

92397-2026 - Konkurrencevilkår

Norge – Rejsebureauvirksomhed og lignende – NRK 2026/37 Contract for travel agency services for NRK-Qualification Application [Stage 1]

OJ S 27/2026 09/02/2026

Udbuds- eller koncessionsbekendtgørelse – standardordningen

Tjenesteydelser

1. Køber

1.1. Køber

Officielt navn: Norsk rikskringkasting AS

E-mail: nils.arne.oygarden@nrk.no

Køberens retlige status: Offentlig virksomhed

Den ordregivende myndigheds aktivitet: Generelle offentlige tjenesteydelser

2. Procedure

2.1. Procedure

Titel: NRK 2026/37 Contract for travel agency services for NRK-Qualification Application [Stage 1]

Beskrivelse: The aim of this procurement is to ensure access to competent service within travel agency services by entering into an exclusive service contract, which facilitates centralised travel agency services for NRK's total activities domestic and abroad. NRK attaches great importance to the fact that the new agreement shall ensure a continued high degree of self-ordering. It is therefore important that NRK's travel agency has user-friendly systems for self-booking. This procurement replaces procurement NRK 2025/314, which was cancelled due to an error not being published in accordance with the EEA threshold (only in the Norway via Doffin). In addition to changes related to the implementation of the new competition, there are also new imposed requirements for the use of apprentices as a part of the contract.

Identifikator for proceduren: bd6e5961-87c9-4a76-9446-bded7e8fef3

Intern ID: 2026/37

Udbudsprocedure: Udbud med forhandling/indkaldelse af tilbud med forudgående offentliggørelse

Proceduren er en hasteprocedure: nej

Hovedpunkterne i proceduren: In addition to individual journeys in service, NRK also needs coordination of journeys for small and large groups of varying lengths and scope for units in NRK within administration/staff, sports, drama, news and entertainment. An important part of the travel agency's service will therefore be to help NRK with the most efficient planning, booking, coordination and execution of this travel business. The safety aspect is very important for NRK, and NRK's travel agency shall therefore have routines for unsolicited to provide information on where employees on official journeys are at all times, and actively be able to assist the individual and NRK if unfortunate incidents occur. As a result of NRK defining the contract as a service contract, it is a condition that a fixed price agreement will form the basis for calculating compensation for ordinary travel agency services for individual journeys, and not service fees per assignment etc. For courses, conferences and complicated group journeys, the travel agency can still calculate fees per assignment.

2.1.1. Formål

Kontraktens hovedformål: Tjenesteydelser

Primær klassifikation (cpv): 63510000 Rejsebureauvirksomhed og lignende

Supplerende klassifikation (cpv): 63511000 Tilrettelæggelse af pakkerejser, 63512000 Salg af billetter og pakkerejser, 63515000 Rejseservice, 63516000 Tjenesteydelser i forbindelse med forvaltning af rejser, 79997000 Organisering af forretningsrejser

2.1.2. Udførelsessted

Land: Norge

Hvor som helst i det pågældende land

2.1.4. Generelle oplysninger

Retsgrundlag:

Direktiv 2014/24/EU

Anskaffelsesforskriften - The Procurement Regulations.

2.1.6. Udelukkelsesgrunde

Kilder til grundlag for udelukkelse: Fælles europæisk udbudsdokument (ESPD)

5. Delkontrakt

5.1. Delkontrakt: LOT-0000

Titel: NRK 2026/37 Contract for travel agency services for NRK-Qualification Application [Stage 1]

Beskrivelse: The aim of this procurement is to ensure access to competent service within travel agency services by entering into an exclusive service contract, which facilitates centralised travel agency services for NRK's total activities domestic and abroad. NRK attaches great importance to the fact that the new agreement shall ensure a continued high degree of self-ordering. It is therefore important that NRK's travel agency has user-friendly systems for self-booking. This procurement replaces procurement NRK 2025/314, which was cancelled due to an error not being published in accordance with the EEA threshold (only in the Norway via Doffin). In addition to changes related to the implementation of the new competition, there are also new imposed requirements for the use of apprentices as a part of the contract.

Intern ID: 2026/37

5.1.1. Formål

Kontraktens hovedformål: Tjenesteydelser

Primær klassifikation (cpv): 63510000 Rejsebureauvirksomhed og lignende

Supplerende klassifikation (cpv): 63511000 Tilrettelæggelse af pakkerejser, 63512000 Salg af billetter og pakkerejser, 63515000 Rejseservice, 63516000 Tjenesteydelser i forbindelse med forvaltning af rejser, 79997000 Organisering af forretningsrejser

5.1.2. Udførelsessted

Land: Norge

Hvor som helst i det pågældende land

5.1.3. Anslået varighed

Varighed: 72 Måneder

5.1.6. Generelle oplysninger

Reserveret deltagelse:

Deltagelse uden forbehold.

Indkøbsprojekt, der ikke finansieres med EU-midler

Udbuddet er omfattet af aftalen om offentlige udbud (GPA): nej

5.1.9. Udvælgelseskriterier

Kilder til udvælgelseskriterier: Bekendtgørelse

Kriterium: Andre økonomiske eller finansielle krav

Beskrivelse af udvælgelseskriterium: Tax certificate (point 4.1 in Competition instructions):

Norwegian tenderers shall have their tax, employer contributions and VAT payments in order.

Kriterium: Tilmelding i et handelsregister

Beskrivelse af udvælgelseskriterium: The tenderer's registration, authorisation etc. (point 4.2 in competition instructions): Tenderers shall be registered in a company register, professional register or a commerce register in the country where the tenderer is established.

Kriterium: Finansielt forhold

Beskrivelse af udvælgelseskriterium: The tenderer's economic and financial capacity (point 4.3 in the Competition Instructions): The tenderer shall have sufficient economic and financial capacity to be able to fulfil the contract. Creditworthiness with no requirement for collateral will be sufficient to meet the requirement.

Kriterium: Referencer på specificerede tjenester

Beskrivelse af udvælgelseskriterium: The tenderer's technical and professional qualifications (point 4.4 in the Competition Instructions): Document competence and professional capacity: ● Well-established and complete travel agency concept both within classical travel agency services and self-booking as well as a separate department for group journeys, where Norwegian/Nordic is the communication language. 40% weight in the qualification. ● Strategies for "following" developments in their disciplines. ● System for safety and tracing where the travellers are located, both in the event of accidents/terror and in the event of unwanted situations due to weather or health conditions. ● Tool for quality assurance and information security. ● 24 hour staffed security telephone. ● Competent and effective Key - Account organisation that can assist a customer of NRK's size and complexity. ● Tenderers shall have a portfolio of their own travel related contracts that can be used by the tenderer's customers. ● Description of recruitment and training.

Kriteriet vil blive anvendt til at udvælge de ansøgere, som skal opfordres til at deltage i anden fase af proceduren

Kriterium: Teknikere eller tekniske organer til kvalitetskontrol

Beskrivelse af udvælgelseskriterium: Delivery ability, capacity and self-booking degree (point 4.5 in Competition Instructions): Tenderers shall have the capacity to serve NRK in a satisfactory manner throughout the contract period. We expect that the tenderer has a high share of self-ordering/online at its customers. 30% weight in the qualification.

Kriteriet vil blive anvendt til at udvælge de ansøgere, som skal opfordres til at deltage i anden fase af proceduren

Kriterium: Referencer på specificerede leverancer

Beskrivelse af udvælgelseskriterium: Relevant deliveries and references (point 4.6 in the Competition Instructions): Tenderers shall have experience from comparable contracts. 30% weight in the qualification.

Kriteriet vil blive anvendt til at udvælge de ansøgere, som skal opfordres til at deltage i anden fase af proceduren

Oplysninger om den anden fase i en procedure, der afvikles i to faser:

Mindsteantallet af ansøgere, som skal opfordres til at deltage i anden fase af proceduren: 3

Det højeste antal ansøgere, som skal opfordres til at deltage i anden fase af proceduren: 3

Proceduren afvikles i successive faser. I hver fase kan nogle ansøgere blive udelukket

5.1.11. Tilbudsdokumenter

Sprog, som udbudsdokumenterne er officielt tilgængelige på: norsk

Frist for anmodning om yderligere oplysninger: 02/03/2026 11:00:00 (UTC+00:00)

vesteuropæisk tid, GMT

Adresse på udbudsdokumenterne: <https://permalink.mercell.com/274225169.aspx>

5.1.12. Tilbudsvilkår

Vilkår for proceduren:

Den påtænkte dato for afsendelse af opfordringerne til at afgive tilbud: 13/03/2026

Vilkår for indgivelse:

Elektronisk indgivelse: Påkrævet

Indgivelsesadresse: <https://permalink.mercell.com/274225169.aspx>

Sprog, som tilbud og ansøgninger om deltagelse kan indgives på: norsk

Elektronisk katalog: Ikke tilladt

Alternative tilbud: Ikke tilladt

Frist for modtagelse af anmodninger om deltagelse: 10/03/2026 11:00:00 (UTC+00:00)

vesteuropæisk tid, GMT

Oplysninger, der kan suppleres efter indgivelsesfristen er udløbet:

Køberen kan beslutte, at visse manglende tilbudsrelaterede dokumenter kan indsendes senere.

Yderligere oplysninger: See the tender instructions.

Betingelser for kontraktens udførelse:

Udførelsen af kontrakten skal ske inden for rammerne af programmer for beskyttet beskæftigelse: Nej

Elektronisk fakturering: Tilladt

Der vil blive anvendt elektronisk bestilling: ja

Der vil blive anvendt elektronisk betaling: ja

5.1.15. Teknikker

Rammeaftale:

Ingen rammeaftale

Oplysninger om det dynamiske indkøbssystem:

Intet dynamisk indkøbssystem

5.1.16. Yderligere oplysninger, mægling og gennemgang

Organisation med ansvar for klager: Oslo tingrett

Oplysninger om klagefrister: 10 days after award.

Organisation, der modtager ansøgninger om deltagelse: Norsk rikskringkasting AS

Organisation, der behandler tilbud: Norsk rikskringkasting AS

8. Organisationer

8.1. ORG-0001

Officielt navn: Norsk rikskringkasting AS

Registreringsnummer: 976390512
Postadresse: Bjørnstjerne Bjørnsons plass 1
By: OSLO
Postnummer: 0340
Landsdel (NUTS): Oslo (NO081)
Land: Norge
Enhed: Konserninnekjøp - NRK AS
E-mail: nils.arne.oygarden@nrk.no
Telefon: +47 23047000
Fax: +47 23048958
Internetadresse: <http://www.nrk.no/>

Denne organisations roller:

Køber

Organisation, der modtager ansøgninger om deltagelse

Organisation, der behandler tilbud

8.1. ORG-0002

Officielt navn: Oslo tingrett

Registreringsnummer: 926 725 939

By: Oslo

Postnummer: 0125

Landsdel (NUTS): Oslo (NO081)

Land: Norge

Denne organisations roller:

Organisation med ansvar for klager

Oplysninger om bekendtgørelsen

Bekendtgørelsens ID: 4dde3611-ee7d-41e3-9f6a-8194f1789756 - 01

Formulartype: Konkurrencevilkår

Bekendtgørelsestype: Udbuds- eller koncessionsbekendtgørelse – standardordningen

Bekendtgørelsesundertype: 16

Afsendelsesdato for bekendtgørelsen: 06/02/2026 08:46:48 (UTC+00:00) vesteuropæisk tid, GMT

Dato for afsendelse af bekendtgørelsen (eSender): 06/02/2026 08:55:31 (UTC+00:00) vesteuropæisk tid, GMT

Bekendtgørelsens officielle sprog: engelsk

Bekendtgørelsesnummer: 92397-2026

EUT-S-nummer: 27/2026

Offentliggørelsesdato: 09/02/2026