

338550-2026 - Konkurrencevilkår

Finland – It-tjenester: rådgivning, programmeludvikling, internet og support – VR-Group/ Web- & backend-development expert services, framework agreement

OJ S 94/2026 18/05/2026

Udbuds- eller koncessionsbekendtgørelse – standardordningen

Tjenesteydelser

1. Køber

1.1. Køber

Officielt navn: VR-Yhtymä Oyj

E-mail: info.procurement@vr.fi

Køberens retlige status: Offentlig virksomhed

Den ordregivende enheds aktiviteter: Jernbanetjenester

2. Procedure

2.1. Procedure

Titel: VR-Group/ Web- & backend-development expert services, framework agreement

Beskrivelse: The objective of this procurement is to establish a multi-supplier framework agreement for the provision of software development expertise for the entire VR Group. The framework covers development needs arising across VR Group companies, including but not limited to passenger services, logistics operations, infrastructure-related systems, commercial platforms, customer-facing digital services, and internal operational systems. The procurement is divided into two (2) lots: Lot 1: Web Development (e.g. web based technologies such as modern frontend frameworks and standards) Lot 2: Backend Development (e.g. backend systems, databases, cloud native development, and software development within commonly used backend technology ecosystems) Experts are assigned to VR's agile development teams, who operate according to VR's technology choices and established models where VR acts as the Product Owner and oversees overall project and development management. Work is carried out in a hybrid model, both on-site at VR's premises in Helsinki and remotely in accordance with VR's working guidelines. The service also includes a Supplier-appointed Service Manager (for reporting, invoicing etc.). In accordance with Section 45(2) of the Act on Procurement in the Utilities Sectors, the maximum total value of contracts awarded under this Framework Agreement during the entire contract period shall be EUR 30 000 000 (VAT 0%). Tenderers are requested to note that the value stated above does not constitute the estimated value of the procurement, but the statutory maximum value as referred to in the Act. The maximum value also includes possible option periods of the procurement. VR Group does not commit to any minimum purchase volumes. Actual resource needs may increase or decrease during the contract period based on business requirements, technological development, and the lifecycle of projects and systems. The initial contract period is two (2) years, after which the Customer may extend the Agreement with four (4) optional periods of one (1) year each. This procurement will be carried out using an open procedure. The Finnish Act on Procurements and Concession Contracts of Entities Operating in the Water and Energy Supply, Transport and Postal Services Sector (Act 1398/2016, "Act on Public Contracts in the Utilities Sector") applies to this procurement. Tenders must meet all suitability requirements set out in this

notice and its appendices. The subject of the procurement is described in more detail in Appendix 2 (Procurement Description) to the Invitation to Tender. The suitability requirements for Tenderers are set out in the ESPD form.

Identifikator for proceduren: 6b5d5d17-78b8-48b2-944d-feb7f1592cc7

Intern ID: 613810

Udbudsprocedure: Offentligt udbud

Proceduren er en hasteprocedure: nej

Hovedpunkterne i proceduren: The procurement procedure applied is an open procedure. If none of the tenders received complies with the Invitation to Tender, or if the circumstances during the tendering procedure change in such a way that VR cannot make use of the results of the tendering procedure, VR may suspend the procurement procedure in part or in its entirety. No compensation shall be paid to Tenderers for submitting a tender, presenting a tender, or otherwise participating in the procurement procedure. The contract notice and the tender documents are available in English. The stages of the procedure are as follows: A. Opening of tenders B. Verification of the suitability of Tenderers C. Verification of compliance of tenders with the Invitation to Tender D. Evaluation of tenders: Stage 1 E. Evaluation of tenders: Stage 2 – Interviews F. Final evaluation of tenders G. Contract award: the contract award shall be notified electronically to all Tenderers. H. Conclusion of the procurement agreement. The procurement agreement shall enter into force only upon signature of a written agreement. The tender must comply with the Invitation to Tender and its appendices and shall include all information requested for the assessment of Tenderers and tenders and for the comparison of tenders, in accordance with the instructions provided. Submission of alternative or variant tenders is not permitted. The Tenderer's own contract terms shall not be attached to the tender and may lead to rejection of the tender.

2.1.1. Formål

Kontraktens hovedformål: Tjenesteydelser

Primær klassifikation (cpv): 72000000 It-tjenester: rådgivning, programmeludvikling, internet og support

2.1.2. Udførelsessted

Land: Finland

Hvor som helst i det pågældende land

2.1.3. Værdi

Rammeaftalens maksimumværdi: 30 000 000,00 EUR

2.1.4. Generelle oplysninger

Yderligere oplysninger: This procurement is made for all legal entities under VR Group, i.e. VR-Group Plc and all its group companies. Any future group entities established or acquired during the term of the framework agreement may also be covered under this procurement. For the sake of clarity, the specific entities to be covered by the procured services shall be specified in each purchase order or mini-competition and/or in the corresponding purchase agreement. The primary Contracting Entities include the following companies: VR Kunnossapito Oy (2945253-7), AVECRA Oy (0110858-2), Oy Pohjolan Liikenne Ab (0678125-8), VR Sverige AB (556351-9437) and VR Snabbtåg Sverige AB (556923-4304). VR Group will also sign the Agreement on behalf of all legal entities under VR Group. This procurement is a joint procurement of VR-Group Plc and VR Snabbtåg Sverige AB as referred to in Article 57 point 4 of the Utilities Directive (25/2014/EU), section 32 subsection 3 of the Finnish Act on Procurement Contracts in the Utilities Sectors (1398/2016) and chapter 7, sections 9, 12, 13 and 14 of the Swedish Act on Procurement in the Utilities Sectors (2016:1146). VR Group Plc

will conduct the procurement procedure on behalf of both VR-Group Plc and VR Snabbtåg Sverige AB. VR-Group Plc will be responsible for the entire procurement procedure including all stages of the procurement procedure and possible appeal and rectification procedures. All of these processes will be entirely conducted according to Finnish law according to applicable legislation. The Finnish Act on Procurement Contracts in the Utilities Sectors (1398/2016) is applied to the procurement. For the avoidance of doubt, the procurement is made for all legal entities under VR Group, i.e. VR-Group Plc and all its group companies. VR-Group Plc and VR Snabbtåg Sverige AB have been mentioned specifically here due to procurement law reasons, but the procurement as such covers all legal entities under VR Group as described also elsewhere in the procurement notice documents.

Retsgrundlag:

Direktiv 2014/25/EU

2.1.5. Tilbudsvilkår

Vilkår for indgivelse:

Det højeste antal delkontrakter, for hvilket en tilbudsgiver kan indgive tilbud: 2

2.1.6. Udelukkelsesgrunde

Kilder til grundlag for udelukkelse: Bekendtgørelse

Korruption: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for corruption, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Svig: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for fraud, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Hvidvaskning af penge eller finansiering af terrorisme: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for money laundering or terrorist financing, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Deltagelse i en kriminel organisation: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for participation in a criminal organisation, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Terrorhandling eller strafbare handlinger med forbindelse til terroraktivitet: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for terrorist offences or offences linked to terrorist activities, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Børnearbejde og andre former for menneskehandel: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final

judgment for child labour and other forms of trafficking in human beings, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Tilsidesættelse af forpligtelser på miljølovgivningsområdet: The economic operator has breached its obligations in the field of environmental law.

Tilsidesættelse af forpligtelser på det arbejdsretlige område: The economic operator has breached its obligations in the field of labour law.

Tilsidesættelse af forpligtelser på sociallovgivningsområdet: The economic operator has breached its obligations in the field of social law.

Aftaler med andre økonomiske aktører med henblik på konkurrencefordrejning: The economic operator has entered into agreements with other economic operators aimed at distorting competition.

Alvorlige forsømmelser i forbindelse med udøvelsen af erhvervet: The economic operator is guilty of grave professional misconduct.

Afgivelse af urigtige oplysninger, tilbageholdelse af oplysninger, ude af stand til at fremlægge de dokumenter, der anmodes om, eller indhentede fortrolige oplysninger i forbindelse med denne procedure: The economic operator can confirm that: a) It has been guilty of serious misrepresentation in supplying the information required for the verification of the absence of grounds for exclusion or the fulfilment of the selection criteria, b) It has withheld such information, c) It has not been able, without delay, to submit the supporting documents required by a contracting authority or contracting entity, and d) It has undertaken to unduly influence the decision making process of the contracting authority or contracting entity, to obtain confidential information that may confer upon it undue advantages in the procurement procedure or to negligently provide misleading information that may have a material influence on decisions concerning exclusion, selection or award.

Interessekonflikt som følge af deltagelse i udbudsproceduren: The economic operator is aware of any conflict of interest, as indicated in national law, the relevant notice or the procurement documents due to its participation in the procurement procedure.

Direkte eller indirekte involvering i forberedelsen af denne udbudsprocedure: The economic operator or an undertaking related to it has advised the contracting authority or contracting entity or otherwise been involved in the preparation of the procurement procedure.

Ophævelse eller en lignende sanktion: The economic operator has experienced that a prior public contract, a prior contract with a contracting entity or a prior concession contract was terminated early, or that damages or other comparable sanctions were imposed in connection with that prior contract.

Tilsidesættelse af forpligtelser i henhold til rent nationale udelukkelsesgrunde: Any person who is a member of the economic operator's administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for work safety offence, working hours offence, work discrimination, extortionate work discrimination, violation of the right to organise or unauthorised use of foreign labour.

Tilsidesættelse af forpligtelser vedrørende betaling af bidrag til sociale sikringsordninger: The economic operator has breached its obligations relating to the payment social security contributions, both in the country in which it is established and in Member State of the contracting authority or contracting entity if other than the country of establishment.

Tilsidesættelse af forpligtelser vedrørende betaling af skatter og afgifter: The economic operator has breached its obligations relating to the payment of taxes, both in the country in which it is established and in Member State of the contracting authority or contracting entity if other than the country of establishment.

Erhvervsvirksomheden er indstillet: The business activities of the economic operator are suspended.

Konkurs: The economic operator is bankrupt.

Tvangsakkord uden for konkurs: The economic operator is in arrangement with creditors.

Insolvens: The economic operator is the subject of insolvency or winding-up.

Aktiver, der administreres af en kurator: The assets of the economic operator are being administered by a liquidator or by the court.

En situation, der svarer til konkurs i henhold til national ret: The economic operator is in any analogous situation like bankruptcy arising from a similar procedure under national laws and regulations.

5. Delkontrakt

5.1. Delkontrakt: LOT-0001

Titel: Web

Beskrivelse: Web Development expert services

Intern ID: 1-0

5.1.1. Formål

Kontraktens hovedformål: Tjenesteydelser

Primær klassifikation (cpv): 72000000 It-tjenester: rådgivning, programmeludvikling, internet og support

5.1.2. Udførelsessted

Land: Finland

Hvor som helst i det pågældende land

5.1.3. Anslået varighed

Startdato: 15/08/2026

Varigheds slutdato: 14/08/2032

5.1.4. Fornyelse

Højeste antal fornyelser: 4

Yderligere oplysninger om fornyelser: After the initial fixed term of two (2) years the Customer may extend the Agreement with four (4) optional periods of one (1) year each.

5.1.6. Generelle oplysninger

Reserveret deltagelse:

Deltagelse uden forbehold.

Udbuddet er omfattet af aftalen om offentlige udbud (GPA): ja

Dette udbud er også egnet for små og mellemstore virksomheder (SMV'er): ja

5.1.7. Strategiske udbud

Socialt mål, som fremmes: Due diligence i forbindelse med menneskerettigheder i globale forsyningskæder, Retfærdige arbejdsforhold

5.1.9. Udvalgelseskriterier

Kilder til udvalgelseskriterier: Udbudsdokument, Fælles europæisk udbudsdokument (ESPD)

5.1.10. Tildelingskriterier

Kriterium:

Type: Pris

Beskrivelse: Comparison price is calculated based on expert hourly prices.

Kategori for tildelingskriteriet vægt: Vægtning (procentdel, præcis)

Tildelingskriterium talværdi: 30

Kriterium:

Type: Kvalitet

Beskrivelse: Professional quality

Kategori for tildelingskriteriet vægt: Vægtning (procentdel, præcis)

Tildelingskriterium talværdi: 70

5.1.11. Tilbudsdokumenter

Frist for anmodning om yderligere oplysninger: 27/05/2026 12:00:00 (UTC+00:00) vesteuropæisk tid, GMT

Adresse på udbudsdokumenterne: <https://tarjouspalvelu.fi/vryhtymaoy?id=613810&tpk=a7e25ab1-d3c9-4059-8522-209a87df1611>

5.1.12. Tilbudsvilkår

Vilkår for indgivelse:

Elektronisk indgivelse: Påkrævet

Indgivelsesadresse: <https://tarjouspalvelu.fi/vryhtymaoy?id=613810&tpk=a7e25ab1-d3c9-4059-8522-209a87df1611>

Sprog, som tilbud og ansøgninger om deltagelse kan indgives på: engelsk

Elektronisk katalog: Ikke tilladt

Alternative tilbud: Ikke tilladt

Tilbudsgivere kan indgive mere end ét tilbud: Ikke tilladt

Frist for modtagelse af tilbud: 12/06/2026 09:00:00 (UTC+00:00) vesteuropæisk tid, GMT

Varighed, hvor tilbuddet skal forblive gyldigt: 6 Måneder

Oplysninger om offentlig iværksættelse:

Åbningsdato: 12/06/2026 09:05:00 (UTC+00:00) vesteuropæisk tid, GMT

Betingelser for kontraktens udførelse:

Udførelsen af kontrakten skal ske inden for rammerne af programmer for beskyttet beskæftigelse: Nej

Vilkår relateret til kontraktens udførelse: The conditions for performance of the contract are set out in the draft contract attached to the procurement documents.

Oplysninger om finansiering og betaling: The contract is financed from the contracting entity's own budget. Payments will be made against approved invoices in accordance with the contract terms.

5.1.15. Teknikker

Rammeaftale:

Rammeaftale delvis uden og delvis med fornyet iværksættelse af konkurrence

Oplysninger om det dynamiske indkøbssystem:

Intet dynamisk indkøbssystem

5.1.16. Yderligere oplysninger, mægling og gennemgang

Organisation med ansvar for klager: Markkinaoikeus

Oplysninger om klagefrister: Within 14 days of receiving notice of the decision.

Organisation, der leverer supplerende oplysninger om udbudsproceduren: VR-Yhtymä Oyj

Organisation, der leverer yderligere oplysninger om klageprocedurerne: Markkinaoikeus

5.1. Delkontrakt: LOT-0002

Titel: Back end

Beskrivelse: Backend Development expert services

Intern ID: 2-1

5.1.1. Formål

Kontraktens hovedformål: Tjenesteydelser

Primær klassifikation (cpv): 72000000 It-tjenester: rådgivning, programmeludvikling, internet og support

5.1.2. Udførelsessted

Land: Finland

Hvor som helst i det pågældende land

5.1.3. Anslået varighed

Startdato: 15/08/2026

Varigheds slutdato: 14/08/2032

5.1.4. Fornyelse

Højeste antal fornyelser: 4

Yderligere oplysninger om fornyelser: After the initial fixed term of two (2) years the Customer may extend the Agreement with four (4) optional periods of one (1) year each.

5.1.6. Generelle oplysninger

Reserveret deltagelse:

Deltagelse uden forbehold.

Udbuddet er omfattet af aftalen om offentlige udbud (GPA): ja

Dette udbud er også egnet for små og mellemstore virksomheder (SMV'er): ja

5.1.7. Strategiske udbud

Socialt mål, som fremmes: Due diligence i forbindelse med menneskerettigheder i globale forsyningskæder, Retfærdige arbejdsforhold

5.1.9. Udvalgelseskriterier

Kilder til udvalgelseskriterier: Fælles europæisk udbudsdokument (ESPD), Udbudsdokument

5.1.10. Tildelingskriterier

Kriterium:

Type: Pris

Beskrivelse: Comparison Price is calculated based on expert hourly prices.

Kategori for tildelingskriteriet vægt: Vægtning (procentdel, præcis)

Tildelingskriterium talværdi: 30

Kriterium:

Type: Kvalitet

Beskrivelse: Professional quality

Kategori for tildelingskriteriet vægt: Vægtning (procentdel, præcis)

Tildelingskriterium talværdi: 70

5.1.11. Tilbudsdokumenter

Frist for anmodning om yderligere oplysninger: 27/05/2026 12:00:00 (UTC+00:00) vesteuropæisk tid, GMT

Adresse på udbudsdokumenterne: <https://tarjouspalvelu.fi/vryhtymaoy?id=613810&tpk=a7e25ab1-d3c9-4059-8522-209a87df1611>

5.1.12. Tilbudsvilkår

Vilkår for indgivelse:

Elektronisk indgivelse: Påkrævet

Indgivelsesadresse: <https://tarjouspalvelu.fi/vryhtymaoy?id=613810&tpk=a7e25ab1-d3c9-4059-8522-209a87df1611>

Sprog, som tilbud og ansøgninger om deltagelse kan indgives på: engelsk

Elektronisk katalog: Ikke tilladt

Alternative tilbud: Ikke tilladt

Tilbudsgivere kan indgive mere end ét tilbud: Ikke tilladt

Frist for modtagelse af tilbud: 12/06/2026 09:00:00 (UTC+00:00) vesteuropæisk tid, GMT

Varighed, hvor tilbuddet skal forblive gyldigt: 6 Måneder

Oplysninger om offentlig iværksættelse:

Åbningsdato: 12/06/2026 09:05:00 (UTC+00:00) vesteuropæisk tid, GMT

Betingelser for kontraktens udførelse:

Udførelsen af kontrakten skal ske inden for rammerne af programmer for beskyttet beskæftigelse: Nej

Vilkår relateret til kontraktens udførelse: The conditions for performance of the contract are set out in the draft contract attached to the procurement documents.

Oplysninger om finansiering og betaling: The contract is financed from the contracting entity's own budget. Payments will be made against approved invoices in accordance with the contract terms.

5.1.15. Teknikker

Rammeaftale:

Rammeaftale delvis uden og delvis med fornyet iværksættelse af konkurrence

Oplysninger om det dynamiske indkøbssystem:

Intet dynamisk indkøbssystem

5.1.16. Yderligere oplysninger, mægling og gennemgang

Organisation med ansvar for klager: Markkinaoikeus

Oplysninger om klagefrister: Within 14 days of receiving notice of the decision.

Organisation, der leverer supplerende oplysninger om udbudsproceduren: VR-Yhtymä Oyj

Organisation, der leverer yderligere oplysninger om klageprocedurerne: Markkinaoikeus

8. Organisationer

8.1. ORG-0001

Officielt navn: VR-Yhtymä Oyj

Registreringsnummer: 1003521-5

Postadresse: PL 488 (Radiokatu 3)

By: VR

Postnummer: 00096

Landsdel (NUTS): Helsinki-Uusimaa (FI1B1)

Land: Finland

Enhed: Procurement unit

E-mail: info.procurement@vr.fi

Telefon: +358 294343

Internetadresse: <http://www.vrgroup.fi>

Denne organisations roller:

Køber

Organisation, der leverer supplerende oplysninger om udbudsproceduren

8.1. ORG-0002

Officielt navn: Markkinaoikeus

Registreringsnummer: 3006157-6
Postadresse: Radanrakentajantie 5
By: Helsinki
Postnummer: 00520
Landsdel (NUTS): Helsinki-Uusimaa (FI1B1)
Land: Finland
E-mail: markkinaoikeus@oikeus.fi
Telefon: +358 295643300
Internetadresse: <https://www.markkinaoikeus.fi>

Denne organisations roller:

Organisation med ansvar for klager

Organisation, der leverer yderligere oplysninger om klageprocedurerne

8.1. ORG-0003

Officielt navn: Hansel Oy (Hilma)
Registreringsnummer: FI09880841
Postadresse: Mannerheiminaukio 1a
By: Helsinki
Postnummer: 00100
Landsdel (NUTS): Helsinki-Uusimaa (FI1B1)
Land: Finland
Enhed: eSender
E-mail: tekninen@hankintailmoitukset.fi
Telefon: 029 55 636 30
Internetadresse: <http://hankintailmoitukset.fi>

Denne organisations roller:

TED eSender

Oplysninger om bekendtgørelsen

Bekendtgørelsens ID: 79f664dc-4195-42e0-8ba7-1ab88f3515b2 - 01
Formulartype: Konkurrencevilkår
Bekendtgørelsestype: Udbuds- eller koncessionsbekendtgørelse – standardordningen
Bekendtgørelsesundertype: 17
Afsendelsesdato for bekendtgørelsen: 13/05/2026 15:52:38 (UTC+00:00) vesteuropæisk tid, GMT
Dato for afsendelse af bekendtgørelsen (eSender): 13/05/2026 15:52:40 (UTC+00:00) vesteuropæisk tid, GMT
Bekendtgørelsens officielle sprog: engelsk
Bekendtgørelsesnummer: 338550-2026
EUT-S-nummer: 94/2026
Offentliggørelsesdato: 18/05/2026