

678622-2026 - Konkurrencevilkår

Norge – Forsikringstjenester – HO-26-05 Insurances

OJ S 191/2026 02/10/2026

Udbuds- eller koncessionsbekendtgørelse – standardordningen

Tjenesteydelser

1. Køber

1.1. Køber

Officielt navn: Trysil kommune

E-mail: postmottak@trysil.kommune.no

Køberens retlige status: Offentligretligt organ, der styres af en lokal myndighed

Den ordregivende myndigheds aktivitet: Generelle offentlige tjenesteydelser

1.1. Køber

Officielt navn: Folldal kommune

E-mail: postmottak@folldal.kommune.no

Køberens retlige status: Offentligretligt organ, der styres af en lokal myndighed

Den ordregivende myndigheds aktivitet: Generelle offentlige tjenesteydelser

1.1. Køber

Officielt navn: Abakus AS

E-mail: post@abakus.as

Køberens retlige status: Offentligretligt organ, der styres af en lokal myndighed

Den ordregivende myndigheds aktivitet: Generelle offentlige tjenesteydelser

2. Procedure

2.1. Procedure

Titel: HO-26-05 Insurances

Beskrivelse: Background Trysil and Folldal municipalities shall enter into new contracts for the procurement of insurances, as the current agreements expire. The aim is to establish contracts that give the municipalities a predictable, safe and appropriate insurance scheme. The procurement shall contribute to safeguarding the municipalities' insurance needs in a good way, at the same time facilitating effective use of resources, a good overview of risks and injuries as well as appropriate follow-up in the contract period. The municipalities would like a system that ensures stable and available follow-up, clear contact points and good assistance with injury incidents. Tenderers shall use their expertise and competence to contribute to fulfilling the objective of the agreement. Description of the assignment The assignment is for the delivery of insurance of persons and property damage insurances for Trysil and Folldal municipalities. The procurement includes coverage of insurance within the municipalities' needs, including i.a. insurance of employees and other relevant personal groups, property, vehicles, liability and other relevant insurance coverages. Further details on insurance objects, coverages, insurance sums and excesses are stated in the price form and other requirements in the competition. The price form is a guideline for which insurances and objects are covered by the procurement. The procurement is divided into the following two parts: Part 1: Insurance of persons Part 2: Property damage insurances Tenderers can submit tenders for one or both parts. The parts are evaluated and awarded separately. The contracting authority can enter into a contract with up to two tenderers. This means that the contracting authority can enter

into a contract with one tenderer for both parts, or enter into separate contracts with different tenderers for insurance of persons and property damage insurances respectively. The delivery shall include ordinary management and follow-up of the insurance contracts in the contract period. This includes, among other things, customer service, injury management, permanent gender neutral preferred and annual status or follow-up meetings with the municipalities. Furthermore, the tenderer shall be able to assist the municipalities with advice on damage prevention measures and risk mapping in municipal entities. The delivery shall also include appropriate digital solutions, for example a customer portal or equivalent system, which gives municipalities access to relevant information about the insurance contracts, damages, documentation and follow-up. The agreements shall, in total, provide the municipalities with a clear, efficient and robust insurance system, with clear routines and stable services throughout the entire contract period.

Identifikator for proceduren: 1d76dd28-aae7-441c-9048-3906e52076d2

Intern ID: cmqp3ni0e000004I5in0xdahx

Udbudsprocedure: Offentligt udbud

Proceduren er en hasteprocedure: nej

Hovedpunkterne i proceduren: All interested suppliers can submit tender offers through Hyrr. The competition does not have a prequalification phase. The tenders will be evaluated directly, and dialogues or negotiations will not be allowed beyond minor clarifications and corrections of the tenders. Tenderers are strongly encouraged to follow the instructions given in this tender documentation with annexes and possibly ask questions about uncertainties in the communication module in Hyrr.

2.1.1. Formål

Kontraktens hovedformål: Tjenesteydelser

Primær klassifikation (cpv): 66510000 Forsikringstjenester

Supplerende klassifikation (cpv): 66516000 Ansvarsforsikringstjenester, 66511000

Livsforsikring, 66513000 Retshjælpforsikring og entrepriseforsikring, 66515000 Skades- eller tabsforsikring, 66514000 Fragtforsikring og forsikring i forbindelse med transport, 66519300

Hjælpetjenester i forbindelse med forsikring, 66514110 Motorkøretøjsforsikring, 66500000

Tjenesteydelser i forbindelse med forsikring og pension, 66000000 Finansielle tjenester og

forsikringstjenester, 66515200 Tingskadeforsikring, 66516400 Generelle

ansvarsforsikringstjenester, 66512000 Ulykkes- og sygeforsikring

2.1.2. Udførelsessted

Land: Norge

Hvor som helst i det pågældende land

Yderligere oplysninger: Anywhere in Norway

2.1.3. Værdi

Anslået værdi eksklusiv moms: 30 000 000,00 NOK

2.1.4. Generelle oplysninger

Retsgrundlag:

Direktiv 2014/24/EU

Anskaffelsesforskriften -

2.1.6. Udelukkelsesgrunde

Kilder til grundlag for udelukkelse: Udbudsdokument, Udbudsdokument

5. Delkontrakt

5.1. Delkontrakt: LOT-0001

Titel: HO-26-05 Insurances

Beskrivelse: Background Trysil and Folldal municipalities shall enter into new contracts for the procurement of insurances, as the current agreements expire. The aim is to establish contracts that give the municipalities a predictable, safe and appropriate insurance scheme. The procurement shall contribute to safeguarding the municipalities' insurance needs in a good way, at the same time facilitating effective use of resources, a good overview of risks and injuries as well as appropriate follow-up in the contract period. The municipalities would like a system that ensures stable and available follow-up, clear contact points and good assistance with injury incidents. Tenderers shall use their expertise and competence to contribute to fulfilling the objective of the agreement. Description of the assignment The assignment is for the delivery of insurance of persons and property damage insurances for Trysil and Folldal municipalities. The procurement includes coverage of insurance within the municipalities' needs, including i.a. insurance of employees and other relevant personal groups, property, vehicles, liability and other relevant insurance coverages. Further details on insurance objects, coverages, insurance sums and excesses are stated in the price form and other requirements in the competition. The price form is a guideline for which insurances and objects are covered by the procurement. The procurement is divided into the following two parts: Part 1: Insurance of persons Part 2: Property damage insurances Tenderers can submit tenders for one or both parts. The parts are evaluated and awarded separately. The contracting authority can enter into a contract with up to two tenderers. This means that the contracting authority can enter into a contract with one tenderer for both parts, or enter into separate contracts with different tenderers for insurance of persons and property damage insurances respectively. The delivery shall include ordinary management and follow-up of the insurance contracts in the contract period. This includes, among other things, customer service, injury management, permanent gender neutral preferred and annual status or follow-up meetings with the municipalities. Furthermore, the tenderer shall be able to assist the municipalities with advice on damage prevention measures and risk mapping in municipal entities. The delivery shall also include appropriate digital solutions, for example a customer portal or equivalent system, which gives municipalities access to relevant information about the insurance contracts, damages, documentation and follow-up. The agreements shall, in total, provide the municipalities with a clear, efficient and robust insurance system, with clear routines and stable services throughout the entire contract period.

Intern ID: cmqp3ni1w000304l5zlmqzorr

5.1.1. Formål

Kontraktens hovedformål: Tjenesteydelser

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Livsforsikring, 66513000 Retshjælpforsikring og entrepriseforsikring, 66515000 Skades- eller tabsforsikring, 66514000 Fragtforsikring og forsikring i forbindelse med transport, 66519300

Hjælpetjenester i forbindelse med forsikring, 66514110 Motorkøretøjsforsikring, 66500000

Tjenesteydelser i forbindelse med forsikring og pension, 66000000 Finansielle tjenester og forsikringstjenester, 66515200 Tingskadeforsikring, 66516400 Generelle

ansvarsforsikringstjenester, 66512000 Ulykkes- og sygeforsikring

Valgmuligheder:

Beskrivelse af optioner: It is a prerequisite for the insurance contracts that the tenderer has good knowledge of the municipality's activities, organisation, insurance objects, damage history and risk picture. A contract period of up to 5 years gives better continuity in the insurance relationship, injury treatment, advice and injury prevention work. This is particularly

important as damage development, risk reducing measures and the effect of damage prevention work must normally be followed over time. The contracting authority estimates that a maximum contract period of five years is proportional and does not go further than what is necessary to safeguard the municipalities' need for stability, continuity and effective follow-up of the insurance portfolio. The options are customer controlled and the contracting authority is free to not use the options if the contract does not function satisfactorily or the need changes. Based on this, the contracting authority considers special conditions that justify a framework agreement with a maximum duration of five years, cf. the procurement regulations § 26-1 fourth paragraph.

5.1.2. Udførelsessted

Land: Norge

Hvor som helst i det pågældende land

Yderligere oplysninger: Anywhere in Norway

5.1.3. Anslået varighed

Varighed: 59 Måneder

5.1.4. Fornyelse

Højeste antal fornyelser: 2

Yderligere oplysninger om fornyelser: The contract can be extended for 1 year at a time, up to 2 times (3+1+1).

5.1.5. Værdi

Anslået værdi eksklusiv moms: 30 000 000,00 NOK

5.1.6. Generelle oplysninger

Reserveret deltagelse:

Deltagelse uden forbehold.

Indkøbsprojekt, der ikke finansieres med EU-midler

Udbuddet er omfattet af aftalen om offentlige udbud (GPA): ja

5.1.9. Udvalgelseskriterier

Kilder til udvalgelseskriterier: Udbudsdokument

5.1.10. Tildelingskriterier

Kriterium:

Type: Kvalitet

Navn: Customer follow-up, damage management and damage prevention.

Beskrivelse: Under this criteria, the quality of the tenderer's offered follow-up, damage management and injury prevention assistance will be assessed during the contract period. The contracting authority will particularly emphasise: * How customer follow-up is organised, including a permanent gender neutral preferred, deputy, availability and follow-up between meetings. * Routines for receiving, processing and following up injury events. * Handling serious personal injury, deaths, major damage to property, vehicles or other insurance objects and other incidents that require rapid coordination with the municipality. * Offered consultancy, training and injury prevention assistance. * How the tenderer uses damage history and damage statistics to follow up the municipalities and propose relevant measures. *

Functionality and usefulness in digital solutions for agreement overview, damage report, status in claims, statistics and documentation. The responses shall be concrete and adapted to Trysil and Folldal municipalities' needs. General descriptions of the tenderer's ordinary services will be given limited credit.

Kategori for tildelingskriteriet vægt: Vægtning (procentdel, præcis)

Tildelingskriterium talværdi: 40

Kriterium:

Type: Pris

Navn: Price

Beskrivelse: The price will be assessed on the basis of the offered total annual premium in the completed price form for the relevant part of the procurement. All costs connected to the delivery shall be included in the offered premium. This includes i.a. insurance coverage, contract administration, customer service, claims management, advice, training, reporting, digital systems, follow-up meetings and injury prevention assistance. The price will be evaluated separately for each part of the procurement. A price for personal insurances will be evaluated for part 1. Price for property damage insurances is evaluated for part 2.

Kategori for tildelingskriteriet vægt: Vægtning (procentdel, præcis)

Tildelingskriterium talværdi: 60

Kriterium:

Type: Kvalitet

Navn: Climate and environment

Beskrivelse: According to its nature, the procurement has a climate footprint and an environmental impact that is immaterial. Climate and environmental considerations are therefore not used as the award criteria or as special requirements in the competition, cf. the procurement regulations § 7-9 fifth paragraph. Decisive emphasis has been put on the procurement for insurance services when assessing. The contract mainly consists of insurance coverage and financial risk hand over, premium and contract administration, customer service, consultancy, digital document handling and processing of claims. The service in itself involves limited consumption of goods, materials and transport, and the direct climate and environmental impact of the delivery is therefore considered immaterial. The procurement does not include trade works, clearance, repairs, reconstruction or delivery of goods and materials after damage. Such services are not a part of the contractual works in this competition. Based on this, the contracting authority considers that the exception in the procurement regulations § 7-9 fifth paragraph is applicable.

Kategori for tildelingskriteriet vægt: Vægtning (procentdel, præcis)

Tildelingskriterium talværdi: 0

5.1.11. Tilbudsdokumenter

Adresse på udbudsdokumenterne: <https://hyr.no/procurement/cmqp3ni0e000004i5in0xdahx>

5.1.12. Tilbudsvilkår

Vilkår for indgivelse:

Elektronisk indgivelse: Påkrævet

Indgivelsesadresse: <https://hyr.no/procurement/cmqp3ni0e000004i5in0xdahx>

Sprog, som tilbud og ansøgninger om deltagelse kan indgives på: norsk, engelsk

Elektronisk katalog: Ikke tilladt

Tilbudsgivere kan indgive mere end ét tilbud: Ikke tilladt

Frist for modtagelse af tilbud: 06/11/2026 12:00:00 (UTC+01:00) centraleuropæisk tid, vesteuropæisk sommertid

Varighed, hvor tilbuddet skal forblive gyldigt: 90 Døgn

Betingelser for kontraktens udførelse:

Udførelsen af kontrakten skal ske inden for rammerne af programmer for beskyttet

beskæftigelse: Nej

Vilkår relateret til kontraktens udførelse: See Tender Documents

Elektronisk fakturering: Påkrævet
Der vil blive anvendt elektronisk bestilling: nej
Der vil blive anvendt elektronisk betaling: nej
Oplysninger om finansiering og betaling: See tender documents

5.1.15. Teknikker

Rammeaftale:

Rammeaftale uden fornyet iværksættelse af konkurrence

Det maksimale antal deltagere: 2

Begrundelse for rammeaftalens varighed: It is a prerequisite for the insurance contracts that the tenderer has good knowledge of the municipality's activities, organisation, insurance objects, damage history and risk picture. A contract period of up to 5 years gives better continuity in the insurance relationship, injury treatment, advice and injury prevention work. This is particularly important as damage development, risk reducing measures and the effect of damage prevention work must normally be followed over time. The contracting authority estimates that a maximum contract period of five years is proportional and does not go further than what is necessary to safeguard the municipalities' need for stability, continuity and effective follow-up of the insurance portfolio. The options are customer controlled and the contracting authority is free to not use the options if the contract does not function satisfactorily or the need changes. Based on this, the contracting authority considers special conditions that justify a framework agreement with a maximum duration of five years, cf. the procurement regulations § 26-1 fourth paragraph.

Oplysninger om det dynamiske indkøbssystem:

Intet dynamisk indkøbssystem

5.1.16. Yderligere oplysninger, mægling og gennemgang

Organisation med ansvar for klager: HEDMARKEN OG ØSTERDAL TINGRETT

Organisation, der leverer supplerende oplysninger om udbudsproceduren: Trysil kommune

Organisation, der leverer yderligere oplysninger om klageprocedurerne: HEDMARKEN OG ØSTERDAL TINGRETT

Organisation, der modtager ansøgninger om deltagelse: Hyrr AS

8. Organisationer

8.1. ORG-0001

Officielt navn: HEDMARKEN OG ØSTERDAL TINGRETT

Registreringsnummer: 935364892

Postadresse: Østregate 41

By: HAMAR

Postnummer: 2317

Landsdel (NUTS): Innlandet (NO020)

Land: Norge

Enhed: HEDMARKEN OG ØSTERDAL TINGRETT

Denne organisations roller:

Organisation med ansvar for klager

Organisation, der leverer yderligere oplysninger om klageprocedurerne

8.1. ORG-0002

Officielt navn: Hyrr AS

Registreringsnummer: 924998687

Postadresse: Gaustadalléen 21

By: Oslo
Postnummer: 0349
Landsdel (NUTS): Oslo (NO081)
Land: Norge
Enhed: Hyyr Support
E-mail: admin@hyyr.no
Telefon: +47 90 63 65 38

Denne organisations roller:

Organisation, der modtager ansøgninger om deltagelse

8.1. ORG-0003

Officielt navn: Trysil kommune
Registreringsnummer: 864948502
Postadresse: Storvegen 5
By: Trysil
Postnummer: 2420
Landsdel (NUTS): Innlandet (NO020)
Land: Norge
Enhed: Trysil kommune
E-mail: postmottak@trysil.kommune.no
Telefon: 62 45 77 00

Denne organisations roller:

Køber

Organisation, der leverer supplerende oplysninger om udbudsproceduren

8.1. ORG-0004

Officielt navn: Folldal kommune
Registreringsnummer: 939885684
Postadresse: Gruvvegen 7
By: Folldal
Postnummer: 2580
Landsdel (NUTS): Innlandet (NO020)
Land: Norge
Enhed: Folldal kommune
E-mail: postmottak@folldal.kommune.no
Telefon: +4762491000

Denne organisations roller:

Køber

8.1. ORG-0005

Officielt navn: Abakus AS
Registreringsnummer: 983335543
Postadresse: Postboks 128
By: Engerdal
Postnummer: 2440
Landsdel (NUTS): Innlandet (NO020)
Land: Norge
Enhed: Abakus AS
E-mail: post@abakus.as
Telefon: 47476000

Denne organisations roller:

Oplysninger om bekendtgørelsen

Bekendtgørelsens ID: ff07dd44-73ff-44af-bd24-8c5cfd7a8a5 - 01
Formulartype: Konkurrencevilkår
Bekendtgørelsestype: Udbuds- eller koncessionsbekendtgørelse – standardordningen
Bekendtgørelsesundertype: 16
Afsendelsesdato for bekendtgørelsen: 01/10/2026 13:23:25 (UTC+02:00) østeuropæisk tid, centraleuropæisk sommertid
Bekendtgørelsens officielle sprog: engelsk
Bekendtgørelsesnummer: 678622-2026
EUT-S-nummer: 191/2026
Offentliggørelsesdato: 02/10/2026