

594355-2026 - Konkurrencevilkår

Norge – Sundhedsvæsen og sociale foranstaltninger – EL-26-07 Framework agreement for temporary staff for Elverum municipality.

OJ S 166/2026 28/08/2026

Udbudsbekendtgørelse – den lempelige ordning

Tjenesteydelser

1. Køber

1.1. Køber

Officielt navn: Elverum kommune

E-mail: postmottak@elverum.kommune.no

Køberens retlige status: Offentligretligt organ, der styres af en lokal myndighed

Den ordregivende myndigheds aktivitet: Generelle offentlige tjenesteydelser

2. Procedure

2.1. Procedure

Titel: EL-26-07 Framework agreement for temporary staff for Elverum municipality.

Beskrivelse: Purpose and scope Elverum municipality intends to enter into a framework agreement for temporary staff services within municipal health and care services. The contract includes, among other things: Doctors for use in institutions/nursing homes, health centres, family doctor's offices and emergency doctor surgeries. Nurse emergency doctor surgery Nurses and health care workers for use in institutions/nursing homes, home based services and the emergency doctor surgery. The objective of the procurement is to ensure reliable operation of the municipality's statutory health and care services by covering the need for qualified personnel in connection with absence and capacity challenges. The contract shall contribute to the municipality always having access to available and competent temporary staff who can carry out the assignments in accordance with applicable requirements for quality, patient safety and professional prudence. The framework agreement shall be able to be used by all relevant entities within the health and welfare sector in the municipality that have a need for external temporary staff. The need for temporary staff services will vary and can occur both in connection with planned leave, such as holidays and leave and for unforeseen events or increased activity. The assignments can be both shorter and longer and the need will typically be greatest during holiday periods, public holidays and weekends. The tenderer is required to have sufficient capacity and access to qualified personnel to be able to cover the contracting authority's needs when this occurs. The delivery shall be of high quality and it shall fulfil the current requirements in legislation and agreements, including working environment legislation and relevant tariff provisions. Tenderers shall actively use their competence and experience to ensure good execution of the delivery and contribute to achieving the objective of the framework agreement. Call-off mechanism The following call-off mechanisms will be used when ordering the framework agreement: If there is a need for temporary staff(s) contacted first supplier A. If tenderer A cannot deliver within the deadline stated in the order, the request goes to supplier B on the same terms. If supplier B is unable to deliver, the enquiry will go to supplier C. It is a prerequisite that supplier A has the capacity to deliver in most cases, especially when it comes to planned call-offs. If a tenderer is not able to deliver, it is obligated to state this, without undue delay. The assignment will then proceed to the next tenderer in prioritised order.

Identifikator for proceduren: 7c523aa0-e765-44b6-b75b-56fe812c87d6

Intern ID: cmr1rwl6y000004k0smf2k45a

Udbudsprocedure: Offentligt udbud

Hovedpunkterne i proceduren: All interested suppliers can submit tender offers through Hyyr. The competition does not have a prequalification phase. The tenders will be evaluated directly, and dialogues or negotiations will not be allowed beyond minor clarifications and corrections of the tenders. Tenderers are strongly encouraged to follow the instructions given in this tender documentation with annexes and possibly ask questions about uncertainties in the communication module in Hyyr.

2.1.1. Formål

Kontraktens hovedformål: Tjenesteydelser

Primær klassifikation (cpv): 85000000 Sundhedsvæsen og sociale foranstaltninger

Supplerende klassifikation (cpv): 79625000 Anvisning af hospitalspersonale, 85323000 Det offentlige sundhedsvæsen, 79624000 Anvisning af plejepersonale, 85141000 Virksomhed, der udøves af medicinsk personale, 85100000 Tjenesteydelser inden for sundhedsvæsenet, 85300000 Sociale foranstaltninger og hermed beslægtet virksomhed, 79620000 Personaleformidling, herunder midlertidigt ansatte, 79600000 Rekrutteringstjenester, 85120000 Behandling og konsultation hos praktiserende læger og hermed beslægtet virksomhed

2.1.2. Udførelsessted

By: Elverum

Postnummer: 2408

Landsdel (NUTS): Innlandet (NO020)

Land: Norge

Yderligere oplysninger: Norway

2.1.3. Værdi

Anslået værdi eksklusiv moms: 44 000 000,00 NOK

2.1.4. Generelle oplysninger

Retsgrundlag:

Direktiv 2014/24/EU

Anskaffelsesforskriften -

2.1.6. Udelukkelsesgrunde

Kilder til grundlag for udelukkelse: Udbudsdokument

5. Delkontrakt

5.1. Delkontrakt: LOT-0001

Titel: EL-26-07 Framework agreement for temporary staff for Elverum municipality.

Beskrivelse: Purpose and scope Elverum municipality intends to enter into a framework agreement for temporary staff services within municipal health and care services. The contract includes, among other things: Doctors for use in institutions/nursing homes, health centres, family doctor's offices and emergency doctor surgeries. Nurse emergency doctor surgery Nurses and health care workers for use in institutions/nursing homes, home based services and the emergency doctor surgery. The objective of the procurement is to ensure reliable operation of the municipality's statutory health and care services by covering the need for qualified personnel in connection with absence and capacity challenges. The contract shall contribute to the municipality always having access to available and competent temporary staff who can carry out the assignments in accordance with applicable requirements for quality,

patient safety and professional prudence. The framework agreement shall be able to be used by all relevant entities within the health and welfare sector in the municipality that have a need for external temporary staff. The need for temporary staff services will vary and can occur both in connection with planned leave, such as holidays and leave and for unforeseen events or increased activity. The assignments can be both shorter and longer and the need will typically be greatest during holiday periods, public holidays and weekends. The tenderer is required to have sufficient capacity and access to qualified personnel to be able to cover the contracting authority's needs when this occurs. The delivery shall be of high quality and it shall fulfil the current requirements in legislation and agreements, including working environment legislation and relevant tariff provisions. Tenderers shall actively use their competence and experience to ensure good execution of the delivery and contribute to achieving the objective of the framework agreement. Call-off mechanism The following call-off mechanisms will be used when ordering the framework agreement: If there is a need for temporary staff(s) contacted first supplier A. If tenderer A cannot deliver within the deadline stated in the order, the request goes to supplier B on the same terms. If supplier B is unable to deliver, the enquiry will go to supplier C. It is a prerequisite that supplier A has the capacity to deliver in most cases, especially when it comes to planned call-offs. If a tenderer is not able to deliver, it is obligated to state this, without undue delay. The assignment will then proceed to the next tenderer in prioritised order.

Intern ID: cmr1rwl95000304k01xp2io8a

5.1.1. Formål

Kontraktens hovedformål: Tjenesteydelser

Primær klassifikation (cpv): 85000000 Sundhedsvæsen og sociale foranstaltninger

Supplerende klassifikation (cpv): 79625000 Anvisning af hospitalspersonale, 85323000 Det offentlige sundhedsvæsen, 79624000 Anvisning af plejepersonale, 85141000 Virksomhed, der udøves af medicinsk personale, 85100000 Tjenesteydelser inden for sundhedsvæsenet, 85300000 Sociale foranstaltninger og hermed beslægtet virksomhed, 79620000 Personaleformidling, herunder midlertidigt ansatte, 79600000 Rekrutteringstjenester, 85120000 Behandling og konsultation hos praktiserende læger og hermed beslægtet virksomhed

5.1.2. Udførelsessted

By: Elverum

Postnummer: 2408

Landsdel (NUTS): Innlandet (NO020)

Land: Norge

Yderligere oplysninger: Norway

5.1.3. Anslået varighed

Varighed: 48 Måneder

5.1.4. Fornyelse

Højeste antal fornyelser: 2

Yderligere oplysninger om fornyelser: The contract can be extended for 1 year at a time, up to 2 times (2+1+1).

5.1.5. Værdi

Anslået værdi eksklusiv moms: 44 000 000,00 NOK

5.1.6. Generelle oplysninger

Reserveret deltagelse:

Deltagelse uden forbehold.

5.1.9. Udvalgelseskriterier

Kilder til udvalgelseskriterier: Udbudsdokument

5.1.10. Tildelingskriterier

Kriterium:

Type: Kvalitet

Navn: Follow-up of the contracting authority and temporary staff.

Beskrivelse: Tenderers shall describe their system for following-up both their temporary staff who are hired and the contracting authority, in order to ensure that all requirements for the delivery in the requirement specifications are safeguarded, including, in particular, the requirements in the Working Environment Act. Special emphasis will be put on the tenderer's system and work to ensure that the temporary staff's working conditions are in accordance with the Working Environment Act and the tenderer's handling of deviations with offered temporary staff. The contracting authority will emphasise systems and routines at the tenderer in order to ensure that the terms in the contract, and particularly the requirement specifications, are taken care of.

Kategori for tildelingskriteriet vægt: Vægtning (procentdel, præcis)

Tildelingskriterium talværdi: 40

Kriterium:

Type: Pris

Navn: Price

Beskrivelse: The tender prices shall be stated in the attached price form. All the fields shall be completed. The form cannot be changed with new item lines or columns. It is the tenderer's responsibility that the price form is completed completely and correctly. Tenderers shall state the mark-up percentage of the stated paid hourly wage. This mark-up percentage shall cover all of the service provider's administrative and other costs incurred when performing the service. For hourly wages that are higher than the tariff stated in the price form, the actual basic salary will form the basis for the percentage mark-up. Any addition to the temporary staff's wages will not be calculated as a basis for percentage mark-up. If there is contradiction between the information in the price form and the tender letter, the information in the tender letter will take precedence. The prices shall be stated excluding VAT, and they shall include all relevant costs and duties for executing the service. All costs not stated or specified will be seen as included. Changes to the mark-up percentage will not be possible in the contract period. The increases in the temporary staff's tariff wage lead to proportional increases in income for the framework agreement suppliers.

Kategori for tildelingskriteriet vægt: Vægtning (procentdel, præcis)

Tildelingskriterium talværdi: 60

Kriterium:

Type: Kvalitet

Navn: Climate and environment

Beskrivelse: Cf. the Public Procurement Regulations § 7-9 Climate and environmental considerations in public procurements, the requirements and criteria shall aim at reducing the procurement's total climate footprint or environmental impact. The obligation to set requirements or criteria on climate and environmental considerations that are immaterial. The contracting authority estimates that the procurement of doctors, where the core of the delivery is labour, will only have a marginal climate footprint and environmental impact. Other elements, such as the type of vehicles that the temporary staff are driving, are considered to be outside the nature of the procurement and are therefore not further assessed. The

contracting authority will, on the basis of its justification, use the exclusion provisions in the procurement regulations § 7-9, fifth paragraph, as the procurement is considered to have a climate footprint and an environmental impact that is immaterial.

Kategori for tildelingskriteriet vægt: Vægtning (procentdel, præcis)

Tildelingskriterium talværdi: 0

5.1.11. Tilbudsdokumenter

Adresse på udbudsdokumenterne: <https://hyyr.no/procurement/cmr1rwl6y000004k0smf2k45a>

5.1.12. Tilbudsvilkår

Vilkår for indgivelse:

Elektronisk indgivelse: Påkrævet

Indgivelsesadresse: <https://hyyr.no/procurement/cmr1rwl6y000004k0smf2k45a>

Sprog, som tilbud og ansøgninger om deltagelse kan indgives på: norsk, engelsk

Elektronisk katalog: Ikke tilladt

Tilbudsgivere kan indgive mere end ét tilbud: Ikke tilladt

Frist for modtagelse af tilbud: 01/10/2026 12:00:00 (UTC+02:00) østeuropæisk tid, centraleuropæisk sommertid

Varighed, hvor tilbuddet skal forblive gyldigt: 90 Døgn

Betingelser for kontraktens udførelse:

Udførelsen af kontrakten skal ske inden for rammerne af programmer for beskyttet beskæftigelse: Nej

Vilkår relateret til kontraktens udførelse: See Tender Documents

Elektronisk fakturering: Påkrævet

Der vil blive anvendt elektronisk bestilling: nej

Der vil blive anvendt elektronisk betaling: nej

Oplysninger om finansiering og betaling: See tender documents

5.1.15. Teknikker

Rammeaftale:

Rammeaftale uden fornyet iværksættelse af konkurrence

Det maksimale antal deltagere: 3

Oplysninger om det dynamiske indkøbssystem:

Intet dynamisk indkøbssystem

5.1.16. Yderligere oplysninger, mægling og gennemgang

Organisation med ansvar for klager: HEDMARKEN OG ØSTERDAL TINGRETT

Organisation, der leverer supplerende oplysninger om udbudsproceduren: Elverum kommune

Organisation, der leverer yderligere oplysninger om klageprocedurerne: HEDMARKEN OG ØSTERDAL TINGRETT

Organisation, der modtager ansøgninger om deltagelse: Hyyr AS

8. Organisationer

8.1. ORG-0001

Officielt navn: HEDMARKEN OG ØSTERDAL TINGRETT

Registreringsnummer: 935364892

Postadresse: Østregate 41

By: HAMAR

Postnummer: 2317

Landsdel (NUTS): Innlandet (NO020)

Land: Norge

Enhed: HEDMARKEN OG ØSTERDAL TINGRETT

Denne organisations roller:

Organisation med ansvar for klager

Organisation, der leverer yderligere oplysninger om klageprocedurerne

8.1. ORG-0002

Officielt navn: Hyyr AS

Registreringsnummer: 924998687

Postadresse: Gaustadalléen 21

By: Oslo

Postnummer: 0349

Landsdel (NUTS): Oslo (NO081)

Land: Norge

Enhed: Hyyr Support

E-mail: admin@hyyr.no

Telefon: +47 90 63 65 38

Denne organisations roller:

Organisation, der modtager ansøgninger om deltagelse

8.1. ORG-0003

Officielt navn: Elverum kommune

Registreringsnummer: 952857991

Postadresse: Lærerskolealléen 1

By: Elverum

Postnummer: 2408

Landsdel (NUTS): Innlandet (NO020)

Land: Norge

Enhed: Elverum kommune

E-mail: postmottak@elverum.kommune.no

Telefon: 62 43 30 00

Denne organisations roller:

Køber

Organisation, der leverer supplerende oplysninger om udbudsproceduren

Oplysninger om bekendtgørelsen

Bekendtgørelsens ID: 2d0eb02c-f3bc-4433-97b7-c09ca589adee - 01

Formulartype: Konkurrencevilkår

Bekendtgørelsestype: Udbudsbekendtgørelse – den lempelige ordning

Bekendtgørelsesundertype: 20

Afsendelsesdato for bekendtgørelsen: 27/08/2026 11:59:00 (UTC+02:00) østeuropæisk tid, centraleuropæisk sommertid

Bekendtgørelsens officielle sprog: engelsk

Bekendtgørelsesnummer: 594355-2026

EUT-S-nummer: 166/2026

Offentliggørelsesdato: 28/08/2026