754070-2026 - Wettbewerb

Finnland – Einzelhandelsdienste – Finavia: Risk Management and Occurrence Reporting System
OJ S 211/2026 30/10/2026
Auftrags- oder Konzessionsbekanntmachung – Standardregelung
Dienstleistungen

1. Beschaffer

1.1. Beschaffer

Offizielle Bezeichnung: Finavia Oyj
E-Mail: tuomas.pitkanen@finavia.fi
Rechtsform des Erwerbers: Öffentliches Unternehmen
Der Erwerber ist ein Auftraggeber
Tätigkeit des Auftraggebers: Flughafenanlagen

2. Verfahren

2.1. Verfahren

Titel: Finavia: Risk Management and Occurrence Reporting System
Beschreibung: Finavia is an airport company aiming to make travelling smooth. We develop and maintain passenger terminals and the infrastructure required by air traffic. With our partners operating at our airports, we make passenger travel safe and uncomplicated. Finavia's network of airports consists of 20 airports across Finland. Finavia is renewing its Risk Management and Occurrence Reporting System. The system also includes Safety Assessment forms and approvals for change management. The objective of this procurement is to purchase a new system along with the implementation, licenses, and continuous services. The solution should provide easy, efficient, standardized, and secure means for reporting, analysing, and monitoring risks and occurrences and changes in trends. It will improve the effectiveness and impact of safety-related work and provide common situation pictures. The new system must fulfill the requirements that are based on aviation regulations and information security. The system will also include several integrations. The new system will replace and consolidate the existing fragmented tools and solutions used for risk management, occurrence reporting, and safety assessments, providing a common and standardized solution across the organization. The solution must be based on standard product capabilities, including a risk management software (ERM, GRC, SMS, or similar) and /or a task management system. Customer-specific needs should be met primarily through configuration, workflows, or user interface-level solutions, minimizing the need to customize the application core. The new system will be procured with a SaaS model where the new supplier is responsible for planning, building, developing, and operating the system throughout its lifecycle, including the required technical environment. The dashboards and reporting will be delivered partly through existing Business Intelligence software. The system will serve different kinds of organizational groups, e.g. aviation safety, airport related security operations, cyber security, environmental safety, occupational health and safety, operative work, governance, finance and ESG related risk management. The system has also users from external stakeholders. The implementation will start on January 2027, and the system will be delivered in several phases during 2027-2028, with an option to provide additional features

also later on. The additional development may also include leveraging the system for audits. The project work and documentation will be done in Finnish and/or in English. The offer materials must be submitted in Finnish and/or in English.
Kennung des Verfahrens: c7c45821-7148-4b25-805e-dbdf46e0f7b5
Interne Kennung: 634030
Verfahrensart: Verhandlungsverfahren mit vorheriger Veröffentlichung eines Aufrufs zum Wettbewerb/Verhandlungsverfahren
Zentrale Elemente des Verfahrens: This procurement is governed by the Finnish Act on Public Defence and Security Procurement (1531/2011) In the negotiations rounds participants go through the preliminary tender material provided by Finavia as well as the preliminary Tender criteria. The tenderers are asked to submit the preliminary tender by the deadline. Schedule (times are Helsinki times, dates are DD.MM.): 03.11.2026 - Questions concerning the procedure by 13:00 13.11.2026 - Submitting the Request to Participate by 13:00 16.11.2026 - Invitation to Negotiate and Preliminary Invitation to Tender, at earliest 29.11.2026 - Questions, comments and preliminary tender submitted by 13:00 30.11.2026 - 08.12.2026 – Negotiations & demos 08.12.2026 - Negotiations end (without separate notice) 09.12.2026 - Final Invitation to Tender is published, at earliest 14.12.2026 - Questions regarding the Final Invitation to Tender by 13:00 21.12.2026 - Final Tender submitted by 13:00 08.01.2027 - Procurement decision, at earliest 25.01.2027 - Signing of the Agreement, at earliest Finavia reserves the right to change the schedule. Tenderers are advised to consider that after the Procurement Decision has been made, agreements shall not be negotiated. Minor clarifications and additions to contact details and dates shall be made. Finavia sets suitability requirements to the Tenderers. Tenderer's own conditions and terms may not be included in any of the material it submits. Registration to Tarjouspalvelu supplier portal is free of charge. Registration is supported by Tarjouspalvelu support, which is to be contacted in any matter regarding registration, completing and/or submitting offers. To avoid confusion, Candidates are advised to register to Tarjouspalvelu using the company name and ID of the entity that shall sign the Agreement.

2.1.1. Zweck

Art des Auftrags: Dienstleistungen
Haupteinstufung (cpv): 55900000 Einzelhandelsdienste

2.1.2. Erfüllungsort

Land, Gliederung (NUTS): Helsinki-Uusimaa (FI1B1)
Land: Finnland

2.1.4. Allgemeine Informationen

Zusätzliche Informationen: The purchase has several parts: 1. First deployment of the risk management system, cyber security and privacy related requirements and some integrations (fixed price). 2. Licenses, maintenance, and support services. (fixed price, €/month after the first deployment) 3. The remaining parts (such as occurrence reporting, safety assessments, and additional development) will be based on time and material, fixed price or target price depending on customer’s requests. The more detailed descriptions of the procurement and requirements are in the further procurement material and will be delivered after signing NDAs with possible suppliers. The signed NDA shall be sent to hankintapaallikot@finavia.fi with subject: "Risk Management and Occurrence Reporting System". This procurement is governed by the Finnish Act on Public Defence and Security Procurement (1531/2011)
Rechtsgrundlage:
Richtlinie 2014/23/EU

2.1.6. Ausschlussgründe

Quellen der Ausschlussgründe: Auftragsunterlagen

5. Los

5.1. Los: LOT-0000

Titel: Finavia: Risk Management and Occurrence Reporting System
Beschreibung: Finavia is an airport company aiming to make travelling smooth. We develop and maintain passenger terminals and the infrastructure required by air traffic. With our partners operating at our airports, we make passenger travel safe and uncomplicated. Finavia's network of airports consists of 20 airports across Finland. Finavia is renewing its Risk Management and Occurrence Reporting System. The system also includes Safety Assessment forms and approvals for change management. The objective of this procurement is to purchase a new system along with the implementation, licenses, and continuous services. The solution should provide easy, efficient, standardized, and secure means for reporting, analysing, and monitoring risks and occurrences and changes in trends. It will improve the effectiveness and impact of safety-related work and provide common situation pictures. The new system must fulfill the requirements that are based on aviation regulations and information security. The system will also include several integrations. The new system will replace and consolidate the existing fragmented tools and solutions used for risk management, occurrence reporting, and safety assessments, providing a common and standardized solution across the organization. The solution must be based on standard product capabilities, including a risk management software (ERM, GRC, SMS, or similar) and /or a task management system. Customer-specific needs should be met primarily through configuration, workflows, or user interface-level solutions, minimizing the need to customize the application core. The new system will be procured with a SaaS model where the new supplier is responsible for planning, building, developing, and operating the system throughout its lifecycle, including the required technical environment. The dashboards and reporting will be delivered partly through existing Business Intelligence software. The system will serve different kinds of organizational groups, e.g. aviation safety, airport related security operations, cyber security, environmental safety, occupational health and safety, operative work, governance, finance and ESG related risk management. The system has also users from external stakeholders. The implementation will start on January 2027, and the system will be delivered in several phases during 2027-2028, with an option to provide additional features also later on. The additional development may also include leveraging the system for audits. The project work and documentation will be done in Finnish and/or in English. The offer materials must be submitted in Finnish and/or in English.
Interne Kennung: 634030

5.1.1. Zweck

Art des Auftrags: Dienstleistungen
Haupteinstufung (cpv): 55900000 Einzelhandelsdienste

5.1.2. Erfüllungsort

Land, Gliederung (NUTS): Helsinki-Uusimaa (FI1B1)
Land: Finnland

5.1.3. Geschätzte Dauer

Datum des Beginns: 25/01/2027
Andere Laufzeit: Unbegrenzt

5.1.6. Allgemeine Informationen

Vorbehaltene Teilnahme:

Teilnahme ist nicht vorbehalten.

Auftragsvergabeprojekt nicht aus EU-Mitteln finanziert

Diese Auftragsvergabe ist auch für kleine und mittlere Unternehmen (KMU) geeignet: nein

Zusätzliche Informationen: The purchase has several parts: 1. First deployment of the risk management system, cyber security and privacy related requirements and some integrations (fixed price). 2. Licenses, maintenance, and support services. (fixed price, €/month after the first deployment) 3. The remaining parts (such as occurrence reporting, safety assessments, and additional development) will be based on time and material, fixed price or target price depending on customer's requests. The more detailed descriptions of the procurement and requirements are in the further procurement material and will be delivered after signing NDAs with possible suppliers. The signed NDA shall be sent to hankintapaallikot@finavia.fi with subject: "Risk Management and Occurrence Reporting System". This procurement is governed by the Finnish Act on Public Defence and Security Procurement (1531/2011)

5.1.7. Strategische Auftragsvergabe

Gefördertes soziales Ziel: Sorgfaltspflicht im Bereich der Menschenrechte in globalen Wertschöpfungsketten, Faire Arbeitsbedingungen

5.1.9. Eignungskriterien

Quellen der Eignungskriterien: Auftragsunterlagen

5.1.10. Zuschlagskriterien

Kriterium:

Art: Preis

Beschreibung: Kuten kuvattu hankintailmoituksessa

Kriterium:

Art: Qualität

Beschreibung: Kuten kuvattu hankintailmoituksessa

5.1.11. Auftragsunterlagen

Zugang zu bestimmten Auftragsunterlagen ist beschränkt

Frist für die Anforderung zusätzlicher Informationen: 03/11/2026 11:00:00 (UTC+00:00) Westeuropäische Zeit, GMT

Informationen über zugangsbeschränkte Dokumente einsehbar unter: https://tarjouspalvelu.fi/finaviaoyj?id=634030&tpk=10cb4401-dc45-4a67-a487-415d33c5bf90

5.1.12. Bedingungen für die Auftragsvergabe

Bedingungen für die Einreichung:

Elektronische Einreichung: Erforderlich

Adresse für die Einreichung: https://tarjouspalvelu.fi/finaviaoyj?id=634030&tpk=10cb4401-dc45-4a67-a487-415d33c5bf90

Sprachen, in denen Angebote oder Teilnahmeanträge eingereicht werden können: Englisch

Die Bieter können mehrere Angebote einreichen: Nicht zulässig

Frist für den Eingang der Teilnahmeanträge: 13/11/2026 11:00:00 (UTC+00:00) Westeuropäische Zeit, GMT

Auftragsbedingungen:

Die Auftragsausführung muss im Rahmen von Programmen für geschützte Beschäftigungsverhältnisse erfolgen: Nein

5.1.16. Weitere Informationen, Schlichtung und Nachprüfung

Überprüfungsstelle: Markkinaoikeus
Informationen über die Überprüfungsfristen: Kuten kuvattu hankintailmoituksessa
Organisation, die zusätzliche Informationen über das Vergabeverfahren bereitstellt: Finavia Oyj
Organisation, die weitere Informationen für die Nachprüfungsverfahren bereitstellt: Markkinaoikeus

8. Organisationen

8.1. ORG-0001

Offizielle Bezeichnung: Markkinaoikeus
Registrierungsnummer: 3006157-6
Postanschrift: Radanrakentajantie 5
Stadt: Helsinki
Postleitzahl: 00520
Land, Gliederung (NUTS): Helsinki-Uusimaa (FI1B1)
Land: Finnland
E-Mail: markkinaoikeus@oikeus.fi
Telefon: +358 295643300
Internetadresse: http://www.oikeus.fi/markkinaoikeus
Rollen dieser Organisation:
Überprüfungsstelle
Organisation, die weitere Informationen für die Nachprüfungsverfahren bereitstellt

8.1. ORG-0002

Offizielle Bezeichnung: Finavia Oyj
Registrierungsnummer: 2302570-2
Postanschrift: Lentäjäntie 3
Stadt: Vantaa
Postleitzahl: 01530
Land, Gliederung (NUTS): Helsinki-Uusimaa (FI1B1)
Land: Finnland
Kontaktperson: Tuomas Pitkänen
E-Mail: tuomas.pitkanen@finavia.fi
Telefon: +358 503170948
Internetadresse: http://www.finavia.fi
Rollen dieser Organisation:
Beschaffer
Organisation, die zusätzliche Informationen über das Vergabeverfahren bereitstellt

8.1. ORG-0003

Offizielle Bezeichnung: Hansel Oy (Hilma)
Registrierungsnummer: FI09880841
Postanschrift: Mannerheiminaukio 1a
Stadt: Helsinki
Postleitzahl: 00100
Land, Gliederung (NUTS): Helsinki-Uusimaa (FI1B1)
Land: Finnland
Kontaktperson: eSender
E-Mail: tekninen@hankintailmoitukset.fi
Telefon: 029 55 636 30

Internetadresse: http://hankintailmoitukset.fi
Rollen dieser Organisation:
TED eSender

Informationen zur Bekanntmachung

Kennung/Fassung der Bekanntmachung: 2137ac09-d4d2-4558-b099-2a120d65c1c6 - 01
Formulartyp: Wettbewerb
Art der Bekanntmachung: Auftrags- oder Konzessionsbekanntmachung – Standardregelung
Unterart der Bekanntmachung: 19
Datum der Übermittlung der Bekanntmachung: 28/10/2026 15:48:11 (UTC+02:00) Osteuropäische Zeit, Mitteleuropäische Sommerzeit
Bekanntmachung — eSender-Übermittlungsdatum: 28/10/2026 13:48:12 (UTC+00:00) Westeuropäische Zeit, GMT
Sprachen, in denen diese Bekanntmachung offiziell verfügbar ist: Englisch
Veröffentlichungsnummer der Bekanntmachung: 754070-2026
ABl. S – Nummer der Ausgabe: 211/2026
Datum der Veröffentlichung: 30/10/2026