

489972-2026 - Wettbewerb

Norwegen – Unternehmens- und Managementberatung und zugehörige Dienste – Procurement - Process support and system tool for the prevention and reduction of sick leave, 2026

OJ S 134/2026 15/07/2026

Auftrags- oder Konzessionsbekanntmachung – Standardregelung - Änderungsbekanntmachung Dienstleistungen

1. Beschaffer

1.1. Beschaffer

Offizielle Bezeichnung: Ålesund kommune

E-Mail: jonette.valaas.skare@alesund.kommune.no

Rechtsform des Erwerbers: Von einer lokalen Gebietskörperschaft kontrollierte Einrichtung des öffentlichen Rechts

Tätigkeit des öffentlichen Auftraggebers: Allgemeine öffentliche Verwaltung

2. Verfahren

2.1. Verfahren

Titel: Procurement - Process support and system tool for the prevention and reduction of sick leave, 2026

Beschreibung: The contracting authority would like to use this procurement to enter into a contract with one tenderer, including a service framework agreement for process support and SSA-L for system tools, as well as a set of joint contract terms (see the contract terms). The objective of the agreement is to cover the contracting authority's need for process support and the use of system tools for the prevention and reduced sick leave.

Kennung des Verfahrens: 91690aa5-8bbb-456e-94ab-a403904a9d12

Interne Kennung: 26/490

Verfahrensart: Offenes Verfahren

Das Verfahren wird beschleunigt: nein

2.1.1. Zweck

Art des Auftrags: Dienstleistungen

Haupteinstufung (cpv): 79400000 Unternehmens- und Managementberatung und zugehörige Dienste

Zusätzliche Einstufung (cpv): 48000000 Softwarepaket und Informationssysteme, 72000000

IT-Dienste: Beratung, Software-Entwicklung, Internet und Hilfestellung, 72260000

Dienstleistungen in Verbindung mit Software, 79000000 Dienstleistungen für Unternehmen:

Recht, Marketing, Consulting, Einstellungen, Druck und Sicherheit, 79410000 Unternehmens-

und Managementberatung, 79414000 Beratung im Bereich Personalverwaltung, 79420000

Dienstleistungen im Bereich Unternehmensleitung

2.1.2. Erfüllungsort

Land, Gliederung (NUTS): Møre og Romsdal (NO0A3)

Land: Norwegen

Zusätzliche Informationen: Ålesund municipality.

2.1.4. Allgemeine Informationen

Zusätzliche Informationen: Regarding contract form and scope: The contracting authority would like to enter into a contract with one tenderer, including a service framework agreement for process support and SSA-L for system tools, as well as a set of joint contract terms (see the contract terms). Process support is regulated as a service framework agreement, and for this part the estimated frame as well as the upper roof are to be stated. The system will be regulated as an ongoing contract through SSA-L, and for this part only a rough estimate is given. This does not apply to any frame or upper roof. For process support, the contracting authority estimates the value per annum to approx. NOK 500,000 - 2,000,000 excluding VAT. I. e. NOK 2-8 million excluding VAT over 4 years. The scope of this framework agreement part of the contract will vary from year to year and it is dependent on various factors. The contracting authority has therefore set an upper limit on this part, in order to ensure continuity of the deliveries and increased predictability for the customer and the chosen tenderer. The upper ceiling for the framework agreement part is set at NOK 10 million excluding VAT, including options. The contracting authority reserves the right to end this part of the contract if the procurement exceeds the stated upper ceiling before the contract period expires and this is considered a significant change. The contracting authority estimates that the total value over 4 years for the system part is approx. NOK 2- 4 million over four years.

Rechtsgrundlage:

Richtlinie 2014/24/EU

2.1.6. Ausschlussgründe

Quellen der Ausschlussgründe: Bekanntmachung

Korruption: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, by enforceable judgement been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, involving European Communities or European Union member states (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Betrug: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies?

Geldwäsche oder Terrorismusfinanzierung: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies?

Beteiligung an einer kriminellen Vereinigung: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies?

Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42)

Terroristische Straftaten oder Straftaten im Zusammenhang mit terroristischen Aktivitäten: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, af 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Kinderarbeit und andere Formen des Menschenhandels: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Verstoß gegen umweltrechtliche Verpflichtungen: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Verstoß gegen arbeitsrechtliche Verpflichtungen: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Verstoß gegen sozialrechtliche Verpflichtungen: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Vereinbarungen mit anderen Wirtschaftsteilnehmern zur Verzerrung des Wettbewerbs: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Schwerwiegendes berufliches Fehlverhalten: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Täuschung, Zurückhaltung von Informationen, Unfähigkeit zur Vorlage erforderlicher Unterlagen oder Erlangung vertraulicher Informationen zu dem Verfahren: Has the tenderer: a) given grossly incorrect information with the notification of the information required to verify that there is no basis for rejection, or of the qualification requirements being fulfilled, b) failed to provide such information, c) made reservations immediately to present the supporting documents requested by the contracting authority, or d) improperly affected the contracting authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Interessenkonflikt aufgrund seiner Teilnahme an dem Vergabeverfahren: Is the tenderer aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Direkte oder indirekte Beteiligung an der Vorbereitung des Vergabeverfahrens: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Vorzeitige Beendigung, Schadensersatz oder andere vergleichbare Sanktionen: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Verstoß gegen die Verpflichtung zur Entrichtung von Sozialversicherungsbeiträgen: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Verstoß gegen die Verpflichtung zur Entrichtung von Steuern: Has the tenderer not fulfilled all of his tax and duty obligations in both the country where he is established and in the contracting authority's member state, if this is a different country than what he is established in?

Einstellung der gewerblichen Tätigkeit: Has the tenderer's business conduct been stopped?

Konkurs: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Vergleichsverfahren: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Zahlungsunfähigkeit: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Verwaltung der Vermögenswerte durch einen Insolvenzverwalter: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Der Zahlungsunfähigkeit vergleichbare Lage gemäß nationaler Rechtsvorschriften: Is the tenderer in a similar situation in accordance with an equivalent procedure set in the national law? See the national law, the relevant notice or procurement documents.

5. Los

5.1. Los: LOT-0000

Titel: Procurement - Process support and system tool for the prevention and reduction of sick leave, 2026

Beschreibung: The contracting authority would like to use this procurement to enter into a contract with one tenderer, including a service framework agreement for process support and SSA-L for system tools, as well as a set of joint contract terms (see the contract terms). The objective of the agreement is to cover the contracting authority's need for process support and the use of system tools for the prevention and reduced sick leave.

Interne Kennung: 26/490

5.1.1. Zweck

Art des Auftrags: Dienstleistungen

Haupteinstufung (cpv): 79400000 Unternehmens- und Managementberatung und zugehörige Dienste

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Dienstleistungen im Bereich Unternehmensleitung

Optionen:

Beschreibung der Optionen: NOTE: Regarding options for duration: different rules for different parts of the contract - see the tender documentation.

5.1.2. Erfüllungsort

Land, Gliederung (NUTS): Møre og Romsdal (NO0A3)

Land: Norwegen

Zusätzliche Informationen: Ålesund municipality.

5.1.3. Geschätzte Dauer

Laufzeit: 2 Jahre

5.1.4. Verlängerung

Maximale Verlängerungen: 2

Weitere Informationen zur Verlängerung: Renewal lenght is 12 months

5.1.6. Allgemeine Informationen

Vorbehaltene Teilnahme:

Teilnahme ist nicht vorbehalten.

Auftragsvergabeprojekt nicht aus EU-Mitteln finanziert

Die Beschaffung fällt unter das Übereinkommen über das öffentliche Beschaffungswesen: ja

Diese Auftragsvergabe ist auch für kleine und mittlere Unternehmen (KMU) geeignet: ja

Zusätzliche Informationen: Regarding contract form and scope: The contracting authority would like to enter into a contract with one tenderer, including a service framework agreement for process support and SSA-L for system tools, as well as a set of joint contract terms (see the contract terms). Process support is regulated as a service framework agreement, and for this part the estimated frame as well as the upper roof are to be stated. The system will be regulated as an ongoing contract through SSA-L, and for this part only a rough estimate is given. This does not apply to any frame or upper roof. For process support, the contracting authority estimates the value per annum to approx. NOK 500,000 - 2,000,000 excluding VAT. I. e. NOK 2-8 million excluding VAT over 4 years. The scope of this framework agreement part of the contract will vary from year to year and it is dependent on various factors. The contracting authority has therefore set an upper limit on this part, in order to ensure continuity of the deliveries and increased predictability for the customer and the chosen tenderer. The upper ceiling for the framework agreement part is set at NOK 10 million excluding VAT,

including options. The contracting authority reserves the right to end this part of the contract if the procurement exceeds the stated upper ceiling before the contract period expires and this is considered a significant change. The contracting authority estimates that the total value over 4 years for the system part is approx. NOK 2- 4 million over four years.

5.1.9. Eignungskriterien

Quellen der Auswahlkriterien: Bekanntmachung

Kriterium: Eintragung in ein relevantes Berufsregister

Beschreibung des Auswahlkriteriums: Tenderers are registered in a professional register in the member state in which the tenderer is established. As described in annex XI of directive 2014 /24/EU; suppliers from certain member states may have to fulfil other requirements in the mentioned annex.

Kriterium: Eintragung in das Handelsregister

Beschreibung des Auswahlkriteriums: The tenderer is registered in a company register or a trade register in the member state in which the tenderer is established. As described in annex XI of directive 2014/24/EU; suppliers from certain member states may have to fulfil other requirements in the mentioned annex.

Kriterium: Genehmigung oder Mitgliedschaft in einer bestimmten Organisation erforderlich für Dienstleistungsverträge

Beschreibung des Auswahlkriteriums: Is it necessary to have specific authorisation from a particular organisation in order to provide the service in the tenderer´s home country?

Kriterium: Genehmigung oder Mitgliedschaft in einer bestimmten Organisation erforderlich für Dienstleistungsverträge

Beschreibung des Auswahlkriteriums: Is it necessary to have a particular membership in a particular organisation in order to provide the service in the tenderer´s home country?

Kriterium: Maßnahmen zur Sicherstellung der Qualität

Beschreibung des Auswahlkriteriums: For goods or services that are complicated or that in exceptional cases shall be used for a particular purpose: Will the tenderer allow checks of the tenderer's production capacity or technical capacity and, where necessary, of the survey and research facilities that the tenderer has at its disposal and of quality control measures? The inspections shall be undertaken by the contracting authority or the contracting authority can leave it to a competent public body in the country where the tenderer is established.

Kriterium: Muster, Beschreibungen oder Fotos ohne Echtheitszertifikat

Beschreibung des Auswahlkriteriums: Procurement of goods: The tenderer presents supplies that shall be delivered, requested samples, descriptions or photographs, which do not need to be accompanied by certificates that they are genuine.

Kriterium: Muster, Beschreibungen oder Fotos mit Echtheitszertifikat für Lieferverträge

Beschreibung des Auswahlkriteriums: When procurement of goods: If requested, the tenderer further declares that they will deliver the requested certificates that they are genuine.

Kriterium: Zertifikate von Qualitätskontrollinstituten

Beschreibung des Auswahlkriteriums: Can tenderers submit the requested certificates issued by official bodies for quality control, and who can confirm that the goods, which are clearly identified by reference to technical specifications or standards, as determined in the notice or in the procurement documents, are in accordance with these?

Kriterium: Zertifikate von unabhängigen Stellen über Qualitätssicherungsstandards

Beschreibung des Auswahlkriteriums: Can tenderers submit certificates issued by independent bodies that document that the tenderer fulfils the stated quality assurance standards, including universal design requirements?

Kriterium: Zertifikate von unabhängigen Stellen über Umweltmanagementsysteme oder -standards

Beschreibung des Auswahlkriteriums: Is the tenderer able to submit certificates issued by independent bodies as documentation that the tenderer fulfils the stated environmental management systems or standards?

Kriterium: Andere wirtschaftliche oder finanzielle Anforderungen

Beschreibung des Auswahlkriteriums: Requirement: Tenderers must have the financial capacity to fulfil the contract. Tenderers are required to be credit worthy, minimum A, in accordance with Dun & Bradstreet's service. RiskGuardian Suite, or have the financial capacity to execute the contract based on the contracting authority's judgement.

Documentation requirement: The Contracting Authority will carry out an assessment of the tenderer's finances through the RiskGuardian Suite (RGS).

Kriterium: Andere wirtschaftliche oder finanzielle Anforderungen

Beschreibung des Auswahlkriteriums: This requirement only applies to Norwegian tenderers.

Requirement: Tenderers must have their tax, payroll tax and VAT in accordance with the legal provisions and the tenderer shall not have significant arrears. Any arrears or other irregularities must be justified. Documentation requirement: Documented by presenting the certificate "Information on taxes and duties". The certificate shall be of the type "RF-1507" and not "RF-1316". Tenderers can order such a certificate from the Norwegian Tax Administration on behalf of their activities. The tax certificate must not be older than six months calculated from the deadline for receipt of tenders.

Kriterium: Referenzen zu bestimmten Dienstleistungen

Beschreibung des Auswahlkriteriums: Requirement: Tenderers, or employees at the tenderer are required to have experience from at least two assignments in the last three years, with a transferable value to this contract. This means the delivery of process support and system tools for the prevention and reduction of sick leave. Documentation requirement: Completed annex "The Tenderer's experience" or other document with equivalent information. If another document is used, the response shall be on maximum 1 A4 page. The response shall not include a cover page or table of contents. Any pages after page 1 will not be considered. Any links etc. in the reply will not be considered.

5.1.10. Zuschlagskriterien

Kriterium:

Art: Preis

Bezeichnung: Price

Beschreibung: Tenderers shall fill in the attached price form in their cost calculations and submit it as an annex to the tender in Excel format. All fields in the attached price form marked

with yellow shall be completed. Missing the price fields can cause difficulties in assessing the tender and the tender can then be rejected. See further information in the tender documentation.

Kategorie des Gewicht-Zuschlagskriteriums: Gewichtung (Prozentanteil, genau)

Zuschlagskriterium — Zahl: 40

Kriterium:

Art: Qualität

Bezeichnung: Quality

Beschreibung: Tenderers are asked to describe the offered process and system in order to achieve the municipality's objective of the procurement, for the prevention and reduction of sick leave. See further information in the tender documentation.

Kategorie des Gewicht-Zuschlagskriteriums: Gewichtung (Prozentanteil, genau)

Zuschlagskriterium — Zahl: 60

5.1.11. Auftragsunterlagen

Frist für die Anforderung zusätzlicher Informationen: 02/08/2026 22:00:00 (UTC+00:00)

Westeuropäische Zeit, GMT

Internetadresse der Auftragsunterlagen: <https://tendsign.com/doc.aspx?MeFormsNoticeId=94784>

5.1.12. Bedingungen für die Auftragsvergabe

Bedingungen für die Einreichung:

Elektronische Einreichung: Erforderlich

Adresse für die Einreichung: <https://tendsign.com/doc.aspx?MeFormsNoticeId=94784&GoTo=Tender>

Sprachen, in denen Angebote oder Teilnahmeanträge eingereicht werden können: Norwegisch

Elektronischer Katalog: Zulässig

Varianten: Nicht zulässig

Die Bieter können mehrere Angebote einreichen: Zulässig

Frist für den Eingang der Angebote: 11/08/2026 10:00:58 (UTC+00:00) Westeuropäische Zeit, GMT

Dauer, während der das Angebot gültig bleiben muss: 89 Tage

Informationen über die öffentliche Angebotsöffnung:

Eröffnungstermin: 11/08/2026 10:05:00 (UTC+00:00) Westeuropäische Zeit, GMT

Auftragsbedingungen:

Die Auftragsausführung muss im Rahmen von Programmen für geschützte

Beschäftigungsverhältnisse erfolgen: Nein

Elektronische Rechnungsstellung: Erforderlich

Aufträge werden elektronisch erteilt: ja

Zahlungen werden elektronisch geleistet: ja

5.1.15. Techniken

Rahmenvereinbarung:

Rahmenvereinbarung ohne erneuten Aufruf zum Wettbewerb

Höchstzahl der Teilnehmer: 1

Informationen über das dynamische Beschaffungssystem:

Kein dynamisches Beschaffungssystem

5.1.16. Weitere Informationen, Schlichtung und Nachprüfung

Überprüfungsstelle: Sunnmøre tingrett

Informationen über die Überprüfungsfristen: In accordance with the current regulations.

8. Organisationen

8.1. ORG-0001

Offizielle Bezeichnung: Ålesund kommune
Registrierungsnummer: 929911709
Abteilung: Innkjøp
Postanschrift: Keiser Wilhelms gate 11
Stadt: Ålesund
Postleitzahl: 6003
Land, Gliederung (NUTS): Møre og Romsdal (NO0A3)
Land: Norwegen
Kontaktperson: Jonette Valaas Skare
E-Mail: jonette.valaas.skare@alesund.kommune.no
Telefon: +4770162000

Rollen dieser Organisation:

Beschaffer

8.1. ORG-0002

Offizielle Bezeichnung: Sunnmøre tingrett
Registrierungsnummer: 935365201
Postanschrift: Postboks 1354 Sentrum
Stadt: Ålesund
Postleitzahl: 6001
Land, Gliederung (NUTS): Møre og Romsdal (NO0A3)
Land: Norwegen
E-Mail: sunnmore.tingrett@domstol.no
Telefon: 70 33 47 00

Internetadresse: <https://www.domstol.no/no/domstoler/tingrett/sunnmore-tingrett/>

Rollen dieser Organisation:

Überprüfungsstelle

10. Änderung

Fassung der zu ändernden vorigen Bekanntmachung

:

45a4b43e-7a06-401f-9a40-89d0fc3750ef-01

Hauptgrund für die Änderung

:

Aktualisierte Informationen

Beschreibung

:

The deadline for receipt of tenders is postponed with 1 day (the deadline for asking questions has been postponed equivalently).

10.1. Änderung

Abschnittskennung: LOT-0000

Beschreibung der Änderungen: The deadline for receipt of tenders is postponed with 1 day (the deadline for asking questions has been postponed equivalently).

Informationen zur Bekanntmachung

Kennung/Fassung der Bekanntmachung: ce5f7ce4-a269-4f06-89fb-a2215945985b - 01
Formulartyp: Wettbewerb
Art der Bekanntmachung: Auftrags- oder Konzessionsbekanntmachung – Standardregelung
Unterart der Bekanntmachung: 16
Datum der Übermittlung der Bekanntmachung: 14/07/2026 07:47:42 (UTC+00:00)
Westeuropäische Zeit, GMT
Bekanntmachung — eSender-Übermittlungsdatum: 14/07/2026 08:01:12 (UTC+00:00)
Westeuropäische Zeit, GMT
Sprachen, in denen diese Bekanntmachung offiziell verfügbar ist: Englisch
Veröffentlichungsnummer der Bekanntmachung: 489972-2026
ABl. S – Nummer der Ausgabe: 134/2026
Datum der Veröffentlichung: 15/07/2026