

444529-2026 - Konkurrencevilkår

Norge – Sikkerhedstjenester – Procurement of security services with SOC/IRT/MDR/MSS

OJ S 122/2026 29/06/2026

Udbuds- eller koncessionsbekendtgørelse – standardordningen

Tjenesteydelser

1. Køber

1.1. Køber

Officielt navn: Statens Kartverk

E-mail: post@kartverket.no

Køberens retlige status: Offentlig virksomhed

Den ordregivende myndigheds aktivitet: Generelle offentlige tjenesteydelser

2. Procedure

2.1. Procedure

Titel: Procurement of security services with SOC/IRT/MDR/MSS

Beskrivelse: In order to strengthen the ability to detect, notify and handle IT events, the Norwegian Mapping Authority shall procure a 24 hour (24/7/365) service for proactive security monitoring and support for incident handling IT security events in the Contracting Authority's IT environment. This involves entering into a collaboration with a tenderer who provides a service that safeguards security monitoring, detection and incident management, where the security partner can also give the Contracting Authority quick access to expertise for assistance with major security incidents (IRT team). Services are requested that have elements from different categories of security services such as managed security services, SOC (security operations centre), incident response team and Managed detection & response (MDR). Proactive monitoring and notification and partial handling of vulnerabilities are expected, and not only reactive handling in the event of major unwanted events. The procured service is cosourcing and vulnerabilities and incidents shall be solved in cooperation with the Norwegian Mapping Authority's employees and partly in The Norwegian Mapping Authority's infrastructure. Kartverket has already established security and operational environments and the procurement must therefore focus on integration, operative interaction and further development. For more information see the tabs "Competition Details" and "Specifications";

Identifikator for proceduren: c5f49358-ee4-44f1-b028-3aabd8774d36

Intern ID: 6190

Udbudsprocedure: Offentligt udbud

Proceduren er en hasteprocedure: nej

2.1.1. Formål

Kontraktens hovedformål: Tjenesteydelser

Primær klassifikation (cpv): 79710000 Sikkerhedstjenester

Supplerende klassifikation (cpv): 79714000 Overvågningstjenester, 72220000

Konsulentvirksomhed i forbindelse med systemer og teknik, 72000000 It-tjenester: rådgivning, programmeludvikling, internet og support, 72212732 Udvikling af datasikkerhedsprogrammel

2.1.2. Udførelsessted

Landsdel (NUTS): Buskerud (NO085)

Land: Norge

2.1.3. Værdi

Anslået værdi eksklusiv moms: 70 000 000,00 NOK

2.1.4. Generelle oplysninger

Retsgrundlag:

Direktiv 2014/24/EU

2.1.6. Udelukkelsesgrunde

Kilder til grundlag for udelukkelse: Bekendtgørelse

En situation, der svarer til konkurs i henhold til national ret: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Konkurs: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Korruption: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, by enforceable judgement been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, involving European Communities or European Union member states (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Tvangsakkord uden for konkurs: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Deltagelse i en kriminel organisation: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42).

Aftaler med andre økonomiske aktører med henblik på konkurrencefordrejning: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Tilsidesættelse af forpligtelser på miljølovgivningsområdet: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Hvidvaskning af penge eller finansiering af terrorisme: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Svig: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).

Børnearbejde og andre former for menneskehandel: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Insolvens: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Tilsidesættelse af forpligtelser på det arbejdsretlige område: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Aktiver, der administreres af en kurator: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Afgivelse af urigtige oplysninger, tilbageholdelse af oplysninger, ude af stand til at fremlægge de dokumenter, der anmodes om, eller indhentede fortrolige oplysninger i forbindelse med denne procedure: Has the tenderer: a) given grossly incorrect information with the notification of the information required to verify that there is no basis for rejection, or of the qualification requirements being fulfilled, b) failed to provide such information, c) made reservations immediately to present the supporting documents requested by the contracting authority, or d) improperly affected the contracting authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Interessekonflikt som følge af deltagelse i udbudsproceduren: Is the tenderer aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Direkte eller indirekte involvering i forberedelsen af denne udbudsprocedure: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Alvorlige forsømmelser i forbindelse med udøvelsen af erhvervet: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Ophævelse eller en lignende sanktion: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Tilsidesættelse af forpligtelser på sociallovgivningsområdet: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Tilsidesættelse af forpligtelser vedrørende betaling af bidrag til sociale sikringsordninger: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Erhvervsvirksomheden er indstillet: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Tilsidesættelse af forpligtelser vedrørende betaling af skatter og afgifter: Has the tenderer not fulfilled all of his tax and duty obligations in both the country where he is established and in the contracting authority's member state, if this is a different country than what he is established in?

Terrorhandling eller strafbare handlinger med forbindelse til terroraktivitet: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, af 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Lovovertrædelse vedrørende faglig hæderlighed inden for indkøb af forsvarsmateriel: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, have been legally convicted of offences regarding professional behaviour in defence procurements?

Manglende pålidelighed til, at risici for landets sikkerhed kan udelukkes: Is the tenderer assessed to lack the reliability necessary to exclude the risk of national security?

Tilsidesættelse af forpligtelser i henhold til rent nationale udelukkelsesgrunde: The contracting authority shall state that in Norway there are national rejection reasons. These shall be described in the procurement documents. Tenderers must respond to whether they are in one or more of the situations described in the national rejection reasons.

5. Delkontrakt

5.1. Delkontrakt: LOT-0001

Titel: Procurement of security services with SOC/IRT/MDR/MSS

Beskrivelse: In order to strengthen the ability to detect, notify and handle IT events, the Norwegian Mapping Authority shall procure a 24 hour (24/7/365) service for proactive security monitoring and support for incident handling IT security events in the Contracting Authority's IT environment. This involves entering into a collaboration with a tenderer who provides a service that safeguards security monitoring, detection and incident management, where the security partner can also give the Contracting Authority quick access to expertise for assistance with major security incidents (IRT team). Services are requested that have elements from different categories of security services such as managed security services, SOC (security operations centre), incident response team and Managed detection & response (MDR). Proactive monitoring and notification and partial handling of vulnerabilities are expected, and not only reactive handling in the event of major unwanted events. The procured service is cosourcing and vulnerabilities and incidents shall be solved in cooperation with the Norwegian Mapping Authority's employees and partly in The Norwegian Mapping Authority's infrastructure. Kartverket has already established security and operational environments and the procurement must therefore focus on integration, operative interaction and further development. For more information see the tabs "Competition Details" and "Specifications";
Intern ID: 8103

5.1.1. Formål

Kontraktens hovedformål: Tjenesteydelser

Primær klassifikation (cpv): 79710000 Sikkerhedstjenester

Supplerende klassifikation (cpv): 79714000 Overvågningstjenester, 72220000

Konsulentvirksomhed i forbindelse med systemer og teknik, 72000000 It-tjenester: rådgivning, programmeludvikling, internet og support, 72212732 Udvikling af datasikkerhedsprogrammel

5.1.2. Udførelsessted

Landsdel (NUTS): Buskerud (NO085)

Land: Norge

5.1.3. Anslået varighed

Varighed: 96 Måneder

5.1.4. Fornyelse

Højeste antal fornyelser: 3

Yderligere oplysninger om fornyelser: 2 + 2 + 2 years. The contract period is 2 years, calculated from 11.12.2026 The contracting authority has an option to extend the contract, as well as trigger the options described in the requirement specifications on unchanged terms for 2+2+2 years so that the total possible contract length is 8 years. The options will automatically be taken up unless the contract is terminated by the Contracting Authority or the tenderer with 3 (three) months notice before the renewal date.

5.1.6. Generelle oplysninger

Reserveret deltagelse:

Deltagelse uden forbehold.

Indkøbsprojekt, der ikke finansieres med EU-midler

Udbuddet er omfattet af aftalen om offentlige udbud (GPA): nej

5.1.9. Udvalgelseskriterier

Kilder til udvalgelseskriterier: Bekendtgørelse

Kriterium: Andre økonomiske eller finansielle krav

Beskrivelse af udvalgelseskriterium: The tenderer must be a legally established company.

Documentation requirements: company registration certificate.

Kriterium: Andre økonomiske eller finansielle krav

Beskrivelse af udvalgelseskriterium: Tenderers shall have their tax and VAT payments in order. Documentation requirements: Tax certificate for tax and VAT. The certificate must not be more than six months old. Describe any insurances they have to ensure financial solidity. Last year's auditor confirmed accounts including annual reports with notes are to be submitted.

Kriterium: Certifikater fra kvalitetskontrollinstitutter

Beskrivelse af udvalgelseskriterium: Tenderers shall have a quality system and a management system for information security. Documentation requirements: Documentation shall be given that the tenderer has this. ISO 9001/27001 or equivalent will be accepted as valid documentation.

Kriterium: Sikkerhed til behandling, opbevaring og transmission af klassificeret information

Beskrivelse af udvalgelseskriterium: Tenderers must be able to handle and store classified information in a proper manner. throughout the contract period and after the contract expires. Documentation requirements: Documentation must be given that the tenderer has the ability to handle classified information at a grading level CONFIDENTIAL.

Kriterium: Sikkerhed til behandling, opbevaring og transmission af klassificeret information

Beskrivelse af udvalgelseskriterium: Tenderers must be a part of the NSM Quality Scheme for tenderers who handle ICT events. Documentation requirements: Documentation must be enclosed that the tenderer is included in the scheme and that it is valid.

Kriterium: Referencer på specificerede tjenester

Beskrivelse af udvalgelseskriterium: Tenderers must enclose information on at least 3 relevant projects carried out by the tenderer in during the last three years. Documentation requirements: A description must be given of clients, projects, contract value, time and length. At least one reference is wanted from public administration and that reference customers can be contacted.

Kriterium: Antal ledelsesmæssigt personale

Beskrivelse af udvalgelseskriterium: Description of the board, general manager, owners and localisation. Documentation requirements: Documentation of: Members and general manager of the Board, only from Norway countries Norway have a security agreement with or in the EU /EEA. Localisation of the tenderer - Must be located in Norway - assistance and turn-outs shall be ensured in accordance with the response contract after the award. An overview of owners at the tenderer must be presented so that the contracting authority is able to assess ownership relationships with its tenderers.

Kriterium: Andel af underleverancer

Beskrivelse af udvælgelseskrITERIUM: The contracting authority does not approve the use of sub-suppliers for the provision of the service. Documentation requirements: A list of third-party suppliers shall be enclosed. If changes occur during the contract period, the tenderer is obligated to keep the customer informed before the change occurs.

5.1.10. TildelingskrITERIER

Kriterium:

Type: Kvalitet

Beskrivelse: Assignment comprehension, delivery ability and competence.

Kategori for tildelingskrITERIET vægt: Vægtning (procentdel, præcis)

TildelingskrITERIUM talværdi: 85

Kriterium:

Type: Pris

Beskrivelse: Price

Kategori for tildelingskrITERIET vægt: Vægtning (procentdel, præcis)

TildelingskrITERIUM talværdi: 15

5.1.11. Tilbudsdokumenter

Adgangen til visse udbudsdokumenter er begrænset

Oplysninger om begrænsede dokumenter findes på: <https://app.artifik.no/procurements/6190>

Ad hoc-kommunikationskanal:

Navn: e-Tendering

5.1.12. Tilbudsvilkår

Vilkår for indgivelse:

Elektronisk indgivelse: Påkrævet

Indgivesesadresse: <https://app.artifik.no/procurements/6190>

Sprog, som tilbud og ansøgninger om deltagelse kan indgives på: bokmål

Elektronisk katalog: Ikke tilladt

Frist for modtagelse af tilbud: 31/08/2026 10:00:00 (UTC+00:00) vesteuropæisk tid, GMT

Varighed, hvor tilbuddet skal forblive gyldigt: 111 Døgn

Betingelser for kontraktens udførelse:

Udførelsen af kontrakten skal ske inden for rammerne af programmer for beskyttet beskæftigelse: Nej

Vilkår relateret til kontraktens udførelse: N/A

Elektronisk fakturering: Påkrævet

Der vil blive anvendt elektronisk bestilling: ja

Der vil blive anvendt elektronisk betaling: ja

Oplysninger om finansiering og betaling: N/A

5.1.15. Teknikker

Rammeaftale:

Ingen rammeaftale

Oplysninger om det dynamiske indkøbssystem:

Intet dynamisk indkøbssystem

5.1.16. Yderligere oplysninger, mægling og gennemgang

Organisation med ansvar for klager: Oslo tingrett

Organisation, der leverer supplerende oplysninger om udbudsproceduren: Statens Kartverk

Organisation, der leverer yderligere oplysninger om klageprocedurerne: Statens Kartverk

Organisation, der modtager ansøgninger om deltagelse: Artifik AS

8. Organisationer

8.1. ORG-0001

Officielt navn: Statens Kartverk

Registreringsnummer: 971040238

Postadresse: Kartverksveien 21

By: Ringerike

Postnummer: 3511

Landsdel (NUTS): Buskerud (NO085)

Land: Norge

Enhed: Ståle Rovelstad

E-mail: post@kartverket.no

Telefon: +47 32118000

Internetadresse: <https://www.kartverket.no>

Køberprofil: <https://www.kartverket.no>

Denne organisations roller:

Køber

Organisation, der leverer supplerende oplysninger om udbudsproceduren

Organisation, der leverer yderligere oplysninger om klageprocedurerne

8.1. ORG-0002

Officielt navn: Oslo tingrett

Registreringsnummer: 926725939

Postadresse: Postboks 2106 Vika

By: Oslo

Postnummer: 0125

Landsdel (NUTS): Oslo (NO081)

Land: Norge

E-mail: oslo.tingrett@domstol.no

Telefon: +47 22035200

Internetadresse: <https://www.domstol.no/no/domstoler/tingrett/oslo-tingrett/>

Denne organisations roller:

Organisation med ansvar for klager

8.1. ORG-0003

Officielt navn: Artifik AS

Registreringsnummer: 925364967

Postadresse: Stortingsgata 12

By: Oslo

Postnummer: 0161

Landsdel (NUTS): Oslo (NO081)

Land: Norge

E-mail: support@artifik.no

Internetadresse: <https://artifik.no>

Denne organisations roller:

Udbudssystemleverandør

Organisation, der modtager ansøgninger om deltagelse

Oplysninger om bekendtgørelsen

Bekendtgørelsens ID: b7802508-4b8f-408e-a044-5914ef539cc2 - 01

Formulartype: Konkurrencevilkår

Bekendtgørelsestype: Udbuds- eller koncessionsbekendtgørelse – standardordningen

Bekendtgørelsesundertype: 16

Afsendelsesdato for bekendtgørelsen: 26/06/2026 10:18:14 (UTC+00:00) vesteuropæisk tid, GMT

Bekendtgørelsens officielle sprog: engelsk

Bekendtgørelsesnummer: 444529-2026

EUT-S-nummer: 122/2026

Offentliggørelsesdato: 29/06/2026