

443747-2026 - Konkurrencevilkår

Belgien – It-tjenester: rådgivning, programmeludvikling, internet og support – Cybersecurity Operations Centre (SOC) services and a Cyber incident response retainer for Fluxys

OJ S 122/2026 29/06/2026

Udbuds- eller koncessionsbekendtgørelse – standardordningen

Tjenesteydelser

1. Køber

1.1. Køber

Officielt navn: Fluxys Belgium n.v.

E-mail: procurement@fluxys.com

Køberens retlige status: Central regeringsmyndighed

Den ordregivende myndigheds aktivitet: Generelle offentlige tjenesteydelser

Den ordregivende enheds aktiviteter: Produktion, transport eller distribution af gas eller varme

2. Procedure

2.1. Procedure

Titel: Cybersecurity Operations Centre (SOC) services and a Cyber incident response retainer for Fluxys

Beskrivelse: Fluxys is seeking a qualified vendor to provide comprehensive managed SOC services, including but not limited to the following: Proactively monitor and defend our organization's assets 24/7, ensuring real-time threat detection, rapid incident response, and comprehensive security oversight. 3-year framework agreement (plus 1-year option; plus 1-year option = Max 60 months) with one operator for Cybersecurity Operations Centre (SOC) services and a Cyber incident response retainer for Fluxys Belgium

Identifikator for proceduren: b8a89e10-8840-4c75-9735-43e4ebd27dc2

Intern ID: CEAPN2608

Udbudsprocedure: Udbud med forhandling/indkaldelse af tilbud med forudgående offentliggørelse

Proceduren er en hasteprocedure: nej

2.1.1. Formål

Kontraktens hovedformål: Tjenesteydelser

Primær klassifikation (cpv): 72000000 It-tjenester: rådgivning, programmeludvikling, internet og support

Supplerende klassifikation (cpv): 72700000 Datamatnetværkstjenester, 72250000 System- og supporttjenester, 72220000 Konsulentvirksomhed i forbindelse med systemer og teknik, 79710000 Sikkerhedstjenester

2.1.2. Udførelsessted

Landsdel (NUTS): Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad (BE100)

Land: Belgien

2.1.4. Generelle oplysninger

Retsgrundlag:

Direktiv 2014/25/EU

2.1.6. Udelukkelsesgrunde

Kilder til grundlag for udelukkelse: Udbudsdokument

5. Delkontrakt

5.1. Delkontrakt: LOT-0001

Titel: Cybersecurity Operations Centre (SOC) services for Fluxys

Beskrivelse: 3-year framework agreement (plus 1-year option; plus 1-year option = Max 60 months) with one operator for Cybersecurity Operations Centre (SOC) services and a Cyber incident response retainer for Fluxys Belgium

Intern ID: 1

5.1.1. Formål

Kontraktens hovedformål: Tjenesteydelser

Primær klassifikation (cpv): 72000000 It-tjenester: rådgivning, programmeludvikling, internet og support

Supplerende klassifikation (cpv): 72700000 Datamatnetværkstjenester, 72250000 System- og supporttjenester, 72220000 Konsulentvirksomhed i forbindelse med systemer og teknik, 79710000 Sikkerhedstjenester

5.1.2. Udførelsessted

Landsdel (NUTS): Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad (BE100)

Land: Belgien

5.1.3. Anslået varighed

Varighed: 5 År

5.1.4. Fornyelse

Højeste antal fornyelser: 0

5.1.6. Generelle oplysninger

Reserveret deltagelse:

Deltagelse uden forbehold.

Udbuddet er omfattet af aftalen om offentlige udbud (GPA): nej

Yderligere oplysninger: Please consult the document 'User Manual – process Upload Request – Qualification Phase' for more information. A PDF of the request to participate and all requested annexes shall be uploaded on the Coupa Supplier Portal. Each candidate will have to request via procurement@fluxys.com access to the appropriate protected folder on this platform. The requests to participate shall clearly mention the candidate's full name, including the company number, VAT number, full address and legal form. Requests to participate must be structured as follows: 1. Name of Bidder 2. Legal form of company 3. Date of registration 4. Country of registration 5. Registration number 6. VAT number 7. Registered address of company 8. Person(s) authorized to sign contracts (together or alone) on behalf of the company [Sur-name, forename, title (e.g. Dr, Mr, Ms), function (e.g. Manager...)] 9. Contact person: [Surname, forename, title (e.g. Dr, Mr, Ms), function (e.g. Manager...), phone number, address, e-mail] 10. Requested information about each above-mentioned selection criterion. 11. [...] Legal form to be taken by the group of economic operators to whom the contract is to be awarded. 1. Tenders or requests to participate may be submitted by a group of economic operators who will not be required to adopt a particular legal form prior to the award of the contract. A letter of consent between the members of the group should be included in the request to participate and all the information required under the contract notice should be provided for each member of the group. In the case of a joint tender, all members of the group

assume joint and several liability to-wards the Contracting Party for the performance of the contract as a whole, i.e. both financial and operational liability. The operators forming a group must designate one of them as a single point of contact (SPOC) towards the Contracting Party for the administrative, financial and operational management of the contract. Furthermore, the operators forming a group should provide information on the role of each member of the group. After the award, the Contracting Party will sign the contract either with all members of the group, or with the SPOC on behalf of all members of the group, authorised by the other members via powers of attorney. 2. In order to prove its economic, financial, technical or professional capacity, an economic operator may rely on the capacity of other entities, whatever the legal nature of the link between itself and those entities. The economic operator must prove to the Contracting Party that the necessary resources will be available to it, by delivering a written undertaking by the other entity to that effect.

5.1.9. Udvælgelseskriterier

Kilder til udvælgelseskriterier: Bekendtgørelse

Kriterium: Andre økonomiske eller finansielle krav

Beskrivelse af udvælgelseskriterium: The candidate must have the necessary economic and financial standing to perform the contract. 1) Proof of the candidate's economic and financial standing may be furnished by one or more of the following references: - the presentation of financial statements or extracts from the financial statements, where publication of financial statements is required under the law of the country in which the economic operator is established. - a statement of the economic operator's overall turnover of the last three financial years available, depending on the date on which the undertaking was set up or the economic operator started trading.

Kriterium: Gennemsnitlig årlig omsætning

Beskrivelse af udvælgelseskriterium: The candidate must have an average yearly turnover of at least EUR 4.000.000. This criterion applies to the candidate as a whole, i.e. through the combined capacity of all members of the group in case of a group of economic operators.

Kriterium: Finansielt forhold

Beskrivelse af udvælgelseskriterium: The following financial ratio's shall be met: • Current ratio (i.e. current assets divided by current liabilities) must be above 1,00; • Solvency ratio (i.e. equity divided by total assets) must be above 10%. In the event the economic operator does not meet the aforementioned ratio's and the economic operator is not able to provide a parent company guarantee pursuant to section III.1.8 , it shall provide an unconditional, irrevocable and first demand bank guarantee in the amount of 5% of the total value of the contract (increased at sole discretion of contracting entity if economical situation is requesting for it), guaranteeing the performance by the economic operator of its obligations arising out of and in accordance with the contract (if the contract were to be awarded to the economic operator).

Kriterium: Professionel risikoansvarsforsikring

Beskrivelse af udvælgelseskriterium: The relevant professional risk indemnity insurance must have a minimum coverage of EUR 1.250.000 Please note that If the candidate is awarded the contract, his professional risk indemnity insurance should be increased to a minimum coverage of EUR 1.250.000.

Kriterium: Certifikater fra kvalitetskontrolinstitutter

Beskrivelse af udvælgelseskriterium: Proof or certificate (or equivalent) of his compliancy with ISO 27001 or equivalent certification of candidate. Such certificate must not be older than 3 years

Kriterium: Informationssikkerhed

Beskrivelse af udvælgelseskriterium: Proof of his compliancy regarding data residency stored within EU

Kriterium: Tilmelding i et handelsregister

Beskrivelse af udvælgelseskriterium: The candidate must be constituted under and governed by the civil, commercial or public laws of the EU countries and having their statutory office, central administration or principle place of business there. Articles of association or similar documents demonstrating that the candidate is established in the European Union in accordance with selection criterion. Documentary evidence confirming that it is duly established in an EU Member State and governed by the applicable civil, commercial, or public laws. Such evidence should typically include a certificate of incorporation or registration issued by the competent national authority (e.g. a Chamber of Commerce or Companies Register), together with an extract from the relevant commercial or official register indicating the entity's legal form, registration number, and statutory office. In addition, the candidate should provide its articles of association or statutes, showing its legal constitution, as well as, where applicable, proof of its central administration or principal place of business if this differs from the registered office.

Kriterium: Referencer på specificerede tjenester

Beskrivelse af udvælgelseskriterium: The candidate shall list 3 or more reference projects similar to the scope of the contract to be awarded. Each project must meet the following requirements: - projects executed during the last 3 years, - projects executed in the European Union.

5.1.11. Tilbudsdokumenter

Adresse på udbudsdokumenterne: <https://www.publicprocurement.be/publication-workspaces/71f5b8a3-8dd0-4b63-989c-c2bc26f2af94/documents>

5.1.12. Tilbudsvilkår

Vilkår for indgivelse:

Elektronisk indgivelse: Påkrævet

Indgivesadresse: <https://fluxys.coupahost.com/>

Sprog, som tilbud og ansøgninger om deltagelse kan indgives på: engelsk, fransk, nederlandsk

Elektronisk katalog: Ikke tilladt

Avanceret eller kvalificeret elektronisk signatur eller segl (jf forordning (EU) nr 910/2014) er påkrævet

Beskrivelse af den finansielle garanti: See Invitation to Tender

Frist for modtagelse af anmodninger om deltagelse: 31/07/2026 14:00:00 (UTC+02:00)

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Betingelser for kontraktens udførelse:

Udførelsen af kontrakten skal ske inden for rammerne af programmer for beskyttet beskæftigelse: Nej

Vilkår relateret til kontraktens udførelse: See Invitation to Tender

Elektronisk fakturering: Påkrævet

Der vil blive anvendt elektronisk bestilling: ja

Der vil blive anvendt elektronisk betaling: ja
Oplysninger om finansiering og betaling: See Invitation to Tender

5.1.15. Teknikker

Rammeaftale:

Ingen rammeaftale

Oplysninger om det dynamiske indkøbssystem:

Intet dynamisk indkøbssystem

5.1.16. Yderligere oplysninger, mægling og gennemgang

Organisation med ansvar for klager: President of the Court of First Instance of Brussels

Oplysninger om klagefrister: 15 days

Organisation, der leverer supplerende oplysninger om udbudsproceduren: Fluxys Belgium n.v.

Organisation, der sikrer adgang til udbudsdokumenterne offline: Fluxys Belgium n.v.

Organisation, der modtager ansøgninger om deltagelse: Fluxys Belgium n.v.

Organisation, der behandler tilbud: Fluxys Belgium n.v.

8. Organisationer

8.1. ORG-0001

Officielt navn: Fluxys Belgium n.v.

Registreringsnummer: 0402954628_2997

Postadresse: Avenue des Arts 31

By: Etterbeek

Postnummer: 1040

Landsdel (NUTS): Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad (BE100)

Land: Belgien

E-mail: procurement@fluxys.com

Telefon: +32 22827211

Internetadresse: <http://www.fluxys.com>

Køberprofil: <https://www.publicprocurement.be/bda?organisationIds=2997&includeOrganisationChildren=true>

Denne organisations roller:

Køber

Organisation, der leverer supplerende oplysninger om udbudsproceduren

Organisation, der sikrer adgang til udbudsdokumenterne offline

Organisation, der modtager ansøgninger om deltagelse

Organisation, der behandler tilbud

8.1. ORG-0002

Officielt navn: FPS Policy and Support

Registreringsnummer: BE001

Postadresse: Boulevard Simon Bolivar 30 Bte1

By: Bruxelles

Postnummer: 1000

Landsdel (NUTS): Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad (BE100)

Land: Belgien

E-mail: revise@publicprocurement.be

Telefon: +32 2 740 80 00

Internetadresse: <https://bosa.belgium.be>

Denne organisations roller:

8.1. ORG-0003

Officielt navn: President of the Court of First Instance of Brussels

Registreringsnummer: 0308357753

By: Brussels

Postnummer: 1000

Landsdel (NUTS): Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad (BE100)

Land: Belgien

E-mail: brussel.rea.secr.hoofdgriffier@just.fgov.be

Telefon: 025087111

Denne organisations roller:

Organisation med ansvar for klager

Oplysninger om bekendtgørelsen

Bekendtgørelsens ID: fd612452-5670-4217-941b-13067a0d1748 - 01

Formulartype: Konkurrencevilkår

Bekendtgørelsestype: Udbuds- eller koncessionsbekendtgørelse – standardordningen

Bekendtgørelsesundertype: 17

Afsendelsesdato for bekendtgørelsen: 25/06/2026 00:00:00 (UTC+02:00) østeuropæisk tid, centraleuropæisk sommertid

Dato for afsendelse af bekendtgørelsen (eSender): 25/06/2026 00:00:00 (UTC+02:00) østeuropæisk tid, centraleuropæisk sommertid

Bekendtgørelsens officielle sprog: engelsk

Bekendtgørelsesnummer: 443747-2026

EUT-S-nummer: 122/2026

Offentliggørelsesdato: 29/06/2026