# 384868-2026 - Konkurrencevilkår

**Tyskland – Telefon- og datatransmissionstjenester – PRO-2749036948 - Mobile Communication Services 3**
**OJ S 106/2026 04/06/2026**
**Udbuds- eller koncessionsbekendtgørelse – standardordningen - Meddelelse om ændring**
**Tjenesteydelser**

## 1. Køber

### 1.1. Køber

Officielt navn: European Central Bank
E-mail: procurement@ecb.europa.eu
Køberens retlige status: EU-institution, organ eller agentur
Den ordregivende myndigheds aktivitet: Økonomiske anliggender

## 2. Procedure

### 2.1. Procedure

Titel: PRO-2749036948 - Mobile Communication Services 3
Beskrivelse: The European Central Bank (ECB) is seeking through this open procedure for a supplier for the provision of mobile communication services (SIM cards and related services). The procedure is split in two lots, the first covering the needs of the Leading Contracting authority (ECB) and the second covering the needs of the two Participating Contracting Authorities (EIOPA and AMLA). The envisaged number of Framework agreements to be awarded is one for each Institution.
Identifikator for proceduren: ca5de69a-f997-4b24-a960-3c69338263b8
Intern ID: PRO-2749036948
Udbudsprocedure: Offentligt udbud
Proceduren er en hasteprocedure: nej
Hovedpunkterne i proceduren: The tender procedure shall be open on equal terms to all natural or legal persons resident or located in the European Union and to all natural and legal persons resident or located in a country which has ratified the World Trade Organisation Agreement on Government Procurement or has concluded with the European Union a bilateral agreement on procurement under the conditions laid down in the said agreements. The tender procedure is conducted in accordance with Decision ECB/2016/2 laying down the rules on procurement (as amended), available at https://www.ecb.europa.eu/ecb/legal/1001/procurement/html/index.en.html And in EUR-Lex: https://eur-lex.europa.eu/legal-content/EN/TXT/?uri=CELEX:02016D0002-20200501. The detailed features and terms and conditions of the procedure can be found in the procurement documents.

### 2.1.1. Formål

Kontraktens hovedformål: Tjenesteydelser
Primær klassifikation (cpv): 64210000 Telefon- og datatransmissionstjenester
Supplerende klassifikation (cpv): 31712112 Sim-kort

### 2.1.2. Udførelsessted

Postadresse: Sonnemannstrasse 22
By: Frankfurt am Main
Postnummer: 60314

Landsdel (NUTS): Frankfurt am Main, Kreisfreie Stadt (DE712)
Land: Tyskland

#### 2.1.3. Værdi

Anslået værdi eksklusiv moms: 4 872 596,00 EUR
Rammeaftalens maksimumværdi: 5 767 392,00 EUR

#### 2.1.4. Generelle oplysninger

Yderligere oplysninger: This tender procedure is conducted via the ECB's electronic tendering system (SAP Ariba) which can be accessed via the following internet address: http://www.ecb.europa.eu/ecb/jobsproc/sourcing/html/index.en.html If you have not used the ECB's electronic tendering system before, you need to register via the above link. Under the above link you also find user guides for detailed information on how to use the system and contact details for technical support. Should you require technical help when using the system, please raise a contact support request on the following website: https://eu.service.cloud.ariba.com/Sourcing.aw. Any other queries relating to this procurement procedure and the content of the procurement documentation shall be submitted as laid down in the procurement documentation itself.
**Retsgrundlag:**
Anden
http://data.europa.eu/eli/dec/2016/245/2020-05-01 - Consolidated text: Decision (EU) 2016/245 of the European Central Bank of 9 February 2016 laying down the rules on procurement (ECB/2016/2) (recast)

#### 2.1.5. Tilbudsvilkår

**Vilkår for indgivelse:**
Det højeste antal delkontrakter, for hvilket en tilbudsgiver kan indgive tilbud: 2
**Betingelser for kontraktens udførelse:**
Det højeste antal delkontrakter, for hvilket der kan tildeles kontrakter til én tilbudsgiver: 2

#### 2.1.6. Udelukkelsesgrunde

Kilder til grundlag for udelukkelse: Udbudsdokument

## 5. Delkontrakt

### 5.1. Delkontrakt: LOT-0001

Titel: PRO-2749036948 - Lot 1 - ECB
Beskrivelse: Provision of Communication Services (SIM Cards) Lot 1 ECB. In order to provide ECB staff with a seamless, secure and resilient mobile communication environment, this tender brings together the full suite of services required for a modern mobility environment. It covers the provisioning and management of physical and digital SIM cards for all ECB devices, priority network access as mandated under German telecommunications legislation , and excellent in house mobile coverage across ECB premises. The scope further includes global mobile voice, SMS and data services, Wi Fi calling, along with the smooth replacement and migration of existing SIM cards. Continuous 24/7 support, comprehensive reporting, telecommunication expense management, invoicing services, and the ability to block premium rate numbers ensure a robust and transparent service landscape. In addition, there shall be an option to restrict voice and data usage on ships and planes for specific SIM cards, while allowing such usage for designated ECB key users as required and requested. The services to be procured therefore include: I. Provision of Mobile Voice and Data Communication Services: A. Access to cellular voice and data services with global coverage, with particular emphasis on

Germany and Europe. B. Delivery and support of SIM Cards (physical SIM and digital SIM “eSIM”) . C. Provision of comprehensive usage reporting. D. Replacement and migration of existing ECB SIM Cards, including all associated services required for both voice and data. E. Provision of cellular in-house network coverage, including the installation, operation and maintenance of the necessary mobile transmission equipment (“base stations”) within ECB premises. II. Provision of Managed SIM Card Services (optional for ECB/ mandatory to offer by Tenderer) III. Provision of Migration and Transition Services
Intern ID: 1

**5.1.1. Formål**

Kontraktens hovedformål: Tjenesteydelser
Primær klassifikation (cpv): 64210000 Telefon- og datatransmissionstjenester
Supplerende klassifikation (cpv): 31712112 Sim-kort
**Valgmuligheder:**
Beskrivelse af optioner: The contract is not subject to renewal.

**5.1.2. Udførelsessted**

Postadresse: Sonnemannstrasse 22
By: Frankfurt am Main
Postnummer: 60314
Landsdel (NUTS): Frankfurt am Main, Kreisfreie Stadt (DE712)
Land: Tyskland

**5.1.3. Anslået varighed**

Varighed: 48 Måneder

**5.1.5. Værdi**

Anslået værdi eksklusiv moms: 3 940 000,00 EUR
Rammeaftalens maksimumværdi: 4 728 000,00 EUR

**5.1.6. Generelle oplysninger**

**Reserveret deltagelse:**
Deltagelse uden forbehold.
Indkøbsprojekt, der ikke finansieres med EU-midler
Udbuddet er omfattet af aftalen om offentlige udbud (GPA): nej

**5.1.9. Udvælgelseskriterier**

Kilder til udvælgelseskriterier: Udbudsdokument

**5.1.10. Tildelingskriterier**

**Kriterium:**
Type: Kvalitet
Beskrivelse: As specified in the procurement documents.
Kategori for tildelingskriteriet vægt: Vægtning (procentdel, præcis)
Tildelingskriterium talværdi: 40
**Kriterium:**
Type: Pris
Beskrivelse: As specified in the procurement documents.
Kategori for tildelingskriteriet vægt: Vægtning (procentdel, præcis)
Tildelingskriterium talværdi: 60

**5.1.11. Tilbudsdokumenter**

Adresse på udbudsdokumenterne: https://eu.mu.ariba.com/uav/project/?token=597a7230-f95c-4f97-90a0-965d7f79505a
**Ad hoc-kommunikationskanal:**
Navn: ECB e-tendering platform
URL: https://eu.mu.ariba.com/uav/project/?token=597a7230-f95c-4f97-90a0-965d7f79505a

**5.1.12. Tilbudsvilkår**

**Vilkår for indgivelse:**
Elektronisk indgivelse: Påkrævet
Indgivelsesadresse: https://eu.mu.ariba.com/uav/project/?token=597a7230-f95c-4f97-90a0-965d7f79505a
Sprog, som tilbud og ansøgninger om deltagelse kan indgives på: engelsk
Elektronisk katalog: Ikke tilladt
Frist for modtagelse af tilbud: 24/06/2026 10:00:00 (UTC+00:00) vesteuropæisk tid, GMT
Varighed, hvor tilbuddet skal forblive gyldigt: 6 Måneder
**Betingelser for kontraktens udførelse:**
Udførelsen af kontrakten skal ske inden for rammerne af programmer for beskyttet beskæftigelse: Nej
Elektronisk fakturering: Påkrævet
Der vil blive anvendt elektronisk bestilling: ja
Der vil blive anvendt elektronisk betaling: ja

**5.1.15. Teknikker**

**Rammeaftale:**
Rammeaftale uden fornyet iværksættelse af konkurrence
Det maksimale antal deltagere: 1
Yderligere omfattede købere: The framework agreement will be open to ECB for lot 1, and to AMLA and EIOPA for lot 2.
**Oplysninger om det dynamiske indkøbssystem:**
Intet dynamisk indkøbssystem

**5.1.16. Yderligere oplysninger, mægling og gennemgang**

Organisation med ansvar for mægling: The European Ombudsman
Organisation med ansvar for klager: European Central Bank - Procurement Review Body of the European Central Bank, c/o Legal Advice Team
Oplysninger om klagefrister: Within 10 days of receipt of the notification in accordance with Article 34(1) or the first sentence of Article 34(3) of Decision ECB/2016/2 laying down the rules on public procurement. Further requirements are outlined in Article 39 of this Decision. A complaint to the European Ombudsman does not affect the deadline for lodging appeals.
Organisation, der leverer supplerende oplysninger om udbudsproceduren: European Central Bank
Organisation, der sikrer adgang til udbudsdokumenterne offline: European Central Bank
Organisation, der leverer yderligere oplysninger om klageprocedurerne: European Central Bank
Organisation, der modtager ansøgninger om deltagelse: European Central Bank
Organisation, der behandler tilbud: European Central Bank

**5.1. Delkontrakt: LOT-0002**

Titel: PRO-2749036948 - Lot 2 - EIOPA and AMLA
Beskrivelse: Provision of Communication Services SIM Cards Lot 2 AMLA and EIOPA. In order to provide AMLA and EIOPA staff with a seamless, secure and resilient mobile

communication environment, this tender brings together the full suite of services required for a modern mobility environment. It covers the provisioning and management of physical and digital SIM cards for AMLA and EIOPA devices, priority network access as mandated under German telecommunications legislation, and excellent in-house mobile coverage across premises. The scope further includes global mobile voice, SMS and data services, Wi Fi calling, along with the smooth replacement and migration of existing SIM cards (where applicable). Continuous 24/7 support, comprehensive reporting, telecommunication expense management, invoicing services, and the ability to block premium rate numbers ensure a robust and transparent service landscape. In addition, there shall be an option to restrict voice and data usage on ships and planes for specific SIM cards, while allowing such usage for designated AMLA and EIOPA key users as required and requested. The services to be procured therefore include: I. Provision of Mobile Voice and Data Communication Services: A. Access to cellular voice and data services with global coverage, with particular emphasis on Germany and Europe. B. Delivery and support of SIM Cards (physical SIM and digital SIM “eSIM”) . C. Provision of comprehensive usage reporting. D. Replacement and migration of existing AMLA and EIOPA SIM Cards, including all associated services required for both voice and data. II. Provision of Managed SIM Card Services (optional for AMLA and EIOPA/ mandatory to offer by Tenderer) III. Provision of Migration and Transition Services
Intern ID: 2

**5.1.1. Formål**

Kontraktens hovedformål: Tjenesteydelser
Primær klassifikation (cpv): 64210000 Telefon- og datatransmissionstjenester
Supplerende klassifikation (cpv): 31712112 Sim-kort
**Valgmuligheder:**
Beskrivelse af optioner: The contract is not subject to renewal.

**5.1.2. Udførelsessted**

Postadresse: Sonnemannstrasse 22
By: Frankfurt am Main
Postnummer: 60314
Landsdel (NUTS): Frankfurt am Main, Kreisfreie Stadt (DE712)
Land: Tyskland

**5.1.3. Anslået varighed**

Varighed: 48 Måneder

**5.1.5. Værdi**

Anslået værdi eksklusiv moms: 932 596,00 EUR
Rammeaftalens maksimumværdi: 1 039 392,00 EUR

**5.1.6. Generelle oplysninger**

**Reserveret deltagelse:**
Deltagelse uden forbehold.
Indkøbsprojekt, der ikke finansieres med EU-midler
Udbuddet er omfattet af aftalen om offentlige udbud (GPA): nej

**5.1.9. Udvælgelseskriterier**

Kilder til udvælgelseskriterier: Udbudsdokument

**5.1.10. Tildelingskriterier**

**Kriterium:**

Type: Kvalitet
Beskrivelse: As specified in the procurement documents.
Kategori for tildelingskriteriet vægt: Vægtning (procentdel, præcis)
Tildelingskriterium talværdi: 40
**Kriterium:**
Type: Pris
Beskrivelse: As specified in the procurement documents.
Kategori for tildelingskriteriet vægt: Vægtning (procentdel, præcis)
Tildelingskriterium talværdi: 60

### 5.1.11. Tilbudsdokumenter

Adresse på udbudsdokumenterne: https://eu.mu.ariba.com/uav/project/?token=597a7230-f95c-4f97-90a0-965d7f79505a
**Ad hoc-kommunikationskanal:**
Navn: ECB e-tendering platform
URL: https://eu.mu.ariba.com/uav/project/?token=597a7230-f95c-4f97-90a0-965d7f79505a

### 5.1.12. Tilbudsvilkår

**Vilkår for indgivelse:**
Elektronisk indgivelse: Påkrævet
Indgivelsesadresse: https://eu.mu.ariba.com/uav/project/?token=597a7230-f95c-4f97-90a0-965d7f79505a
Sprog, som tilbud og ansøgninger om deltagelse kan indgives på: engelsk
Elektronisk katalog: Ikke tilladt
Frist for modtagelse af tilbud: 24/06/2026 10:00:00 (UTC+00:00) vesteuropæisk tid, GMT
Varighed, hvor tilbuddet skal forblive gyldigt: 6 Måneder
**Betingelser for kontraktens udførelse:**
Udførelsen af kontrakten skal ske inden for rammerne af programmer for beskyttet beskæftigelse: Nej
Elektronisk fakturering: Påkrævet
Der vil blive anvendt elektronisk bestilling: ja
Der vil blive anvendt elektronisk betaling: ja

### 5.1.15. Teknikker

**Rammeaftale:**
Rammeaftale uden fornyet iværksættelse af konkurrence
Det maksimale antal deltagere: 1
Yderligere omfattede købere: The framework agreement will be open to ECB for lot 1, and to AMLA and EIOPA for lot 2. The awarded company for this lot will sign two separate contract, one with AMLA and one with EIOPA. The duration of the contract with EIOPA will be of approximately of 36 months, while the contract with AMLA will have a duration of approximately 48 months.
**Oplysninger om det dynamiske indkøbssystem:**
Intet dynamisk indkøbssystem

### 5.1.16. Yderligere oplysninger, mægling og gennemgang

Organisation med ansvar for mægling: The European Ombudsman
Organisation med ansvar for klager: European Central Bank - Procurement Review Body of the European Central Bank, c/o Legal Advice Team
Oplysninger om klagefrister: Within 10 days of receipt of the notification in accordance with Article 34(1) or the first sentence of Article 34(3) of Decision ECB/2016/2 laying down the rules

on public procurement. Further requirements are outlined in Article 39 of this Decision. A complaint to the European Ombudsman does not affect the deadline for lodging appeals.
Review organisation
Organisation, der leverer yderligere oplysninger om klageprocedurerne: European Central Bank
Organisation, der modtager ansøgninger om deltagelse: European Central Bank
Organisation, der behandler tilbud: European Central Bank

## 8. Organisationer

### 8.1. ORG-0001

Officielt navn: European Central Bank
Registreringsnummer: 0001
Postadresse: Sonnemannstrasse 22
By: Frankfurt am Main
Postnummer: 60314
Landsdel (NUTS): Frankfurt am Main, Kreisfreie Stadt (DE712)
Land: Tyskland
Enhed: Central Procurement Office
E-mail: procurement@ecb.europa.eu
Telefon: +49 6913440
Internetadresse: https://www.ecb.europa.eu
Adresse til udveksling af oplysninger (URL) (eDelivery-Gateway): https://www.ecb.europa.eu/ecb/jobsproc/sourcing/html/index.en.html
**Andre kontaktpunkter:**
Officielt navn: Procurement Review Body of the European Central Bank, c/o Legal Advice Team
Postadresse: Sonnemannstrasse 22
By: Frankfurt am Main
Postnummer: 60314
Landsdel (NUTS): Frankfurt am Main, Kreisfreie Stadt (DE712)
Land: Tyskland
Enhed: Legal Advice Team
E-mail: LegalServices@ecb.europa.eu
Telefon: +49 6913440
Fax: +49 6913446886
Internetadresse: http://www.ecb.europa.eu
**Denne organisations roller:**
Køber
Organisation, der leverer supplerende oplysninger om udbudsproceduren
Organisation, der sikrer adgang til udbudsdokumenterne offline
Organisation, der modtager ansøgninger om deltagelse
Organisation, der behandler tilbud
Organisation med ansvar for klager
Organisation, der leverer yderligere oplysninger om klageprocedurerne

### 8.1. ORG-0002

Officielt navn: The European Ombudsman
Registreringsnummer: 0002
Postadresse: 1 avenue du Président Robert Schuman, CS 30403

By: Strasbourg
Postnummer: 67001
Landsdel (NUTS): Bas-Rhin (FRF11)
Land: Frankrig
Enhed: The European Ombudsman
E-mail: eo@ombudsman.europa.eu
Telefon: +33 388172313
Internetadresse: https://www.ombudsman.europa.eu/en/home
**Denne organisations roller:**
Organisation med ansvar for mægling

## 10. Ændring

Udgave af den foregående bekendtgørelse, der skal ændres: d9d14f3c-787c-4179-9523-036d577ff121-01
Hovedårsagen til ændringen: Ajourførte oplysninger
Beskrivelse: The deadline for submission of offers has been extended from the initial date (12:00 Frankfurt Local Time, 15 June 2026) to 12:00 Frankfurt Local Time, 24 June 2026.

## Oplysninger om bekendtgørelsen

Bekendtgørelsens ID: b87d8ec3-1860-4f2f-86cb-fc0350c5e6ce - 01
Formulartype: Konkurrencevilkår
Bekendtgørelsestype: Udbuds- eller koncessionsbekendtgørelse – standardordningen
Bekendtgørelsesundertype: 16
Afsendelsesdato for bekendtgørelsen: 02/06/2026 15:07:40 (UTC+00:00) vesteuropæisk tid, GMT
Bekendtgørelsens officielle sprog: engelsk
Bekendtgørelsesnummer: 384868-2026
EUT-S-nummer: 106/2026
Offentliggørelsesdato: 04/06/2026