možnosti:

Popis možností: NOTE: Regarding options for duration: different rules for different parts of the contract - see the tender documentation.

5.1.2. Místo plnění

Nižší územní jednotka země (NUTS): Møre og Romsdal (NO0A3)

Země: Norsko

Další informace: Ålesund municipality.

5.1.3. Odhadovaná doba trvání

Doba trvání: 2 Roky

5.1.4. Obnovení

Maximální počet obnovení: 2

Další informace o obnovení: Renewal lenght is 12 months

5.1.6. Obecné informace

Vyhrazená účast:

Účast není vyhrazena.

Projekt veřejných zakázek, který není financován z prostředků EU

Na zakázku se vztahuje Dohoda o vládních zakázkách: ano

Tato zakázka je vhodná i pro malé a střední podniky: ano

Další informace: Regarding contract form and scope: The contracting authority would like to enter into a contract with one tenderer, including a service framework agreement for process support and SSA-L for system tools, as well as a set of joint contract terms (see the contract terms). Process support is regulated as a service framework agreement, and for this part the estimated frame as well as the upper roof are to be stated. The system will be regulated as an ongoing contract through SSA-L, and for this part only a rough estimate is given. This does not apply to any frame or upper roof. For process support, the contracting authority estimates the value per annum to approx. NOK 500,000 - 2,000,000 excluding VAT. I.e. NOK 2-8 million excluding VAT over 4 years. The scope of this framework agreement part of the contract will vary from year to year and it is dependent on various factors. The contracting authority has therefore set an upper limit on this part, in order to ensure continuity of the deliveries and increased predictability for the customer and the chosen tenderer. The upper ceiling for the framework agreement part is set at NOK 10 million excluding VAT, including options. The contracting authority reserves the right to end this part of the contract if the procurement exceeds the stated upper ceiling before the contract period expires and this is considered a significant change. The contracting authority estimates that the total value over 4 years for the system part is approx. NOK 2- 4 million over four years.

5.1.9. Kritéria pro výběr

Zdroje výběrových kritérií: Oznámení

Kritérium: Zápis do relevantního profesního rejstříku

Popis výběrového kritéria: Tenderers are registered in a professional register in the member state in which the tenderer is established. As described in annex XI of directive 2014/24/EU; suppliers from certain member states may have to fulfil other requirements in the mentioned annex.

Kritérium: Zápis do obchodního rejstříku

Popis výběrového kritéria: The tenderer is registered in a company register or a trade register in the member state in which the tenderer is established. As described in annex XI of directive 2014/24/EU; suppliers from certain member states may have to fulfil other requirements in the mentioned annex.

Kritérium: Potřeba povolení nebo členství v určité organizaci pro smlouvy o službách

Popis výběrového kritéria: Is it necessary to have specific authorisation from a particular organisation in order to provide the service in the tenderer's home country?

Kritérium: Potřeba povolení nebo členství v určité organizaci pro smlouvy o službách

Popis výběrového kritéria: Is it necessary to have a particular membership in a particular organisation in order to provide the service in the tenderer's home country?

Kritérium: Opatření pro zajištění kvality

Popis výběrového kritéria: For goods or services that are complicated or that in exceptional cases shall be used for a particular purpose: Will the tenderer allow checks of the tenderer's production capacity or technical capacity and, where necessary, of the survey and research facilities that the tenderer has at its disposal and of quality control measures? The inspections shall be undertaken by the contracting authority or the contracting authority can leave it to a competent public body in the country where the tenderer is established.

Kritérium: Vzorky, popisy nebo fotografie bez certifikátu pravosti

Popis výběrového kritéria: Procurement of goods: The tenderer presents supplies that shall be delivered, requested samples, descriptions or photographs, which do not need to be accompanied by certificates that they are genuine.

Kritérium: Vzorky, popisy nebo fotografie s certifikátem pravosti pro dodavatelské smlouvy

Popis výběrového kritéria: When procurement of goods: If requested, the tenderer further declares that they will deliver the requested certificates that they are genuine.

Kritérium: Certifikáty od institutů pro kontrolu kvality

Popis výběrového kritéria: Can tenderers submit the requested certificates issued by official bodies for quality control, and who can confirm that the goods, which are clearly identified by reference to technical specifications or standards, as determined in the notice or in the procurement documents, are in accordance with these?

Kritérium: Certifikáty od nezávislých subjektů o standardech pro zajištění kvality

Popis výběrového kritéria: Can tenderers submit certificates issued by independent bodies that document that the tenderer fulfils the stated quality assurance standards, including universal design requirements?

Kritérium: Certifikáty od nezávislých subjektů o systémech nebo standardech pro řízení životního prostředí

Popis výběrového kritéria: Is the tenderer able to submit certificates issued by independent bodies as documentation that the tenderer fulfils the stated environmental management systems or standards?

Kritérium: Další ekonomické nebo finanční požadavky

Popis výběrového kritéria: Requirement: Tenderers must have the financial capacity to fulfil the contract. Tenderers are required to be credit worthy, minimum A, in accordance with Dun & Bradstreet's service. RiskGuardian Suite, or have the financial capacity to execute the contract based on the contracting authority's judgement. Documentation requirement: The Contracting Authority will carry out an assessment of the tenderer's finances through the RiskGuardian Suite (RGS).

Kritérium: Další ekonomické nebo finanční požadavky

Popis výběrového kritéria: This requirement only applies to Norwegian tenderers.

Requirement: Tenderers must have their tax, payroll tax and VAT in accordance with the legal provisions and the tenderer shall not have significant arrears. Any arrears or other irregularities must be justified. Documentation requirement: Documented by presenting the certificate "Information on taxes and duties". The certificate shall be of the type "RF-1507" and not "RF-1316". Tenderers can order such a certificate from the Norwegian Tax Administration on behalf of their activities. The tax certificate must not be older than six months calculated from the deadline for receipt of tenders.

Kritérium: Reference na určité služby

Popis výběrového kritéria: Requirement: Tenderers, or employees at the tenderer are required to have experience from at least two assignments in the last three years, with a transferable value to this contract. This means the delivery of process support and system tools for the prevention and reduction of sick leave. Documentation requirement: Completed annex "The Tenderer's experience" or other document with equivalent information. If another document is used, the response shall be on maximum 1 A4 page. The response shall not include a cover page or table of contents. Any pages after page 1 will not be considered. Any links etc. in the reply will not be considered.

5.1.10. Kritéria pro zadání

Kritérium:

Typ: Cena

Jméno/název: Price

Popis: Tenderers shall fill in the attached price form in their cost calculations and submit it as an annex to the tender in Excel format. All fields in the attached price form marked with yellow shall be completed. Missing the price fields can cause difficulties in assessing the tender and the tender can then be rejected. See further information in the tender documentation.

Kategorie kritéria pro zadání s váhou: Váha (procenta, přesně)

Číslo spojené s kritériem pro zadání zakázky: 40

Kritérium:

Typ: Kvalita

Jméno/název: Quality

Popis: Tenderers are asked to describe the offered process and system in order to achieve the municipality's objective of the procurement, for the prevention and reduction of sick leave. See further information in the tender documentation.

Kategorie kritéria pro zadání s váhou: Váha (procenta, přesně)

Číslo spojené s kritériem pro zadání zakázky: 60

5.1.11. Zadávací dokumentace

Lhůta pro vyžádání dalších informací: 02/08/2026 22:00:00 (UTC+00:00) západoevropský čas

Adresa zadávací dokumentace: <https://tendsign.com/doc.aspx?MeFormsNoticelId=94784>

5.1.12. Podmínky zadávání zakázek

Podmínky podání:

Elektronické podání: Požadována

Adresa pro podání: <https://tendsign.com/doc.aspx?MeFormsNoticelId=94784&GoTo=Tender>

Jazyky, v nichž lze podávat nabídky nebo žádosti o účast: norština

Elektronický katalog: Povolena

Varianty: Nepovolena

Uchazeči mohou podat více než jednu nabídku: Povolena

Lhůta pro doručení nabídek: 11/08/2026 10:00:58 (UTC+00:00) západoevropský čas

Doba, po kterou musí nabídka zůstat platná: 89 Dny

Informace o veřejném otvírání nabídek:

Datum otevření: 11/08/2026 10:05:00 (UTC+00:00) západoevropský čas

Smluvní podmínky:

Plnění zakázky musí být provedeno v rámci programů chráněného zaměstnání: Ne

Elektronická fakturace: Požadována

Bude použito elektronické objednávání: ano

Bude použita elektronická platba: ano

5.1.15. Techniky

Rámcová dohoda:

Rámcová dohoda bez obnovení soutěže

Maximální počet účastníků: 1

Informace o dynamickém nákupním systému:

Žádný dynamický nákupní systém

5.1.16. Další informace, mediace a přezkum

Organizace příslušná pro přezkum: Sunnmøre tingrett

Informace o lhůtách pro přezkum: In accordance with the current regulations.

8. Organizace

8.1. ORG-0001

Oficiální název: Ålesund kommune

Registrační číslo: 929911709

Odbor: Innkjøp

Poštovní adresa: Keiser Wilhelms gate 11

Obec: Ålesund

PSČ: 6003

Nižší územní jednotka země (NUTS): Møre og Romsdal (NO0A3)

Země: Norsko

Kontaktní místo: Jonette Valaas Skare

E-mail: jonette.valaas.skare@alesund.kommune.no

Telefon: +4770162000

Úlohy této organizace:

Kupující

8.1. ORG-0002

Oficiální název: Sunnmøre tingrett
Registrační číslo: 935365201
Poštovní adresa: Postboks 1354 Sentrum
Obec: Ålesund
PSČ: 6001
Nižší územní jednotka země (NUTS): Møre og Romsdal (NO0A3)
Země: Norsko
E-mail: sunnmore.tingrett@domstol.no
Telefon: 70 33 47 00
Internetová adresa: <https://www.domstol.no/no/domstoler/tingrett/sunnmore-tingrett/>
Úlohy této organizace:
Organizace příslušná pro přezkum

10. Změna

Znění předchozího oznámení, které má být změněno

:

45a4b43e-7a06-401f-9a40-89d0fc3750ef-01

Hlavní důvod změny

:

Informace aktualizovány

Popis

:

The deadline for receipt of tenders is postponed with 1 day (the deadline for asking questions has been postponed equivalently).

10.1. Změna

Identifikátor sekce: LOT-0000

Popis změn: The deadline for receipt of tenders is postponed with 1 day (the deadline for asking questions has been postponed equivalently).

Oznámení - informace

Identifikátor oznámení/verze: ce5f7ce4-a269-4f06-89fb-a2215945985b - 01

Druh formuláře: Zadávání

Typ oznámení: Oznámení o zahájení zadávacího nebo koncesního řízení – standardní režim

Podtyp oznámení: 16

Datum odeslání oznámení: 14/07/2026 07:47:42 (UTC+00:00) západoevropský čas

Datum odeslání oznámení (eSender): 14/07/2026 08:01:12 (UTC+00:00) západoevropský čas

Jazyky, v nichž je toto oznámení oficiálně k dispozici: angličtina

Číslo zveřejnění oznámení: 489972-2026

Číslo vydání v řadě S Úř. věst.: 134/2026

Datum zveřejnění: 15/07/2026