

221046-2026 - Konkurrencevilkår

Norge – It-tjenester: rådgivning, programmeludvikling, internet og support –
Kvalifikasjon_Avregnings and invoicing system (AFI) for district heating customers.

OJ S 63/2026 31/03/2026

Udbuds- eller koncessionsbekendtgørelse – standardordningen

Tjenesteydelser

1. Køber

1.1. Køber

Officielt navn: Lunera Energi AS

E-mail: tale.nergardronne@statkraft.com

Den ordregivende enheds aktiviteter: Produktion, transport eller distribution af gas eller varme

2. Procedure

2.1. Procedure

Titel: Kvalifikasjon_Avregnings and invoicing system (AFI) for district heating customers.

Beskrivelse: This procurement shall cover parts of the value chain that measure, calculate, invoice and send collections to customers for the consumption of district heating (the MAFI process). The measurement values are to be collected in a separate system and are not included in the scope/delivery in this procurement. This procurement is for clearing and correcting meter values, invoicing and collection, referred to as the AFI process. Lunera Energi was formed on December 1 after Statkraft Varme was acquired. It is uncertain whether parts of the contract's extent (under survey) shall be an area of focus and the extent of the contract value is therefore somewhat uncertain. The value of the contract is estimated to be NOK 30-50 million over a ten year period, but if the surveying becomes a target area, the maximum extent of the contract is NOK 70 million over ten years, including options.

Identifikator for proceduren: cf7fe63e-abea-40b0-bf3c-e4ac6aa35cd0

Tidligere bekendtgørelse: 121174-2025

Intern ID: 02/2026

Udbudsprocedure: Udbud med forhandling/indkaldelse af tilbud med forudgående offentliggørelse

Proceduren er en hasteprocedure: nej

Hovedpunkterne i proceduren: This procurement shall cover parts of the value chain that measure, calculate, invoice and send collections to customers for the consumption of district heating (the MAFI process). The measurement values are to be collected in a separate system and are not included in the scope/delivery in this procurement. This procurement is for clearing and correcting meter values, invoicing and collection, referred to as the AFI process. Lunera Energi was formed on December 1 after Statkraft Varme was acquired. It is uncertain whether parts of the contract's extent (under survey) shall be an area of focus and the extent of the contract value is therefore somewhat uncertain. The value of the contract is estimated to be NOK 30-50 million over a ten year period, but if the surveying becomes a target area, the maximum extent of the contract is NOK 70 million over ten years, including options. The totality of the scope shall be provided as a connected integrated service, but direct contractual relationships will be signed between the contracting authority and the supplier of collection services.

2.1.1. Formål

Kontraktens hovedformål: Tjenesteydelser

Primær klassifikation (cpv): 72000000 It-tjenester: rådgivning, programmeludvikling, internet og support

Supplerende klassifikation (cpv): 48000000 Programpakker og informationssystemer, 48444100 Faktureringsystem, 79940000 Inkassovirksomhed, 79999200 Fakturering

2.1.2. Udførelsessted

Landsdel (NUTS): Trøndelag/Tröndelage (NO060)

Land: Norge

2.1.3. Værdi

Anslået værdi eksklusiv moms: 70 000 000,00 NOK

2.1.4. Generelle oplysninger

Retsgrundlag:

Direktiv 2014/25/EU

Forsyningsforskriften - The enquiry will be carried out in accordance with the Act 12 August 2016 no. 974 on public procurements (the Procurement Act) and the regulations 12 August 2016 no. 975 on procurement rules in the supply sectors (the Supply Regulations) parts I and part II. The scope of the delivery is calculated to above the EEA threshold.

2.1.6. Udelukkelsesgrunde

Kilder til grundlag for udelukkelse: Fælles europæisk udbudsdokument (ESPD), Bekendtgørelse, Udbudsdokument

Korruption: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a enforceable verdict has been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, Involving European Communities or European Union Member States (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Svig: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).

Hvidvaskning af penge eller finansiering af terrorisme: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Deltagelse i en kriminel organisation: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42)

Terrorhandler eller strafbare handler med forbindelse til terroraktivitet: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, af 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Børnearbejde og andre former for menneskehandel: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Tilsidesættelse af forpligtelser på miljølovgivningsområdet: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Tilsidesættelse af forpligtelser på det arbejdsretlige område: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Tilsidesættelse af forpligtelser på sociallovgivningsområdet: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Aftaler med andre økonomiske aktører med henblik på konkurrencefordrejning: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Alvorlige forsømmelser i forbindelse med udøvelsen af erhvervet: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Afgivelse af urigtige oplysninger, tilbageholdelse af oplysninger, ude af stand til at fremlægge de dokumenter, der anmodes om, eller indhentede fortrolige oplysninger i forbindelse med denne procedure: Have the tenderer: a) given grossly incorrect information when notifying the information required to verify that there is no basis for rejection, or of the qualification requirements being met, b) failed to provide such information, c) subject to immediately submitting the supporting documents requested by the Contracting Authority, or d) improperly affecting the Contracting Authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given

misleading information that can have a significant influence on decisions on rejection, selection or award?

Interessekonflikt som følge af deltagelse i udbudsproceduren: Are tenderers aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Direkte eller indirekte involvering i forberedelsen af denne udbudsprocedure: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Ophævelse eller en lignende sanktion: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Tilsidesættelse af forpligtelser i henhold til rent nationale udelukkelsesgrunde: The contracting authority shall state that in Norway there are national rejection reasons. These shall be described in the procurement documents. Tenderers must respond to whether they are in one or more of the situations described in the national rejection reasons. Will the purely national rejection reasons, as stated in the relevant notice or in the procurement documents, apply?

Tilsidesættelse af forpligtelser vedrørende betaling af bidrag til sociale sikringsordninger: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Tilsidesættelse af forpligtelser vedrørende betaling af skatter og afgifter: Has the tenderer not fulfilled his tax and duty obligations in the country in which he is established, and in the contracting authority's member state, if this is a different country than what he is established in?

Erhvervsvirksomheden er indstillet: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Konkurs: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Tvangsakkord uden for konkurs: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Insolvens: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Aktiver, der administreres af en kurator: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

En situation, der svarer til konkurs i henhold til national ret: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

5. Delkontrakt

5.1. Delkontrakt: LOT-0000

Titel: Kvalifikasjon_Avregnings and invoicing system (AFI) for district heating customers.

Beskrivelse: This procurement shall cover parts of the value chain that measure, calculate, invoice and send collections to customers for the consumption of district heating (the MAFI process). The measurement values are to be collected in a separate system and are not included in the scope/delivery in this procurement. This procurement is for clearing and correcting meter values, invoicing and collection, referred to as the AFI process. Lunera Energi was formed on December 1 after Statkraft Varmer was acquired. It is uncertain whether parts of the contract's extent (under survey) shall be an area of focus and the extent of the contract value is therefore somewhat uncertain. The value of the contract is estimated to be NOK 30-50 million over a ten year period, but if the surveying becomes a target area, the maximum extent of the contract is NOK 70 million over ten years, including options.

Intern ID: 02/2026

5.1.1. Formål

Kontraktens hovedformål: Tjenesteydelser

Primær klassifikation (cpv): 72000000 It-tjenester: rådgivning, programmeludvikling, internet og support

Supplerende klassifikation (cpv): 48000000 Programpakker og informationssystemer, 48444100 Faktureringsystem, 79940000 Inkassovirksomhed, 79999200 Fakturering

5.1.2. Udførelsessted

Landsdel (NUTS): Trøndelag/Tröndelage (NO060)

Land: Norge

5.1.3. Anslået varighed

Varighed: 120 Måneder

5.1.4. Fornyelse

Højeste antal fornyelser: 3

Yderligere oplysninger om fornyelser: 2+2+2 years.

5.1.5. Værdi

Anslået værdi eksklusiv moms: 70 000 000,00 NOK

5.1.6. Generelle oplysninger

Reserveret deltagelse:

Deltagelse uden forbehold.

Indkøbsprojekt, der ikke finansieres med EU-midler

Udbuddet er omfattet af aftalen om offentlige udbud (GPA): ja

5.1.9. Udvalgelseskriterier

Kilder til udvalgelseskriterier: Udbudsdokument

Oplysninger om den anden fase i en procedure, der afvikles i to faser:

Mindsteantallet af ansøgere, som skal opfordres til at deltage i anden fase af proceduren: 3
Det højeste antal ansøgere, som skal opfordres til at deltage i anden fase af proceduren: 6
Proceduren afvikles i successive faser. I hver fase kan nogle ansøgere blive udelukket

5.1.10. Tildelingskriterier

Kriterium:

Type: Kvalitet

Navn: TK1.1 Fulfilment of requirement specifications.

Beskrivelse: Fulfilment of requirement specifications with evaluation requirements connected to non-functional and functional requirements, as well as evaluation requirements in user stories in the Requirement Specifications Annex 1.

Kategori for tildelingskriteriet vægt: Vægtning (procentdel, præcis)

Tildelingskriterium talværdi: 20

Kriterium:

Type: Kvalitet

Navn: TK1.2 User friendliness

Beskrivelse: Tenderers will be evaluated based on the System's experienced user friendliness, clarity in interface, experienced simplicity, degree of automation and flexibility in set-ups, field use etc., as stated in demonstrations and descriptions of user stories.

Kategori for tildelingskriteriet vægt: Vægtning (procentdel, præcis)

Tildelingskriterium talværdi: 30

Kriterium:

Type: Kvalitet

Navn: Climate and environment

Beskrivelse: Climate and environmentally friendly saa services, including: • What average energy efficiency Power usage Effectiveness (PUE) used data centres operate with and what the supplier does to improve PUE. • Which environment and climate measures have been implemented in computer centres that will be used to deliver the contract, connected, but not limited to: o Utilisation of excess heat o Handling electronic waste in relation to computer centres/server rooms. o Use of chemicals • Share of renewable energy in the portfolio of data centres that are used to provide the services in the contract. Tenderers shall describe documentable climate and environmental measures that are directly and measurable for the execution of this delivery. This can include measures that reduce the environmental impact connected to the operation of the service, energy use, data management, transport, emission reducing processes or other relevant environmental improvements that positively affect the delivery.

Kategori for tildelingskriteriet vægt: Vægtning (procentdel, præcis)

Tildelingskriterium talværdi: 30

Kriterium:

Type: Pris

Navn: TK2 Price

Beskrivelse: Total price for the system in accordance with Annex 7 - Annex 7.1 Price Form.

Kategori for tildelingskriteriet vægt: Vægtning (procentdel, præcis)

Tildelingskriterium talværdi: 20

5.1.11. Tilbudsdokumenter

Sprog, som udbudsdokumenterne er officielt tilgængelige på: norsk

Frist for anmodning om yderligere oplysninger: 20/04/2026 10:00:00 (UTC+00:00)

vesteuropæisk tid, GMT

Adresse på udbudsdokumenterne: <https://permalink.mercell.com/280426243.aspx>

Ad hoc-kommunikationskanal:

Navn: Mercell

5.1.12. Tilbudsvilkår

Vilkår for indgivelse:

Elektronisk indgivelse: Påkrævet

Indgivelsesadresse: <https://permalink.mercell.com/280426243.aspx>

Sprog, som tilbud og ansøgninger om deltagelse kan indgives på: norsk

Elektronisk katalog: Ikke tilladt

Avanceret eller kvalificeret elektronisk signatur eller segl (jf forordning (EU) nr 910/2014) er påkrævet

Alternative tilbud: Ikke tilladt

Tilbudsgivere kan indgive mere end ét tilbud: Ikke tilladt

Frist for modtagelse af anmodninger om deltagelse: 27/04/2026 10:00:00 (UTC+00:00)
vesteuropæisk tid, GMT

Betingelser for kontraktens udførelse:

Udførelsen af kontrakten skal ske inden for rammerne af programmer for beskyttet beskæftigelse: Nej

Vilkår relateret til kontraktens udførelse: See the tender contest and contract documents.

Elektronisk fakturering: Tilladt

Der vil blive anvendt elektronisk bestilling: ja

Der vil blive anvendt elektronisk betaling: ja

Oplysninger om finansiering og betaling: No financial terms beyond qualification related to finances.

5.1.15. Teknikker

Rammeaftale:

Ingen rammeaftale

Oplysninger om det dynamiske indkøbssystem:

Intet dynamisk indkøbssystem

5.1.16. Yderligere oplysninger, mægling og gennemgang

Organisation med ansvar for klager: Oslo Tingrett

Oplysninger om klagefrister: See the tender documentation.

Organisation, der leverer oplysninger om den generelle lovgivningsramme angående skatter på det sted, hvor kontrakten skal udføres: Oslo Tingrett

Organisation, der leverer supplerende oplysninger om udbudsproceduren: Lunera Energi AS

Organisation, der sikrer adgang til udbudsdokumenterne offline: Lunera Energi AS

8. Organisationer

8.1. ORG-0001

Officielt navn: Lunera Energi AS

Registreringsnummer: 980396002

Postadresse: Sluppenvegen 17B

By: TRONDHEIM

Postnummer: 7037

Landsdel (NUTS): Trøndelag/Tröndelage (NO060)

Land: Norge

Enhed: Tale Nergård Rønne

E-mail: tale.nergardronne@statkraft.com

Telefon: 99772716

Denne organisations roller:

Køber

Organisation, der leverer supplerende oplysninger om udbudsproceduren

Organisation, der sikrer adgang til udbudsdokumenterne offline

8.1. ORG-0002

Officielt navn: Oslo Tingrett

Registreringsnummer: 926 725 939

By: Oslo

Postnummer: 0164

Landsdel (NUTS): Oslo (NO081)

Land: Norge

Denne organisations roller:

Organisation med ansvar for klager

Organisation, der leverer oplysninger om den generelle lovgivningsramme angående skatter på det sted, hvor kontrakten skal udføres

Oplysninger om bekendtgørelsen

Bekendtgørelsens ID: 8fd75c5e-a7a3-41c8-a936-9aec1b53d7e0 - 01

Formulartype: Konkurrencevilkår

Bekendtgørelsestype: Udbuds- eller koncessionsbekendtgørelse – standardordningen

Bekendtgørelsesundertype: 17

Afsendelsesdato for bekendtgørelsen: 27/03/2026 14:20:20 (UTC+00:00) vesteuropæisk tid, GMT

Dato for afsendelse af bekendtgørelsen (eSender): 27/03/2026 14:20:52 (UTC+00:00) vesteuropæisk tid, GMT

Bekendtgørelsens officielle sprog: engelsk

Bekendtgørelsesnummer: 221046-2026

EUT-S-nummer: 63/2026

Offentliggørelsesdato: 31/03/2026