

185265-2026 - Wettbewerb

Norwegen – Dienstleistungen des Gesundheits- und Sozialwesens – Concession for user controlled personal assistance (BPA) 2026

OJ S 53/2026 17/03/2026

Auftrags- oder Konzessionsbekanntmachung – Standardregelung Dienstleistungen

1. Beschaffer

1.1. Beschaffer

Offizielle Bezeichnung: Fredrikstad kommune

E-Mail: kingje@fredrikstad.kommune.no

Rechtsform des Erwerbers: Von einer lokalen Gebietskörperschaft kontrollierte Einrichtung des öffentlichen Rechts

Tätigkeit des öffentlichen Auftraggebers: Allgemeine öffentliche Verwaltung

1.1. Beschaffer

Offizielle Bezeichnung: Hvaler kommune

E-Mail: kingje@fredrikstad.kommune.no

Rechtsform des Erwerbers: Von einer lokalen Gebietskörperschaft kontrollierte Einrichtung des öffentlichen Rechts

Tätigkeit des öffentlichen Auftraggebers: Allgemeine öffentliche Verwaltung

1.1. Beschaffer

Offizielle Bezeichnung: Råde kommune

E-Mail: kingje@fredrikstad.kommune.no

Rechtsform des Erwerbers: Von einer lokalen Gebietskörperschaft kontrollierte Einrichtung des öffentlichen Rechts

Tätigkeit des öffentlichen Auftraggebers: Allgemeine öffentliche Verwaltung

2. Verfahren

2.1. Verfahren

Titel: Concession for user controlled personal assistance (BPA) 2026

Beschreibung: The contracting authority invites tenderers to a competition for a service concession contract for user-controlled personal assistance (BPA).

Kennung des Verfahrens: c5d4a5fb-44e2-403a-bd70-d5dd2118883a

Interne Kennung: 2026/5162

Zentrale Elemente des Verfahrens: The contracting authority has organised user-controlled personal assistance (BPA) service as a scheme with free user choice. The scheme is organised by entering into service concession contracts. All risk lies with the tenderer, as the tenderer will depend on the user choice for getting an assignment. Each work manager will, after the service has been granted, choose the tenderer. As long as the contracting authority receives a sufficient number of suitable tenders, a service concession contract shall be signed with up to 5 tenderers for the delivery of BPA. The service concession contract will be valid for 4 years, with an option for the contracting authority to extend the contract for 1+1 year (total 6 years). The contract will be based on NS 8435:2025 General contract terms for user controlled personal assistance (BPA) with the accompanying form A and B. Amendments and additions are stated in form A. Amendments and addition to form B is stated in form B. NS 8435:2025

must be purchased from standard Norway (www.standard.no). A service concession contract shall be signed with each individual municipality in separate contract documents. The price for the service is fixed by the contracting authority and stated in form A. The price will be the same for all contracts for user-controlled personal assistance that will be entered into in the service concession scheme. The price shall include all of the tenderer's costs in accordance with NS 8435:2025 point 9.1. Reservations can be made on the price or price model. In 2025 the municipalities purchased BPA services for: Fredrikstad: approx. NOK 102 millionWhales: municipality approx. NOK 3.6 million: municipality approx. NOK 4.7 millionMaximal contract value over 6 years per municipality: Fredrikstad NOK 765 million: 51 millionRåde: 51 millionThe volume is only an estimate and is not binding for the contracting authority. This is only an estimate that is meant to give tenderers a guideline to the extent of the contract and the scope may deviate from this during the contract period. The volume will depend on, among other things, the number of activities, budgetary situation and other framework factors in the contract period. Fredrikstad municipality currently has 56 individual schemes at external BPA suppliers. This amounts to a total of approx. 3,836 decision hours per week. Hvaler municipality currently has 4 schemes for external BPA suppliers. Råde municipality currently has 5 schemes for external BPA suppliers. The contracting authority currently also operates the BPA schemes itself. The user will be able to choose between external suppliers and the municipal BPA scheme. The users will make selections of tenderers in accordance with new service concession contracts. See the requirement specifications, annex 1 for further information on the procurement's value and content.

2.1.1. Zweck

Art des Auftrags: Dienstleistungen

Haupteinstufung (cpv): 85000000 Dienstleistungen des Gesundheits- und Sozialwesens

Zusätzliche Einstufung (cpv): 85300000 Dienstleistungen des Sozialwesens und zugehörige Dienstleistungen, 85310000 Dienstleistungen des Sozialwesens, 85311200

Behindertenfürsorgeleistungen, 85320000 Dienstleistungen im Sozialwesen, 85323000 Kommunalen Gesundheitsdienst

2.1.2. Erfüllungsort

Land, Gliederung (NUTS): Østfold (NO083)

Land: Norwegen

2.1.4. Allgemeine Informationen

Rechtsgrundlage:

Richtlinie 2014/23/EU

Konsesjonskontraktforskriften - Concession contract regulations (the concession contract regulations)

2.1.6. Ausschlussgründe

Quellen der Ausschlussgründe: Einheitliche Europäische Eigenerklärung (EEE), Bekanntmachung, Auftragsunterlagen

Korruption: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a enforceable verdict has been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, Involving European Communities or European Union Member States (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private

sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Betrug: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).

Geldwäsche oder Terrorismusfinanzierung: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Beteiligung an einer kriminellen Vereinigung: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42)

Terroristische Straftaten oder Straftaten im Zusammenhang mit terroristischen Aktivitäten: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, af 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Kinderarbeit und andere Formen des Menschenhandels: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Verstoß gegen umweltrechtliche Verpflichtungen: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Verstoß gegen arbeitsrechtliche Verpflichtungen: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Verstoß gegen sozialrechtliche Verpflichtungen: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Vereinbarungen mit anderen Wirtschaftsteilnehmern zur Verzerrung des Wettbewerbs: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Schwerwiegendes berufliches Fehlverhalten: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Täuschung, Zurückhaltung von Informationen, Unfähigkeit zur Vorlage erforderlicher Unterlagen oder Erlangung vertraulicher Informationen zu dem Verfahren: Have the tenderer: a) given grossly incorrect information when notifying the information required to verify that there is no basis for rejection, or of the qualification requirements being met, b) failed to provide such information, c) subject to immediately submitting the supporting documents requested by the Contracting Authority, or d) improperly affecting the Contracting Authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Interessenkonflikt aufgrund seiner Teilnahme an dem Vergabeverfahren: Are tenderers aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Direkte oder indirekte Beteiligung an der Vorbereitung des Vergabeverfahrens: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Vorzeitige Beendigung, Schadensersatz oder andere vergleichbare Sanktionen: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Verstoß gegen die in den rein innerstaatlichen Ausschlussgründen verankerten Verpflichtungen: The contracting authority shall state that in Norway there are national rejection reasons. These shall be described in the procurement documents. Tenderers must respond to whether they are in one or more of the situations described in the national rejection reasons. Will the purely national rejection reasons, as stated in the relevant notice or in the procurement documents, apply?

Verstoß gegen die Verpflichtung zur Entrichtung von Sozialversicherungsbeiträgen: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Verstoß gegen die Verpflichtung zur Entrichtung von Steuern: Has the tenderer not fulfilled his tax and duty obligations in the country in which he is established, and in the contracting authority's member state, if this is a different country than what he is established in?

Einstellung der gewerblichen Tätigkeit: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Konkurs: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Vergleichsverfahren: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Zahlungsunfähigkeit: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Verwaltung der Vermögenswerte durch einen Insolvenzverwalter: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Der Zahlungsunfähigkeit vergleichbare Lage gemäß nationaler Rechtsvorschriften: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

5. Los

5.1. Los: LOT-0000

Titel: Concession for user controlled personal assistance (BPA) 2026

Beschreibung: The contracting authority invites tenderers to a competition for a service concession contract for user-controlled personal assistance (BPA).

Interne Kennung: 2026/5162

5.1.1. Zweck

Art des Auftrags: Dienstleistungen

Haupteinstufung (cpv): 85000000 Dienstleistungen des Gesundheits- und Sozialwesens

Zusätzliche Einstufung (cpv): 85300000 Dienstleistungen des Sozialwesens und zugehörige Dienstleistungen, 85310000 Dienstleistungen des Sozialwesens, 85311200

Behindertenfürsorgeleistungen, 85320000 Dienstleistungen im Sozialwesen, 85323000

Kommunaler Gesundheitsdienst

5.1.2. Erfüllungsort

Land, Gliederung (NUTS): Østfold (NO083)

Land: Norwegen

5.1.3. Geschätzte Dauer

Laufzeit: 72 Monate

5.1.6. Allgemeine Informationen

Vorbehaltene Teilnahme:

Teilnahme ist nicht vorbehalten.

Auftragsvergabeprojekt nicht aus EU-Mitteln finanziert

5.1.9. Eignungskriterien

Quellen der Auswahlkriterien: Einheitliche Europäische Eigenerklärung (EEE), Bekanntmachung, Auftragsunterlagen

Kriterium: Eintragung in das Handelsregister

Beschreibung des Auswahlkriteriums: Tenderers are registered in a company register or a trade register in the member state in which the tenderer is established. As described in annex XI of directive 2014/24/EU; suppliers from certain member states may have to fulfil other requirements in the mentioned annex.

Kriterium: Andere wirtschaftliche oder finanzielle Anforderungen

Beschreibung des Auswahlkriteriums: Regarding any other economic and financial requirements that have been stated in the notice or in the procurement documents, the tenderer declares that: Minimum qualification requirements Tenderers must have sufficient economic and financial capacity to be able to fulfil the contract. Creditworthiness with no requirement for collateral will be sufficient to meet the requirement. The contracting authority will evaluate the tenderer's fulfilment of the requirement in the following manner: - A credit rating based on the most recent financial figures. The rating shall be carried out by a credit rating company with licence to conduct this service. - The credit rating shall have a minimum rating of creditworthy. - Newly established companies, or companies that are rated lower than credit worthy, can instead submit a parent company guarantee or a bank guarantee that can document sufficient economic and financial capacity to fulfil the contract obligations. - If a parent company guarantee is submitted, the parent company will be rated in an equivalent way so the requirement for creditworthiness thus applies to the parent company. See the annex parent company guarantee. If a tenderer has a justifiable reason for not submitting the documentation required by the contracting authority, he can document his economic and financial capacity by presenting any other document that the Contracting Authority deems appropriate.

Kriterium: Referenzen zu bestimmten Dienstleistungen

Beschreibung des Auswahlkriteriums: Only for services: In the reference period, the tenderer has carried out the following important goods deliveries of the requested type, or the following important services of the requested type. The contracting authority can require up to three years experience and allow experience from the previous three years to be taken into consideration. Minimum qualification requirements Tenderers shall have experience from comparable contracts. Documented by a description of the tenderer's up to 3 most relevant assignments in the course of the last 3 years. The description must include a statement of the contract's value, date and recipient (name, telephone number and e-mail address). It is the tenderer's responsibility to document relevance through the description. Tenderers can document their experience by referring to competence of the personnel he has at his disposal and can use this assignment, even if the experience has been worked up while the personnel have served another service provider.

5.1.11. Auftragsunterlagen

Sprachen, in denen die Auftragsunterlagen offiziell verfügbar sind: Norwegisch

Frist für die Anforderung zusätzlicher Informationen: 09/04/2026 10:00:00 (UTC+00:00)

Westeuropäische Zeit, GMT

5.1.12. Bedingungen für die Auftragsvergabe

Bedingungen für die Einreichung:

Elektronische Einreichung: Erforderlich

Adresse für die Einreichung: <https://permalink.mercell.com/276055653.aspx>

Sprachen, in denen Angebote oder Teilnahmeanträge eingereicht werden können: Norwegisch

Fortgeschrittene oder qualifizierte elektronische Signatur oder Siegel (im Sinne der Verordnung (EU) Nr 910/2014) erforderlich

Varianten: Nicht zulässig

Auftragsbedingungen:

Die Auftragsausführung muss im Rahmen von Programmen für geschützte

Beschäftigungsverhältnisse erfolgen: Nein

5.1.16. Weitere Informationen, Schlichtung und Nachprüfung

Überprüfungsstelle: Søndre Østfold Tingrett

Informationen über die Überprüfungsfristen: In accordance with the concession contract regulations.

Organisation, die zusätzliche Informationen über das Vergabeverfahren bereitstellt:

Fredrikstad kommune

8. Organisationen

8.1. ORG-0001

Offizielle Bezeichnung: Fredrikstad kommune

Registrierungsnummer: 940039541

Postanschrift: Rådhuset, Nygaardsgaten 14-16

Stadt: FREDRIKSTAD

Postleitzahl: 1606

Land, Gliederung (NUTS): Østfold (NO083)

Land: Norwegen

Kontaktperson: Kine Gjerlaugsen

E-Mail: kingje@fredrikstad.kommune.no

Telefon: +47 69306000

Internetadresse: <http://www.fredrikstad.kommune.no/>

Rollen dieser Organisation:

Beschaffer

Federführendes Mitglied

Organisation, die zusätzliche Informationen über das Vergabeverfahren bereitstellt

8.1. ORG-0002

Offizielle Bezeichnung: Hvaler kommune

Registrierungsnummer: 964947082

Stadt: Hvaler

Postleitzahl: 1680

Land, Gliederung (NUTS): Østfold (NO083)

Land: Norwegen

Kontaktperson: Hvaler kommune

E-Mail: kingje@fredrikstad.kommune.no

Telefon: 69306000

Rollen dieser Organisation:

Beschaffer

8.1. ORG-0003

Offizielle Bezeichnung: Råde kommune

Registrierungsnummer: 940 802 652

Stadt: Råde

Postleitzahl: 1640

Land, Gliederung (NUTS): Østfold (NO083)

Land: Norwegen

Kontaktperson: Råde kommune

E-Mail: kingje@fredrikstad.kommune.no

Telefon: 69306000

Rollen dieser Organisation:

Beschaffer

8.1. ORG-0004

Offizielle Bezeichnung: Søndre Østfold Tingrett

Registrierungsnummer: 926 722 808

Stadt: FREDRIKSTAD

Postleitzahl: 1601

Land, Gliederung (NUTS): Østfold (NO083)

Land: Norwegen

Rollen dieser Organisation:

Überprüfungsstelle

Informationen zur Bekanntmachung

Kennung/Fassung der Bekanntmachung: cf0ee653-c284-48fe-9886-aa3869ffb970 - 01

Formulartyp: Wettbewerb

Art der Bekanntmachung: Auftrags- oder Konzessionsbekanntmachung – Standardregelung

Unterart der Bekanntmachung: 19

Datum der Übermittlung der Bekanntmachung: 16/03/2026 09:21:15 (UTC+00:00)

Westeuropäische Zeit, GMT

Bekanntmachung — eSender-Übermittlungsdatum: 16/03/2026 09:24:47 (UTC+00:00)

Westeuropäische Zeit, GMT

Sprachen, in denen diese Bekanntmachung offiziell verfügbar ist: Englisch

Veröffentlichungsnummer der Bekanntmachung: 185265-2026

ABl. S – Nummer der Ausgabe: 53/2026

Datum der Veröffentlichung: 17/03/2026