

United Kingdom-Maidenhead: Time accounting or human resources software package
OJ S 2/2020 03/01/2020
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Commonwealth War Graves Commission
Postal address: 2 Marlow Road
Town: Maidenhead
NUTS code: UKJ1 Berkshire, Buckinghamshire and Oxfordshire
Postal code: SL6 7DX
Country: United Kingdom
E-mail: procurement@cwgc.org
Telephone: +44 1628634221
Internet address(es):
Main address: <https://www.cwgc.org>

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Other activity: 10

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Provision of a Human Resources Information System
Reference number: HRIS

II.1.2. Main CPV code

48450000 Time accounting or human resources software package

II.1.3. Type of contract

Services

II.1.4. Short description

The CWGC is seeking to source and implement a global, integrated, HR Information System. The solution will provide us with the capability to effectively manage resources, costs, and provide consistent management information on staff located around the world. The system will fulfil current, and address emerging, requirements as well as giving managers and employees the ability to access people data quickly and easily.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Lowest offer: 1,00 GBP / Highest offer: 1 900 000,00 GBP taken into consideration

II.2. Description

II.2.2. Additional CPV code(s)

48450000 Time accounting or human resources software package

II.2.3. Place of performance

NUTS code: BE25 Prov. West-Vlaanderen

NUTS code: UKJ11 Berkshire

NUTS code: FRE1 Nord-Pas de Calais

Main site or place of performance: Mainly Maidenhead, but system will be used in Commission offices across the world, in particular France, Belgium and Cyprus (See Section II.2.4) below).

II.2.4. Description of the procurement

The Commonwealth War Graves Commission (CWGC) is responsible for the commemoration of almost 1 700 000 members of the Commonwealth forces who gave their lives in the 2 world wars. CWGC cares for cemeteries and memorials at 23 000 locations, in 154 countries. The Commission is headquartered in Maidenhead (United Kingdom) and employs approx. 1 250 people across 5 main global areas: Africa and Asia Pacific Area (AAPA), Mediterranean Area (MA), Western Europe Area (WEA), UK and Northern Area (UKNA), and Canada. CWGC is looking to replace it's current solution and processes with a unified global HRIS solution whilst continuing to use local payroll providers to ensure compliance with country specific legislation. As a minimum, potential tenderers will be required to meet the Global HRIS high level requirements as follows:

- operate in multiple languages,
- manage multiple currency,
- interface with a range of local payroll providers,
- manager and employee self service,
- core HR administration,
- sickness/absence management,
- learning and development,
- performance management and appraisals,
- recruitment and applicant tracking,
- reporting/management information and analytics.

II.2.5. Award criteria

Quality criterion - Name: As detailed in tender documents / Weighting: 70 %

Price - Weighting: 30 %

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2018/S 163-372760](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: HRIS

Lot No: 1

Title:

Provision of a Human Resources Information System

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

23/12/2019

V.2.2. Information about tenders

Number of tenders received: 6

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 1

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Cornerstone on Demand Ltd

Town: London

NUTS code: UKI London

Country: United Kingdom

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 200 000,00 GBP

Lowest offer: 1,00 GBP / Highest offer: 1 900 000,00 GBP taken into consideration

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Commonwealth War Graves Commission

Town: Maidenhead

Country: United Kingdom

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:

VI.5. Date of dispatch of this notice

02/01/2020