

Spain-Barcelona: Computer-related professional services

OJ S 2/2024 03/01/2024

Contract notice**Services****Legal Basis:**

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: CORPORACIÓ CATALANA DE MITJANS AUDIOVISUALS, S.A.

National registration number: ESA08849622

Postal address: Carrer Oriol Martorell, 1

Town: BARCELONA

NUTS code: ES511 Barcelona

Postal code: 08970

Country: Spain

Contact person: Marta Escudé

E-mail: administracioiserveiscompres@ccma.cat

Telephone: +34 934999489

Fax: +34 933721253

Internet address(es):Main address: [https://contractaciopublica.gencat.cat/ecofin_pscp/AppJava/cap.pscp?reqCode=viewDetail&idCap=203758&cap=Corporaci%F3%20Catalana%20de%20Mitjans%20Audiovisuals,%20SA%20\(CCMA,%20SA\)](https://contractaciopublica.gencat.cat/ecofin_pscp/AppJava/cap.pscp?reqCode=viewDetail&idCap=203758&cap=Corporaci%F3%20Catalana%20de%20Mitjans%20Audiovisuals,%20SA%20(CCMA,%20SA))Address of the buyer profile: [https://contractaciopublica.gencat.cat/ecofin_pscp/AppJava/cap.pscp?reqCode=viewDetail&idCap=203758&cap=Corporaci%F3%20Catalana%20de%20Mitjans%20Audiovisuals,%20SA%20\(CCMA,%20SA\)](https://contractaciopublica.gencat.cat/ecofin_pscp/AppJava/cap.pscp?reqCode=viewDetail&idCap=203758&cap=Corporaci%F3%20Catalana%20de%20Mitjans%20Audiovisuals,%20SA%20(CCMA,%20SA))**I.3. Communication**The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://contractaciopublica.cat/ca/detall-publicacio/300041449>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Other activity: Telecomunicaciones

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

Servicio informático correspondiente al servicio de atención de usuarios TIC

Reference number: 2312OB04

II.1.2. Main CPV code

72590000 Computer-related professional services

II.1.3. Type of contract

Services

II.1.4. Short description

El objeto de esta concurrencia es la contratación por parte de la Corporació Catalana de Mitjans Audiovisuals, SA de los servicios de Unidad de Atención al Cliente. Este servicio estará distribuido en tres funcionalidades: atención usuario, «on site» y monitorización de los sistemas y servicios.

II.1.5. Estimated total value

Value excluding VAT: 5 592 500,00 EUR

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description**II.2.3. Place of performance**

NUTS code: ES51 Cataluña

II.2.4. Description of the procurement

El objeto de esta concurrencia es la contratación por parte de la Corporació Catalana de Mitjans Audiovisuals, SA de los servicios de Unidad de Atención al Cliente. Este servicio estará distribuido en tres funcionalidades: atención usuario, «on site» y monitorización de los sistemas y servicios

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 2 796 250,00 EUR

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in days: 24

This contract is subject to renewal: yes

Description of renewals:

El contrato tendrá una duración inicial de dos años y se prorrogará automáticamente por anualidades hasta sumar un máximo de cuatro años, salvo que alguna de las partes manifieste a la otra parte, con una antelación mínima de 90 días a la fecha de finalización del período inicial o de la prórroga, su voluntad de no prorrogar el contrato

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 30/01/2024 Local time: 13:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

Catalan, Spanish

IV.2.7. Conditions for opening of tenders

Date: 31/01/2024 Local time: 13:00

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Tribunal Català de Contractes del Sector Públic

Postal address: Carrer del Foc, 57

Town: Barcelona

Postal code: 08038

Country: Spain

E-mail: tcsp@gencat.cat

Telephone: +34 935676300

Internet address: www.gencat.cat

VI.4.2. Body responsible for mediation procedures

Official name: Tribunal Català de Contractes del Sector Públic

Postal address: Carrer del Foc, 57

Town: Barcelona

Postal code: 08038

Country: Spain

E-mail: tcsp@gencat.cat

Telephone: +34 935676300
Internet address: www.gencat.cat

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:
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VI.4.4. Service from which information about the review procedure may be obtained

Official name: Tribunal Català de Contractes del Sector Públic
Postal address: Carrer del Foc, 57
Town: Barcelona
Postal code: 08038
Country: Spain
E-mail: tcsp@gencat.cat
Telephone: +34 935676300
Internet address: www.gencat.cat

VI.5. Date of dispatch of this notice

29/12/2023