

**Luxembourg-Luxembourg: Selection of a Travel Management Company (TMC) with a View to Supplying Travel-related Services 2024-2028**

OJ S 1/2024 02/01/2024

**Contract award notice  
Services****Legal Basis:**

Regulation (EU, Euratom) No 2018/1046

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: European Parliament, Directorate-General for Finance (FINS)

Postal address: Plateau de Kirchberg

Town: Luxembourg

NUTS code: LU000 Luxembourg

Postal code: L-2929

Country: Luxembourg

Contact person: José Luis Acedo Castro

E-mail: [dgfins.Marches@ep.europa.eu](mailto:dgfins.Marches@ep.europa.eu)**Internet address(es):**Main address: <http://www.europarl.europa.eu>**I.1. Name and addresses**

Official name: European Court of Auditors

Postal address: 12, rue Alcide Gasperich

Town: Luxembourg

NUTS code: LU000 Luxembourg

Postal code: L-1615

Country: Luxembourg

E-mail: [dgfins.Marches@ep.europa.eu](mailto:dgfins.Marches@ep.europa.eu)**Internet address(es):**Main address: <http://www.europarl.europa.eu>**I.1. Name and addresses**

Official name: European Economic and Social Committee

Postal address: Rue Belliard 99

Town: Brussels

NUTS code: BE100 Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad

Postal code: 1040

Country: Belgium

E-mail: [dgfins.Marches@ep.europa.eu](mailto:dgfins.Marches@ep.europa.eu)**Internet address(es):**Main address: <http://www.europarl.europa.eu>**I.1. Name and addresses**

Official name: European Committee of the Regions

Postal address: Rue Belliard 101

Town: Brussels

NUTS code: BE100 Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad

Postal code: 1040  
Country: Belgium  
E-mail: [dgfins.Marches@ep.europa.eu](mailto:dgfins.Marches@ep.europa.eu)  
**Internet address(es):**  
Main address: <http://www.europarl.europa.eu>

#### **I.1. Name and addresses**

Official name: European Ombudsman  
Postal address: 1 avenue du Président Robert Schuman  
Town: Strasbourg  
NUTS code: FRF11 Bas-Rhin  
Postal code: 67001  
Country: France  
E-mail: [dgfins.Marches@ep.europa.eu](mailto:dgfins.Marches@ep.europa.eu)  
**Internet address(es):**  
Main address: <http://www.europarl.europa.eu>

#### **I.2. Information about joint procurement**

The contract involves joint procurement

#### **I.4. Type of the contracting authority**

European institution/agency or international organisation

#### **I.5. Main activity**

General public services

## **Section II: Object**

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### **II.1. Scope of the procurement**

#### **II.1.1. Title**

Selection of a Travel Management Company (TMC) with a View to Supplying Travel-related Services 2024-2028  
Reference number: EP/FINS 2022-104

#### **II.1.2. Main CPV code**

63510000 Travel agency and similar services

#### **II.1.3. Type of contract**

Services

#### **II.1.4. Short description**

The services to be provided are: provision of information for travel arrangements (transport, accommodation, group travel including chartered transport and management of hotel allotments), quotation of relevant travel offers, booking and issuing tickets as well as modification and cancellation of bookings. Furthermore, the TMC shall provide travel-related services such as information about the usage of flight tickets and provide statistics. The TMC shall use the necessary IT systems and modern communication tools to facilitate travel bookings for the institutions concerned. These services shall include operational and technical assistance for the institutions to develop and implement their respective travel management strategies and travel policies. According to the needs of each institution, the TMC is called on to deliver services mainly on the premises of the institution in Brussels or Luxembourg and in Strasbourg (during Parliament's part-sessions).

### **II.1.6. Information about lots**

This contract is divided into lots: yes

### **II.1.7. Total value of the procurement**

Value excluding VAT: 21 702 874,80 EUR

## **II.2. Description**

### **II.2.1. Title**

Selection of a Travel Management Company (TMC) with a View to Supplying Travel-related Services for the European Parliament and the European Ombudsman — Lot I

Lot No: 1

### **II.2.2. Additional CPV code(s)**

63512000 Sale of travel tickets and package tours services, 63515000 Travel services, 63516000 Travel management services, 79997000 Business travel services

### **II.2.3. Place of performance**

NUTS code: BE100 Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad

NUTS code: FRF11 Bas-Rhin

Main site or place of performance: Brussels, BELGIUM, for the European Parliament. Strasbourg, FRANCE, for the European Ombudsman.

### **II.2.4. Description of the procurement**

Provision of travel related services as the travel management company (TMC) for the European Parliament and the European Ombudsman.

### **II.2.5. Award criteria**

Quality criterion - Name: Best price-quality ratio / Weighting: 70 %

Price - Weighting: 30 %

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

## **II.2. Description**

### **II.2.1. Title**

Selection of a Travel Management Company (TMC) with a View to Supplying Travel-related Services for the European Court of Auditors — Lot II

Lot No: 2

### **II.2.2. Additional CPV code(s)**

63512000 Sale of travel tickets and package tours services, 63515000 Travel services, 63516000 Travel management services, 79997000 Business travel services

### **II.2.3. Place of performance**

NUTS code: LU000 Luxembourg

Main site or place of performance: Luxembourg, LUXEMBOURG.

#### **II.2.4. Description of the procurement**

Provision of travel related services as the travel management company (TMC) for the European Court of Auditors.

#### **II.2.5. Award criteria**

Quality criterion - Name: Best price-quality ratio / Weighting: 70 %

Price - Weighting: 30 %

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

##### **II.2. Description**

##### **II.2.1. Title**

Selection of a Travel Management Company (TMC) with a View to Supplying Travel-related Services for the European Economic and Social Committee — Lot III

Lot No: 3

##### **II.2.2. Additional CPV code(s)**

63512000 Sale of travel tickets and package tours services, 63515000 Travel services, 63516000 Travel management services, 79997000 Business travel services

##### **II.2.3. Place of performance**

NUTS code: BE100 Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad

Main site or place of performance: Brussels, BELGIUM.

##### **II.2.4. Description of the procurement**

Provision of travel related services as the travel management company (TMC) for the European Economic and Social Committee.

##### **II.2.5. Award criteria**

Quality criterion - Name: Best price-quality ratio / Weighting: 70 %

Price - Weighting: 30 %

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

##### **II.2. Description**

##### **II.2.1. Title**

Selection of a Travel Management Company (TMC) with a View to Supplying Travel-related Services for the European Committee of the Regions — Lot IV

Lot No: 4

**II.2.2. Additional CPV code(s)**

63512000 Sale of travel tickets and package tours services, 63515000 Travel services, 63516000 Travel management services, 79997000 Business travel services

**II.2.3. Place of performance**

NUTS code: BE100 Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad  
Main site or place of performance: Brussels, BELGIUM.

**II.2.4. Description of the procurement**

Provision of travel related services as the travel management company (TMC) for the European Committee of the Regions.

**II.2.5. Award criteria**

Quality criterion - Name: Best price-quality ratio / Weighting: 70 %  
Price - Weighting: 30 %

**II.2.11. Information about options**

Options: no

**II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

**II.2.14. Additional information****Section IV: Procedure**

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**IV.1. Description****IV.1.1. Type of procedure**

Open procedure

**IV.1.3. Information about a framework agreement or a dynamic purchasing system****IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

**IV.2. Administrative information****IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2023/S 117-366731](#)

**IV.2.8. Information about termination of dynamic purchasing system****IV.2.9. Information about termination of call for competition in the form of a prior information notice****Section V: Award of contract**

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Contract No: 1

Lot No: I

Title:

Selection of a Travel Management Company (TMC) with a View to Supplying Travel-related Services for the European Parliament and the European Ombudsman — Lot I

A contract/lot is awarded: yes

## **V.2. Award of contract**

### **V.2.1. Date of conclusion of the contract**

12/12/2023

### **V.2.2. Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: no

### **V.2.3. Name and address of the contractor**

Official name: CWT Global B.V.

Postal address: De Entree 159, Oval Tower

Town: Amsterdam

NUTS code: NL329 Groot-Amsterdam

Postal code: 1101 HE

Country: Netherlands

The contractor is an SME: no

### **V.2.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot: 16 200 000,00 EUR

Total value of the contract/lot: 17 438 374,80 EUR

### **V.2.5. Information about subcontracting**

## **Section V: Award of contract**

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**Contract No:** 2

**Lot No:** II

**Title:**

Selection of a Travel Management Company (TMC) with a View to Supplying Travel-related Services for the European Court of Auditors — Lot II

A contract/lot is awarded: yes

## **V.2. Award of contract**

### **V.2.1. Date of conclusion of the contract**

14/12/2023

### **V.2.2. Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: no

### **V.2.3. Name and address of the contractor**

Official name: CWT Global B.V.

Postal address: De Entree 159, Oval Tower

Town: Amsterdam

NUTS code: NL329 Groot-Amsterdam

Postal code: 1101 HE  
Country: Netherlands  
The contractor is an SME: no

**V.2.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot: 1 200 000,00 EUR  
Total value of the contract/lot: 1 297 500,00 EUR

**V.2.5. Information about subcontracting**

**Section V: Award of contract**

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**Contract No: 3**

**Lot No: III**

**Title:**

Selection of a Travel Management Company (TMC) with a View to Supplying Travel-related Services for the European Economic and Social Committee — Lot III

A contract/lot is awarded: yes

**V.2. Award of contract**

**V.2.1. Date of conclusion of the contract**

19/12/2023

**V.2.2. Information about tenders**

Number of tenders received: 1  
The contract has been awarded to a group of economic operators: no

**V.2.3. Name and address of the contractor**

Official name: CWT Global B.V.  
Postal address: De Entree 159, Oval Tower  
Town: Amsterdam  
NUTS code: NL329 Groot-Amsterdam  
Postal code: 1101 HE  
Country: Netherlands  
The contractor is an SME: no

**V.2.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot: 2 000 000,00 EUR  
Total value of the contract/lot: 2 098 500,00 EUR

**V.2.5. Information about subcontracting**

**Section V: Award of contract**

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**Contract No: 4**

**Lot No: IV**

**Title:**

Selection of a Travel Management Company (TMC) with a View to Supplying Travel-related Services for the European Committee of the Regions — Lot IV

A contract/lot is awarded: yes

## **V.2. Award of contract**

### **V.2.1. Date of conclusion of the contract**

20/12/2023

### **V.2.2. Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: no

### **V.2.3. Name and address of the contractor**

Official name: CWT Global B.V.

Postal address: De Entree 159, Oval Tower

Town: Amsterdam

NUTS code: NL329 Groot-Amsterdam

Postal code: 1101 HE

Country: Netherlands

The contractor is an SME: no

### **V.2.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot: 1 000 000,00 EUR

Total value of the contract/lot: 868 500,00 EUR

### **V.2.5. Information about subcontracting**

## **Section VI: Complementary information**

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### **VI.3. Additional information**

Within 3 years following the signature of the contracts resulting from the current call for tenders, the contracting authorities may use the negotiated procedure without prior publication of a contract notice under point 11.1(e) of Annex I to Financial Regulation to procure new services from the contractor(s) up to a maximum of 50 % of the initial contract ceiling. These services will consist in the repetition of similar services entrusted to the contractor(s) and will be awarded according to the conditions applied for the original contract, as laid down in the procurement documents.

### **VI.4. Procedures for review**

#### **VI.4.1. Review body**

Official name: General Court of the European Union

Postal address: Rue du Fort Niedergrüneward

Town: Luxembourg

Postal code: L-2925

Country: Luxembourg

E-mail: [generalcourt.registry@curia.europa.eu](mailto:generalcourt.registry@curia.europa.eu)

Telephone: +352 4303-1

Fax: +352 433766

Internet address: <http://curia.europa.eu>

#### **VI.4.2. Body responsible for mediation procedures**

Official name: The European Ombudsman

Town: Strasbourg

Postal code: 67000

Country: France

Internet address: <https://www.ombudsman.europa.eu/en/home>

**VI.4.4. Service from which information about the review procedure may be obtained**

Official name: General Court of the European Union

Postal address: Rue du Fort Niedergrünewald

Town: Luxembourg

Postal code: L-2925

Country: Luxembourg

E-mail: [generalcourt.registry@curia.europa.eu](mailto:generalcourt.registry@curia.europa.eu)

Telephone: +352 4303-1

Fax: +352 433766

Internet address: <http://curia.europa.eu>

**VI.5. Date of dispatch of this notice**

21/12/2023