

304653-2026 - Konkurrencevilkår

Norge – Programmelrelaterede tjenester – Welfare technology system for institutions and service recipients in residences with the accompanying response centre service and products.

OJ S 86/2026 05/05/2026

Udbuds- eller koncessionsbekendtgørelse – standardordningen

Tjenesteydelser

1. Køber

1.1. Køber

Officielt navn: Ringsaker kommune

E-mail: anho@ringsaker.kommune.no

Køberens retlige status: Offentligretligt organ, der styres af en lokal myndighed

Den ordregivende myndigheds aktivitet: Generelle offentlige tjenesteydelser

2. Procedure

2.1. Procedure

Titel: Welfare technology system for institutions and service recipients in residences with the accompanying response centre service and products.

Beskrivelse: The procurement includes: A joint SaaS platform for administration, operation and alarm reception Welfare technological units and sensors for service recipients in residences (approx. 1,000 private residences and 16 shared housing)Welfare technological units and sensors for 5 out of 7 nursing homes, with an option for the last two if the existing system cannot be transferred to the offered platform as well as a respite care centre. Response centre service for safety alarms (the home service) Training and supportOption on the replacement of welfare technological units and sensors for service recipients in private housingOption on door control on kms tømmerli Agreement applies to Ringsaker municipality's health and care services, including home services, 16 shared housing with approx. 100 users and institutions (7 pcs). Site inspection KMS Tømmerli: Tuesday 12.5.2026, 09.00 - 11.00. Meet at 09:00 at the main entrance. No registrations. Site inspections cannot be executed outside this point in time. Presentation days for tenders: Tuesday and Wednesday 9 - 10.6.2026. Tenderers must set aside both days. Invitations will be sent out after the tender deadline.

Identifikator for proceduren: 402d6324-f251-4132-8d40-ed8ed4ea9510

Intern ID: 2026/7944

Udbudsprocedure: Offentligt udbud

Proceduren er en hasteprocedure: nej

Hovedpunkterne i proceduren: Contract formNS 8407 for installations at nursing homes and housing communitySSA-L 2026 for a platform solution, Contract for replacing welfare technological units and sensors for service recipients in private residences Contract for the response centre service Framework agreement for the hire and purchase of productsAbsoluted value of the procurement is NOK 100,000 excluding VAT. 50.000.000

2.1.1. Formål

Kontraktens hovedformål: Tjenesteydelser

Primær klassifikation (cpv): 72260000 Programmelrelaterede tjenester

Supplerende klassifikation (cpv): 33195000 Patientovervågningssystem, 33196000

Medicinske hjælpemidler, 33196100 Hjælpemidler til ældre, 33196200 Hjælpemidler til

handicappede, 35125100 Følere, 45314000 Installation af telekommunikationsudstyr, 48814000 Informationssystemer til medicinsk brug, 80511000 Personaleuddannelse, 85312000 Sociale foranstaltninger, ikke omfattende institutionsophold

2.1.2. Udførelsessted

Landsdel (NUTS): Innlandet (NO020)

Land: Norge

2.1.3. Værdi

Anslået værdi eksklusiv moms: 30 000 000,00 NOK

2.1.4. Generelle oplysninger

Retsgrundlag:

Direktiv 2014/24/EU

Anskaffelsesforskriften - Above the EEA threshold

2.1.6. Udelukkelsesgrunde

Kilder til grundlag for udelukkelse: Fælles europæisk udbudsdokument (ESPD)

5. Delkontrakt

5.1. Delkontrakt: LOT-0000

Titel: Welfare technology system for institutions and service recipients in residences with the accompanying response centre service and products.

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Intern ID: 2026/7944

5.1.1. Formål

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5.1.2. Udførelsessted

Landsdel (NUTS): Innlandet (NO020)

Land: Norge

5.1.3. Anslået varighed

Varighed: 36 Måneder

5.1.5. Værdi

Anslået værdi eksklusiv moms: 30 000 000,00 NOK

5.1.6. Generelle oplysninger

Reserveret deltagelse:

Deltagelse uden forbehold.

Indkøbsprojekt, der ikke finansieres med EU-midler

Udbuddet er omfattet af aftalen om offentlige udbud (GPA): nej

5.1.9. Udvalgelseskriterier

Kilder til udvalgelseskriterier: Fælles europæisk udbudsdokument (ESPD)

5.1.10. Tildelingskriterier

Kriterium:

Type: Kvalitet

Navn: Quality - Solution proposal for KMS Tømmerli 30.0%

Beskrivelse: The Municipal Medisian Centre (KMS) Tømmerli is considered by the Contracting Authority to be the nursing home, where a new welfare technological system shall first be installed. The solution proposal for this nursing home is therefore included in the evaluation and the stated implementation plan under the quality criteria "Plan for establishment /implementation of the Agreement" will be binding for the tenderer. The tenderer will be completely responsible for planning, coordinating and implementing the delivery at KMS Tømmerli, including ICT installation, cabling and commissioning of welfare technological equipment and infrastructure. The delivery is entirely regulated by NS 8407 and the accompanying annexes. The tenderer is obliged to indemnify Ringsaker municipality for requirements from sub-suppliers, installers and third parties in connection with the execution of the delivery at KMS Tømmerli. The Customer will, under this criteria, judgementally assess the tenderer's solution proposal for KMS Tømmerli, against the needs description for the unit /property. The customer will, under the assessment, particularly emphasise how the offered system supports employee work flow and the patients' needs. The tenderer shall also present the offered system per team. The presentation shall be uploaded with the tender. The maximum presentation time is 60 minutes. The presentation will be taken up and transcribed by the Contracting Authority. If the tenderer in the presentation informs about information that has not been written in the tender, this information will not be emphasised when evaluating the tenders, as this will result in improvements to the already submitted tender. Documentation Solution proposal for KMS Tømmerli Presentation of the offered system that shall be used during the presentation meeting.

Kriterium:

Type: Pris

Navn: Price

Beskrivelse: The tenderer's tender price, the total sum under the tab "Products", forms the basis for any price mark-up when the tenderer does not achieve the highest score on the quality criteria, cf. the Annex General regarding the procurement point 4.2 Evaluation Method. Documentation Tenderers shall upload in point 10.1 under the tab "Requirements": Completed price form Detailed price offers for the implementation plan Detailed price offer for the solution proposal at KMS Tømmerli, including an option for door control. Detailed price offer for an option on replacing safety technology at service recipients in private residences. Detailed price offer for an option on preparing safety foil for service recipients in private residences. Detailed

price offer for the offered platform system. Detailed price offers for SLA Detailed price offers for training The detailed tender must include all elements included in the offered system/price line in the annex Price Form Welfare Technology.

Kriterium:

Type: Kvalitet

Navn: Quality - Plan for the establishment/implementation of the Agreement 20 %

Beskrivelse: Under this criteria, the tenderer's plan for the implementation will be judgementally assessed. The contracting authority considers that it is very important that the establishment/implementation of the Contract is carried out in a professional and structured manner with clear role distribution and good progress in an operation situation with continual service provision. The tenderer shall prepare a plan for the implementation of the Agreement, c.f. The contract's point 4.1. The plan shall as a minimum contain: Generic detailed progress plan for Implementation of a platform system Implementation of the response centre service. KMS Tømmerli Overview of key personnel, including roles, responsibilities and authority for the different progress plans. Information on any sub-suppliers/third-party suppliers, as well as an account of the role, responsibility and authority. The contracting authority's role and responsibility in the different progress plans. Five milestones that ensure that the Customer intends, cf. the tab "Requirement" point 1.1 - these milestones, day fines will be attached to Other elements that the tenderer believes are important in the implementation of the agreement Documentation The plan for the establishment/implementation with the accompanying annexes shall be uploaded under the tab 'Requirements' point 10.3

Kriterium:

Type: Kvalitet

Navn: Quality - offered system 20 %

Beskrivelse: Under this criteria, the Customer will judge on the offered platform system's user friendliness and the offered products' possible additional fulfilment of minimum requirements (required functions and any other relevant functions beyond the minimum requirements). The tenderer's response to the Contracting Authority's needs/requirement specifications will form the basis for the evaluation. The contracting authority reserves the right to request a demo user for the offered platform system if needed. The demo user will, in such cases, only be used to check the service provider's provided information. The following robustness properties will be assessed separately during the evaluation of the products: Assortment breadth and depth Generally for all products Degree of water tightness of units exposed to humidity Battery capacity of the elements in the system (sensors, wireless switches etc.) Robustness against breakage Expected lifetime and operational reliability over time Documentation The tenderer's response under the tab "Requirements" will form the basis

Beskrivelse af den metode, der skal anvendes, hvis vægtningen ikke kan udtrykkes ved hjælp af kriterier: See below

5.1.11. Tilbudsdokumenter

Sprog, som udbudsdokumenterne er officielt tilgængelige på: norsk

Frist for anmodning om yderligere oplysninger: 27/05/2026 10:00:00 (UTC+00:00) vesteuropæisk tid, GMT

Adresse på udbudsdokumenterne: <https://permalink.mercell.com/281349455.aspx>

5.1.12. Tilbudsvilkår

Vilkår for indgivelse:

Elektronisk indgivelse: Påkrævet

Indgivelsesadresse: <https://permalink.mercell.com/281349455.aspx>

Sprog, som tilbud og ansøgninger om deltagelse kan indgives på: norsk

Elektronisk katalog: Ikke tilladt

Avanceret eller kvalificeret elektronisk signatur eller segl (jf forordning (EU) nr 910/2014) er påkrævet

Alternative tilbud: Ikke tilladt

Frist for modtagelse af tilbud: 03/06/2026 10:00:00 (UTC+00:00) vesteuropæisk tid, GMT

Varighed, hvor tilbuddet skal forblive gyldigt: 4 Måneder

Oplysninger om offentlig iværksættelse:

Åbningsdato: 03/06/2026 10:00:00 (UTC+00:00) vesteuropæisk tid, GMT

Betingelser for kontraktens udførelse:

Udførelsen af kontrakten skal ske inden for rammerne af programmer for beskyttet beskæftigelse: Nej

Elektronisk fakturering: Påkrævet

Der vil blive anvendt elektronisk bestilling: ja

Der vil blive anvendt elektronisk betaling: ja

5.1.15. Teknikker

Rammeaftale:

Ingen rammeaftale

Oplysninger om det dynamiske indkøbssystem:

Intet dynamisk indkøbssystem

5.1.16. Yderligere oplysninger, mægling og gennemgang

Organisation med ansvar for klager: Hedmarken og Østerdal tingrett

Oplysninger om klagefrister: In the award letter

Organisation, der leverer yderligere oplysninger om klageprocedurerne: Hedmarken og Østerdal tingrett

8. Organisationer

8.1. ORG-0001

Officielt navn: Ringsaker kommune

Registreringsnummer: 864950582

Postadresse: Postboks 13

By: BRUMUNDDAL

Postnummer: 2381

Landsdel (NUTS): Innlandet (NO020)

Land: Norge

Enhed: Ann Marit Holumsnes

E-mail: anho@ringsaker.kommune.no

Telefon: +47 62335000

Internetadresse: <http://www.ringsaker.kommune.no>

Denne organisations roller:

Køber

8.1. ORG-0002

Officielt navn: Hedmarken og Østerdal tingrett

Registreringsnummer: 935364892

By: Hamar

Postnummer: 2326

Landsdel (NUTS): Innlandet (NO020)

Land: Norge

Denne organisations roller:

Organisation med ansvar for klager

Organisation, der leverer yderligere oplysninger om klageprocedurerne

Oplysninger om bekendtgørelsen

Bekendtgørelsens ID: 38de16de-db50-4807-bdc3-00306bf9c5e3 - 01

Formulartype: Konkurrencevilkår

Bekendtgørelsestype: Udbuds- eller koncessionsbekendtgørelse – standardordningen

Bekendtgørelsesundertype: 16

Afsendelsesdato for bekendtgørelsen: 30/04/2026 16:12:22 (UTC+00:00) vesteuropæisk tid, GMT

Dato for afsendelse af bekendtgørelsen (eSender): 30/04/2026 16:24:13 (UTC+00:00) vesteuropæisk tid, GMT

Bekendtgørelsens officielle sprog: engelsk

Bekendtgørelsesnummer: 304653-2026

EUT-S-nummer: 86/2026

Offentliggørelsesdato: 05/05/2026