

261479-2026 - Konkurrencevilkår

Norge – Programpakker og informationssystemer – A MOMD-system (management, operation, maintenance and development) for Oslo municipality, c/o Oslobygg KF

OJ S 74/2026 16/04/2026

Udbuds- eller koncessionsbekendtgørelse – standardordningen

Varer

1. Køber

1.1. Køber

Officielt navn: Oslo kommune v/ Oslobygg KF

E-mail: postmottak@obf.oslo.kommune.no

Køberens retlige status: Offentligretligt organ

Den ordregivende myndigheds aktivitet: Generelle offentlige tjenesteydelser

2. Procedure

2.1. Procedure

Titel: A MOMD-system (management, operation, maintenance and development) for Oslo municipality, c/o Oslobygg KF

Beskrivelse: Oslo municipality c/o Oslobygg KF, hereafter called the contracting authority, invites interested tenderers to apply for participation in a competitive dialogue for the procurement of a FDVU system. The objective of the procurement is to digitalise and make the work with FDVU more efficient in the company. Oslobygg would like a future orientated system with a large degree of standard functionality. It involves functional support for the core processes management, operation, maintenance, development, replacement and disposal, as well as support for management, procurement and financial and cost follow-up. Furthermore, emphasis will be put on possibilities for digital interaction with tenants, operations managers, suppliers and other important cooperation partners, as well as good data flow through integrations with relevant systems. See the tender contest's attached documents for a more detailed description of the contracting authority's needs.

Identifikator for proceduren: ab66ea3b-8505-47d7-8a35-d30946549bc0

Intern ID: 3946

Udbudsprocedure: Konkurrencepræget dialog

2.1.1. Formål

Kontraktens hovedformål: Varer

Primær klassifikation (cpv): 48000000 Programpakker og informationssystemer

Supplerende klassifikation (cpv): 72000000 It-tjenester: rådgivning, programmeludvikling, internet og support, 72230000 Udvikling af kundespecificeret programmel, 48420000

Programpakke til administration af faciliteter og kontorprogrampakke, 48400000

Programpakke til forvaltning af forretningstransaktioner og privatsager, 48100000

Branchespecifik programpakke, 48219000 Programpakke til diverse netværksformål

2.1.2. Udførelsessted

Landsdel (NUTS): Oslo (NO081)

Land: Norge

2.1.4. Generelle oplysninger

Retsgrundlag:

Direktiv 2014/24/EU

2.1.6. Udelukkelsesgrunde

Kilder til grundlag for udelukkelse: Bekendtgørelse

En situation, der svarer til konkurs i henhold til national ret: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Konkurs: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Korruption: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a enforceable verdict has been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, Involving European Communities or European Union Member States (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Tvangsakkord uden for konkurs: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Deltagelse i en kriminel organisation: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on combating organised crime (EUT L 300 of 11.11.2008, p. 42).

Aftaler med andre økonomiske aktører med henblik på konkurrencefordrejning: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Tilsidesættelse af forpligtelser på miljølovgivningsområdet: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Hvidvaskning af penge eller finansiering af terrorisme: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that

still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Svig: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).

Børnearbejde og andre former for menneskehandel: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Insolvens: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract. Tilslidesættelse af forpligtelser på det arbejdsretlige område: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Aktiver, der administreres af en kurator: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Afgivelse af urigtige oplysninger, tilbageholdelse af oplysninger, ude af stand til at fremlægge de dokumenter, der anmodes om, eller indhentede fortrolige oplysninger i forbindelse med denne procedure: Has the tenderer: a) given grossly incorrect information with the notification of the information required to verify that there is no basis for rejection, or of the qualification requirements being fulfilled, b) failed to provide such information, c) made reservations immediately to present the supporting documents requested by the contracting authority, or d) improperly affected the contracting authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Interessekonflikt som følge af deltagelse i udbudsproceduren: Is the tenderer aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Direkte eller indirekte involvering i forberedelsen af denne udbudsprocedure: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Alvorlige forsømmelser i forbindelse med udøvelsen af erhvervet: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Ophævelse eller en lignende sanktion: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Tilsidesættelse af forpligtelser på sociallovgivningsområdet: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Tilsidesættelse af forpligtelser vedrørende betaling af bidrag til sociale sikringsordninger: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Erhvervsvirksomheden er indstillet: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Tilsidesættelse af forpligtelser vedrørende betaling af skatter og afgifter: Has the tenderer not fulfilled all of his tax and duty obligations in both the country where he is established and in the contracting authority's member state, if this is a different country than what he is established in?

Terrorhandling eller strafbare handlinger med forbindelse til terroraktivitet: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, af 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Lovovertrædelse vedrørende faglig hæderlighed inden for indkøb af forsvarsmateriel: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, have been legally convicted of offences regarding professional behaviour in defence procurements?

Manglende pålidelighed til, at risici for landets sikkerhed kan udelukkes: Is the tenderer assessed to lack reliability that is necessary to exclude the risk of national security?

Tilsidesættelse af forpligtelser i henhold til rent nationale udelukkelsesgrunde: The contracting authority shall state that in Norway there are national rejection reasons. These shall be described in the procurement documents. Tenderers must respond to whether they are in one or more of the situations described in the national rejection reasons.

5. Delkontrakt

5.1. Delkontrakt: LOT-0001

Titel: A MOMD-system (management, operation, maintenance and development) for Oslo municipality, c/o Oslobygg KF

Beskrivelse: Oslo municipality c/o Oslobygg KF, hereafter called the contracting authority, invites interested tenderers to apply for participation in a competitive dialogue for the procurement of a FDVU system. The objective of the procurement is to digitalise and make the work with FDVU more efficient in the company. Oslobygg would like a future orientated system with a large degree of standard functionality. It involves functional support for the core processes management, operation, maintenance, development, replacement and disposal, as well as support for management, procurement and financial and cost follow-up. Furthermore, emphasis will be put on possibilities for digital interaction with tenants, operations managers, suppliers and other important cooperation partners, as well as good data flow through integrations with relevant systems. See the tender contest's attached documents for a more detailed description of the contracting authority's needs.

Intern ID: 5154

5.1.1. Formål

Kontraktens hovedformål: Varer

Primær klassifikation (cpv): 48000000 Programpakker og informationssystemer

Supplerende klassifikation (cpv): 72000000 It-tjenester: rådgivning, programmeludvikling, internet og support, 72230000 Udvikling af kundespecificeret programmel, 48420000

Programpakke til administration af faciliteter og kontorprogrampakke, 48400000

Programpakke til forvaltning af forretningstransaktioner og privatsager, 48100000

Branchespecifik programpakke, 48219000 Programpakke til diverse netværksformål

Valgmuligheder:

Beskrivelse af optioner: Oslo municipality c/o the Agency for Urban Environment has the option to enter into a contract with the chosen tenderer on equivalent terms as Oslobygg KF. It is estimated that by using the option, the Agency for Urban Environment will need approx. 25 internal users and 40 external users. Oslo municipality/Boligbygg KF also has a separate option to enter into a contract with the chosen tenderer on equivalent terms as Oslobygg KF. It is estimated that Boligbygg KF, by option, will need approx. 210 internal users and 40 external users.

5.1.2. Udførelsessted

Landsdel (NUTS): Oslo (NO081)

Land: Norge

5.1.3. Anslået varighed

Startdato: 15/03/2027

Anden varighed: Ubegrænset

5.1.6. Generelle oplysninger

Reserveret deltagelse:

Deltagelse uden forbehold.

Indkøbsprojekt, der ikke finansieres med EU-midler

Udbuddet er omfattet af aftalen om offentlige udbud (GPA): ja

5.1.7. Strategiske udbud

Formålet med strategiske udbud: Reduktion af miljømæssige indvirkninger

Beskrivelse: Reduction of environmental impact

5.1.9. Udvalgelseskriterier

Kilder til udvalgelseskriterier: Bekendtgørelse

Kriterium: Tilmelding i et handelsregister

Beskrivelse af udvælgelseskriterium: The tenderer shall be a legally established company.
Documentation requirements: Norwegian companies: Company Registration Certificate.
Foreign companies: Proof that the company is registered in a trade or business register as prescribed by the law of the country where the company is established.

Kriterium: Andre økonomiske eller finansielle krav

Beskrivelse af udvælgelseskriterium: Tenderers must have good financial capacity to fulfil the contract and must have a minimum turnover of $\geq$ NOK 40 million per year in the last three years. Documentation requirements: The contracting authority will obtain a credit rating based on the last known accounting figures. The contracting authority reserves the right to obtain annual accounts or other documentation if this is necessary to evaluate the requirement. Tenderers can submit all documentation that they believe is relevant for assessing their financial capacity.

Kriterium: Referencer på specificerede arbejder

Beskrivelse af udvælgelseskriterium: Tenderers shall have experience with comparable contracts, hereunder tenderers must refer to: · delivery of a cloud based MOMD system for an organisation with more than 100 users. · minimum 1 reference with a value $\geq$ NOK 30 million over a minimum of three years. The following also applies for consortiums (supplier groups in the Public Procurement Regulations § 16-11). The references are assessed together for the participants in the group. At least one of the references shall document a delivery where at least two of the central participants in the community have collaborated on the provision of equivalent services. Documentation requirements: Description of the tenderer's most relevant contracts during the last 5 years. Tenderers shall document at least two and a maximum of four assignments. The references must collectively cover implementation + management + integrations. The attached template for references shall be used, see Annex 05 - Reply Form, tenderers prequalification requirements and selection criteria. All fields shall be filled in. Maximum 1.5 A4 page per reference.

Kriterium: Informationssikkerhed

Beskrivelse af udvælgelseskriterium: Tenderers shall document a systematic and satisfactory work with information security in their activities. Documentation requirements: 1) The tenderer's description of work with information security. See Annex 05 - Response Form for tenderers prequalification requirements and selection criteria. Or 2) Valid certificate for the tenderer's information security system issued by independent bodies that confirms the tenderer fulfils relevant quality assurance standards, e.g. ISO27001.

5.1.10. Tildelingskriterier

Kriterium:

Type: Kvalitet

Beskrivelse: Quality

Kategori for tildelingskriteriet vægt: Prioriteret rækkefølge

Tildelingskriterium talværdi: 1

Kriterium:

Type: Pris

Beskrivelse: Price

Kategori for tildelingskriteriet vægt: Prioriteret rækkefølge

Tildelingskriterium talværdi: 2

Kriterium:

Type: Kvalitet

Beskrivelse: Operation, support and continual improvement.

Kategori for tildelingskriteriet vægt: Prioriteret rækkefølge

Tildelingskriterium talværdi: 3

Kriterium:

Type: Kvalitet

Beskrivelse: OVERALL APPROACH TO CLIMATE AND THE ENVIRONMENT The contracting authority assumes that climate and environmental considerations shall be taken care of through requirements in the requirement specification, not as award criteria. The reason is that absolute requirements give a safe and predictable climate and environmental effect. SAAS SYSTEM'S SERVER OPERATION In a procurement of software as a service (SaaS), the predominant climate and environmental impact is connected to energy consumption and energy source in the data centres that run the system. Setting absolute requirements for data centre operation is therefore considered to provide a clearly better climate and environmental effect than to premiere this through award criteria, cf. the procurement regulations § 7-9 fourth paragraph of the first period. The procurement will be carried out as a competitive dialogue. To ensure that the market can actually fulfil the requirements, final requirement values are set during the dialogue - in accordance with DFØ's recommendations for complex SaaS procurements. The requirements will be directed towards the data centres that are used to operate the system, based on the EU code of conduct for energy efficient data centres. Relevant requirement parameters that are subject to dialogue: · Energy efficiency (PUE) · Share of renewable energy in electricity consumption (REF) · Water consumption for cooling (HENCEFORTH ALSO DEFINED AS) · Reuse of waste heat (ERF) TRANSPORT AND IMPLEMENTATION ASSISTANCE In the area of transport, the climate and environmental impact can be significantly reduced through absolute requirements. This procurement has contractual requirements regarding the use of zero emission or biogas vehicles for implementation assistance, courses etc., which, to a greater degree than the award criteria, will ensure a reduction of greenhouse gas emissions from transport in the contract period. The market for zero emission or biogas vehicles is considered mature. The requirements for emission free transport will therefore not be a dialogue.

Kategori for tildelingskriteriet vægt: Prioriteret rækkefølge

Tildelingskriterium talværdi: 4

5.1.11. Tilbudsdokumenter

Adgangen til visse udbudsdokumenter er begrænset

Oplysninger om begrænsede dokumenter findes på: <https://app.artifik.no/procurements/3946>

Ad hoc-kommunikationskanal:

Navn: e-Tendering

5.1.12. Tilbudsvilkår

Vilkår for indgivelse:

Elektronisk indgivelse: Påkrævet

Indgivelsesadresse: <https://app.artifik.no/procurements/3946>

Sprog, som tilbud og ansøgninger om deltagelse kan indgives på: engelsk, norsk

Elektronisk katalog: Ikke tilladt

Frist for modtagelse af anmodninger om deltagelse: 19/05/2026 10:00:00 (UTC+00:00) vesteuropæisk tid, GMT

Betingelser for kontraktens udførelse:

Udførelsen af kontrakten skal ske inden for rammerne af programmer for beskyttet

beskæftigelse: Nej

Vilkår relateret til kontraktens udførelse: N/A

Elektronisk fakturering: Påkrævet
Der vil blive anvendt elektronisk bestilling: ja
Der vil blive anvendt elektronisk betaling: ja
Oplysninger om finansiering og betaling: N/A

5.1.15. Teknikker

Rammeaftale:

Ingen rammeaftale

Oplysninger om det dynamiske indkøbssystem:

Intet dynamisk indkøbssystem

5.1.16. Yderligere oplysninger, mægling og gennemgang

Organisation med ansvar for klager: Oslo tingrett

Organisation, der leverer supplerende oplysninger om udbudsproceduren: Oslo kommune v/
Oslobygg KF

Organisation, der leverer yderligere oplysninger om klageprocedurerne: Oslo kommune v/
Oslobygg KF

Organisation, der modtager ansøgninger om deltagelse: Artifak AS

8. Organisationer

8.1. ORG-0001

Officielt navn: Oslo kommune v/ Oslobygg KF

Registreringsnummer: 924599545

Postadresse: Postboks 6391 Etterstad

By: Oslo

Postnummer: 0604

Landsdel (NUTS): Oslo (NO081)

Land: Norge

Enhed: Torstein Nordrum

E-mail: postmottak@obf.oslo.kommune.no

Telefon: +47 21802180

Internetadresse: <https://www.oslo.kommune.no/etater-foretak-og-ombud/oslobygg-kf/>

Køberprofil: <https://www.oslo.kommune.no/etater-foretak-og-ombud/oslobygg-kf/>

Denne organisations roller:

Køber

Organisation, der leverer supplerende oplysninger om udbudsproceduren

Organisation, der leverer yderligere oplysninger om klageprocedurerne

8.1. ORG-0002

Officielt navn: Oslo tingrett

Registreringsnummer: 926725939

Postadresse: Postboks 2106 Vika

By: Oslo

Postnummer: 0125

Landsdel (NUTS): Oslo (NO081)

Land: Norge

E-mail: oslo.tingrett@domstol.no

Telefon: +47 22035200

Internetadresse: <https://www.domstol.no/no/domstoler/tingrett/oslo-tingrett/>

Denne organisations roller:

Organisation med ansvar for klager

8.1. ORG-0003

Officielt navn: Artifik AS

Registreringsnummer: 925364967

Postadresse: Stortingsgata 12

By: Oslo

Postnummer: 0161

Landsdel (NUTS): Oslo (NO081)

Land: Norge

E-mail: support@artifik.no

Internetadresse: <https://artifik.no>

Denne organisations roller:

Udbudssystemleverandør

Organisation, der modtager ansøgninger om deltagelse

Oplysninger om bekendtgørelsen

Bekendtgørelsens ID: d9a071e9-bb28-4b07-84f4-0d72341f7454 - 01

Formulartype: Konkurrencevilkår

Bekendtgørelsestype: Udbuds- eller koncessionsbekendtgørelse – standardordningen

Bekendtgørelsesundertype: 16

Afsendelsesdato for bekendtgørelsen: 15/04/2026 12:43:23 (UTC+00:00) vesteuropæisk tid, GMT

Bekendtgørelsens officielle sprog: engelsk

Bekendtgørelsesnummer: 261479-2026

EUT-S-nummer: 74/2026

Offentliggørelsesdato: 16/04/2026