

593981-2026 - Konkurrencevilkår

Finland – It-tjenester: rådgivning, programmeludvikling, internet og support – Digital exhibition design, software development and production for the reopening exhibition for the National Museum of Finland.

OJ S 166/2026 28/08/2026

**Udbuds- eller koncessionsbekendtgørelse – standardordningen - Meddelelse om ændring
Tjenesteydelser**

1. Køber

1.1. Køber

Officielt navn: Finnish Heritage Agency / Museovirasto

E-mail: hankinnat@museovirasto.fi

Køberens retlige status: Offentligretligt organ

Den ordregivende myndigheds aktivitet: Generelle offentlige tjenesteydelser

2. Procedure

2.1. Procedure

Titel: Digital exhibition design, software development and production for the reopening exhibition for the National Museum of Finland.

Beskrivelse: The Finnish Heritage Agency, the Exhibitions and Events department of the National Museum of Finland (hereinafter the "Procurement unit") invites suppliers to submit tenders for media design and production (hereinafter the "Service") in this call for tenders and its attached annexes. The Service consists of programming, project management and technical delivery of an artificial intelligence System in the form of an interactive media software which will be used according to attached plans. The entire deliverable procurement is referred to in hereinafter as the "System". The National Museum of Finland will conduct the procurement through an open tendering procedure. The aim is for production to begin immediately after the selection of the supplier in approximately September 2026, and for delivery to the Procurement Unit to be completed no later than January 2027. The procurement documents are available in English. The Procurement unit requests a tender for:

1. Exhibition Media, AV and Interactive Elements including: - Lobby Screen - Intro to the Universe (projection) - Chatty objects - 9 interactive conversational artificial intelligence stations: - Chatty Objects Birds - Chatty Object Scarab - Chatty Object Meteorite - Chatty Object Shiva - Chatty Object Canoe - Chatty Object Turtle Seats - Chatty Object Raven Mask - Chatty Object Chilkat Blanket - Chatty Object Bad Luck Bird - Chatty Object Scarab - Projection (Hybrid element) - Agnicayana film projection solution -Exhibition wide - soundscapes including: - Anvil & hammer - Chatty Objects Birds - Audio - Egg - Chatty Object Meteorite - (hybrid element) - Chatty Object Canoe - (hybrid element) - Chatty Object Raven Mask - (hybrid element) - World tree - Conch - Universe - Overhead Screen - Universe - Chatty Universe The following items are not included within this tender: - Film content for the Agnicayana film projection - Recording of poem for the Egg Soundscape 2. Software, Services and Project Management including: - Software development and testing - Software installation and configuration - Technical and user documentation - Support and on-call services during the exhibition run - Training for the client's staff in the operation of the delivered systems - Project management covering the entire Procurement 3. Documentation set: - Technical documentation (architecture, APIs, content formats, deployment instructions). - Operational

documentation for daily use by exhibition staff. - Maintenance instructions, including restart procedures and troubleshooting steps. - Documentation required under the attached Annex 3 "03_Data and privacy requirements annex". - The tenderer shall provide sufficient documentation to enable re-installation and re-use of the System by the Procurement unit without dependency on the tenderer if the Procurement unit wants to use the System in the future after the exhibition. 4. Installation & on site deployment The tenderer shall: - Install all required system software components on site in coordination with the AV integrator contractor (procured separately) and the Procurement unit's team. - Integrate "The Universe" content into existing overhead LED screen and newly purchased hardware. - Conduct full system testing. 5. Training for museum staff The tenderer shall: - Provide training sessions for Procurement unit's staff on System operation, daily use and safety as applicable and needed for the procurement. - Provide training materials (slides, troubleshooting guides, quickstart sheets). 6. Final handover package The tenderer shall provide: - Final approved versions of all media assets. - Backup copies of the System and its configurations. - A complete inventory of all delivered software. - End of project report summarizing methods, design decisions, and technical notes. The procurements requirements are explained in more detail further on in this call for tenders and its attached annexes. The estimated value of the procurement is according to the Procurement unit 400 000 - 550 000 EUR (VAT 0%). Some of the attached annexes in the call for tenders contains confidential information. The documents are available upon request via email to hankinnat@museovirasto.fi. The tenderer shall in its request to receive the documents ensure, that it keeps the information received from the Procurement unit only to itself and uses that information for its tender according to this procurement process. The information is considered confidential even after the procurement process has ended.

Identifikator for proceduren: d090c66f-fef3-4e35-b5a0-1bf61475478a

Intern ID: 610535

Udbudsprocedure: Offentligt udbud

Proceduren er en hasteprocedure: nej

2.1.1. Formål

Kontraktens hovedformål: Tjenesteydelser

Primær klassifikation (cpv): 72000000 It-tjenester: rådgivning, programmeludvikling, internet og support

Supplerende klassifikation (cpv): 72200000 Programmering af software og konsulentvirksomhed, 72212100 Branchespecifik programmeludvikling, 72222200

Planlægning af informationssystemer eller -teknologi, 72224100 Planlægning af implementering af et system, 73300000 Planlægning og udførelse af forskning og udvikling, 92521100 Udstilling på museer

2.1.2. Udførelsessted

Postadresse: National museum of Finland, Mannerheimintie 34, 00100, Helsinki

By: Helsinki

Postnummer: 00100

Landsdel (NUTS): Helsinki-Uusimaa (FI1B1)

Land: Finland

2.1.2. Udførelsessted

Postadresse: Finnish heritage agency, PL 913, 00101 Helsinki

By: Helsinki

Postnummer: 00101

Landsdel (NUTS): Helsinki-Uusimaa (FI1B1)

Land: Finland

2.1.4. Generelle oplysninger

Retsgrundlag:

Direktiv 2014/24/EU

2.1.6. Udelukkelsesgrunde

Kilder til grundlag for udelukkelse: Udbudsdokument, Bekendtgørelse, Fælles europæisk udbudsdokument (ESPD)

Korruption: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for corruption, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Svig: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for fraud, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Hvidvaskning af penge eller finansiering af terrorisme: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for money laundering or terrorist financing, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Deltagelse i en kriminel organisation: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for participation in a criminal organisation, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Terrorhandling eller strafbare handlinger med forbindelse til terroraktivitet: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for terrorist offences or offences linked to terrorist activities, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Børnearbejde og andre former for menneskehandel: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for child labour and other forms of trafficking in human beings, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Tilsidesættelse af forpligtelser på miljølovgivningsområdet: The economic operator has breached its obligations in the field of environmental law.

Tilsidesættelse af forpligtelser på det arbejdsretlige område: The economic operator has breached its obligations in the field of labour law.

Tilsidesættelse af forpligtelser på sociallovgivningsområdet: The economic operator has breached its obligations in the field of social law.

Aftaler med andre økonomiske aktører med henblik på konkurrencefordrejning: The economic operator has entered into agreements with other economic operators aimed at distorting competition.

Alvorlige forsømmelser i forbindelse med udøvelsen af erhvervet: The economic operator is guilty of grave professional misconduct.

Afgivelse af urigtige oplysninger, tilbageholdelse af oplysninger, ude af stand til at fremlægge de dokumenter, der anmodes om, eller indhentede fortrolige oplysninger i forbindelse med denne procedure: The economic operator can confirm that: a) It has been guilty of serious misrepresentation in supplying the information required for the verification of the absence of grounds for exclusion or the fulfilment of the selection criteria, b) It has withheld such information, c) It has not been able, without delay, to submit the supporting documents required by a contracting authority or contracting entity, and d) It has undertaken to unduly influence the decision making process of the contracting authority or contracting entity, to obtain confidential information that may confer upon it undue advantages in the procurement procedure or to negligently provide misleading information that may have a material influence on decisions concerning exclusion, selection or award.

Interessekonflikt som følge af deltagelse i udbudsproceduren: The economic operator is aware of any conflict of interest, as indicated in national law, the relevant notice or the procurement documents due to its participation in the procurement procedure.

Direkte eller indirekte involvering i forberedelsen af denne udbudsprocedure: The economic operator or an undertaking related to it has advised the contracting authority or contracting entity or otherwise been involved in the preparation of the procurement procedure.

Ophævelse eller en lignende sanktion: The economic operator has experienced that a prior public contract, a prior contract with a contracting entity or a prior concession contract was terminated early, or that damages or other comparable sanctions were imposed in connection with that prior contract.

Tilsidesættelse af forpligtelser i henhold til rent nationale udelukkelsesgrunde: The tenderer itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has breached the following obligations defined in the Finnish criminal code: aggravated accounting offence, work safety offence, work hour offence, work discrimination, extortionate work discrimination, violation of the right to organise, the use of unauthorised foreign labour, aggravated degradation of the environment or aggravated nature conservation offence.

Tilsidesættelse af forpligtelser vedrørende betaling af bidrag til sociale sikringsordninger: The economic operator has breached its obligations relating to the payment social security contributions, both in the country in which it is established and in Member State of the contracting authority or contracting entity if other than the country of establishment.

Tilsidesættelse af forpligtelser vedrørende betaling af skatter og afgifter: The economic operator has breached its obligations relating to the payment of taxes, both in the country in which it is established and in Member State of the contracting authority or contracting entity if other than the country of establishment.

Erhvervsvirksomheden er indstillet: The business activities of the economic operator are suspended.

Konkurs: The economic operator is bankrupt.

Tvangsakkord uden for konkurs: The economic operator is in arrangement with creditors.

Insolvens: The economic operator is the subject of insolvency or winding-up.

Aktiver, der administreres af en kurator: The assets of the economic operator are being administered by a liquidator or by the court.

En situation, der svarer til konkurs i henhold til national ret: The economic operator is in any analogous situation like bankruptcy arising from a similar procedure under national laws and regulations.

5. Delkontrakt

5.1. Delkontrakt: LOT-0000

Titel: Digital exhibition design, software development and production for the reopening exhibition for the National Museum of Finland.

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delivered software. - End of project report summarizing methods, design decisions, and technical notes. The procurements requirements are explained in more detail further on in this call for tenders and its attached annexes. The estimated value of the procurement is according to the Procurement unit 400 000 - 550 000 EUR (VAT 0%). Some of the attached annexes in the call for tenders contains confidential information. The documents are available upon request via email to hankinnat@museovirasto.fi. The tenderer shall in its request to receive the documents ensure, that it keeps the information received from the Procurement unit only to itself and uses that information for its tender according to this procurement process. The information is considered confidential even after the procurement process has ended.

Intern ID: 610535

5.1.1. Formål

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By: Helsinki

Postnummer: 00100

Landsdel (NUTS): Helsinki-Uusimaa (FI1B1)

Land: Finland

5.1.2. Udførelsessted

Postadresse: Finnish heritage agency, PL 913, 00101 Helsinki

By: Helsinki

Postnummer: 00101

Landsdel (NUTS): Helsinki-Uusimaa (FI1B1)

Land: Finland

5.1.3. Anslået varighed

Anden varighed: Ukendt

5.1.6. Generelle oplysninger

Reserveret deltagelse:

Deltagelse uden forbehold.

Indkøbsprojekt, der ikke finansieres med EU-midler

Udbuddet er omfattet af aftalen om offentlige udbud (GPA): ja

Dette udbud er også egnet for små og mellemstore virksomheder (SMV'er): nej

5.1.7. Strategiske udbud

Offentlige indkøb af innovationsløsninger: De indkøbte bygge- og anlægsarbejder, varer eller tjenesteydelser er nye eller væsentligt forbedrede sammenlignet med andre bygge- og anlægsarbejder, varer eller tjenesteydelser på markedet.

5.1.9. Udvalgelseskriterier

Kilder til udvælgelseskriterier: Udbudsdokument, Bekendtgørelse, Fælles europæisk udbudsdokument (ESPD)

Kriterium: Referencer på specificerede leverancer

Beskrivelse af udvælgelseskriterium: Description (English): The tenderer assures it has experience in delivering at least two (2) generative media systems. References must have been done within the last five (5) years, counting from the deadline for submitting tenders.

Kriterium: Gennemsnitlig årlig omsætning

Beskrivelse af udvælgelseskriterium: Description (English): Tenderers turnover for each of the two (2) most recent fiscal years must exceed 1 000 000 euros.

5.1.10. Tildelingskriterier

Kriterium:

Type: Pris

Navn: Halvin hinta

Beskrivelse: Halvimman kokonaishinnan saanut tarjoaja saa hinnan osalta täydet pisteet. Muiden tarjousten pisteet määräytyvät tarjotun hinnan suhteessa halvimpaan tarjoukseen kaavalla: halvin hinta / tarjottu hinta * hinnan kokonaispisteet.

Kategori for tildelingskriteriet fast værdi: Fast værdi (i alt)

Tildelingskriterium talværdi: 12 345 678

Kriterium:

Type: Kvalitet

Navn: Laatuvaatimukset

Beskrivelse: Laatuvaatimuksista tarjoajat saavat pisteitä. Laadulliset tekijät pisteytetään kohdassa "Quality Requirements".

Kategori for tildelingskriteriet fast værdi: Fast værdi (i alt)

Tildelingskriterium talværdi: 12 345 678

5.1.11. Tilbudsdokumenter

Frist for anmodning om yderligere oplysninger: 20/08/2026 13:00:00 (UTC+00:00) vesteuropæisk tid, GMT

Adresse på udbudsdokumenterne: <https://tarjouspalvelu.fi/museovirasto?id=610535&tpk=f6f2964d-2e09-48f0-841d-2c542bf854d2>

5.1.12. Tilbudsvilkår

Vilkår for indgivelse:

Elektronisk indgivelse: Påkrævet

Indgivelsesadresse: <https://tarjouspalvelu.fi/museovirasto?id=610535&tpk=f6f2964d-2e09-48f0-841d-2c542bf854d2>

Sprog, som tilbud og ansøgninger om deltagelse kan indgives på: engelsk

Elektronisk katalog: Ikke tilladt

Tilbudsgivere kan indgive mere end ét tilbud: Ikke tilladt

Frist for modtagelse af tilbud: 07/09/2026 09:00:00 (UTC+00:00) vesteuropæisk tid, GMT

Varighed, hvor tilbuddet skal forblive gyldigt: 3 Måneder

Oplysninger om offentlig iværksættelse:

Åbningsdato: 07/09/2026 09:05:00 (UTC+00:00) vesteuropæisk tid, GMT

Betingelser for kontraktens udførelse:

Udførelsen af kontrakten skal ske inden for rammerne af programmer for beskyttet beskæftigelse: Nej

Elektronisk fakturering: Påkrævet

Der vil blive anvendt elektronisk bestilling: ja

Der vil blive anvendt elektronisk betaling: ja

5.1.15. Teknikker

Rammeaftale:

Ingen rammeaftale

Oplysninger om det dynamiske indkøbssystem:

Intet dynamisk indkøbssystem

5.1.16. Yderligere oplysninger, mægling og gennemgang

Organisation med ansvar for mægling: Markkinaoikeus

Organisation med ansvar for klager: Markkinaoikeus

Oplysninger om klagefrister: Suomeksi: Hankintapäätöksestä on oikeus tehdä valitus Markkinaoikeuteen. Valitus on tehtävä kirjallisesti 14 päivän kuluessa siitä, kun asianosainen on saanut tiedon hankintaa koskevasta päätöksestä valitusosoituksineen. Tiedoksisaantipäivää ei lasketa mukaan valitusaikaan.

Organisation, der leverer yderligere oplysninger om klageprocedurerne: Markkinaoikeus

8. Organisationer

8.1. ORG-0001

Officielt navn: Markkinaoikeus

Registreringsnummer: 3006157-6

Postadresse: Radanrakentajantie 5

By: Helsinki

Postnummer: 00520

Landsdel (NUTS): Helsinki-Uusimaa (FI1B1)

Land: Finland

E-mail: markkinaoikeus@oikeus.fi

Telefon: +358 295643300

Internetadresse: <https://www.markkinaoikeus.fi>

Denne organisations roller:

Organisation med ansvar for klager

Organisation, der leverer yderligere oplysninger om klageprocedurerne

Organisation med ansvar for mægling

8.1. ORG-0002

Officielt navn: Finnish Heritage Agency / Museovirasto

Registreringsnummer: 0292559-2

Postadresse: PL 913

By: Helsinki

Postnummer: 00101

Landsdel (NUTS): Helsinki-Uusimaa (FI1B1)

Land: Finland

Enhed: National Museum of Finland

E-mail: hankinnat@museovirasto.fi

Telefon: +358 295336070

Internetadresse: <http://www.museovirasto.fi>

Denne organisations roller:

Køber

8.1. ORG-0003

Officielt navn: Hansel Oy (Hilma)
Registreringsnummer: FI09880841
Postadresse: Mannerheiminaukio 1a
By: Helsinki
Postnummer: 00100
Landsdel (NUTS): Helsinki-Uusimaa (FI1B1)
Land: Finland
Enhed: eSender
E-mail: tekninen@hankintailmoitukset.fi
Telefon: 029 55 636 30
Internetadresse: <http://hankintailmoitukset.fi>
Denne organisations roller:
TED eSender

10. Ændring

Udgave af den foregående bekendtgørelse, der skal ændres

:

5ee357e9-712d-43bc-895a-d3932967dbc8-01

Hovedårsagen til ændringen

:

Ajournførte oplysninger

Beskrivelse

:

The Procurement unit has decided to extend the deadline for submitting tenders to 7.9.2026.

10.1. Ændring

Afsnitsidentifikator: PROCEDURE

10.1. Ændring

Afsnitsidentifikator: LOT-0000

Oplysninger om bekendtgørelsen

Bekendtgørelsens ID: e7a770a2-3ea1-4266-91a3-dbeaefe5ddb9 - 01

Formulartype: Konkurrencevilkår

Bekendtgørelsestype: Udbuds- eller koncessionsbekendtgørelse – standardordningen

Bekendtgørelsesundertype: 16

Afsendelsesdato for bekendtgørelsen: 27/08/2026 07:45:19 (UTC+00:00) vesteuropæisk tid, GMT

Dato for afsendelse af bekendtgørelsen (eSender): 27/08/2026 07:45:20 (UTC+00:00) vesteuropæisk tid, GMT

Bekendtgørelsens officielle sprog: engelsk

Bekendtgørelsesnummer: 593981-2026

EUT-S-nummer: 166/2026

Offentliggørelsesdato: 28/08/2026