

153622-2026 - Konkurrencevilkår

Norge – It-tjenester: rådgivning, programmeludvikling, internet og support – NRK 2026 - 41 SOC services

OJ S 45/2026 05/03/2026

Udbuds- eller koncessionsbekendtgørelse – standardordningen - Meddelelse om ændring
Tjenesteydelser

1. Køber

1.1. Køber

Officielt navn: Norsk rikskringkasting AS

E-mail: rune.dahler@nrk.no

Køberens retlige status: Offentligretligt organ

Den ordregivende myndigheds aktivitet: Generelle offentlige tjenesteydelser

2. Procedure

2.1. Procedure

Titel: NRK 2026 - 41 SOC services

Beskrivelse: NRK is seeking a strategic security partner for the establishment and operation of a 24 hour SOC (Security Operations Center) service. The aim is to create a robust defence that strengthens NRK's ability to prevent, detect and manage digital threats in a complex and complex technology landscape.

Identifikator for proceduren: 7ca9f175-522c-4ac9-8041-2ccc084ce368

Intern ID: 2026/41

Udbudsprocedure: Udbud med forhandling/indkaldelse af tilbud med forudgående offentliggørelse

Proceduren er en hasteprocedure: nej

Hovedpunkterne i proceduren: Through a proactive cooperation, the partner shall deliver a complete monitoring service supported by a competent professional environment (24/7/365). This includes an integrated Incident Response Team (IRT) function that ensures NRK necessary impact and assistance with serious security incidents. A central part of the delivery is a mature surgical model with clearly defined roles, distribution of responsibility and efficient interface between the supplier and NRK. It is a requirement that strategic management and customer dialogue take place in Norwegian. English is allowed for technical operative follow-up and documentation, but systems that ensure Norwegian language competence at this level will also be rewarded in order to minimise the risk of mix-ups in critical situations.

2.1.1. Formål

Kontraktens hovedformål: Tjenesteydelser

Primær klassifikation (cpv): 72000000 It-tjenester: rådgivning, programmeludvikling, internet og support

Supplerende klassifikation (cpv): 72222300 Tjenesteydelser i forbindelse med informationsteknologi, 72246000 Systemrådgivning, 72300000 Datatjenester, 72610000 Datamatsupporttjenester, 72700000 Datamatnetværkstjenester, 79710000 Sikkerhedstjenester, 79714000 Overvågningstjenester

2.1.2. Udførelsessted

Land: Norge

Hvor som helst i det pågældende land

2.1.3. Værdi

Anslået værdi eksklusiv moms: 200 000 000,00 NOK

2.1.4. Generelle oplysninger

Retsgrundlag:

Direktiv 2014/24/EU

Anskaffelsesforskriften - Restricted tender contest. Only those who are invited after a prequalification can submit tender offers.

Anskaffelsesforskriften - Change in the competition. The apprentice requirement has been removed. The deadline for qualification has been postponed.

2.1.6. Udelukkelsesgrunde

Kilder til grundlag for udelukkelse: Fælles europæisk udbudsdokument (ESPD), Udbudsdokument

5. Delkontrakt

5.1. Delkontrakt: LOT-0000

Titel: NRK 2026 - 41 SOC services

Beskrivelse: NRK is seeking a strategic security partner for the establishment and operation of a 24 hour SOC (Security Operations Center) service. The aim is to create a robust defence that strengthens NRK's ability to prevent, detect and manage digital threats in a complex and complex technology landscape.

Intern ID: 2026/41

5.1.1. Formål

Kontraktens hovedformål: Tjenesteydelser

Primær klassifikation (cpv): 72000000 It-tjenester: rådgivning, programmeludvikling, internet og support

Supplerende klassifikation (cpv): 72222300 Tjenesteydelser i forbindelse med informationsteknologi, 72246000 Systemrådgivning, 72300000 Datatjenester, 72610000 Datamatsupporttjenester, 72700000 Datamatnetværkstjenester, 79710000 Sikkerhedstjenester , 79714000 Overvågningstjenester

5.1.2. Udførelsessted

Land: Norge

Hvor som helst i det pågældende land

5.1.3. Anslået varighed

Varighed: 48 Måneder

5.1.5. Værdi

Anslået værdi eksklusiv moms: 200 000 000,00 NOK

5.1.6. Generelle oplysninger

Reserveret deltagelse:

Deltagelse uden forbehold.

Indkøbsprojekt, der ikke finansieres med EU-midler

Udbuddet er omfattet af aftalen om offentlige udbud (GPA): nej

Dette udbud er også egnet for små og mellemstore virksomheder (SMV'er): nej

5.1.9. Udvælgelseskriterier

Kilder til udvælgelseskriterier: Fælles europæisk udbudsdokument (ESPD), Bekendtgørelse, Udbudsdokument

Kriterium: Tilmelding i et handelsregister

Beskrivelse af udvælgelseskriterium: Tenderers shall be registered in a company register, professional register or a commerce register in the country where the tenderer is established.

Documentation requirement: Norwegian companies: Company Registration Certificate Foreign companies: Verification that the tenderer is registered in a company register, professional register or a commerce register in the country where the tenderer is established.

Kriterium: Andre økonomiske eller finansielle krav

Beskrivelse af udvælgelseskriterium: Tenderers must have sufficient economic and financial capacity to be able to fulfil the contract. Documentation requirement: The tenderer's Annual Financial Statements from the last two years, including notes, the Board's Annual Reports and Audit Reports, as well as any other and new information of relevance to the tenderer's financial situation and fiscal figures. In addition for foreign companies: A credit rating based on the last known accounting figures. The rating shall be carried out by a credit rating company with licence to conduct this service. This assessment must not be more than three months old from the tender deadline and be based on the last approved accounts, and it should provide information on credit worthiness and the degree of bankruptcy risk (bankruptcy prediction).]

The contracting authority reserves the right to obtain a credit/solidity assessment of the tenderer from a certified credit rating company. If the tenderer has a justifiable reason for not submitting the requested documentation, alternative documentation can instead be submitted that sufficiently substantiates that the requirement for economic and financial capacity is fulfilled. The contracting authority will assess whether the documentation is suitable for the requirement's purpose and the documentation's content and reliability. It is the tenderer's responsibility to demonstrate that the alternative documentation provides a sufficient basis for evaluation. The alternative documentation must be issued by or pertaining to the tenderer himself. See point 6.5 for support from other entities.

Kriterium: Referencer på specificerede tjenester

Beskrivelse af udvælgelseskriterium: Tenderers shall have documented experience with the delivery of SOC and event handling services in complex environments with high requirements for security and availability. Documentation requirement: Describe the 3 most important relevant assignments carried out in the last 3 years (max. 1 A4 page per reference. The descriptions shall document the assignments' transferable value to NRK, with particular emphasis on: Operative complexity: Experience with hybrid environments (cloud and on-prem) and organisations with critical needs for 24 hour operation (24/7/365). Regulated security level: Experience with customers who have critical social functions or operate under statutory security requirements (e.g. the Security Act or the Digital Security Act). The scope of the delivery: Technical details such as number of log sources, end points and monitoring regime (detection logic). NRK reserves the right to contact the stated references.

Kriterium: Certifikater fra uafhængige organer om kvalitetssikringsstandarder

Beskrivelse af udvælgelseskriterium: Tenderers shall document that the company and service delivery comply with recognised national or international quality standards for information security and SOC operations. Documentation requirement: Valid certificate or certificate (or documentation of equivalent level) for the following: Company certification: ISO/IEC 27001 (information security), SOC 2 Type II (covering the SOC delivery), or equivalent national /international schemes. Operative framework: Documentation that the SOC function and

methodology for event management comply with recognised industry standards (e.g. FIRST or NBIM's quality scheme).

Kriterium: Forsyningskædeledelse

Beskrivelse af udvælgelseskriterium: Tenderers shall have established systems for systematic security management and quality assurance, including routines for identifying and managing risks connected to their own sub-suppliers and value chains. Documentation requirement: An account of the tenderer's methods for: Security management: How information security is integrated into the company's management system Supplier chain control: Processes for risk assessment, follow-up and audit of sub-suppliers with access to infrastructure and data. This includes handling of vulnerabilities in third-party components and software. Service quality and SLA: Routines for handling deviations, continual improvements to detection capability and ensuring agreed service quality.

Kriterium: Miljøledelsestiltag

Beskrivelse af udvælgelseskriterium: Tenderers shall have an established environmental management system to ensure continual improvement of their environmental performance in relation to the delivery. Documentation requirement: Certificate from third party certified systems such as Miljøfyrtårn, ISO 14001, EMAS or equivalent. Suppliers without certification can document fulfilment by describing their internal environmental management routines, including concrete routines for energy efficiency and environmentally friendly handling of IT equipment.

Oplysninger om den anden fase i en procedure, der afvikles i to faser:

Mindsteantallet af ansøgere, som skal opfordres til at deltage i anden fase af proceduren: 3
Proceduren afvikles i successive faser. I hver fase kan nogle ansøgere blive udelukket
Køberen forbeholder sig retten til at tildele kontrakten på grundlag af de indledende tilbud uden yderligere forhandlinger

5.1.11. Tilbudsdokumenter

Sprog, som udbudsdokumenterne er officielt tilgængelige på: norsk

Adresse på udbudsdokumenterne: <https://permalink.mercell.com/277344221.aspx>

5.1.12. Tilbudsvilkår

Vilkår for indgivelse:

Elektronisk indgivelse: Påkrævet

Indgivelsesadresse: <https://permalink.mercell.com/277344221.aspx>

Sprog, som tilbud og ansøgninger om deltagelse kan indgives på: norsk

Elektronisk katalog: Tilladt

Alternative tilbud: Ikke tilladt

Tilbudsgivere kan indgive mere end ét tilbud: Ikke tilladt

Frist for modtagelse af anmodninger om deltagelse: 23/03/2026 08:00:00 (UTC+00:00)
vesteuropæisk tid, GMT

Betingelser for kontraktens udførelse:

Udførelsen af kontrakten skal ske inden for rammerne af programmer for beskyttet
beskæftigelse: Nej

Elektronisk fakturering: Påkrævet

Der vil blive anvendt elektronisk bestilling: ja

Der vil blive anvendt elektronisk betaling: ja

5.1.15. Teknikker

Rammeaftale:

Ingen rammeaftale

Oplysninger om det dynamiske indkøbssystem:

Intet dynamisk indkøbssystem

5.1.16. Yderligere oplysninger, mægling og gennemgang

Organisation med ansvar for mægling: Oslo Tingrett

Organisation med ansvar for klager: Oslo Tingrett

Oplysninger om klagefrister: 10 days waiting period after publication of which tenderer we intend to enter into a contract with.

Organisation, der leverer yderligere oplysninger om klageprocedurerne: Norsk rikskringkasting AS

8. Organisationer

8.1. ORG-0001

Officielt navn: Norsk rikskringkasting AS

Registreringsnummer: 976390512

Postadresse: Bjørnstjerne Bjørnsons plass 1

By: OSLO

Postnummer: 0340

Landsdel (NUTS): Oslo (NO081)

Land: Norge

Enhed: Konserninnekjøp - NRK AS

E-mail: rune.dahler@nrk.no

Telefon: +47 23047000

Fax: +47 23048958

Internetadresse: <http://www.nrk.no/>

Denne organisations roller:

Køber

Organisation, der leverer yderligere oplysninger om klageprocedurerne

8.1. ORG-0002

Officielt navn: Oslo Tingrett

Registreringsnummer: 926725939

By: Oslo

Postnummer: 0125

Landsdel (NUTS): Oslo (NO081)

Land: Norge

Denne organisations roller:

Organisation med ansvar for klager

Organisation med ansvar for mægling

10. Ændring

Udgave af den foregående bekendtgørelse, der skal ændres

:

6c7ac638-2ec5-4021-a179-a331eb0fa788-01

Hovedårsagen til ændringen

:

Ajournførte oplysninger

10.1. Ændring

Afsnitsidentifikator: PROCEDURE

10.1. Ændring

Afsnitsidentifikator: LOT-0000

Oplysninger om bekendtgørelsen

Bekendtgørelsens ID: d9238468-bf89-47a9-b2a7-dff402a2937f - 01

Formulartype: Konkurrencevilkår

Bekendtgørelsestype: Udbuds- eller koncessionsbekendtgørelse – standardordningen

Bekendtgørelsesundertype: 16

Afsendelsesdato for bekendtgørelsen: 04/03/2026 12:19:39 (UTC+00:00) vesteuropæisk tid, GMT

Dato for afsendelse af bekendtgørelsen (eSender): 04/03/2026 12:25:12 (UTC+00:00) vesteuropæisk tid, GMT

Bekendtgørelsens officielle sprog: engelsk

Bekendtgørelsesnummer: 153622-2026

EUT-S-nummer: 45/2026

Offentliggørelsesdato: 05/03/2026