

594686-2026 - Konkurrencevilkår

Norge – Inkassovirksomhed – Receivable services

OJ S 166/2026 28/08/2026

Udbuds- eller koncessionsbekendtgørelse – standardordningen

Tjenesteydelser

1. Køber

1.1. Køber

Officielt navn: Horten kommune

E-mail: postmottak@horten.kommune.no

Køberens retlige status: Offentligretligt organ, der styres af en lokal myndighed

Den ordregivende myndigheds aktivitet: Generelle offentlige tjenesteydelser

2. Procedure

2.1. Procedure

Titel: Receivable services

Beskrivelse: Background and purpose The contract shall cover the collection of all outstanding requirements that the municipality has in the areas listed below, after we have sent an invoice and not received payment by the original determined due date. The collection shall be carried out in a professional and professionally good manner, in accordance with the existing rules and good debt collection practice. We expect an effective collection that shall, to the greatest possible degree, be pre-lawful. We currently have a contract for collection services with Fair Collection. This means that in the event of a change of supplier, the contract will only include new cases after the contract has come into force. The following municipal service areas are included in the collection assignment: The municipality's collection of rent Municipal duties (including property taxes) Payment for places in nurseries and before-and-after-school care. Health and care services Parking The library Other requirements (other fixed and variable invoicing) Procurement Briefly Horten municipality would like to enter into a multi-year contract for receivable services. A contract shall be signed with a tenderer who receives the outstanding requirements and undertakes to collect the outstanding requirements on behalf of Horten municipality. Horten municipality sent approx. 3,000 cases in 2025 to debt collection, with a main chair of approx. See the requirement specification in Annex 2 under the tab "Scope" for the distribution between the different types of requirements. The stated estimates are not guaranteed. The extent can be changed during the contract period. Horten emergency doctor surgery currently has a contract for receivables with its own system supplier. These or other entities may be added/expired in this agreement during the agreement period. The municipality currently purifies own requirements, but has a desire to postpone this to the tenderer together with collection collection. In 2025 the municipality issued approx. 5,500 reminders. Tenderers shall offer an option for reminder services and list a price on this in the price form.

Identifikator for proceduren: 3076e790-ec45-4a09-9357-9976b8640c6d

Intern ID: cmt8d16qx0002041zlqxccqy

Udbudsprocedure: Offentligt udbud

Proceduren er en hasteprocedure: nej

Hovedpunkterne i proceduren: All interested suppliers can submit tender offers through Hyrr.

The competition does not have a prequalification phase. The tenders will be evaluated directly,

and dialogues or negotiations will not be allowed beyond minor clarifications and corrections of the tenders. Tenderers are strongly encouraged to follow the instructions given in this tender documentation with annexes and possibly ask questions about uncertainties in the communication module in Hyrr.

2.1.1. Formål

Kontraktens hovedformål: Tjenesteydelser

Primær klassifikasjon (cpv): 79940000 Inkassovirksomhet

Supplerende klassifikasjon (cpv): 79941000 Indkassering af afgifter, 66000000 Finansielle tjenester og forsikringstjenester, 79999000 Scanning og fakturering, 79999200 Fakturering, 66600000 Finansforvaltning og likviditetsstyring, 79000000 Forretningstjenesteydelser: forskrifter, markedsføring, rådgivning, rekruttering, trykning og sikkerhet

2.1.2. Udførelsessted

Postadresse: Teatergata 11

By: Horten

Postnummer: 3191

Landsdel (NUTS): Vestfold (NO093)

Land: Norge

Yderligere opplysninger: Norway

2.1.4. Generelle opplysninger

Retsgrundlag:

Direktiv 2014/24/EU

Anskaffelsesforskriften -

2.1.6. Udelukkelsesgrunde

Kilder til grunnlag for udelukkelse: Udbudsdokument, Udbudsdokument

5. Delkontrakt

5.1. Delkontrakt: LOT-0001

Titel: Receivable services

Beskrivelse: Background and purpose The contract shall cover the collection of all outstanding requirements that the municipality has in the areas listed below, after we have sent an invoice and not received payment by the original determined due date. The collection shall be carried out in a professional and professionally good manner, in accordance with the existing rules and good debt collection practice. We expect an effective collection that shall, to the greatest possible degree, be pre-lawful. We currently have a contract for collection services with Fair Collection. This means that in the event of a change of supplier, the contract will only include new cases after the contract has come into force. The following municipal service areas are included in the collection assignment: The municipality's collection of rent Municipal duties (including property taxes) Payment for places in nurseries and before-and-after-school care. Health and care services Parking The library Other requirements (other fixed and variable invoicing) Procurement Briefly Horten municipality would like to enter into a multi-year contract for receivable services. A contract shall be signed with a tenderer who receives the outstanding requirements and undertakes to collect the outstanding requirements on behalf of Horten municipality. Horten municipality sent approx. 3,000 cases in 2025 to debt collection, with a main chair of approx. See the requirement specification in Annex 2 under the tab "Scope" for the distribution between the different types of requirements. The stated estimates are not guaranteed. The extent can be changed during the contract period. Horten emergency

doctor surgery currently has a contract for receivables with its own system supplier. These or other entities may be added/expired in this agreement during the agreement period. The municipality currently purifies own requirements, but has a desire to postpone this to the tenderer together with collection collection. In 2025 the municipality issued approx. 5,500 reminders. Tenderers shall offer an option for reminder services and list a price on this in the price form.

Intern ID: cmt8d16sg000504l1hwzzlk7u

5.1.1. Formål

Kontraktens hovedformål: Tjenesteydelser

Primær klassifikation (cpv): 79940000 Inkassovirksomhed

Supplerende klassifikation (cpv): 79941000 Indkassering af afgifter, 66000000 Finansielle tjenester og forsikringstjenester, 79999000 Scanning og fakturering, 79999200 Fakturering, 66600000 Finansforvaltning og likviditetsstyring, 79000000 Forretningstjenesteydelser: forskrifter, markedsføring, rådgivning, rekruttering, trykning og sikkerhed

5.1.2. Udførelsessted

Postadresse: Teatergata 11

By: Horten

Postnummer: 3191

Landsdel (NUTS): Vestfold (NO093)

Land: Norge

Yderligere oplysninger: Norway

5.1.3. Anslået varighed

Startdato: 01/12/2026

Varigheds slutdato: 30/11/2028

5.1.4. Fornyelse

Højeste antal fornyelser: 2

Yderligere oplysninger om fornyelser: The contract can be extended for 2 years at a time, up to 2 times.

5.1.6. Generelle oplysninger

Reserveret deltagelse:

Deltagelse uden forbehold.

Indkøbsprojekt, der ikke finansieres med EU-midler

Udbuddet er omfattet af aftalen om offentlige udbud (GPA): ja

5.1.9. Udvalgelseskriterier

Kilder til udvalgelseskriterier: Udbudsdokument

5.1.10. Tildelingskriterier

Kriterium:

Type: Kvalitet

Navn: Quality

Beskrivelse: Under this criteria, associated requirements will be assessed.

Kategori for tildelingskriteriet vægt: Vægtning (procentdel, præcis)

Tildelingskriterium talværdi: 80

Kriterium:

Type: Pris

Navn: Price

Beskrivelse: The price form will be assessed under this criteria.
Kategori for tildelingskriteriet vægt: Vægtning (procentdel, præcis)
Tildelingskriterium talværdi: 20

Kriterium:

Type: Kvalitet

Navn: Climate and environment

Beskrivelse: This procurement is considered to have an immaterial impact on climate and environment, cf. the Public Procurement Regulations §7-9, 5th paragraph. The justification for this is that the procurement concerns the procurement of services where the contracting authority has been cut off from affecting climate and environmental impact, as the requirements and criteria targeting these elements will not have sufficient connection to the delivery of DFØ's environment supervisor.

Kategori for tildelingskriteriet vægt: Vægtning (procentdel, præcis)

Tildelingskriterium talværdi: 0

5.1.11. Tilbudsdokumenter

Adresse på udbudsdokumenterne: <https://hyyr.no/procurement/cmt8d16qx00020411zlqxccqy>

5.1.12. Tilbudsvilkår

Vilkår for indgivelse:

Elektronisk indgivelse: Påkrævet

Indgivelsesadresse: <https://hyyr.no/procurement/cmt8d16qx00020411zlqxccqy>

Sprog, som tilbud og ansøgninger om deltagelse kan indgives på: norsk, engelsk

Elektronisk katalog: Ikke tilladt

Tilbudsgivere kan indgive mere end ét tilbud: Ikke tilladt

Frist for modtagelse af tilbud: 01/10/2026 12:00:00 (UTC+02:00) østeuropæisk tid, centraleuropæisk sommertid

Varighed, hvor tilbuddet skal forblive gyldigt: 60 Døgn

Betingelser for kontraktens udførelse:

Udførelsen af kontrakten skal ske inden for rammerne af programmer for beskyttet beskæftigelse: Nej

Vilkår relateret til kontraktens udførelse: See Tender Documents

Elektronisk fakturering: Påkrævet

Der vil blive anvendt elektronisk bestilling: nej

Der vil blive anvendt elektronisk betaling: nej

Oplysninger om finansiering og betaling: See tender documents

5.1.15. Teknikker

Rammeaftale:

Ingen rammeaftale

Oplysninger om det dynamiske indkøbssystem:

Intet dynamisk indkøbssystem

5.1.16. Yderligere oplysninger, mægling og gennemgang

Organisation med ansvar for klager: VESTFOLD TINGRETT

Organisation, der leverer supplerende oplysninger om udbudsproceduren: Horten kommune

Organisation, der leverer yderligere oplysninger om klageprocedurerne: VESTFOLD TINGRETT

Organisation, der modtager ansøgninger om deltagelse: Hyyr AS

8. Organisationer

8.1. ORG-0001

Officielt navn: VESTFOLD TINGRETT

Registreringsnummer: 926723618

Postadresse: Stenmalveien 2A

By: TØNSBERG

Postnummer: 3116

Landsdel (NUTS): Vestfold (NO093)

Land: Norge

Enhed: VESTFOLD TINGRETT

Denne organisations roller:

Organisation med ansvar for klager

Organisation, der leverer yderligere oplysninger om klageprocedurerne

8.1. ORG-0002

Officielt navn: Hyyr AS

Registreringsnummer: 924998687

Postadresse: Gaustadalléen 21

By: Oslo

Postnummer: 0349

Landsdel (NUTS): Oslo (NO081)

Land: Norge

Enhed: Hyyr Support

E-mail: admin@hyyr.no

Telefon: +47 90 63 65 38

Denne organisations roller:

Organisation, der modtager ansøgninger om deltagelse

8.1. ORG-0003

Officielt navn: Horten kommune

Registreringsnummer: 964951284

Postadresse: Teatergata 11

By: Horten

Postnummer: 3191

Landsdel (NUTS): Vestfold (NO093)

Land: Norge

Enhed: Horten kommune

E-mail: postmottak@horten.kommune.no

Telefon: +4733085000

Denne organisations roller:

Køber

Organisation, der leverer supplerende oplysninger om udbudsproceduren

Oplysninger om bekendtgørelsen

Bekendtgørelsens ID: 8fd93754-3c58-4e0f-a01b-8fc4e448ce7a - 01

Formulartype: Konkurrencevilkår

Bekendtgørelsestype: Udbuds- eller koncessionsbekendtgørelse – standardordningen

Bekendtgørelsesundertype: 16

Afsendelsesdato for bekendtgørelsen: 27/08/2026 14:17:12 (UTC+02:00) østeuropæisk tid,
centraleuropæisk sommertid
Bekendtgørelsens officielle sprog: engelsk
Bekendtgørelsesnummer: 594686-2026
EUT-S-nummer: 166/2026
Offentliggørelsesdato: 28/08/2026