

United Kingdom-London: Cleaning services
OJ S 3/2018 05/01/2018
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Guy's and St Thomas NHS Foundation Trust

Postal address: 1st Floor Counting House, Guy's Hospital, Great Maze Pond

Town: London

NUTS code: UKI London

Postal code: SE1 9RT

Country: United Kingdom

Contact person: Rebecca McMahon

E-mail: rebecca.mcmahon@gstt.nhs.uk

Telephone: +44 2071889397

Internet address(es):

Main address: <http://www.guysandstthomas.nhs.uk/Home.aspx>

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Health

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Managed Cleaning Services

Reference number: Q0930

II.1.2. Main CPV code

90910000 Cleaning services

II.1.3. Type of contract

Services

II.1.4. Short description

The Trust have run a procurement to award a contract to provide a Managed Cleaning Service and Associated Cleaning Consumables across two acute sites and various community properties in the south east London region for a period of 5 years with a 2 year optional extension period.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 21 000 000,00 GBP

II.2. Description

II.2.2. Additional CPV code(s)

39224300 Brooms and brushes and other articles for household cleaning, 39800000 Cleaning and polishing products, 39830000 Cleaning products, 90900000 Cleaning and sanitation services, 90911000 Accommodation, building and window cleaning services, 90911200 Building-cleaning services, 90911300 Window-cleaning services, 77314000 Grounds maintenance services, 39525800 Cleaning cloths, 39713410 Floor-cleaning machines, 39831240 Cleaning compounds, 42995000 Miscellaneous cleaning machines

II.2.3. Place of performance

NUTS code: UKI London

Main site or place of performance: London.

II.2.4. Description of the procurement

Guy's and St. Thomas' NHS Foundation Trust have appointed a supplier to provide a Managed Cleaning Service and supply associated Cleaning Consumables across 2 acute sites and various community properties in the south east London region. For clarity this service includes the internal and external public and communal areas of the acute sites only and does not include the main clinical and patient areas; this service is delivered in-house. The service does however include a full night time cleaning service to the newly built Cancer Centre on the Guy's Hospital site. The service also includes the provision of ad-hoc cleaning services to include post building cleans following capital upgrade works and post infection cleans and deep cleaning services. Also included is the management of the Trust's microfibre laundry and distribution service.

II.2.5. Award criteria

Quality criterion - Name: Service Quality — General Cleaning Services / Weighting: 7

Quality criterion - Name: Service Quality - Resourcing / Weighting: 7

Quality criterion - Name: Service Quality – Assurance and Performance / Weighting: 4

Quality criterion - Name: Service Quality – Microfibre Laundry / Weighting: 5

Quality criterion - Name: Service Quality – Community Properties / Weighting: 5

Quality criterion - Name: Service Quality – Consumables / Weighting: 3

Quality criterion - Name: Management Capability and Capacity / Weighting: 3

Quality criterion - Name: Staff Training and Development / Weighting: 3

Quality criterion - Name: Recruitment, Vetting and Retention / Weighting: 3

Quality criterion - Name: Management of Subcontractors / Weighting: 2

Quality criterion - Name: Quality Management and Assurance / Weighting: 3

Quality criterion - Name: Legislative Requirements and Patient Safety / Weighting: 3

Quality criterion - Name: Business Continuity and Contingency Planning (Risks) / Weighting: 3

Quality criterion - Name: Sustainability and Environmental Impact / Weighting: 2

Quality criterion - Name: Mobilisation Proposals / Weighting: 2

Quality criterion - Name: Innovation and Contract-Added Value / Weighting: 5

Cost criterion - Name: Cost / Weighting: 40

II.2.11. Information about options

Options: no

II.2.13.

Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Restricted procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2017/S 155-321995](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: Q0930

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

28/12/2017

V.2.2. Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: City and Kent Cleaning Limited

Postal address: 23 St Leonard's Road

Town: Bexhill-on-Sea

NUTS code: UKJ22 East Sussex CC

Postal code: TN40 1HH

Country: United Kingdom

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 21 000 000,00 GBP

V.2.5. Information about subcontracting**Section VI: Complementary information**

VI.3. Additional information

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=295216377>

GO Reference: GO-201813-PRO-11657899

VI.4. Procedures for review**VI.4.1. Review body**

Official name: Guy's and St Thomas NHS Foundation Trust

Postal address: 1st Floor Counting House, Guy's Hospital, Great Maze Pond

Town: London

Postal code: SE1 9RT

Country: United Kingdom

E-mail: rebecca.mcmahon@gstt.nhs.uk

Telephone: +44 2071889397

Internet address: <http://www.guysandstthomas.nhs.uk/Home.aspx>

VI.4.2. Body responsible for mediation procedures

Official name: Guy's and St Thomas NHS Foundation Trust

Postal address: 1st Floor Counting House, Guy's Hospital, Great Maze Pond

Town: London

Postal code: SE1 9RT

Country: United Kingdom

E-mail: rebeccca.mcmahon@gstt.nhs.uk

Telephone: +44 2071889397

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VI.5. Date of dispatch of this notice

03/01/2018