

754070-2026 - Konkurrencevilkår

Finland – Detailhandel – Finavia: Risk Management and Occurrence Reporting System

OJ S 211/2026 30/10/2026

Udbuds- eller koncessionsbekendtgørelse – standardordningen

Tjenesteydelser

1. Køber

1.1. Køber

Officielt navn: Finavia Oyj

E-mail: tuomas.pitkanen@finavia.fi

Køberens retlige status: Offentlig virksomhed

Køberen er en ordregivende enhed

Den ordregivende enheds aktiviteter: Lufthavnsrelaterede aktiviteter

2. Procedure

2.1. Procedure

Titel: Finavia: Risk Management and Occurrence Reporting System

Beskrivelse: Finavia is an airport company aiming to make travelling smooth. We develop and maintain passenger terminals and the infrastructure required by air traffic. With our partners operating at our airports, we make passenger travel safe and uncomplicated. Finavia's network of airports consists of 20 airports across Finland. Finavia is renewing its Risk Management and Occurrence Reporting System. The system also includes Safety Assessment forms and approvals for change management. The objective of this procurement is to purchase a new system along with the implementation, licenses, and continuous services. The solution should provide easy, efficient, standardized, and secure means for reporting, analysing, and monitoring risks and occurrences and changes in trends. It will improve the effectiveness and impact of safety-related work and provide common situation pictures. The new system must fulfill the requirements that are based on aviation regulations and information security. The system will also include several integrations. The new system will replace and consolidate the existing fragmented tools and solutions used for risk management, occurrence reporting, and safety assessments, providing a common and standardized solution across the organization. The solution must be based on standard product capabilities, including a risk management software (ERM, GRC, SMS, or similar) and /or a task management system. Customer-specific needs should be met primarily through configuration, workflows, or user interface-level solutions, minimizing the need to customize the application core. The new system will be procured with a SaaS model where the new supplier is responsible for planning, building, developing, and operating the system throughout its lifecycle, including the required technical environment. The dashboards and reporting will be delivered partly through existing Business Intelligence software. The system will serve different kinds of organizational groups, e.g. aviation safety, airport related security operations, cyber security, environmental safety, occupational health and safety, operative work, governance, finance and ESG related risk management. The system has also users from external stakeholders. The implementation will start on January 2027, and the system will be delivered in several phases during 2027-2028, with an option to provide additional features

also later on. The additional development may also include leveraging the system for audits. The project work and documentation will be done in Finnish and/or in English. The offer materials must be submitted in Finnish and/or in English.

Identifikator for proceduren: c7c45821-7148-4b25-805e-dbd46e0f7b5

Intern ID: 634030

Udbudsprocedure: Udbud med forhandling/indkaldelse af tilbud med forudgående offentliggørelse

Hovedpunkterne i proceduren: This procurement is governed by the Finnish Act on Public Defence and Security Procurement (1531/2011) In the negotiations rounds participants go through the preliminary tender material provided by Finavia as well as the preliminary Tender criteria. The tenderers are asked to submit the preliminary tender by the deadline. Schedule (times are Helsinki times, dates are DD.MM.): 03.11.2026 - Questions concerning the procedure by 13:00 13.11.2026 - Submitting the Request to Participate by 13:00 16.11.2026 - Invitation to Negotiate and Preliminary Invitation to Tender, at earliest 29.11.2026 - Questions, comments and preliminary tender submitted by 13:00 30.11.2026 - 08.12.2026 – Negotiations & demos 08.12.2026 - Negotiations end (without separate notice) 09.12.2026 - Final Invitation to Tender is published, at earliest 14.12.2026 - Questions regarding the Final Invitation to Tender by 13:00 21.12.2026 - Final Tender submitted by 13:00 08.01.2027 - Procurement decision, at earliest 25.01.2027 - Signing of the Agreement, at earliest Finavia reserves the right to change the schedule. Tenderers are advised to consider that after the Procurement Decision has been made, agreements shall not be negotiated. Minor clarifications and additions to contact details and dates shall be made. Finavia sets suitability requirements to the Tenderers. Tenderer's own conditions and terms may not be included in any of the material it submits. Registration to Tarjouspalvelu supplier portal is free of charge. Registration is supported by Tarjouspalvelu support, which is to be contacted in any matter regarding registration, completing and/or submitting offers. To avoid confusion, Candidates are advised to register to Tarjouspalvelu using the company name and ID of the entity that shall sign the Agreement.

2.1.1. Formål

Kontraktens hovedformål: Tjenesteydelser
Primær klassifikation (cpv): 55900000 Detailhandel

2.1.2. Udførelsessted

Landsdel (NUTS): Helsinki-Uusimaa (FI1B1)
Land: Finland

2.1.4. Generelle oplysninger

Yderligere oplysninger: The purchase has several parts: 1. First deployment of the risk management system, cyber security and privacy related requirements and some integrations (fixed price). 2. Licenses, maintenance, and support services. (fixed price, €/month after the first deployment) 3. The remaining parts (such as occurrence reporting, safety assessments, and additional development) will be based on time and material, fixed price or target price depending on customer's requests. The more detailed descriptions of the procurement and requirements are in the further procurement material and will be delivered after signing NDAs with possible suppliers. The signed NDA shall be sent to hankintapaallikot@finavia.fi with subject: "Risk Management and Occurrence Reporting System". This procurement is governed by the Finnish Act on Public Defence and Security Procurement (1531/2011)

Retsgrundlag:

Direktiv 2014/23/EU

2.1.6. Udelukkelsesgrunde

Kilder til grundlag for udelukkelse: Udbudsdokument

5. Delkontrakt

5.1. Delkontrakt: LOT-0000

Titel: Finavia: Risk Management and Occurrence Reporting System

Beskrivelse: Finavia is an airport company aiming to make travelling smooth. We develop and maintain passenger terminals and the infrastructure required by air traffic. With our partners operating at our airports, we make passenger travel safe and uncomplicated. Finavia's network of airports consists of 20 airports across Finland. Finavia is renewing its Risk Management and Occurrence Reporting System. The system also includes Safety Assessment forms and approvals for change management. The objective of this procurement is to purchase a new system along with the implementation, licenses, and continuous services. The solution should provide easy, efficient, standardized, and secure means for reporting, analysing, and monitoring risks and occurrences and changes in trends. It will improve the effectiveness and impact of safety-related work and provide common situation pictures. The new system must fulfill the requirements that are based on aviation regulations and information security. The system will also include several integrations. The new system will replace and consolidate the existing fragmented tools and solutions used for risk management, occurrence reporting, and safety assessments, providing a common and standardized solution across the organization. The solution must be based on standard product capabilities, including a risk management software (ERM, GRC, SMS, or similar) and /or a task management system. Customer-specific needs should be met primarily through configuration, workflows, or user interface-level solutions, minimizing the need to customize the application core. The new system will be procured with a SaaS model where the new supplier is responsible for planning, building, developing, and operating the system throughout its lifecycle, including the required technical environment. The dashboards and reporting will be delivered partly through existing Business Intelligence software. The system will serve different kinds of organizational groups, e.g. aviation safety, airport related security operations, cyber security, environmental safety, occupational health and safety, operative work, governance, finance and ESG related risk management. The system has also users from external stakeholders. The implementation will start on January 2027, and the system will be delivered in several phases during 2027-2028, with an option to provide additional features also later on. The additional development may also include leveraging the system for audits. The project work and documentation will be done in Finnish and/or in English. The offer materials must be submitted in Finnish and/or in English.

Intern ID: 634030

5.1.1. Formål

Kontraktens hovedformål: Tjenesteydelser

Primær klassifikation (cpv): 55900000 Detailhandel

5.1.2. Udførelsessted

Landsdel (NUTS): Helsinki-Uusimaa (FI1B1)

Land: Finland

5.1.3. Anslået varighed

Startdato: 25/01/2027

Anden varighed: Ubegrænset

5.1.6. Generelle oplysninger

Reserveret deltagelse:

Deltagelse uden forbehold.

Indkøbsprojekt, der ikke finansieres med EU-midler

Dette udbud er også egnet for små og mellemstore virksomheder (SMV'er): nej

Yderligere oplysninger: The purchase has several parts: 1. First deployment of the risk management system, cyber security and privacy related requirements and some integrations (fixed price). 2. Licenses, maintenance, and support services. (fixed price, €/month after the first deployment) 3. The remaining parts (such as occurrence reporting, safety assessments, and additional development) will be based on time and material, fixed price or target price depending on customer's requests. The more detailed descriptions of the procurement and requirements are in the further procurement material and will be delivered after signing NDAs with possible suppliers. The signed NDA shall be sent to hankintapaallikot@finavia.fi with subject: "Risk Management and Occurrence Reporting System". This procurement is governed by the Finnish Act on Public Defence and Security Procurement (1531/2011)

5.1.7. Strategiske udbud

Socialt mål, som fremmes: Due diligence i forbindelse med menneskerettigheder i globale forsyningskæder, Retfærdige arbejdsforhold

5.1.9. Udvalgelseskriterier

Kilder til udvalgelseskriterier: Udbudsdokument

5.1.10. Tildelingskriterier

Kriterium:

Type: Pris

Beskrivelse: Kuten kuvattu hankintailmoituksessa

Kriterium:

Type: Kvalitet

Beskrivelse: Kuten kuvattu hankintailmoituksessa

5.1.11. Tilbudsdokumenter

Adgangen til visse udbudsdokumenter er begrænset

Frist for anmodning om yderligere oplysninger: 03/11/2026 11:00:00 (UTC+00:00)

vesteuropæisk tid, GMT

Oplysninger om begrænsede dokumenter findes på: <https://tarjouspalvelu.fi/finaviaoyj?id=634030&tpk=10cb4401-dc45-4a67-a487-415d33c5bf90>

5.1.12. Tilbudsvilkår

Vilkår for indgivelse:

Elektronisk indgivelse: Påkrævet

Indgivelsesadresse: <https://tarjouspalvelu.fi/finaviaoyj?id=634030&tpk=10cb4401-dc45-4a67-a487-415d33c5bf90>

Sprog, som tilbud og ansøgninger om deltagelse kan indgives på: engelsk

Tilbudsgivere kan indgive mere end ét tilbud: Ikke tilladt

Frist for modtagelse af anmodninger om deltagelse: 13/11/2026 11:00:00 (UTC+00:00)

vesteuropæisk tid, GMT

Betingelser for kontraktens udførelse:

Udførelsen af kontrakten skal ske inden for rammerne af programmer for beskyttet

beskæftigelse: Nej

5.1.16. Yderligere oplysninger, mægling og gennemgang

Organisation med ansvar for klager: Markkinaoikeus
Oplysninger om klagefrister: Kuten kuvattu hankintailmoituksessa
Organisation, der leverer supplerende oplysninger om udbudsproceduren: Finavia Oyj
Organisation, der leverer yderligere oplysninger om klageprocedurerne: Markkinaoikeus

8. Organisationer

8.1. ORG-0001

Officielt navn: Markkinaoikeus
Registreringsnummer: 3006157-6
Postadresse: Radanrakentajantie 5
By: Helsinki
Postnummer: 00520
Landsdel (NUTS): Helsinki-Uusimaa (FI1B1)
Land: Finland
E-mail: markkinaoikeus@oikeus.fi
Telefon: +358 295643300
Internetadresse: <http://www.oikeus.fi/markkinaoikeus>

Denne organisations roller:

Organisation med ansvar for klager
Organisation, der leverer yderligere oplysninger om klageprocedurerne

8.1. ORG-0002

Officielt navn: Finavia Oyj
Registreringsnummer: 2302570-2
Postadresse: Lentäjätie 3
By: Vantaa
Postnummer: 01530
Landsdel (NUTS): Helsinki-Uusimaa (FI1B1)
Land: Finland
Enhed: Tuomas Pitkänen
E-mail: tuomas.pitkanen@finavia.fi
Telefon: +358 503170948
Internetadresse: <http://www.finavia.fi>

Denne organisations roller:

Køber
Organisation, der leverer supplerende oplysninger om udbudsproceduren

8.1. ORG-0003

Officielt navn: Hansel Oy (Hilma)
Registreringsnummer: FI09880841
Postadresse: Mannerheiminaukio 1a
By: Helsinki
Postnummer: 00100
Landsdel (NUTS): Helsinki-Uusimaa (FI1B1)
Land: Finland
Enhed: eSender
E-mail: tekninen@hankintailmoitukset.fi
Telefon: 029 55 636 30
Internetadresse: <http://hankintailmoitukset.fi>

Denne organisations roller:

TED eSender

Oplysninger om bekendtgørelsen

Bekendtgørelsens ID: 2137ac09-d4d2-4558-b099-2a120d65c1c6 - 01

Formulartype: Konkurrencevilkår

Bekendtgørelsestype: Udbuds- eller koncessionsbekendtgørelse – standardordningen

Bekendtgørelsesundertype: 19

Afsendelsesdato for bekendtgørelsen: 28/10/2026 15:48:11 (UTC+02:00) østeuropæisk tid, centraleuropæisk sommertid

Dato for afsendelse af bekendtgørelsen (eSender): 28/10/2026 13:48:12 (UTC+00:00) vesteuropæisk tid, GMT

Bekendtgørelsens officielle sprog: engelsk

Bekendtgørelsesnummer: 754070-2026

EUT-S-nummer: 211/2026

Offentliggørelsesdato: 30/10/2026