

331374-2026 - Konkurrencevilkår

Norge – Inkassovirksomhed – Framework agreement for debt collection services

OJ S 93/2026 15/05/2026

Udbuds- eller koncessionsbekendtgørelse – standardordningen

Tjenesteydelser

1. Køber

1.1. Køber

Officielt navn: INNOVASJON NORGE

E-mail: simon.kaute@innovasjon norge.no

Køberens retlige status: Offentlig virksomhed

Den ordregivende myndigheds aktivitet: Økonomiske anliggender

2. Procedure

2.1. Procedure

Titel: Framework agreement for debt collection services

Beskrivelse: The aim of the procurement is to cover the contracting authority's need for debt collection services and associated assignments. A significant part of Innovation Norway's business area consists of lending activities. Parts of the portfolio will be subject to breaches, brief or persistent. Between 200 and 250 cases are sent annually to debt collection. The cases are to be sent to a debt collection agency after the second reminder/debt collection notice. It is left to the debt collection provider to continue the receivable work. It shall be possible to report the loan well by the customer paying himself up-to-date. There will also be some other types of cases such as collecting grants and commissions for guarantees, bankruptcy proceedings, etc., innovation Norway care about having a good relationship with its customers. We therefore emphasise that good debt collection practice is emphasised in the case handling. The administration of voluntary repayment schemes with surety is also included in the assignment. Need for assistance with realisation or securing the mortgage can also be relevant in some cases. Long term monitoring is a minor part of the assignment. These are cases where the recection is written off internally, but where follow-up of, primarily, personal debtors shall try to attempt a full or partial refund of the requirement in the longer term. Tenderers must make reporting on loans and interest to the Norwegian Tax Administration for cases on long-term monitoring, as well as sending annual assignments to the customer. Furthermore, there are some cases that must be followed-up in accordance with the Debt Scheme Act. More information on the procurement's purpose and scope is included in annex no. 1 Requirement specification.

Identifikator for proceduren: ad59dd0f-abb1-469f-bef2-69e9f7473add

Intern ID: 2026/130323

Udbudsprocedure: Udbud med forhandling/indkaldelse af tilbud med forudgående offentliggørelse

Proceduren er en hasteprocedure: nej

Hovedpunkterne i proceduren: The estimated annual value of the framework agreement is NOK 1,500,000 - NOK 2.5 million excluding VAT. The contract is also subject to budget changes and the company's priorities being affected by the implementation of the competition and the contractual relationship. Another tenderer can be used if the contracting authority needs it.

2.1.1. Formål

Kontraktens hovedformål: Tjenesteydelser
Primær klassifikation (cpv): 79940000 Inkassovirksomhed

2.1.2. Udførelsessted

Land: Norge
Hvor som helst i det pågældende land

2.1.4. Generelle oplysninger

Retsgrundlag:

Direktiv 2014/24/EU
Anskaffelsesforskriften - Foa. § 13-2

2.1.6. Udelukkelsesgrunde

Kilder til grundlag for udelukkelse: Fælles europæisk udbudsdokument (ESPD)

5. Delkontrakt

5.1. Delkontrakt: LOT-0000

Titel: Framework agreement for debt collection services

Beskrivelse: The aim of the procurement is to cover the contracting authority's need for debt collection services and associated assignments. A significant part of Innovation Norway's business area consists of lending activities. Parts of the portfolio will be subject to breaches, brief or persistent. Between 200 and 250 cases are sent annually to debt collection. The cases are to be sent to a debt collection agency after the second reminder/debt collection notice. It is left to the debt collection provider to continue the receivable work. It shall be possible to report the loan well by the customer paying himself up-to-date. There will also be some other types of cases such as collecting grants and commissions for guarantees, bankruptcy proceedings, etc., innovation Norway care about having a good relationship with its customers. We therefore emphasise that good debt collection practice is emphasised in the case handling. The administration of voluntary repayment schemes with surety is also included in the assignment. Need for assistance with realisation or securing the mortgage can also be relevant in some cases. Long term monitoring is a minor part of the assignment. These are cases where the recection is written off internally, but where follow-up of, primarily, personal debtors shall try to attempt a full or partial refund of the requirement in the longer term. Tenderers must make reporting on loans and interest to the Norwegian Tax Administration for cases on long-term monitoring, as well as sending annual assignments to the customer. Furthermore, there are some cases that must be followed-up in accordance with the Debt Scheme Act. More information on the procurement's purpose and scope is included in annex no. 1 Requirement specification.

Intern ID: 2026/130323

5.1.1. Formål

Kontraktens hovedformål: Tjenesteydelser
Primær klassifikation (cpv): 79940000 Inkassovirksomhed

5.1.2. Udførelsessted

Land: Norge
Hvor som helst i det pågældende land

5.1.3. Anslået varighed

Varighed: 24 Måneder

5.1.6. Generelle oplysninger

Reserveret deltagelse:

Deltagelse uden forbehold.

Indkøbsprojekt, der ikke finansieres med EU-midler

Udbuddet er omfattet af aftalen om offentlige udbud (GPA): ja

5.1.9. Udvalgelseskriterier

Kilder til udvalgelseskriterier: Fælles europæisk udbudsdokument (ESPD)

Oplysninger om den anden fase i en procedure, der afvikles i to faser:

Mindsteantallet af ansøgere, som skal opfordres til at deltage i anden fase af proceduren: 3

Det højeste antal ansøgere, som skal opfordres til at deltage i anden fase af proceduren: 5

Proceduren afvikles i successive faser. I hver fase kan nogle ansøgere blive udelukket

Køberen forbeholder sig retten til at tildele kontrakten på grundlag af de indledende tilbud

uden yderligere forhandlinger

5.1.11. Tilbudsdokumenter

Sprog, som udbudsdokumenterne er officielt tilgængelige på: norsk

Adresse på udbudsdokumenterne: <https://permalink.mercell.com/283719809.aspx>

5.1.12. Tilbudsvilkår

Vilkår for indgivelse:

Elektronisk indgivelse: Påkrævet

Indgivelsesadresse: <https://permalink.mercell.com/283719809.aspx>

Sprog, som tilbud og ansøgninger om deltagelse kan indgives på: norsk

Elektronisk katalog: Tilladt

Alternative tilbud: Ikke tilladt

Frist for modtagelse af anmodninger om deltagelse: 12/06/2026 10:00:00 (UTC+00:00)

vesteuropæisk tid, GMT

Betingelser for kontraktens udførelse:

Udførelsen af kontrakten skal ske inden for rammerne af programmer for beskyttet

beskæftigelse: Nej

Elektronisk fakturering: Påkrævet

Der vil blive anvendt elektronisk bestilling: ja

Der vil blive anvendt elektronisk betaling: ja

5.1.15. Teknikker

Rammeaftale:

Rammeaftale uden fornyet iværksættelse af konkurrence

Det maksimale antal deltagere: 5

Oplysninger om det dynamiske indkøbssystem:

Intet dynamisk indkøbssystem

5.1.16. Yderligere oplysninger, mægling og gennemgang

Organisation med ansvar for klager: Oslo Tingrett

Oplysninger om klagefrister: See the procurement regulations and the tender documentation.

Organisation, der leverer yderligere oplysninger om klageprocedurerne: INNOVASJON

NORGE

8. Organisationer

8.1. ORG-0001

Officielt navn: INNOVASJON NORGE

Registreringsnummer: 986399445

Postadresse: Grev Wedels Plass 9

By: OSLO

Postnummer: 0158

Landsdel (NUTS): Oslo (NO081)

Land: Norge

Enhed: Simon Kaute

E-mail: simon.kaute@innovasjon norge.no

Telefon: 22002500

Internetadresse: <http://www.innovasjon norge.no>

Denne organisations roller:

Køber

Organisation, der leverer yderligere oplysninger om klageprocedurerne

8.1. ORG-0002

Officielt navn: Oslo Tingrett

Registreringsnummer: 926 725 939

By: Oslo

Postnummer: 0164

Landsdel (NUTS): Oslo (NO081)

Land: Norge

Denne organisations roller:

Organisation med ansvar for klager

Oplysninger om bekendtgørelsen

Bekendtgørelsens ID: e6e7b701-f107-4b99-828d-c955ac1db91c - 01

Formulartype: Konkurrencevilkår

Bekendtgørelsestype: Udbuds- eller koncessionsbekendtgørelse – standardordningen

Bekendtgørelsesundertype: 16

Afsendelsesdato for bekendtgørelsen: 12/05/2026 13:58:59 (UTC+00:00) vesteuropæisk tid, GMT

Dato for afsendelse af bekendtgørelsen (eSender): 12/05/2026 14:06:27 (UTC+00:00) vesteuropæisk tid, GMT

Bekendtgørelsens officielle sprog: engelsk

Bekendtgørelsesnummer: 331374-2026

EUT-S-nummer: 93/2026

Offentliggørelsesdato: 15/05/2026