

## Norge – Inkassovirksomhed – Debt collection services

OJ S 130/2024 05/07/2024

Udbuds- eller koncessionsbekendtgørelse – standardordningen  
Tjenesteydelser1. Køber

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**1.1. Køber**

Officielt navn: Asker kommune

E-mail: [rolf.brakstad@asker.kommune.no](mailto:rolf.brakstad@asker.kommune.no)

Køberens retlige status: Regional myndighed

Den ordregivende myndigheds aktivitet: Generelle offentlige tjenesteydelser

2. Procedure

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**2.1. Procedure**

Titel: Debt collection services

Beskrivelse: Asker municipality invites tenderers to an open tender contest for an assignment contract for the procurement of collection services for invoice requirements.

Identifikator for proceduren: 04a12aee-a79c-4cbc-aede-2c79581b7bfb

Intern ID: 24/13

Udbudsprocedure: Offentligt udbud

Proceduren er en hasteprocedure: nej

Hovedpunkterne i proceduren: The procurement will be carried out in accordance with the Public Procurement Act (LOA) and the Public Procurement Regulations (FOA) parts I and III.

The contract will be awarded in accordance with the open tender contest procedure, c.f. the Public Procurement Regulations § 13-1 (1). Negotiations are not allowed in this competition.

Tenders cannot, therefore, be changed after the tender deadline has expired. For this reason, tenderers are invited to submit their best terms in the submitted tender offer. Furthermore, attention is defined as tenders that include significant deviations from the procurement documents shall be rejected in accordance with the Public Procurement Regulations § 24-8 (1) b. The contracting authority can reject tenders that include deviations from the procurement documents, uncertainties or similar that must not be considered insignificant, cf. § 24-8 (2) a. Tenderers are therefore strongly encouraged to follow the instructions given in the tender documentation with annexes - and possibly ask questions about any uncertainties in good time.

**2.1.1. Formål**

Kontraktens hovedformål: Tjenesteydelser

Primær klassifikation (cpv): 79940000 Inkassovirksomhed

Supplerende klassifikation (cpv): 79900000 Øvrig forretningservice og andre tjenester

**2.1.2. Udførelsessted**

Landsdel (NUTS): Viken (NO082)

Land: Norge

**2.1.3. Værdi**

Anslået værdi eksklusiv moms: 12 000 000,00 NOK

**2.1.4. Generelle oplysninger**

Retsgrundlag:

### 2.1.6. Udelukkelsesgrunde

En situation, der svarer til konkurs i henhold til national ret: See the national law, the relevant notice or procurement documents. Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law without the possibility of exceptions.

Konkurs: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law without the possibility of exceptions.

Korruption: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a enforceable verdict has been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, Involving European Communities or European Union Member States (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Tvangsakkord uden for konkurs: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law without the possibility of exceptions.

Deltagelse i en kriminel organisation: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on combating organised crime (EUT L 300 of 11.11.2008, p. 42).

Aftaler med andre økonomiske aktører med henblik på konkurrencefordrejning: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Tilsidesættelse af forpligtelser på miljølovgivningsområdet: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Hvidvaskning af penge eller finansiering af terrorisme: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism as defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures

against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Svig: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on the Protection of the European Communities Financial Interests (EFT C 316 of 27.11.1995, p. 48). Børnearbejde og andre former for menneskehandel: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Insolvens: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law without the possibility of exceptions.

Tilsidesættelse af forpligtelser på det arbejdsretlige område: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Aktiver, der administreres af en kurator: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law without the possibility of exceptions.

Har afgivet urigtige oplysninger eller tilbageholdt oplysninger, som ikke var i stand til at fremlægge de krævede dokumenter og indhentet fortrolige oplysninger i forbindelse med denne procedure: Has the tenderer: a) given grossly incorrect information with the notification of the information required to verify that there is no basis for rejection, or of the qualification requirements being fulfilled, b) failed to provide such information, c) made reservations immediately to present the supporting documents requested by the contracting authority, or d) improperly affected the contracting authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Interessekonflikt som følge af deltagelse i udbudsproceduren: Is the tenderer aware of a conflict of interest as stated in national law, the relevant notice or procurement documents, as a result of his participation in the competition?

Direkte eller indirekte involvering i forberedelsen af denne udbudsprocedure: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Skyldig i alvorlige forsømmelser i forbindelse med udøvelsen af erhvervet: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Ophævelse eller en lignende sanktion: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Tilsidesættelse af forpligtelser på sociallovgivningsområdet: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Betaling af socialsikringsbidrag: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Erhvervsvirksomheden er indstillet: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law without the possibility of exceptions.

Betaling af skatter og afgifter: Has the tenderer not fulfilled all of his tax and duty obligations in both the country where he is established and in the contracting authority's member state, if this is a different country than what he is established in?

Terrorhandling eller strafbare handlinger med forbindelse til terroraktivitet: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164 of 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

## 5. Delkontrakt

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### 5.1. Delkontrakt: LOT-0000

Titel: Debt collection services

Beskrivelse: Asker municipality invites tenderers to an open tender contest for an assignment contract for the procurement of collection services for invoice requirements.

Intern ID: 24/13

#### 5.1.1. Formål

Kontraktens hovedformål: Tjenesteydelser

Primær klassifikation (cpv): 79940000 Inkassovirksomhed

Supplerende klassifikation (cpv): 79900000 Øvrig forretningservice og andre tjenester

#### 5.1.2. Udførelsessted

Landsdel (NUTS): Viken (NO082)

Land: Norge

#### 5.1.3. Anslået varighed

Startdato: 31/12/2024

Varigheds slutdato: 30/12/2026

#### 5.1.4. Fornyelse

Højeste antal fornyelser: 4

Køberen forbeholder sig retten til at foretage yderligere indkøb fra entreprenøren som beskrevet her: Renewal lenght is 12 months

#### **5.1.5. Værdi**

Anslået værdi eksklusiv moms: 12 000 000,00 NOK

#### **5.1.6. Generelle oplysninger**

Reserveret deltagelse: Deltagelse uden forbehold.

Indkøbsprojekt, der ikke finansieres med EU-midler

Udbuddet er omfattet af aftalen om offentlige udbud (GPA): nej

#### **5.1.9. Udvalgelseskriterier**

Kriterium:

Type: Økonomisk og finansiell formåen

Navn: The tenderer's economic and financial capacity

Beskrivelse: 1) The tenderer shall have economic and financial solidity/capacity - so that security that the tenderer will be financial viable to carry out the entire the assignment/contract and the company is required to be credit worthy - requirement A (also applies to sub-contractors). 2) Relevant liability insurances 1.4.2.1 / Asker municipality will obtain a new rating itself from Dun&Bradstreet RiskGuardian Suite (to be obtained at week 35/36).

Documentation shall not be enclosed with the tender. 1.4.2.2 / liability insurance certificate

Anvendelse af dette kriterium: Anvendt

Kriterium:

Type: Andet

Navn: Requirements connected to the quality management system.

Beskrivelse: 1) A good and well-functioning quality management system is required for the services that shall be provided. The concept of a quality management system is that i.a. the tenderer has a awareness of quality objectives, planning, securing, handling of deviations, quality improvement and data security. 2) Tenderers shall have a well-functioning management system for safeguarding information security (ISMS). 1.4.4.1 / A brief description of the tenderer's quality assurance methods/ Alternatively: Certificate for the company's quality assurance system issued by independent bodies that confirm that the tenderer fulfils certain quality assurance standards, for example ISO 9001:2015. 1.4.4.2 / Certificate for the company's information security system, which shows that the tenderer safeguards information security, ISO/IEC 27001 or equivalent..... or other documentation that shows that the tenderer has a well functioning system for safeguarding information security.

Anvendelse af dette kriterium: Anvendt

Kriterium:

Type: Egnethed til at udøve det pågældende erhverv

Navn: Experience from comparable assignments/technical and professional qualifications.

Beskrivelse: 1) Tenderers must be able to document that they have considerable/solid experience. and implementation ability from equivalent/relevant deliveries (which are relevant /comparable for Asker municipality and that cover the municipality's needs). - as well as have solid qualifications and sufficient/necessary capacity. 1.4.3.1 / Tenderers shall give a short description of their own capacity/specialisation for the requested services - cf. annex 04 requirement specifications. 1.4.3.2 / Tenderers shall give a short description of the tenderer's technical personnel or technical units that the tenderer can use for fulfilment of the contract - whether they belong to the company or not. 1.4.3.3 / Tenderers shall give a short account of

the tenderer's average workforce and the number of employees in the administrative management during the last three years. 1.4.3.4 / The tenderer's most important relevant deliveries over the last three years, including their size, date and customer/contact information (references who can be contacted).

Anvendelse af dette kriterium: Anvendt

Kriterium:

Type: Teknisk og faglig formåen

Navn: Experience from comparable assignments/technical and professional qualifications.

Anvendelse af dette kriterium: Anvendt

Kriterium:

Type: Teknisk og faglig formåen

Navn: The supplier's registration, authorization etc.

Beskrivelse: 1) The supplier must be registered in a company register or a commercial register in that state the supplier is established. 2) The supplier must hold license/grant from Finanstilsynet for execution of debt collection services in Norway i in accordance with §4 of the Debt Collection Act. 1.4.1.1 / Norwegian companies: Company certificate issued by The Brønnøysund registers. Foreign companies: Remuneration that the company is registered in a business register or a trade register therein the state the supplier is established. 1.4.1.2 / Documentation for licence/collection authorization from the Norwegian Financial Supervisory Authority for the performance of collection services.

Anvendelse af dette kriterium: Anvendt

#### **5.1.10. Tildelingskriterier**

Kriterium:

Type: Pris

Navn: Price

Kategori for tildelingskriteriet vægt: Vægtning (procentdel, præcis)

Tildelingskriterium talværdi: 20

Kriterium:

Type: Kvalitet

Navn: Quality

Beskrivelse: The criterium quality is divided into 3 sub-criteria: 1. Capacity, system and delivery /weight 40 % 2. Digital interface/ weight 30 % 3. Collection routines and case related requirements/ weight 30 %

Kategori for tildelingskriteriet vægt: Vægtning (procentdel, præcis)

Tildelingskriterium talværdi: 80

#### **5.1.11. Udbudsdokumenter**

Sprog, som udbudsdokumenterne er officielt tilgængelige på: norsk

Adresse på udbudsdokumenterne: <https://tendsign.com/doc.aspx?MeFormsNoticId=25720>

#### **5.1.12. Udbudsvilkår**

Vilkår for indgivelse:

Elektronisk indgivelse: Påkrævet

Indgivelsesadresse: <https://tendsign.com/doc.aspx?MeFormsNoticId=25720&GoTo=Tender>

Sprog, som tilbud og ansøgninger om deltagelse kan indgives på: norsk

Elektronisk katalog: Tilladt

Avanceret eller kvalificeret elektronisk signatur eller segl (jf forordning (EU) nr 910/2014) er påkrævet

Alternative tilbud: Ikke tilladt  
Tilbudsgivere kan indgive mere end ét tilbud: Ikke tilladt  
Frist for modtagelse af tilbud: 27/08/2024 07:00:58 (UTC)  
Vedståelsesfrist for tilbuddet: 95 Døgn  
Oplysninger om offentlig iværksættelse:  
Åbningsdato: 27/08/2024 07:05:00 (UTC)  
Sted: Asker  
Betingelser for kontraktens udførelse:  
Udførelsen af kontrakten skal ske inden for rammerne af programmer for beskyttet beskæftigelse: Nej  
Der kræves en fortrolighedsaftale: nej  
Elektronisk fakturering: Påkrævet  
Der vil blive anvendt elektronisk bestilling: ja  
Der vil blive anvendt elektronisk betaling: ja

#### 5.1.15. Teknikker

Rammeaftale: Ingen rammeaftale  
Oplysninger om det dynamiske indkøbssystem: Intet dynamisk indkøbssystem  
Elektronisk auktion: nej

#### 5.1.16. Yderligere oplysninger, mægling og gennemgang

Organisation med ansvar for klager: Ringerike, Asker og Bærum tingrett  
Organisation, der leverer supplerende oplysninger om udbudsproceduren: Asker kommune  
Organisation, der modtager ansøgninger om deltagelse: Asker kommune  
Organisation, der behandler tilbud: Asker kommune

## 8. Organisationer

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### 8.1. ORG-0001

Officielt navn: Asker kommune  
Registreringsnummer: 920125298  
Afdeling: Anskaffelser  
Postadresse: Postboks 353  
By: Asker  
Postnummer: 1372  
Land: Norge  
Enhed: Rolf Inge Brakstad  
E-mail: [rolf.brakstad@asker.kommune.no](mailto:rolf.brakstad@asker.kommune.no)  
Telefon: 66 90 90 00  
Internetadresse: <https://www.asker.kommune.no/>

#### Denne organisations roller:

Køber  
Organisation, der leverer supplerende oplysninger om udbudsproceduren  
Organisation, der modtager ansøgninger om deltagelse  
Organisation, der behandler tilbud

### 8.1. ORG-0002

Officielt navn: Ringerike, Asker og Bærum tingrett  
Registreringsnummer: 926 725 963  
Postadresse: Postboks 578

By: Sandvika  
Postnummer: 1302  
Landsdel (NUTS): Viken (NO082)  
Land: Norge  
E-mail: [trabpost@domstol.no](mailto:trabpost@domstol.no)  
Telefon: 67 57 65 00  
Internetadresse: <https://www.domstol.no/no/domstoler/tingrett/ringerike-asker-og-barum-tingrett/>

**Denne organisations roller:**

Organisation med ansvar for klager

Oplysninger om bekendtgørelsen

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Bekendtgørelsens ID: 76b62ce9-125e-4333-8a5c-7a12930a9c94 - 01  
Formulartype: Konkurrencevilkår  
Bekendtgørelsestype: Udbuds- eller koncessionsbekendtgørelse – standardordningen  
Bekendtgørelsesundertype: 16  
Afsendelsesdato for bekendtgørelsen: 04/07/2024 12:39:38 (UTC)  
Dato for afsendelse af bekendtgørelsen (eSender): 04/07/2024 12:39:43 (UTC)  
Bekendtgørelsens officielle sprog: engelsk  
Bekendtgørelsesnummer: 403282-2024  
EUT-S-nummer: 130/2024  
Offentliggørelsesdato: 05/07/2024