

Portugal-Lisbon: Telephone operator services

OJ S 2/2024 03/01/2024

Contract notice**Services****Legal Basis:**

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Secretaria-Geral do Ministério da Administração Interna

National registration number: 600014665

Postal address: Rua de São Mamede n.º23

Town: Lisboa

NUTS code: PT170 Área Metropolitana de Lisboa

Postal code: 1100-533

Country: Portugal

E-mail: dsumc@sg.mai.gov.pt**Internet address(es):**Main address: <https://www.sg.mai.gov.pt>**I.3. Communication**The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://community.vortal.biz/sts/Login>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://community.vortal.biz/sts/Login>

Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

Eleições - Aquisição, de Serviços para a Implementação de Plataforma de Atendimento Automatizado e por Operador para Apoio aos Cadernos Eleitorais Desmaterializados (CED's)

Reference number: Proc.110/DSUMC/2023

II.1.2. Main CPV code

79511000 Telephone operator services

II.1.3. Type of contract

Services

II.1.4. Short description

Eleições - Aquisição, de Serviços para a Implementação de Plataforma de Atendimento Automatizado e por Operador para Apoio aos Cadernos Eleitorais Desmaterializados (CED's)

II.1.5. Estimated total value

Value excluding VAT: 200 000,00 EUR

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.3. Place of performance

NUTS code: PT170 Área Metropolitana de Lisboa

II.2.4. Description of the procurement

Eleições - Aquisição, de Serviços para a Implementação de Plataforma de Atendimento Automatizado e por Operador para Apoio aos Cadernos Eleitorais Desmaterializados (CED's)

II.2.5. Award criteria

Criteria below

Price

II.2.6. Estimated value

Value excluding VAT: 200 000,00 EUR

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in days: 85

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 31/01/2024 Local time: 23:59

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**IV.2.4. Languages in which tenders or requests to participate may be submitted**

Portuguese

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 2 (from the date stated for receipt of tender)

IV.2.7. Conditions for opening of tenders

Date: 01/02/2024 Local time: 10:00

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information**VI.4. Procedures for review****VI.4.1. Review body**

Official name: Ministério da Administração Interna

Postal address: Praça do Comércio, ala Oriental

Town: Lisboa

Postal code: 1149-015

Country: Portugal

E-mail: gabinete.mai@mai.gov.pt

VI.5. Date of dispatch of this notice

29/12/2023