

Ireland-Dublin: Computer-related services

OJ S 3/2019 04/01/2019

Contract notice**Services****Legal Basis:**

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: PSI — the Pharmacy Regulator

National registration number: N/A

Postal address: PSI House, Fenian Street

Town: Dublin

NUTS code: IE061 Dublin

Postal code: 2

Country: Ireland

Contact person: Procurement Manager

E-mail: procurement@psi.ie

Telephone: +353 12184000

Internet address(es):Main address: www.psi.ieAddress of the buyer profile: <https://irl.eu-supply.com/ctm/Company/CompanyInformation/Index/1254>**I.3. Communication**The procurement documents are available for unrestricted and full direct access, free of charge, at: http://irl.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=140202&B=ETENDERS_SIMPLE[PID=140202&B=ETENDERS_SIMPLE](http://irl.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=140202&B=ETENDERS_SIMPLE)

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: http://irl.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=140202&B=ETENDERS_SIMPLE

Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Health

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

Provision of Digital Transformation Services

II.1.2. Main CPV code

72500000 Computer-related services

II.1.3. Type of contract

Services

II.1.4. Short description

The Pharmaceutical Society of Ireland (PSI) is planning to undertake a digital transformation and is seeking a technology solution to enable this transformation. The solution must provide functionality broadly encompassing the following business activities:

- all aspects of qualification recognition and registration for individuals,
- all aspects of registration for pharmacies,
- all aspects of pharmacy compliance and quality assessment,
- all aspects of complaints, concerns, queries and other information that could impact patient safety,
- all aspects of the PSI's risk management framework.

II.1.5. Estimated total value

Value excluding VAT: 2 850 000,00 EUR

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

48000000 Software package and information systems, 72212445 Customer Relation Management software development services, 72540000 Computer upgrade services, 72600000 Computer support and consultancy services, 72611000 Technical computer support services

II.2.3. Place of performance

NUTS code: IE061 Dublin

Main site or place of performance: Dublin Ireland

II.2.4. Description of the procurement

The Pharmaceutical Society of Ireland (PSI) is planning to undertake a digital transformation and is seeking a technology solution to enable this transformation. The solution must provide functionality broadly encompassing the following business activities:

- all aspects of qualification recognition and registration for individuals,
- all aspects of registration for pharmacies,
- all aspects of pharmacy compliance and quality assessment,
- all aspects of complaints, concerns, queries and other information that could impact patient safety,
- all aspects of the PSI's risk management framework.

To this end the PSI intends to award a single party Framework Agreement for a maximum of ten years to facilitate optimisation of a partnership for the provision of a solution to meet immediate and future requirements. The framework will cover the initial contract and all other ancillary related requirements arising over the life of the framework including:

- maintenance,
- support,
- upgrades,
- amendments, etc. as well as additional services to expand the system to meet changes in functionality required by PSI. All other relevant details are contained within the questionnaire available from www.etenders.gov.ie using RFT ID 144418.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 2 850 000,00 EUR

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 120

This contract is subject to renewal: yes

Description of renewals:

The duration of the Framework Agreement will be for four (4) years, with the option to extend for a further 2 periods of three (3) years, subject to a maximum duration of ten (10) years, subject to satisfactory performance, business needs and budgetary constraints.

II.2.9. Information about the limits on the number of candidates to be invited

Envisaged minimum number: 5 Objective criteria for choosing the limited number of candidates :

Based on the application of the criteria and rules contained in the qualification questionnaire, PSI anticipates inviting the top 5 firms to the first round of dialogues, subject to that number qualifying.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:

Please refer to the qualification questionnaire available to download from www.etenders.gov.ie using RFT ID 144418.

III.1.2. Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3. Technical and professional ability

Selection criteria as stated in the procurement documents

III.2. Conditions related to the contract

III.2.2. Contract performance conditions

Please refer to the qualification questionnaire available to download from www.etenders.gov.ie using RFT ID 144418.

III.2.3. Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Competitive dialogue

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with a single operator

In the case of framework agreements, provide justification for any duration exceeding 4 years:

The justification for a framework longer than the standard 4 years is the complex nature of the solution in question; the consequent disruption to the day-to-day operations of PSI in acquiring and implementing any new solution and the significant costs of implementing a change of service provider without having realised the benefits of an earlier investment if a shorter period was used.

IV.1.4. Information about reduction of the number of solutions or tenders during negotiation or dialogue

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 04/02/2019 Local time: 12:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

English

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 24 (from the date stated for receipt of tender)

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

1) Interested parties must register their interest on the eTenders web site (www.etenders.gov.ie) in order to be included on the mailing list for clarifications. All information relating to

attachments, including clarifications and changes, will be published on the Irish Government Procurement Opportunities Portal (www.etenders.gov.ie) only. Registration is free of charge. The Contracting Authority will not accept responsibility for information relayed (or not relayed) via third parties;

2) This is the sole call for competition for this contract/framework;

3) The contracting authority will not be responsible for any costs, charges or expenses incurred by candidates or tenderers;

4) Contract award will be subject to the approval of the competent authorities;

5) It will be a condition of award that the successful tenderer is and remains tax compliant;

6) At its absolute discretion, the contracting authority may elect to terminate this procurement process, the Framework Agreement or any contract awarded under the framework agreement at any time;

7) Without prejudice to the principle of equal treatment, the Contracting Authority is not obliged to engage in a clarification process in respect of the procurement documents with missing or incomplete information. Therefore, respondents are advised to ensure that they return completed documentation in order to avoid the risk of elimination from the competition.

VI.4. Procedures for review

VI.4.1. Review body

Official name: The High Court

Postal address: Four Court

Town: Dublin

Postal code: 7

Country: Ireland

E-mail: highcourtcentraloffice@courts.ie

Telephone: +353 18886000

Internet address: www.courts.ie

VI.5. Date of dispatch of this notice

03/01/2019