

754557-2026 - Konkurrencevilkår

Norge – Pædagogiske spil – Learning games - conversations with children and youths on difficult subjects

OJ S 211/2026 30/10/2026

Udbuds- eller koncessionsbekendtgørelse – standardordningen

Varer

1. Køber

1.1. Køber

Officielt navn: Pilar - Kompetansetjenesten For Psykisk Helse Og Barnevern Sti

E-mail: post@stiftelsenpilar.no

Køberens retlige status: Offentlig virksomhed

Den ordregivende myndigheds aktivitet: Generelle offentlige tjenesteydelser

2. Procedure

2.1. Procedure

Titel: Learning games - conversations with children and youths on difficult subjects

Beskrivelse: RVTs East, part of the foundation Pilar, shall enter into an agreement with one tenderer for the transfer, further development and operation of the electronic learning game at snakkemedbarn.no. The learning game is avatar-based and is used for training on difficult conversations with children and youth about, among other things, violence, assault, mental health, self-harm and suicidal thoughts. The target group is employees in schools, nurseries, health centres, child protection, PPT and others who meet children and young people in vulnerable situations. The procurement includes transferring existing professional content and data basis to the tenderer's system in a establishment phase, operation, maintenance and user support, further development of existing content and avatars, as well as the development of new avatars and scenarios as ordered. The contracting authority places the greatest emphasis on subject quality, educational accuracy, learning effect and control over avatars' behaviour. The content and data shall be structured and reusable independent of the supplier. The contract will be signed on SSA-L and the procurement is not divided into sub-contracts.

Identifikator for proceduren: 87fb21d0-b2b1-40b2-9b1b-f1a25d60e711

Intern ID: 10627

Udbudsprocedure: Offentligt udbud

Proceduren er en hasteprocedure: nej

2.1.1. Formål

Kontraktens hovedformål: Varer

Primær klassifikation (cpv): 37524100 Pædagogiske spil

Supplerende klassifikation (cpv): 39162110 Undervisningsmaterialer, 48190000

Programpakke til undervisningsformål, 48930000 Programpakke til uddannelses- og

underholdningsformål, 72212190 Udvikling af programmel til undervisningsformål, 72212931

Udvikling af programmel til uddannelsesformål, 80420000 E-læringstjenester

2.1.2. Udførelsessted

Landsdel (NUTS): Oslo (NO081)

Land: Norge

2.1.3. Værdi

Anslået værdi eksklusiv moms: 5 200 000,00 NOK

2.1.4. Generelle oplysninger

Retsgrundlag:

Direktiv 2014/24/EU

2.1.6. Udelukkelsesgrunde

Kilder til grundlag for udelukkelse: Bekendtgørelse

En situation, der svarer til konkurs i henhold til national ret: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Konkurs: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Korruption: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, by enforceable judgement been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, involving European Communities or European Union member states (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Tvangsakkord uden for konkurs: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Deltagelse i en kriminel organisation: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42).

Aftaler med andre økonomiske aktører med henblik på konkurrencefordrejning: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Tilsidesættelse af forpligtelser på miljølovgivningsområdet: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Hvidvaskning af penge eller finansiering af terrorisme: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Svig: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).

Børnearbejde og andre former for menneskehandel: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Insolvens: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Tilsidesættelse af forpligtelser på det arbejdsretlige område: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Aktiver, der administreres af en kurator: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Afgivelse af urigtige oplysninger, tilbageholdelse af oplysninger, ude af stand til at fremlægge de dokumenter, der anmodes om, eller indhentede fortrolige oplysninger i forbindelse med denne procedure: Has the tenderer: a) given grossly incorrect information with the notification of the information required to verify that there is no basis for rejection, or of the qualification requirements being fulfilled, b) failed to provide such information, c) made reservations immediately to present the supporting documents requested by the contracting authority, or d) improperly affected the contracting authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Interessekonflikt som følge af deltagelse i udbudsproceduren: Is the tenderer aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Direkte eller indirekte involvering i forberedelsen af denne udbudsprocedure: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Alvorlige forsømmelser i forbindelse med udøvelsen af erhvervet: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Ophævelse eller en lignende sanktion: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Tilsidesættelse af forpligtelser på sociallovgivningsområdet: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Tilsidesættelse af forpligtelser vedrørende betaling af bidrag til sociale sikringsordninger: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Erhvervsvirksomheden er indstillet: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Tilsidesættelse af forpligtelser vedrørende betaling af skatter og afgifter: Has the tenderer not fulfilled all of his tax and duty obligations in both the country where he is established and in the contracting authority's member state, if this is a different country than what he is established in?

Terrorhandling eller strafbare handlinger med forbindelse til terroraktivitet: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, af 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Lovovertrædelse vedrørende faglig hæderlighed inden for indkøb af forsvarsmateriel: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, have been legally convicted of offences regarding professional behaviour in defence procurements?

Manglende pålidelighed til, at risici for landets sikkerhed kan udelukkes: Is the tenderer assessed to lack the reliability necessary to exclude the risk of national security?

Tilsidesættelse af forpligtelser i henhold til rent nationale udelukkelsesgrunde: The contracting authority shall state that in Norway there are national rejection reasons. These shall be described in the procurement documents. Tenderers must respond to whether they are in one or more of the situations described in the national rejection reasons.

5. Delkontrakt

5.1. Delkontrakt: LOT-0001

Titel: Learning games - conversations with children and youths on difficult subjects

Beskrivelse: RVTS East, part of the foundation Pilar, shall enter into an agreement with one tenderer for the transfer, further development and operation of the electronic learning game at snakkemedbarn.no. The learning game is avatar-based and is used for training on difficult conversations with children and youth about, among other things, violence, assault, mental health, self-harm and suicidal thoughts. The target group is employees in schools, nurseries, health centres, child protection, PPT and others who meet children and young people in vulnerable situations. The procurement includes transferring existing professional content and data basis to the tenderer's system in a establishment phase, operation, maintenance and user support, further development of existing content and avatars, as well as the development of new avatars and scenarios as ordered. The contracting authority places the greatest emphasis on subject quality, educational accuracy, learning effect and control over avatars' behaviour. The content and data shall be structured and reusable independent of the supplier. The contract will be signed on SSA-L and the procurement is not divided into sub-contracts. Intern ID: 13871

5.1.1. Formål

Kontraktens hovedformål: Varer

Primær klassifikation (cpv): 37524100 Pædagogiske spil

Supplerende klassifikation (cpv): 39162110 Undervisningsmaterialer, 48190000

Programpakke til undervisningsformål, 48930000 Programpakke til uddannelses- og

underholdningsformål, 72212190 Udvikling af programmel til undervisningsformål, 72212931

Udvikling af programmel til uddannelsesformål, 80420000 E-læringstjenester

5.1.2. Udførelsessted

Landsdel (NUTS): Oslo (NO081)

Land: Norge

5.1.3. Anslået varighed

Varighed: 48 Måneder

5.1.4. Fornyelse

Højeste antal fornyelser: 2

Yderligere oplysninger om fornyelser: 1 + 1 year. Possible extension beyond the contract period, 1+1 year.

5.1.6. Generelle oplysninger

Reserveret deltagelse:

Deltagelse uden forbehold.

Indkøbsprojekt, der ikke finansieres med EU-midler

Udbuddet er omfattet af aftalen om offentlige udbud (GPA): nej

5.1.7. Strategiske udbud

Formålet med strategiske udbud: Reduktion af miljømæssige indvirkninger

Beskrivelse: Reduction of environmental impact

5.1.9. Udvalgelseskriterier

Kilder til udvalgelseskriterier: Bekendtgørelse

Kriterium: Finansielt forhold

Beskrivelse af udvælgelseskriterium: Tenderers shall have fulfilled their obligations with respect to the payment of taxes, social security contributions and VAT. Documentation: Tax certificate, not older than 6 months. Documentation requirements: Norwegian tenderers shall submit a tax certificate confirming that the tenderer has fulfilled his tax, social security and VAT payments. The certificate must not be more than six months old. The certificate can be ordered and downloaded from Altinn via a separate link on the skatteetaten.no. If this is not possible, it can be ordered from the tax collector or the Norwegian Tax Administration. The certificate is electronically certified and is therefore not signed.

Kriterium: Tilmelding i et relevant professionelt register

Beskrivelse af udvælgelseskriterium: The tenderer shall be a legally established company. Documentation: Company Registration Certificate or printout from the Register of Business Units for Norwegian companies. Foreign companies are to document registration in a trade or company register in the country where the company is established. Documentation requirements: Norwegian companies shall enclose a company registration certificate, or a printout from the Register of Business Units for non-registration obliged sole proprietorships. Foreign companies shall present confirmation that the company is registered in a trade or business register as prescribed by the law of the country where the business is established. The confirmation can be submitted in writing or with reference to BRIS.

Kriterium: Andre økonomiske eller finansielle krav

Beskrivelse af udvælgelseskriterium: Tenderers shall have sufficient economic and financial capacity to fulfil a contract of an equivalent nature and scope. Documentation: Credit rating with key figures and a credit rating from a certified credit rating company, preferably based on the last annual accounts, or other documentation that the Contracting Authority deems suitable. Documentation requirements: Tenderers shall submit a credit rating with key figures from a certified credit rating company, or other form of documentation to demonstrate that the requirement has been met. The credit rating shall include a credit rating degree for the tenderer, typically indicated by a rating code or brief text. The assessment shall include, or be attached, an explanation on the rating code and the scale of possible rating codes. The assessment ought to be based on the last annual accounts. If a tenderer has a justifiable reason for not submitting the documentation required by the contracting authority, the tenderer can document his economic and financial capacity by presenting any other document that the Contracting Authority deems appropriate.

Kriterium: Referencer på specificerede tjenester

Beskrivelse af udvælgelseskriterium: Tenderers shall have satisfactory experience with comparable contracts. Documentation: Description of the three most relevant assignments in the last three years, with values, dates and names of recipients. Experience can be documented through personnel that the tenderer has at their disposal. Documentation requirements: Tenderers shall provide a description of the three most relevant assignments from the last three years. The descriptions shall include the contract value, date and name of the recipient. Contact persons can be contacted. It is the tenderer's responsibility to document relevance through the description. Tenderers can document their experience by referring to the competence of the personnel that the tenderer has at his disposal and can use this assignment, even if the experience has been worked up while the personnel have served another service provider.

5.1.10. Tildelingskriterier

Kriterium:

Type: Pris

Beskrivelse: Price

Kategori for tildelingskriteriet vægt: Vægtning (procentdel, præcis)

Tildelingskriterium talværdi: 20

Kriterium:

Type: Kvalitet

Beskrivelse: Competence of offered personnel

Kategori for tildelingskriteriet vægt: Vægtning (procentdel, præcis)

Tildelingskriterium talværdi: 40

Kriterium:

Type: Kvalitet

Beskrivelse: The service provider's description of the service.

Kategori for tildelingskriteriet vægt: Vægtning (procentdel, præcis)

Tildelingskriterium talværdi: 40

Kriterium:

Type: Kvalitet

Beskrivelse: The Contracting Authority deems that the procurement has an immaterial climate footprint and environmental impact, cf. the Procurement Act § 5 b third section. The delivery is a network based service with digital content and consultancy and development services, which are mainly executed digitally, without raw materials, transport or physical consumables.

Climate and environmental considerations are therefore not weighted as the award criterion.

Kategori for tildelingskriteriet vægt: Vægtning (procentdel, præcis)

Tildelingskriterium talværdi: 0

5.1.11. Tilbudsdokumenter

Adgangen til visse udbudsdokumenter er begrænset

Oplysninger om begrænsede dokumenter findes på: <https://app.artifik.no/procurements/10627>

Ad hoc-kommunikationskanal:

Navn: e-Tendering

5.1.12. Tilbudsvilkår

Vilkår for indgivelse:

Elektronisk indgivelse: Påkrævet

Indgivelsesadresse: <https://app.artifik.no/procurements/10627>

Sprog, som tilbud og ansøgninger om deltagelse kan indgives på: norsk

Elektronisk katalog: Ikke tilladt

Frist for modtagelse af tilbud: 30/11/2026 12:00:00 (UTC+00:00) vesteuropæisk tid, GMT

Varighed, hvor tilbuddet skal forblive gyldigt: 3 Måneder

Betingelser for kontraktens udførelse:

Udførelsen af kontrakten skal ske inden for rammerne af programmer for beskyttet beskæftigelse: Nej

Vilkår relateret til kontraktens udførelse: N/A

Elektronisk fakturering: Påkrævet

Der vil blive anvendt elektronisk bestilling: ja

Der vil blive anvendt elektronisk betaling: ja

Oplysninger om finansiering og betaling: N/A

5.1.15. Teknikker

Rammeaftale:

Ingen rammeaftale

Oplysninger om det dynamiske indkøbssystem:

5.1.16. Yderligere oplysninger, mægling og gennemgang

Organisation med ansvar for klager: Oslo tingrett

Organisation, der leverer supplerende oplysninger om udbudsproceduren: Pilar -

Kompetansetjenesten For Psykisk Helse Og Barnevern Sti

Organisation, der leverer yderligere oplysninger om klageprocedurerne: Pilar -

Kompetansetjenesten For Psykisk Helse Og Barnevern Sti

Organisation, der modtager ansøgninger om deltagelse: Artifik AS

8. Organisationer

8.1. ORG-0001

Officielt navn: Pilar - Kompetansetjenesten For Psykisk Helse Og Barnevern Sti

Registreringsnummer: 980633004

Postadresse: Gullhaugveien 1

By: Oslo

Postnummer: 0484

Landsdel (NUTS): Oslo (NO081)

Land: Norge

Enhed: Randi Eggen

E-mail: post@stiftelsenpilar.no

Telefon: +47 22586000

Internetadresse: <https://stiftelsenpilar.no>

Køberprofil: <https://stiftelsenpilar.no>

Denne organisations roller:

Køber

Organisation, der leverer supplerende oplysninger om udbudsproceduren

Organisation, der leverer yderligere oplysninger om klageprocedurerne

8.1. ORG-0002

Officielt navn: Oslo tingrett

Registreringsnummer: 926725939

Postadresse: Postboks 2106 Vika

By: Oslo

Postnummer: 0125

Landsdel (NUTS): Oslo (NO081)

Land: Norge

E-mail: oslo.tingrett@domstol.no

Telefon: +47 22035200

Internetadresse: <https://www.domstol.no/no/domstoler/tingrett/oslo-tingrett/>

Denne organisations roller:

Organisation med ansvar for klager

8.1. ORG-0003

Officielt navn: Artifik AS

Registreringsnummer: 925364967

Postadresse: Stortingsgata 12

By: Oslo

Postnummer: 0161

Landsdel (NUTS): Oslo (NO081)

Land: Norge

E-mail: support@artifik.no

Internetadresse: <https://artifik.no>

Denne organisations roller:

Udbudssystemleverandør

Organisation, der modtager ansøgninger om deltagelse

Oplysninger om bekendtgørelsen

Bekendtgørelsens ID: 4a9e6cf0-d60a-44fe-8c0d-24adcc66f901 - 01

Formulartype: Konkurrencevilkår

Bekendtgørelsestype: Udbuds- eller koncessionsbekendtgørelse – standardordningen

Bekendtgørelsesundertype: 16

Afsendelsesdato for bekendtgørelsen: 28/10/2026 14:23:15 (UTC+00:00) vesteuropæisk tid, GMT

Bekendtgørelsens officielle sprog: engelsk

Bekendtgørelsesnummer: 754557-2026

EUT-S-nummer: 211/2026

Offentliggørelsesdato: 30/10/2026