100477-2026 - Konkurrencevilkår

Norge – It-tjenester: rådgivning, programmeludvikling, internet og support – Kvalifisering_Anskaffelse erp system
OJ S 30/2026 12/02/2026
Udbuds- eller koncessionsbekendtgørelse – standardordningen
Tjenesteydelser

1. Køber

1.1. Køber

Officielt navn: Lunera Energi AS
E-mail: aekholm@deloitte.no
Den ordregivende enheds aktiviteter: Produktion, transport eller distribution af gas eller varme

2. Procedure

2.1. Procedure

Titel: Kvalifisering_Anskaffelse erp system
Beskrivelse: Lunera Energi AS is faced with the need to replace the current over 20 separate and non-integrated systems with an integrated and centralised ERP system that covers the core functions finance, payroll, HR and operation and maintenance. The procurement includes a system, establishment and operation and administration of the system. The system can consist of one or several systems that together cover all, several or one core function(s). The current system solution presents challenges connected to data consistency and a lack of automation. The procurement shall ensure a standardised, cloud-based ERP system that provides better interaction, increased efficiency and improved decision support. Furthermore, it is a central goal that the Contracting Authority shall be able to operate independently by the end of the fourth quarter of 2026, thereby ending transitional agreements with Statkraft. The ERP system must be flexible in order to support the company's long-term strategy and growth ambitions up until 2030. Emphasis will also be put on cost efficiency and simple management through a standardised architecture with a low degree of adaptation, as well as a safe transition to independent operations with clear contracts and reduced supplier risk. The implementation shall be completed by 2026, with the possibility for further development and additional modules afterwards. Tenderers can submit tenders for only part or all of the delivery, i.e. tenders for the following parts: Finance, payroll and HR Operations and maintenance The contracting authority opens up so that tenderers can connect with sub-suppliers in order to deliver.
Identifikator for proceduren: 2e4402ce-949c-4c9a-8fef-0789d6d1a31e
Intern ID: 26/02
Udbudsprocedure: Udbud med forhandling/indkaldelse af tilbud med forudgående offentliggørelse
Proceduren er en hasteprocedure: nej
Hovedpunkterne i proceduren: Lunera Energi AS is faced with the need to replace the current over 20 separate and non-integrated systems with an integrated and centralised ERP system that covers the core functions finance, payroll, HR and operation and maintenance. The procurement includes a system, establishment and operation and administration of the system. The system can consist of one or several systems that together cover all, several or one core function(s). The current system solution presents challenges connected to data

consistency and a lack of automation. The procurement shall ensure a standardised, cloud-based ERP system that provides better interaction, increased efficiency and improved decision support. Furthermore, it is a central goal that the Contracting Authority shall be able to operate independently by the end of the fourth quarter of 2026, thereby ending transitional agreements with Statkraft. The ERP system must be flexible in order to support the company's long-term strategy and growth ambitions up until 2030. Emphasis will also be put on cost efficiency and simple management through a standardised architecture with a low degree of adaptation, as well as a safe transition to independent operations with clear contracts and reduced supplier risk. The implementation shall be completed by 2026, with the possibility for further development and additional modules afterwards. Tenderers can submit tenders for only part or all of the delivery, i.e. tenders for the following parts: Finance, payroll and HR Operations and maintenance The contracting authority opens up so that tenderers can connect with sub-suppliers in order to deliver.

2.1.1. Formål

Kontraktens hovedformål: Tjenesteydelser
Primær klassifikation (cpv): 72000000 It-tjenester: rådgivning, programmeludvikling, internet og support
Supplerende klassifikation (cpv): 48000000 Programpakker og informationssystemer, 48400000 Programpakke til forvaltning af forretningstransaktioner og privatsager, 72200000 Programmering af software og konsulentvirksomhed, 72600000 Support- og konsulentvirksomhed i forbindelse med edb

2.1.2. Udførelsessted

Landsdel (NUTS): Trøndelag/Tröödelage (NO060)
Land: Norge

2.1.3. Værdi

Anslået værdi eksklusiv moms: 43 000 000,00 NOK

2.1.4. Generelle oplysninger

Retsgrundlag:
Direktiv 2014/25/EU
Forsyningsforskriften - Lunera Energi AS produces district heating on awarded concession from Trondheim municipality.

2.1.5. Tilbudsvilkår

Vilkår for indgivelse:
Det højeste antal delkontrakter, for hvilket en tilbudsgiver kan indgive tilbud: 2
Betingelser for kontraktens udførelse:
Det højeste antal delkontrakter, for hvilket der kan tildeles kontrakter til én tilbudsgiver: 2

2.1.6. Udelukkelsesgrunde

Kilder til grundlag for udelukkelse: Fælles europæisk udbudsdokument (ESPD), Bekendtgørelse, Udbudsdokument
Korruption: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a enforceable verdict has been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, Involving European Communities or European Union Member States (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council´s

framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.
Svig: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).
Hvidvaskning af penge eller finansiering af terrorisme: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).
Deltagelse i en kriminel organisation: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council´s framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42)
Terrorhandlinger eller strafbare handlinger med forbindelse til terroraktivitet: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council´s framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, af 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.
Børnearbejde og andre former for menneskehandel: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council´s framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).
Tilsidesættelse af forpligtelser på miljølovgivningsområdet: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Tilsidesættelse af forpligtelser på det arbejdsretlige område: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.
Tilsidesættelse af forpligtelser på sociallovgivningsområdet: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.
Aftaler med andre økonomiske aktører med henblik på konkurrencefordrejning: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?
Alvorlige forsømmelser i forbindelse med udøvelsen af erhvervet: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.
Afgivelse af urigtige oplysninger, tilbageholdelse af oplysninger, ude af stand til at fremlægge de dokumenter, der anmodes om, eller indhentede fortrolige oplysninger i forbindelse med denne procedure: Have the tenderer:a) given grossly incorrect information when notifying the information required to verify that there is no basis for rejection, or of the qualification requirements being met,b) failed to provide such information,c) subject to immediately submitting the supporting documents requested by the Contracting Authority, ord) improperly affecting the Contracting Authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?
Interessekonflikt som følge af deltagelse i udbudsproceduren: Are tenderers aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?
Direkte eller indirekte involvering i forberedelsen af denne udbudsprocedure: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?
Ophævelse eller en lignende sanktion: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?
Tilsidesættelse af forpligtelser i henhold til rent nationale udelukkelsesgrunde: The contracting authority shall state that in Norway there are national rejection reasons. These shall be described in the procurement documents. Tenderers must respond to whether they are in one or more of the situations described in the national rejection reasons. Will the purely national rejection reasons, as stated in the relevant notice or in the procurement documents, apply?
Tilsidesættelse af forpligtelser vedrørende betaling af bidrag til sociale sikringsordninger: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?
Tilsidesættelse af forpligtelser vedrørende betaling af skatter og afgifter: Has the tenderer not fulfilled his tax and duty obligations in the country in which he is established, and in the contracting authority's member state, if this is a different country than what he is established in?
Erhvervsvirksomheden er indstillet: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Konkurs: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.
Tvangsakkord uden for konkurs: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.
Insolvens: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.
Aktiver, der administreres af en kurator: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.
En situation, der svarer til konkurs i henhold til national ret: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

5. Delkontrakt

5.1. Delkontrakt: LOT-0001

Titel: Finance, payroll and HR
Beskrivelse: Lunera Energi AS shall procure a system that shall cover the functions within finance, payroll and HR. The system shall include financial and financial functions, including a ledger, accounts payable ledger, bank reconciliation, assets, multi-company management, as well as budgeting and reporting. The purchasing process should be supported with functionality for handling purchase agreements, requisitions, purchase orders, budget control, and product catalogue. Furthermore, project finances shall be taken care of through the project register, project budgeting, project prognoses, budget control and project reporting, so that we have good overview and control over the project economy. The wages system shall cover the entire payroll administration with wage support, wages processing, tax handling, audit, reporting, reconciliation and refunds. This is to ensure efficient and correct handling of payroll processes. The HR functions shall be comprehensive and include employee administration with handling of employee data, off-boarding, time registration and absence management. The system shall also support HR strategy and management through the development and follow-up of HR policies and guidelines. The talent procurement shall be safeguarded with functions for recruitment, onboarding, work contracts and additions. In learning and development we would like functionality for certification, documentation, competence mapping, planning as well as production and delivery of training content. Talent development shall include performance management, succession planning, manpower planning as well as work with culture and engagement. Organisation design and efficiency

shall be supported through organisation design and restructuring functions. The total compensation shall be handled with a focus on compensation and handling expenses. HR system management shall include reporting, analysis, configuration, operation and support of HR systems and the system shall also ensure efficient handling of employee enquiries.

5.1.1. Formål

Kontraktens hovedformål: Tjenesteydelser
Primær klassifikation (cpv): 72000000 It-tjenester: rådgivning, programmeludvikling, internet og support
Supplerende klassifikation (cpv): 48000000 Programpakker og informationssystemer

5.1.2. Udførelsessted

Land: Norge
Hvor som helst i det pågældende land

5.1.3. Anslået varighed

Varighed: 120 Måneder

5.1.4. Fornyelse

Højeste antal fornyelser: 2
Yderligere oplysninger om fornyelser: 2 years + 2 years.

5.1.6. Generelle oplysninger

Reserveret deltagelse:
Deltagelse uden forbehold.
Udbuddet er omfattet af aftalen om offentlige udbud (GPA): ja

5.1.9. Udvælgelseskriterier

Kilder til udvælgelseskriterier: Udbudsdokument
Oplysninger om den anden fase i en procedure, der afvikles i to faser:
Mindsteantallet af ansøgere, som skal opfordres til at deltage i anden fase af proceduren: 3
Det højeste antal ansøgere, som skal opfordres til at deltage i anden fase af proceduren: 5

5.1.10. Tildelingskriterier

Kriterium:
Type: Kvalitet
Navn: Quality
Beskrivelse: Quality • System demonstration • Implementation project • Fulfilment of requirements and functionality in the solution description.
Kategori for tildelingskriteriet vægt: Vægtning (procentdel, præcis)
Tildelingskriterium talværdi: 45
Kriterium:
Type: Pris
Navn: Price
Beskrivelse: Price •Licenses •Implementation •Management • Mark-up/Extra
Kategori for tildelingskriteriet vægt: Vægtning (procentdel, præcis)
Tildelingskriterium talværdi: 25
Kriterium:
Type: Kvalitet
Navn: Climate and environment
Beskrivelse: Climate and environment • Fulfilment of climate and environmental requirements in the solution description.

Kategori for tildelingskriteriet vægt: Vægtning (procentdel, præcis)
Tildelingskriterium talværdi: 30

5.1.11. Tilbudsdokumenter

Sprog, som udbudsdokumenterne er officielt tilgængelige på: norsk
Adresse på udbudsdokumenterne: https://mercell.com

5.1.12. Tilbudsvilkår

Vilkår for indgivelse:
Elektronisk indgivelse: Påkrævet
Indgivelsesadresse: https://mercell.com
Sprog, som tilbud og ansøgninger om deltagelse kan indgives på: norsk
Elektronisk katalog: Tilladt
Frist for modtagelse af anmodninger om deltagelse: 08/04/2026 10:00:00 (UTC+00:00) vesteuropæisk tid, GMT
Betingelser for kontraktens udførelse:
Udførelsen af kontrakten skal ske inden for rammerne af programmer for beskyttet beskæftigelse: Nej
Vilkår relateret til kontraktens udførelse: The contract terms will be regulated by the SSA cloud with annexes
Oplysninger om finansiering og betaling: The contract terms will be regulated by the SSA cloud with annexes

5.1.15. Teknikker

Rammeaftale:
Ingen rammeaftale
Oplysninger om det dynamiske indkøbssystem:
Intet dynamisk indkøbssystem

5.1.16. Yderligere oplysninger, mægling og gennemgang

Organisation med ansvar for klager: Oslo Tingrett
Oplysninger om klagefrister: Deadline for request for a temporary injunction: A petition for a provisional injunction against the contracting authority's decision to reject or reject a request for participation in the competition must be presented to the court within 15 days calculated from the day after the notification of the rejection or rejection has been sent.
Organisation, der leverer supplerende oplysninger om udbudsproceduren: Lunera Energi AS

5.1. Delkontrakt: LOT-0002

Titel: Operation and maintenance
Beskrivelse: Lunera Energi AS shall procure a system for operation and maintenance. The system shall support the maintenance process by identifying the maintenance need, planning and preparing maintenance work, carrying out the actual maintenance, as well as documenting and reporting completed assignments. In addition the system shall facilitate analyses and continual improvements to the maintenance activities. Furthermore, the system shall include functionality for storage and procurement management, including orders for goods and services, receipt control, delivery control and management of inventory, in order to ensure efficient logistics and availability of the necessary resources. Handling deviations is also a central part of the system, with an option for registering and processing deviations, as well as analysis and improvement based on deviations in order to ensure quality and security in the operation. Finally, the system shall ensure time and resource management for

maintenance workers, including work planning and an overview of availability, time registration and approval, as well as management of resource capacity to ensure optimal utilisation of labour and efficient operation.

5.1.1. Formål

Kontraktens hovedformål: Tjenesteydelser
Primær klassifikation (cpv): 72000000 It-tjenester: rådgivning, programmeludvikling, internet og support
Supplerende klassifikation (cpv): 48000000 Programpakker og informationssystemer

5.1.2. Udførelsessted

Land: Norge
Hvor som helst i det pågældende land

5.1.3. Anslået varighed

Varighed: 120 Måneder

5.1.4. Fornyelse

Højeste antal fornyelser: 2
Yderligere oplysninger om fornyelser: 2 years + 2 years.

5.1.6. Generelle oplysninger

Reserveret deltagelse:
Deltagelse uden forbehold.
Udbuddet er omfattet af aftalen om offentlige udbud (GPA): ja

5.1.9. Udvælgelseskriterier

Kilder til udvælgelseskriterier: Udbudsdokument
Oplysninger om den anden fase i en procedure, der afvikles i to faser:
Mindsteantallet af ansøgere, som skal opfordres til at deltage i anden fase af proceduren: 3
Det højeste antal ansøgere, som skal opfordres til at deltage i anden fase af proceduren: 5

5.1.10. Tildelingskriterier

Kriterium:
Type: Kvalitet
Navn: Quality
Beskrivelse: • System demonstration • Implementation project • Fulfilment of requirements and functionality in the solution description.
Kategori for tildelingskriteriet vægt: Vægtning (procentdel, præcis)
Tildelingskriterium talværdi: 45
Kriterium:
Type: Pris
Navn: Price
Beskrivelse: •Licenses •Implementation •Management • Mark-up/Extra
Kategori for tildelingskriteriet vægt: Vægtning (procentdel, præcis)
Tildelingskriterium talværdi: 25
Kriterium:
Type: Kvalitet
Navn: Climate and environment
Beskrivelse: • Fulfilment of climate and environmental requirements in the solution description.
Kategori for tildelingskriteriet vægt: Vægtning (procentdel, præcis)
Tildelingskriterium talværdi: 30

5.1.11. Tilbudsdokumenter

Sprog, som udbudsdokumenterne er officielt tilgængelige på: norsk
Adresse på udbudsdokumenterne: https://mercell.com

5.1.12. Tilbudsvilkår

Vilkår for indgivelse:
Elektronisk indgivelse: Påkrævet
Indgivelsesadresse: https://mercell.com
Sprog, som tilbud og ansøgninger om deltagelse kan indgives på: norsk
Elektronisk katalog: Tilladt
Frist for modtagelse af anmodninger om deltagelse: 08/04/2026 10:00:00 (UTC+00:00) vesteuropæisk tid, GMT
Betingelser for kontraktens udførelse:
Udførelsen af kontrakten skal ske inden for rammerne af programmer for beskyttet beskæftigelse: Nej
Vilkår relateret til kontraktens udførelse: The contract terms will be regulated by the SSA cloud with annexes
Oplysninger om finansiering og betaling: The contract terms will be regulated by the SSA cloud with annexes

5.1.15. Teknikker

Rammeaftale:
Ingen rammeaftale
Oplysninger om det dynamiske indkøbssystem:
Intet dynamisk indkøbssystem

5.1.16. Yderligere oplysninger, mægling og gennemgang

Organisation med ansvar for klager: Oslo Tingrett
Oplysninger om klagefrister: Deadline for request for a temporary injunction A petition for a provisional injunction against the Contracting Authority's decision to reject or reject a request for participation in the competition must be presented to the court within 15 days calculated from the day after notification of the rejection or rejection has been sent.
Organisation, der leverer supplerende oplysninger om udbudsproceduren: Lunera Energi AS

8. Organisationer

8.1. ORG-0001

Officielt navn: Lunera Energi AS
Registreringsnummer: 980396002
Postadresse: Sluppenvegen 17B
By: TRONDHEIM
Postnummer: 7037
Landsdel (NUTS): Trøndelag/Tröndelage (NO060)
Land: Norge
Enhed: Anne-Berit Ekholm
E-mail: aekholm@deloitte.no
Telefon: 004747717898
Denne organisations roller:
Køber
Organisation, der leverer supplerende oplysninger om udbudsproceduren

8.1. ORG-0002

Officielt navn: Oslo Tingrett
Registreringsnummer: 926725939
By: Oslo
Postnummer: 0125
Landsdel (NUTS): Oslo (NO081)
Land: Norge
Denne organisations roller:
Organisation med ansvar for klager

Oplysninger om bekendtgørelsen

Bekendtgørelsens ID: 3c397b9a-1559-4cd3-a80f-94878c1a7a45 - 01
Formulartype: Konkurrencevilkår
Bekendtgørelsestype: Udbuds- eller koncessionsbekendtgørelse – standardordningen
Bekendtgørelsesundertype: 17
Afsendelsesdato for bekendtgørelsen: 11/02/2026 09:36:34 (UTC+00:00) vesteuropæisk tid, GMT
Dato for afsendelse af bekendtgørelsen (eSender): 11/02/2026 11:51:40 (UTC+00:00) vesteuropæisk tid, GMT
Bekendtgørelsens officielle sprog: engelsk
Bekendtgørelsesnummer: 100477-2026
EUT-S-nummer: 30/2026
Offentliggørelsesdato: 12/02/2026