

180038-2026 - Konkurrencevilkår

Norge – Programpakker og informationssystemer – Procurement of a SaaS system for enterprise architecture and quality management.

OJ S 52/2026 16/03/2026

Udbuds- eller koncessionsbekendtgørelse – standardordningen

Varer

1. Køber

1.1. Køber

Officielt navn: Oslo kommune v/ Plan- og bygningsetaten

E-mail: postmottak@pbe.oslo.kommune.no

Køberens retlige status: Offentligretligt organ, der styres af en lokal myndighed

Den ordregivende myndigheds aktivitet: Generelle offentlige tjenesteydelser

2. Procedure

2.1. Procedure

Titel: Procurement of a SaaS system for enterprise architecture and quality management.

Beskrivelse: Oslo municipality c/o the Agency for Planning and Building Invites tenderers to a restricted tender contest. The aim of the competition is to enter into a contract for a SaaS service for the administration of our overall management system, which shall be administered by section quality. The procured service shall be able to facilitate for integrating both performance architecture, quality management, risk management and compliance/deviation management. Oslo municipality is one of Norway's largest employers with approx. 50,000 employees and an annual budget of approx. The Planning and Building Agency is responsible for the execution of the municipality's area management. In 2024, the agency carried out procurements for approx.

Identifikator for proceduren: 636b178b-0052-4abd-888d-a2aed6bb9686

Intern ID: 4030

Udbudsprocedure: Begrænset

Proceduren er en hasteprocedure: nej

2.1.1. Formål

Kontraktens hovedformål: Varer

Primær klassifikation (cpv): 48000000 Programpakker og informationssystemer

Supplerende klassifikation (cpv): 72000000 It-tjenester: rådgivning, programmeludvikling, internet og support, 48451000 Programpakke til virksomhedsressourceplanlægning (ERP), 48170000 Programpakke til overensstemmelsesprøvning, 48310000 Programpakke til oprettelse af dokumenter, 48400000 Programpakke til forvaltning af forretningstransaktioner og privatsager

2.1.2. Udførelsessted

Landsdel (NUTS): Oslo (NO081)

Land: Norge

2.1.3. Værdi

Anslået værdi eksklusiv moms: 11 000 000,00 NOK

2.1.4. Generelle oplysninger

Retsgrundlag:

Direktiv 2014/24/EU

2.1.6. Udelukkelsesgrunde

Kilder til grundlag for udelukkelse: Bekendtgørelse

En situation, der svarer til konkurs i henhold til national ret: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Konkurs: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Korruption: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a enforceable verdict has been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, Involving European Communities or European Union Member States (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Tvangsakkord uden for konkurs: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Deltagelse i en kriminel organisation: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on combating organised crime (EUT L 300 of 11.11.2008, p. 42).

Aftaler med andre økonomiske aktører med henblik på konkurrencefordrejning: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Tilsidesættelse af forpligtelser på miljølovgivningsområdet: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Hvidvaskning af penge eller finansiering af terrorisme: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed

down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Svig: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).

Børnearbejde og andre former for menneskehandel: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Insolvens: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Tilsidesættelse af forpligtelser på det arbejdsretlige område: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Aktiver, der administreres af en kurator: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Afgivelse af urigtige oplysninger, tilbageholdelse af oplysninger, ude af stand til at fremlægge de dokumenter, der anmodes om, eller indhentede fortrolige oplysninger i forbindelse med denne procedure: Has the tenderer: a) given grossly incorrect information with the notification of the information required to verify that there is no basis for rejection, or of the qualification requirements being fulfilled, b) failed to provide such information, c) made reservations immediately to present the supporting documents requested by the contracting authority, or d) improperly affected the contracting authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Interessekonflikt som følge af deltagelse i udbudsproceduren: Is the tenderer aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Direkte eller indirekte involvering i forberedelsen af denne udbudsprocedure: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Alvorlige forsømmelser i forbindelse med udøvelsen af erhvervet: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Ophævelse eller en lignende sanktion: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Tilsidesættelse af forpligtelser på sociallovgivningsområdet: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Tilsidesættelse af forpligtelser vedrørende betaling af bidrag til sociale sikringsordninger: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Erhvervsvirksomheden er indstillet: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Tilsidesættelse af forpligtelser vedrørende betaling af skatter og afgifter: Has the tenderer not fulfilled all of his tax and duty obligations in both the country where he is established and in the contracting authority's member state, if this is a different country than what he is established in?

Terrorhandling eller strafbare handlinger med forbindelse til terroraktivitet: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, af 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Lovovertrædelse vedrørende faglig hæderlighed inden for indkøb af forsvarsmateriel: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, have been legally convicted of offences regarding professional behaviour in defence procurements?

Manglende pålidelighed til, at risici for landets sikkerhed kan udelukkes: Is the tenderer assessed to lack reliability that is necessary to exclude the risk of national security?

Tilsidesættelse af forpligtelser i henhold til rent nationale udelukkelsesgrunde: The contracting authority shall state that in Norway there are national rejection reasons. These shall be described in the procurement documents. Tenderers must respond to whether they are in one or more of the situations described in the national rejection reasons.

5. Delkontrakt

5.1. Delkontrakt: LOT-0001

Titel: Procurement of a SaaS system for enterprise architecture and quality management.

Beskrivelse: Oslo municipality c/o the Agency for Planning and Building Invites tenderers to a restricted tender contest. The aim of the competition is to enter into a contract for a SaaS service for the administration of our overall management system, which shall be administered by section quality. The procured service shall be able to facilitate for integrating both performance architecture, quality management, risk management and compliance/deviation management. Oslo municipality is one of Norway's largest employers with approx. 50,000 employees and an annual budget of approx. The Planning and Building Agency is responsible for the execution of the municipality's area management. In 2024, the agency carried out procurements for approx.

Intern ID: 5263

5.1.1. Formål

Kontraktens hovedformål: Varer

Primær klassifikation (cpv): 48000000 Programpakker og informationssystemer

Supplerende klassifikation (cpv): 72000000 It-tjenester: rådgivning, programmeludvikling, internet og support, 48451000 Programpakke til virksomhedsressourceplanlægning (ERP), 48170000 Programpakke til overensstemmelsesprøvning, 48310000 Programpakke til oprettelse af dokumenter, 48400000 Programpakke til forvaltning af forretningstransaktioner og privatsager

5.1.2. Udførelsessted

Landsdel (NUTS): Oslo (NO081)

Land: Norge

5.1.3. Anslået varighed

Startdato: 01/06/2026

Varigheds slutdato: 01/06/2036

5.1.4. Fornyelse

Højeste antal fornyelser: 2

Yderligere oplysninger om fornyelser: 2 + 2 years. The contract will be valid for 6 years, with an option for an extension for 2+2 years.

5.1.6. Generelle oplysninger

Reserveret deltagelse:

Deltagelse uden forbehold.

Indkøbsprojekt, der ikke finansieres med EU-midler

Udbuddet er omfattet af aftalen om offentlige udbud (GPA): ja

5.1.9. Udvælgelseskriterier

Kilder til udvælgelseskriterier: Bekendtgørelse

Kriterium: Tilmelding i et handelsregister

Beskrivelse af udvælgelseskriterium: The tenderer shall be a legally established company.

Documentation requirements: Norwegian companies: Company Registration Certificate.

Foreign companies: Proof that the company is registered in a trade or business register as prescribed by the law of the country where the company is established.

Kriterium: Andre økonomiske eller finansielle krav

Beskrivelse af udvælgelseskriterium: Tenderers must have sufficient economic and financial capacity to be able to fulfil the contract. Documentation requirements: The company's last Annual Financial Statements including notes, the Board's Annual Report and Audit Report, as well as new information of relevance to the company's fiscal numbers. The contracting

authority reserves the right to obtain credit appraisal on its own initiative. If a tenderer has a justifiable reason (e.g. newly started company) of not submitting the documentation that the Contracting Authority has required, he can document his economic and financial capacity with any other document that the Contracting Authority deems suitable.

Kriterium: Forsyningskædeledelse

Beskrivelse af udvælgelseskriterium: Tenderers shall be suitable for fulfilment of contract requirements for due diligence assessments for responsible businesses, cf. annex to the contract 'Oslo municipality's seriousness provisions and the requirements for due diligence assessments'. This means that the Tenderer has implemented measures and systems that are used in the Tenderer's work to safeguard basic human rights and decent working conditions, as well as prevent environmental degradation and corruption. **Documentation requirements:** A description of the tenderer's systems for working with due diligence assessments in accordance with the UN's guiding principles for business and human rights (UNGP) and OECD's guidelines for multinational companies. The documentation shall include: * Formal policies/policies that cover an obligation to comply with the requirements of responsible businesses. * Formal policy/guidelines for accountability for sub-suppliers/the supplier chain, (Supplier Code of Conduct). [This shall only be delivered if sub-suppliers are used.] * Descriptions of the tenderer's processes and routines for how the company works with due diligence assessments.

5.1.10. Tildelingskriterier

Kriterium:

Type: Kvalitet

Beskrivelse: Functionality, user friendliness and service level

Kategori for tildelingskriteriet vægt: Vægtning (procentdel, præcis)

Tildelingskriterium talværdi: 40

Kriterium:

Type: Pris

Beskrivelse: Extendedprice

Kategori for tildelingskriteriet vægt: Vægtning (procentdel, præcis)

Tildelingskriterium talværdi: 30

Kriterium:

Type: Kvalitet

Beskrivelse: Implementation, technical quality and information security.

Kategori for tildelingskriteriet vægt: Vægtning (procentdel, præcis)

Tildelingskriterium talværdi: 30

Kriterium:

Type: Kvalitet

Beskrivelse: Grounds 1. The nature and work of the procurement. The procurement is for a Software as a Service (SaaS) system for performance architecture and quality management. The service is fully cloud based and market surveys show that such software is delivered as a standardised software system. As a starting point, it is known that the climate and environmental impact of cloud services can be significant. This is due to possibly high energy consumption, non-environmentally friendly cooling and a lack of reuse of waste heat in computer centres where the cloud service is coughed. 2. Assessments of the legal state The main rule for procurements is that the contracting authority shall weight climate and miljø consideration with a minimum of 30% cf. the Public Procurement Regulations (FOA) § 7-9 second paragraph. The aim of the provision is that the requirements and criteria in accordance with this provision shall aim at "reducing the procurement's total climate footprint or

environmental impact" cf. the Public Procurement Regulations § 7-9 first section. Alternatively, there can be requirements for climate and environment in the procurement's requirement specifications, cf. the Public Procurement Regulations § 7-9 fourth paragraph, but only if it is clear that it will have better climate and environmental effect than weighting climate and environment by 30 %. The contracting authority has assessed the use of the third section of this procurement. The contracting authority has, however, had market surveys published on Doffin/TED. The results of the survey indicate that the cloud service market must be seen as immature. The cloud service providers have little control and influence on the operation of data centres where the service is coughed. It is also difficult to document real climate impact. As relevant requirements in the requirement specifications would be related to hosting at sub-providers, it is considered that such requirements to the service provider would be disproportionate. The Regulations § 7-9 fifth paragraph states that the contracting authority can fail to set climate and environmental requirements if "the procurement is of its nature has a climate footprint and an environmental impact that is immaterial, and this is justified in the procurement documents." Review The procured service is a pure SaaS system that is completely developed in the market, where relevant systems are coughed at other than the cloud service provider. Storage and processing will be done in the tenderer's existing infrastructure. This procurement does not trigger expansions, particularly hardware or new operations that generate environmental impact. The procurement does not involve any hardware procurements, installation of physical components, transport or logistics, and will have a minimal consumption of resources at the contracting authority. There are, thus, no significant environmental impacts related to production, replacement or disposal of products connected to the procurement. The service stores a modest data quantity of 300 GB. This is equivalent to a very low energy consumption in a modern cloud system and it represents an insignificant environmental impact and climate footprint. Considering the low data volume, the Contracting Authority believes that the procurement will not affect energy consumption in a measurable way, change the choice of technology or operational model for suppliers, or give gains in the form of lower emissions or less resource use. The risk of limiting competition is considered to be real when weighting the climate and environment by 30%, without the award criteria in the competition contributing to real environmental effect. Conclusion The Planning and Building Agency assesses that the procurement of a SaaS system for enterprise architecture and quality management has an immaterial climate footprint and environmental impact, and that climate and environmental requirements in this competition will not have an actual effect. The terms for exemptions in the PPR § 7-9 fifth paragraph are therefore assessed.

Kategori for tildelingskriteriet vægt: Vægtning (procentdel, præcis)

Tildelingskriterium talværdi: 0

5.1.11. Tilbudsdokumenter

Adgangen til visse udbudsdokumenter er begrænset

Oplysninger om begrænsede dokumenter findes på: <https://app.artifik.no/procurements/4030>

Ad hoc-kommunikationskanal:

Navn: e-Tendering

5.1.12. Tilbudsvilkår

Vilkår for indgivelse:

Elektronisk indgivelse: Påkrævet

Indgivelsesadresse: <https://app.artifik.no/procurements/4030>

Sprog, som tilbud og ansøgninger om deltagelse kan indgives på: engelsk, norsk

Elektronisk katalog: Ikke tilladt

Frist for modtagelse af anmodninger om deltagelse: 17/04/2026 21:59:00 (UTC+00:00)

vesteuropæisk tid, GMT

Betingelser for kontraktens udførelse:

Udførelsen af kontrakten skal ske inden for rammerne af programmer for beskyttet

beskæftigelse: Nej

Vilkår relateret til kontraktens udførelse: N/A

Elektronisk fakturering: Påkrævet

Der vil blive anvendt elektronisk bestilling: ja

Der vil blive anvendt elektronisk betaling: ja

Oplysninger om finansiering og betaling: N/A

5.1.15. Teknikker

Rammeaftale:

Ingen rammeaftale

Oplysninger om det dynamiske indkøbssystem:

Intet dynamisk indkøbssystem

5.1.16. Yderligere oplysninger, mægling og gennemgang

Organisation med ansvar for klager: Oslo tingrett

Organisation, der leverer supplerende oplysninger om udbudsproceduren: Oslo kommune v/
Plan- og bygningsetaten

Organisation, der leverer yderligere oplysninger om klageprocedurerne: Oslo kommune v/
Plan- og bygningsetaten

Organisation, der modtager ansøgninger om deltagelse: Artifak AS

8. Organisationer

8.1. ORG-0001

Officielt navn: Oslo kommune v/ Plan- og bygningsetaten

Registreringsnummer: 971040823

Postadresse: Vahls gate 1

By: Oslo

Postnummer: 0187

Landsdel (NUTS): Oslo (NO081)

Land: Norge

Enhed: Linda Bredesen

E-mail: postmottak@pbe.oslo.kommune.no

Telefon: +47 21802180

Internetadresse: <https://www.oslo.kommune.no/etater-foretak-og-ombud/plan-og-bygningsetaten/>

Køberprofil: <https://www.oslo.kommune.no/etater-foretak-og-ombud/plan-og-bygningsetaten/>

Denne organisations roller:

Køber

Organisation, der leverer supplerende oplysninger om udbudsproceduren

Organisation, der leverer yderligere oplysninger om klageprocedurerne

8.1. ORG-0002

Officielt navn: Oslo tingrett

Registreringsnummer: 926725939

Postadresse: Postboks 2106 Vika

By: Oslo

Postnummer: 0125
Landsdel (NUTS): Oslo (NO081)
Land: Norge
E-mail: oslo.tingrett@domstol.no
Telefon: +47 22035200
Internetadresse: <https://www.domstol.no/no/domstoler/tingrett/oslo-tingrett/>

Denne organisations roller:

Organisation med ansvar for klager

8.1. ORG-0003

Officielt navn: Artifik AS
Registreringsnummer: 925364967
Postadresse: Stortingsgata 12
By: Oslo
Postnummer: 0161
Landsdel (NUTS): Oslo (NO081)
Land: Norge
E-mail: support@artifik.no
Internetadresse: <https://artifik.no>

Denne organisations roller:

Udbudssystemleverandør
Organisation, der modtager ansøgninger om deltagelse

Oplysninger om bekendtgørelsen

Bekendtgørelsens ID: d35845ea-9a5f-4cee-a3f4-ec808a0efc29 - 01
Formulartype: Konkurrencevilkår
Bekendtgørelsestype: Udbuds- eller koncessionsbekendtgørelse – standardordningen
Bekendtgørelsesundertype: 16
Afsendelsesdato for bekendtgørelsen: 13/03/2026 13:08:59 (UTC+00:00) vesteuropæisk tid, GMT
Bekendtgørelsens officielle sprog: engelsk
Bekendtgørelsesnummer: 180038-2026
EUT-S-nummer: 52/2026
Offentliggørelsesdato: 16/03/2026