

United Kingdom-Seaham: Collection agency services
OJ S 2/2018 04/01/2018
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: County Durham Housing Group
Postal address: Spectrum 6, Spectrum Business Park
Town: Seaham
NUTS code: UKC1 Tees Valley and Durham
Postal code: SR7 7TT
Country: United Kingdom
E-mail: procurement@cdhg.co.uk
Telephone: +44 1913497744

Internet address(es):

Main address: www.countydurhamhousinggroup.co.uk

I.4. Type of the contracting authority

Other type: Community Benefit Society

I.5. Main activity

Other activity: 10

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

CDHG - Provision of Former Tenant Arrears and Sundry Debt Collection Services
Reference number: CDHG-2017 032

II.1.2. Main CPV code

79940000 Collection agency services

II.1.3. Type of contract

Services

II.1.4. Short description

The Contract is for the provision of former tenant arrears and sundry debt collection including the tracing of former tenants.

The aim of this contract is to establish a single supplier framework to provide CDHG and its subsidiaries with a collection and tracing service for the collection of former tenant arrears and sundry debts.

The successful tenderer must offer a tracing service which can be used as both a standalone or integrated service.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 280 000,00 GBP

II.2. Description

II.2.2. Additional CPV code(s)

79940000 Collection agency services

II.2.3. Place of performance

NUTS code: UKC North East (England)

II.2.4. Description of the procurement

This contract is for the provision of former tenant arrears and sundry debt collection including the tracing of former tenants.

The aim of this contract is to establish a single supplier framework to provide CDHG and its subsidiaries with a collection and tracing service for the collection of former tenant arrears and sundry debts.

The successful tenderer must offer a tracing service which can be used as both a standalone or integrated service.

II.2.5. Award criteria

Quality criterion - Name: Commercial / Weighting: 40

Price - Weighting: 60

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2017/S 146-301952](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: CDHG-2017 032

Title:

Former Tenant Arrears and Sundry Debt Collection Services

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

02/10/2017

V.2.2. Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Controlaccount Plc

National registration number: 02765607

Town: Bromsgrove

NUTS code: UKG1 Herefordshire, Worcestershire and Warwickshire

Country: United Kingdom

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 280 000,00 GBP

Total value of the contract/lot: 260 488,00 GBP

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: County Durham Housing Group

Postal address: Spectrum 6, Spectrum Business Park

Town: Seaham

Postal code: SR7 7TT

Country: United Kingdom

E-mail: procurement@cdhg.co.uk

Telephone: +44 1913497745

Internet address: <https://www.countydurhamhousinggroup.co.uk>

VI.4.2.

Body responsible for mediation procedures

Official name: County Durham Housing Group

Postal address: Spectrum 6, Spectrum Business Park

Town: Seaham

Postal code: SR7 7TT

Country: United Kingdom

E-mail: procurement@cdhg.co.uk

Telephone: +44 1913497744

Internet address: www.countydurhamhousinggroup.co.uk

VI.4.4. Service from which information about the review procedure may be obtained

Official name: County Durham Housing Group

Postal address: Spectrum 6, Spectrum Business Park

Town: Seaham

Postal code: SR7 7TT

Country: United Kingdom

E-mail: procurement@cdhg.co.uk

Telephone: +44 1913497744

Internet address: www.countydurhamhousinggroup.co.uk

VI.5. Date of dispatch of this notice

02/01/2018