

213930-2026 - Konkurrencevilkår

Irland – Afholdelse af køreprøver – ET2604 - Provision of Driver Theory Test and National Driver Licence Services

OJ S 61/2026 27/03/2026

Udbuds- eller koncessionsbekendtgørelse – standardordningen

Tjenesteydelser

1. Køber

1.1. Køber

Officielt navn: Road Safety Authority (RSA)

E-mail: kcoyne@rsa.ie

Køberens retlige status: Offentligretligt organ

Køberen er en ordregivende enhed

Den ordregivende myndigheds aktivitet: Generelle offentlige tjenesteydelser

2. Procedure

2.1. Procedure

Titel: ET2604 - Provision of Driver Theory Test and National Driver Licence Services

Beskrivelse: The Road Safety Authority (Authority) is responsible for providing the Driver Theory Test Services (DTTS) in Ireland through which the Authority ensures that all potential drivers demonstrate essential knowledge of road rules, risk perception, hazard awareness and safe driving practices as part of the driver licensing process. The Authority is also responsible for providing the National Driver Licence Service (NDLS) in Ireland. NDLS is responsible for the provision of learner permits and driving licences in Ireland including issuance, renewals, category changes, replacement and exchange application for foreign licences. The Authority intends to procure a supplier to provide the DTTS and NDLS services under a new fully integrated contract with this integrated service transformation underpinned by a technology solution that aims to integrate, streamline and improve access to online services with an improved customer registration and application experience. The supplier will be responsible for providing services for the delivery of all types of driver theory tests and driving licences and learner permits in Ireland. Under this integrated DTTS and NDLS service contract there will also be a requirement for a consolidated real estate network of Authority centres. Each centre will integrate both DTTS and NDLS service delivery, allowing them to operate from within a single, combined facility. Interested parties should note that driving license and learner permit card production (also including the provision of tachograph cards and may also include certificate of professional competency or approved driving instructor cards), will remain a separate contract and be procured under a separate procurement process. A requirement of the services under the integrated DTT and NDLS contract will be the subsequent integration with this separate card production contract The process will be conducted under the Award of Concession Contracts Regulations and will be akin to a competitive dialogue procedure with a pre-qualification questionnaire stage, followed by an invitation to participate in competitive dialogue to shortlisted candidates as further detailed below.

Identifikator for proceduren: 3fd2657d-9574-4a5c-b83c-5cf395091c59

Intern ID: ET2604

Udbudsprocedure: Udbud med forhandling/indkaldelse af tilbud med forudgående offentliggørelse

2.1.1. Formål

Kontraktens hovedformål: Tjenesteydelser
Primær klassifikation (cpv): 80411100 Afholdelse af køreprøver
Supplerende klassifikation (cpv): 22454000 Kørekort, 48218000 Programpakke til licensforvaltning, 72212218 Udvikling af programmel til licensforvaltning, 60000000 Transporttjenester (ikke affaldstransport), 60100000 Vejtransport, 71311200 Rådgivning i forbindelse med transportsystemer, 71600000 Tekniske undersøgelser, analyser og rådgivning, 72212000 Programmeringsservice i forbindelse med applikationsprogrammel, 72416000 Applikationsudbydere, 70332000 Tjenesteydelser i forbindelse med fast ejendom til andet end beboelsesformål, 79342300 Kundetjenester

2.1.2. Udførelsessted

Land: Irland
Hvor som helst i det pågældende land

2.1.3. Værdi

Anslået værdi eksklusiv moms: 607 000 000,00 EUR

2.1.4. Generelle oplysninger

Retsgrundlag:
Direktiv 2014/23/EU

2.1.6. Udelukkelsesgrunde

Kilder til grundlag for udelukkelse: Udbudsdokument

5. Delkontrakt

5.1. Delkontrakt: LOT-0001

Titel: ET2604 - Provision of Driver Theory Test and National Driver Licence Services
Beskrivelse: The Road Safety Authority (Authority) is responsible for providing the Driver Theory Test Services (DTTS) in Ireland through which the Authority ensures that all potential drivers demonstrate essential knowledge of road rules, risk perception, hazard awareness and safe driving practices as part of the licensing process. The Authority is also responsible for providing the National Driver Licence Service (NDLS) in Ireland. NDLS is responsible for the provision of learner permits and driving licences in Ireland including issuance, renewals, category changes, replacement and exchange application for foreign licences. The Authority intends to procure a supplier to provide the DTTS and NDLS services under a new fully integrated contract with this integrated service transformation underpinned by a technology solution that aims to integrate, streamline and improve access to online services with an improved customer registration and application experience. The supplier will be responsible for providing services for the delivery of all types of driver theory tests, driving licences and learner permits in Ireland. This new contract will also include integrated customer support services. Under this integrated DTTS and NDLS service contract there will be a requirement for a consolidated real estate network of Authority centres. Each centre will integrate both DTTS and NDLS service delivery, allowing them to operate from within a single, combined facility. The consolidation aims to create efficiencies, optimise resource utilisation, and enhance customer experience and convenience while ensuring that high standards of customer service quality are maintained. There is a requirement to have at least one centre in each county. These centres should be strategically located to ensure that 95% of the population resides within 50 km of an Authority centre. Furthermore, each centre must be within 0.5 km of a public transport link, facilitating accessibility for all customers. The real

estate network should be designed and established to be flexible that can adjust to changes in future NDLS and DTTS service demand over the contract period. Currently, approximately 60% of applications are processed online, and this number is anticipated to grow as users switch to the online channel, reducing the volume of applications handled at physical locations over time. On the other hand, for DTTS, the possibility of the introduction of hazard prediction and other driver education technology testing could increase footfall, while the possibility of the introduction of remote proctoring could lead to a decrease in footfall at Authority centres for DTTS customers. Hence the real estate network needs to be able to flex for these and any other future changes while ensuring it continues to meet required service levels. Through this notice, the Authority wishes to inform the market that it is commencing the procurement of a contract to provide the combined DTTS and NDLS service. The process will be held under the Award of Concession Contracts Regulations and will be akin to a competitive dialogue procedure with a pre-qualification questionnaire stage, followed by an invitation to participate in competitive dialogue to shortlisted candidates. The Authority intends to shortlist three candidates at the pre-qualification stage, however the Authority reserves the right to shortlist additional candidates. As part of the evaluation, among other requirements, interested candidates will be required to submit financial statements for each of the last two to three financial years for entities that are proposed as shareholders and if separate entities, the entities proposed to provide the DTTS services and the NDLS services. Interested candidates will be required to demonstrate how their experience can support the following or similar areas through the submission of case studies: • Design, development, implementation and operation of the following: o NDLS o DTTS o Customer Support Services • Transition of Services • Management of real estate network Interested candidates will be required to submit case studies of where it has provided the above listed services in the seven years preceding the date of publication of the Contract Notice. Interested parties should note that card production of driving license and learner permits (also including the provision of tachograph cards and may also include certificate of professional competency or approved driving instructor cards) will be a procured by way of a separate procurement process.

Intern ID: ET2604

5.1.1. Formål

Kontraktens hovedformål: Tjenesteydelser

Primær klassifikation (cpv): 80411100 Afholdelse af køreprøver

Supplerende klassifikation (cpv): 22454000 Kørekort, 48218000 Programpakke til licensforvaltning, 72212218 Udvikling af programmel til licensforvaltning, 60000000

Transporttjenester (ikke affaldstransport), 60100000 Vejtransport, 71311200 Rådgivning i forbindelse med transportsystemer, 71600000 Tekniske undersøgelser, analyser og rådgivning , 72212000 Programmeringsservice i forbindelse med applikationsprogrammel, 72416000 Applikationsudbydere, 70332000 Tjenesteydelser i forbindelse med fast ejendom til andet end beboelsesformål, 79342300 Kundetjenester

5.1.2. Udførelsessted

Land: Irland

Hvor som helst i det pågældende land

5.1.3. Anslået varighed

Varighed: 156 Måneder

5.1.5. Værdi

Anslået værdi eksklusiv moms: 607 000 000,00 EUR

5.1.6. Generelle oplysninger

Reserveret deltagelse:

Deltagelse uden forbehold.

Indkøbsprojekt, der ikke finansieres med EU-midler

Udbuddet er omfattet af aftalen om offentlige udbud (GPA): nej

Yderligere oplysninger: After the first 120 month contract duration the contract may be extended three times with each extension being for an additional 12 months. The €607m end user revenue referenced in this notice is a genuine estimate (ex VAT) of the total extended contract value in terms of revenue potential generated from the end users of the service, with actual revenue being dependent on the actual demand during the contract term. On a gross user charge basis, the end user revenue is estimated at €747m, which depending on VAT remuneration arrangements would equate to the Ex VAT €607m stated above. This estimated revenue from the contract over the contract period will primarily comprise revenue derived from the driver theory test and national driving license services from end users, including income from study materials and other ancillary income. Out of this estimated end user revenue, the contractor will need to discharge the following: (i) The contractor's retained portion, i.e. revenue, to cover the costs associated with the provision of services including contractor profits (estimated at Ex VAT €358m) (ii) Levies and royalties to be paid to the Authority (being the difference between the end user revenue and the contractor revenue). Total revenue will be dependent on the demand for services under the agreement and will be confirmed in the Contract Notice.

5.1.9. Udvælgelseskriterier

Kilder til udvælgelseskriterier: Udbudsdokument

5.1.11. Tilbudsdokumenter

Sprog, som udbudsdokumenterne er officielt tilgængelige på: engelsk

Sprog, som udbudsdokumenterne (eller dele heraf) er uofficielt tilgængelige på: engelsk

Frist for anmodning om yderligere oplysninger: 23/04/2026 12:00:00 (UTC+00:00)

vesteuropæisk tid, GMT

Adresse på udbudsdokumenterne: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=7782950>

5.1.12. Tilbudsvilkår**Vilkår for proceduren:**

Den påtænkte dato for afsendelse af opfordringerne til at afgive tilbud: 01/07/2026

Vilkår for indgivelse:

Elektronisk indgivelse: Påkrævet

Indgivelsesadresse: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=7782950>

Sprog, som tilbud og ansøgninger om deltagelse kan indgives på: engelsk

Tilbudsgivere kan indgive mere end ét tilbud: Ikke tilladt

Frist for modtagelse af anmodninger om deltagelse: 30/04/2026 12:00:00 (UTC+00:00)

vesteuropæisk tid, GMT

Betingelser for kontraktens udførelse:

Udførelsen af kontrakten skal ske inden for rammerne af programmer for beskyttet beskæftigelse: Nej

5.1.16. Yderligere oplysninger, mægling og gennemgang

Organisation med ansvar for klager: The High Court of Ireland

Organisation, der leverer supplerende oplysninger om udbudsproceduren: Road Safety Authority (RSA)

Organisation, der sikrer adgang til udbudsdokumenterne offline: Road Safety Authority (RSA)
Organisation, der leverer yderligere oplysninger om klageprocedurerne: The High Court of Ireland
Organisation, der modtager ansøgninger om deltagelse: Road Safety Authority (RSA)
Organisation, der behandler tilbud: Road Safety Authority (RSA)

8. Organisationer

8.1. ORG-0001

Officielt navn: Road Safety Authority (RSA)
Registreringsnummer: Road Safety Authority (RSA)
Postadresse: Moy Valley Business Park, Primrose Hill
By: Ballina
Postnummer: F26 V6E4
Landsdel (NUTS): Dublin (IE061)
Land: Irland
Enhed: Katharina Coyne
E-mail: kcoyne@rsa.ie
Telefon: +353 96 25000
Internetadresse: <http://www.rsa.ie>
Køberprofil: <http://www.rsa.ie>

Denne organisations roller:

Køber
Organisation, der leverer supplerende oplysninger om udbudsproceduren
Organisation, der sikrer adgang til udbudsdokumenterne offline
Organisation, der modtager ansøgninger om deltagelse
Organisation, der behandler tilbud

8.1. ORG-0002

Officielt navn: The High Court of Ireland
Registreringsnummer: The High Court of Ireland
Afdeling: The High Court of Ireland
Postadresse: Four Courts, Inns Quay, Dublin 7
By: Dublin
Postnummer: D07 WDX8
Landsdel (NUTS): Dublin (IE061)
Land: Irland
E-mail: HighCourtCentralOffice@courts.ie
Telefon: +353 1 8886000

Denne organisations roller:

Organisation med ansvar for klager
Organisation, der leverer yderligere oplysninger om klageprocedurerne

8.1. ORG-0003

Officielt navn: European Dynamics S.A.
Registreringsnummer: 002024901000
Afdeling: European Dynamics S.A.
By: Athens
Postnummer: 15125
Landsdel (NUTS): Βόρειος Τομέας Αθηνών (EL301)

Land: Grækenland
E-mail: eproc-esender@eurodyn.com
Telefon: +30 2108094500
Denne organisations roller:
TED eSender

Oplysninger om bekendtgørelsen

Bekendtgørelsens ID: ae7c10d9-f312-4bd3-9ce3-46bf6f600fed - 01
Formulartype: Konkurrencevilkår
Bekendtgørelsestype: Udbuds- eller koncessionsbekendtgørelse – standardordningen
Bekendtgørelsesundertype: 19
Afsendelsesdato for bekendtgørelsen: 25/03/2026 15:13:48 (UTC+00:00) vesteuropæisk tid, GMT
Bekendtgørelsens officielle sprog: engelsk
Bekendtgørelsesnummer: 213930-2026
EUT-S-nummer: 61/2026
Offentliggørelsesdato: 27/03/2026