

185265-2026 - Διαγωνισμός

Νορβηγία – Υγειονομικές και κοινωνικές υπηρεσίες – Concession for user controlled personal assistance (BPA) 2026

OJ S 53/2026 17/03/2026

Προκήρυξη σύμβασης ή σύμβασης παραχώρησης — τυποποιημένο καθεστώς
Υπηρεσίες

1. Αγοραστής

1.1. Αγοραστής

Επίσημη ονομασία: Fredrikstad kommune

Email: kingje@fredrikstad.kommune.no

Νομική μορφή αγοραστή: Οργανισμός δημοσίου δικαίου που τελεί υπό τον έλεγχο τοπικής αρχής

Δραστηριότητα της αναθέτουσας αρχής: Γενικές δημόσιες υπηρεσίες

1.1. Αγοραστής

Επίσημη ονομασία: Hvaler kommune

Email: kingje@fredrikstad.kommune.no

Νομική μορφή αγοραστή: Οργανισμός δημοσίου δικαίου που τελεί υπό τον έλεγχο τοπικής αρχής

Δραστηριότητα της αναθέτουσας αρχής: Γενικές δημόσιες υπηρεσίες

1.1. Αγοραστής

Επίσημη ονομασία: Råde kommune

Email: kingje@fredrikstad.kommune.no

Νομική μορφή αγοραστή: Οργανισμός δημοσίου δικαίου που τελεί υπό τον έλεγχο τοπικής αρχής

Δραστηριότητα της αναθέτουσας αρχής: Γενικές δημόσιες υπηρεσίες

2. Διαδικασία

2.1. Διαδικασία

Τίτλος: Concession for user controlled personal assistance (BPA) 2026

Περιγραφή: The contracting authority invites tenderers to a competition for a service concession contract for user-controlled personal assistance (BPA).

Αναγνωριστικό διαδικασίας: c5d4a5fb-44e2-403a-bd70-d5dd2118883a

Εσωτερικό αναγνωριστικό: 2026/5162

Κύρια χαρακτηριστικά της διαδικασίας: The contracting authority has organised user-controlled personal assistance (BPA) service as a scheme with free user choice. The scheme is organised by entering into service concession contracts. All risk lies with the tenderer, as the tenderer will depend on the user choice for getting an assignment. Each work manager will, after the service has been granted, choose the tenderer. As long as the contracting authority receives a sufficient number of suitable tenders, a service concession contract shall be signed with up to 5 tenderers for the delivery of BPA. The service concession contract will be valid for 4 years, with an option for the contracting authority to extend the contract for 1+1 year (total 6 years). The contract will be based on NS 8435:2025 General contract terms for user controlled personal assistance (BPA) with the accompanying form A and B. Amendments and additions are stated in form A. Amendments and addition to form B is stated in form B. NS 8435:2025

must be purchased from standard Norway (www.standard.no). A service concession contract shall be signed with each individual municipality in separate contract documents. The price for the service is fixed by the contracting authority and stated in form A. The price will be the same for all contracts for user-controlled personal assistance that will be entered into in the service concession scheme. The price shall include all of the tenderer's costs in accordance with NS 8435:2025 point 9.1. Reservations can be made on the price or price model. In 2025 the municipalities purchased BPA services for: Fredrikstad: approx. NOK 102 millionWhales: municipality approx. NOK 3.6 million: municipality approx. NOK 4.7 millionMaximal contract value over 6 years per municipality: Fredrikstad NOK 765 million: 51 millionRåde: 51 millionThe volume is only an estimate and is not binding for the contracting authority. This is only an estimate that is meant to give tenderers a guideline to the extent of the contract and the scope may deviate from this during the contract period. The volume will depend on, among other things, the number of activities, budgetary situation and other framework factors in the contract period. Fredrikstad municipality currently has 56 individual schemes at external BPA suppliers. This amounts to a total of approx. 3,836 decision hours per week. Hvaler municipality currently has 4 schemes for external BPA suppliers. Råde municipality currently has 5 schemes for external BPA suppliers. The contracting authority currently also operates the BPA schemes itself. The user will be able to choose between external suppliers and the municipal BPA scheme. The users will make selections of tenderers in accordance with new service concession contracts. See the requirement specifications, annex 1 for further information on the procurement's value and content.

2.1.1. Σκοπός

Χαρακτήρας της σύμβασης: Υπηρεσίες

Κύρια ταξινόμηση (cpv): 85000000 Υγειονομικές και κοινωνικές υπηρεσίες

Πρόσθετη ταξινόμηση (cpv): 85300000 Υπηρεσίες κοινωνικής μέριμνας και συναφείς υπηρεσίες, 85310000 Υπηρεσίες κοινωνικής μέριμνας, 85311200 Υπηρεσίες κοινωνικής πρόνοιας που παρέχονται σε άτομα με ειδικές ανάγκες, 85320000 Κοινωνικές υπηρεσίες, 85323000 Κοινοτικές υγειονομικές υπηρεσίες

2.1.2. Τόπος εκτέλεσης

Υποδιαίρεση χώρας (NUTS): Østfold (NO083)

Χώρα: Νορβηγία

2.1.4. Γενικές πληροφορίες

Νομική βάση:

Οδηγία 2014/23/ΕΕ

Konsesjonskontraktforskriften - Concession contract regulations (the concession contract regulations)

2.1.6. Λόγοι αποκλεισμού

Πηγές των λόγων αποκλεισμού: Ευρωπαϊκό Ενιαίο Έγγραφο Σύμβασης (ΕΕΕΣ), Προκήρυξη, Έγγραφο σύμβασης

Διαφθορά: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a enforceable verdict has been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, Involving European Communities or European Union Member States (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private

sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Απάτη: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).

Νομιμοποίηση εσόδων από παράνομες δραστηριότητες ή χρηματοδότηση της τρομοκρατίας: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Συμμετοχή σε εγκληματική οργάνωση: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42)

Τρομοκρατικά εγκλήματα ή εγκλήματα συνδεδεμένα με τρομοκρατικές δραστηριότητες: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, af 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Παιδική εργασία και άλλες μορφές εμπορίας ανθρώπων: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Παράβαση υποχρεώσεων στους τομείς του περιβαλλοντικού δικαίου: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Παράβαση υποχρεώσεων στους τομείς του εργατικού δικαίου: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Παράβαση υποχρεώσεων στους τομείς του κοινωνικού δικαίου: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Συμφωνίες με άλλους οικονομικούς φορείς με στόχο τη στρέβλωση του ανταγωνισμού: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Σοβαρό επαγγελματικό παράπτωμα: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Ψευδείς δηλώσεις, απόκρυψη πληροφοριών, ανικανότητα παροχής των απαιτούμενων εγγράφων ή λήψη πληροφοριών εμπιστευτικού χαρακτήρα που αφορούν την παρούσα διαδικασία: Have the tenderer: a) given grossly incorrect information when notifying the information required to verify that there is no basis for rejection, or of the qualification requirements being met, b) failed to provide such information, c) subject to immediately submitting the supporting documents requested by the Contracting Authority, or d) improperly affecting the Contracting Authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Σύγκρουση συμφερόντων λόγω της συμμετοχής του στη διαδικασία σύναψης της σύμβασης: Are tenderers aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Άμεση ή έμμεση συμμετοχή στην κατάρτιση της παρούσας διαδικασίας σύναψης σύμβασης: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Πρόωρη λήξη, αποζημιώσεις ή άλλες παρόμοιες κυρώσεις: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Παράβαση υποχρεώσεων που απορρέουν από αμιγώς εθνικούς λόγους αποκλεισμού: The contracting authority shall state that in Norway there are national rejection reasons. These shall be described in the procurement documents. Tenderers must respond to whether they are in one or more of the situations described in the national rejection reasons. Will the purely national rejection reasons, as stated in the relevant notice or in the procurement documents, apply?

Παράβαση υποχρέωσης που σχετίζεται με την καταβολή εισφορών κοινωνικής ασφάλισης: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Παράβαση υποχρέωσης που σχετίζεται με την καταβολή φόρων: Has the tenderer not fulfilled his tax and duty obligations in the country in which he is established, and in the contracting authority's member state, if this is a different country than what he is established in?

Αναστολή επιχειρηματικών δραστηριοτήτων: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Πτώχευση: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Διακανονισμός με τους πιστωτές: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Αφερεγγυότητα: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Περιοριστικά στοιχεία υπό αναγκαστική διαχείριση από εκκαθαριστή: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Κατάσταση ανάλογη της πτώχευσης, δυνάμει της εθνικής νομοθεσίας: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

5. Παρτίδα

5.1. Παρτίδα: LOT-0000

Τίτλος: Concession for user controlled personal assistance (BPA) 2026

Περιγραφή: The contracting authority invites tenderers to a competition for a service concession contract for user-controlled personal assistance (BPA).

Εσωτερικό αναγνωριστικό: 2026/5162

5.1.1. Σκοπός

Χαρακτήρας της σύμβασης: Υπηρεσίες

Κύρια ταξινόμηση (cpv): 85000000 Υγειονομικές και κοινωνικές υπηρεσίες

Πρόσθετη ταξινόμηση (cpv): 85300000 Υπηρεσίες κοινωνικής μέριμνας και συναφείς υπηρεσίες, 85310000 Υπηρεσίες κοινωνικής μέριμνας, 85311200 Υπηρεσίες κοινωνικής πρόνοιας που παρέχονται σε άτομα με ειδικές ανάγκες, 85320000 Κοινωνικές υπηρεσίες, 85323000 Κοινοτικές υγειονομικές υπηρεσίες

5.1.2. Τόπος εκτέλεσης

Υποδιαίρεση χώρας (NUTS): Østfold (NO083)

Χώρα: Νορβηγία

5.1.3. Εκτιμώμενη διάρκεια

Διάρκεια: 72 Μήνες

5.1.6. Γενικές πληροφορίες

Κατ' αποκλειστικότητα συμμετοχή:

Δεν παραχωρείται συμμετοχή.

Έργο δημόσιων συμβάσεων που δεν χρηματοδοτείται από τα ταμεία της ΕΕ

5.1.9. Κριτήρια επιλογής

Πηγές των κριτηρίων επιλογής: Ευρωπαϊκό Ενιαίο Έγγραφο Σύμβασης (ΕΕΕΣ), Προκήρυξη, Έγγραφο σύμβασης

Κριτήριο: Εγγραφή σε εμπορικό μητρώο

Περιγραφή του κριτηρίου επιλογής: Tenderers are registered in a company register or a trade register in the member state in which the tenderer is established. As described in annex XI of directive 2014/24/EU; suppliers from certain member states may have to fulfil other requirements in the mentioned annex.

Κριτήριο: Άλλες οικονομικές ή χρηματοοικονομικές απαιτήσεις

Περιγραφή του κριτηρίου επιλογής: Regarding any other economic and financial requirements that have been stated in the notice or in the procurement documents, the tenderer declares that: Minimum qualification requirements Tenderers must have sufficient economic and financial capacity to be able to fulfil the contract. Creditworthiness with no requirement for collateral will be sufficient to meet the requirement. The contracting authority will evaluate the tenderer's fulfilment of the requirement in the following manner: - A credit rating based on the most recent financial figures. The rating shall be carried out by a credit rating company with licence to conduct this service. - The credit rating shall have a minimum rating of creditworthy. - Newly established companies, or companies that are rated lower than credit worthy, can instead submit a parent company guarantee or a bank guarantee that can document sufficient economic and financial capacity to fulfil the contract obligations. - If a parent company guarantee is submitted, the parent company will be rated in an equivalent way so the requirement for creditworthiness thus applies to the parent company. See the annex parent company guarantee. If a tenderer has a justifiable reason for not submitting the documentation required by the contracting authority, he can document his economic and financial capacity by presenting any other document that the Contracting Authority deems appropriate.

Κριτήριο: Αναφορές σε καθορισμένες υπηρεσίες

Περιγραφή του κριτηρίου επιλογής: Only for services: In the reference period, the tenderer has carried out the following important goods deliveries of the requested type, or the following important services of the requested type. The contracting authority can require up to three years experience and allow experience from the previous three years to be taken into consideration. Minimum qualification requirements Tenderers shall have experience from comparable contracts. Documented by a description of the tenderer's up to 3 most relevant assignments in the course of the last 3 years. The description must include a statement of the contract's value, date and recipient (name, telephone number and e-mail address). It is the tenderer's responsibility to document relevance through the description. Tenderers can document their experience by referring to competence of the personnel he has at his disposal and can use this assignment, even if the experience has been worked up while the personnel have served another service provider.

5.1.11. Έγγραφα δημοσίων συμβάσεων

Γλώσσες στις οποίες είναι επισήμως διαθέσιμα τα έγγραφα της δημόσιας σύμβασης: νορβηγικά
Προθεσμία αιτήματος για παροχή πρόσθετων πληροφοριών: 09/04/2026 10:00:00 (UTC+00:00) Ώρα Δυτικής Ευρώπης, GMT

Διεύθυνση των εγγράφων της δημόσιας σύμβασης: <https://permalink.mercell.com/276055653.aspx>

5.1.12. Όροι δημοσίων συμβάσεων

Όροι υποβολής:

Ηλεκτρονική υποβολή: Υποχρεωτική

Διεύθυνση για υποβολή: <https://permalink.mercell.com/276055653.aspx>

Γλώσσες στις οποίες μπορούν να υποβληθούν οι προσφορές ή οι αιτήσεις συμμετοχής: νορβηγικά

Απαιτείται προηγμένη ή εγκεκριμένη ηλεκτρονική υπογραφή ή σφραγίδα [όπως ορίζεται στον κανονισμό (ΕΕ) αριθ 910/2014]

Παραλλαγές: Δεν επιτρέπεται

Όροι της σύμβασης:

Η σύμβαση πρέπει να εκτελείται στο πλαίσιο προγραμμάτων προστατευόμενης απασχόλησης: Όχι

5.1.16. Περαιτέρω πληροφορίες, διαμεσολάβηση και προσφυγή

Οργανισμός προσφυγής: Søndre Østfold Tingrett

Πληροφορίες σχετικά με τις προθεσμίες επανεξέτασης: In accordance with the concession contract regulations.

Οργανισμός παροχής πρόσθετων πληροφοριών σχετικά με τη διαδικασία δημοσίων συμβάσεων: Fredrikstad kommune

8. Οργανισμοί

8.1. ORG-0001

Επίσημη ονομασία: Fredrikstad kommune

Αριθμός καταχώρισης: 940039541

Ταχυδρομική διεύθυνση: Rådhuset, Nygaardsgaten 14-16

Πόλη: FREDRIKSTAD

Ταχυδρομικός κώδικας: 1606

Υποδιαίρεση χώρας (NUTS): Østfold (NO083)

Χώρα: Νορβηγία

Πρόσωπο επικοινωνίας: Kine Gjerlaugsen

Email: kingje@fredrikstad.kommune.no

Τηλέφωνο: +47 69306000

Ηλεκτρονική διεύθυνση: <http://www.fredrikstad.kommune.no/>

Ρόλοι αυτού του οργανισμού:

Αγοραστής

Επικεφαλής ομάδας

Οργανισμός παροχής πρόσθετων πληροφοριών σχετικά με τη διαδικασία δημοσίων συμβάσεων

8.1. ORG-0002

Επίσημη ονομασία: Hvaler kommune

Αριθμός καταχώρισης: 964947082

Πόλη: Hvaler

Ταχυδρομικός κώδικας: 1680

Υποδιαίρεση χώρας (NUTS): Østfold (NO083)

Χώρα: Νορβηγία

Πρόσωπο επικοινωνίας: Hvaler kommune

Email: kingje@fredrikstad.kommune.no

Τηλέφωνο: 69306000

Ρόλοι αυτού του οργανισμού:

Αγοραστής

8.1. ORG-0003

Επίσημη ονομασία: Råde kommune

Αριθμός καταχώρισης: 940 802 652

Πόλη: Råde

Ταχυδρομικός κώδικας: 1640

Υποδιαίρεση χώρας (NUTS): Østfold (NO083)

Χώρα: Νορβηγία

Πρόσωπο επικοινωνίας: Råde kommune

Email: kingje@fredrikstad.kommune.no

Τηλέφωνο: 69306000

Ρόλοι αυτού του οργανισμού:

Αγοραστής

8.1. ORG-0004

Επίσημη ονομασία: Søndre Østfold Tingrett

Αριθμός καταχώρισης: 926 722 808

Πόλη: FREDRIKSTAD

Ταχυδρομικός κώδικας: 1601

Υποδιαίρεση χώρας (NUTS): Østfold (NO083)

Χώρα: Νορβηγία

Ρόλοι αυτού του οργανισμού:

Οργανισμός προσφυγής

Πληροφορίες προκήρυξης

Αναγνωριστικό/έκδοση προκήρυξης: cf0ee653-c284-48fe-9886-aa3869ffb970 - 01

Είδος εντύπου: Διαγωνισμός

Είδος προκήρυξης: Προκήρυξη σύμβασης ή σύμβασης παραχώρησης — τυποποιημένο καθεστώς

Υποείδος προκήρυξης: 19

Ημερομηνία αποστολής της προκήρυξης: 16/03/2026 09:21:15 (UTC+00:00) Ώρα Δυτικής Ευρώπης, GMT

Ημερομηνία αποστολής προκήρυξης/γνωστοποίησης (από τον eSender): 16/03/2026 09:24:47 (UTC+00:00) Ώρα Δυτικής Ευρώπης, GMT

Γλώσσες στις οποίες διατίθεται επίσημα η παρούσα προκήρυξη: αγγλικά

Αριθμός δημοσίευσης της προκήρυξης: 185265-2026

Αριθμός τεύχους EE S: 53/2026

Ημερομηνία δημοσίευσης: 17/03/2026