

Ireland-Dublin: IT services: consulting, software development, Internet and support

OJ S 2/2022 04/01/2022

Contract award notice

Services

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Department of Enterprise, Trade and Employment

National registration number: N/A

Postal address: 23 Kildare Street

Town: Dublin

NUTS code: IE061 Dublin

Postal code: Dublin 2

Country: Ireland

Contact person: Victor Tyrrell

E-mail: [victor.tyrrell@enterprise.gov.ie](mailto:victor.tyrrell@enterprise.gov.ie)

Telephone: +353 01632000

**Internet address(es):**

Main address: <http://www.enterprise.gov.ie>

Address of the buyer profile: <https://irl.eu-supply.com/ctm/Company/CompanyInformation/Index/1203>

**I.4. Type of the contracting authority**

Ministry or any other national or federal authority, including their regional or local subdivisions

**I.5. Main activity**

General public services

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

The provision of a Security Information and Event Management (IBM QRadar based SIEM) managed service.

Reference number: 192714

**II.1.2. Main CPV code**

72000000 IT services: consulting, software development, Internet and support

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

The provision of a managed service to operate and manage the Department's on premises deployed IBM QRadar Security Information and Event Management (SIEM) system. This will include the SIEM configuration, creation of alerts and reports notifying the Department of high priority alerts.

#### **II.1.6. Information about lots**

This contract is divided into lots: no

#### **II.1.7. Total value of the procurement**

Value excluding VAT: 300 000,00 EUR

### **II.2. Description**

#### **II.2.2. Additional CPV code(s)**

48730000 Security software package, 72500000 Computer-related services

#### **II.2.3. Place of performance**

NUTS code: IE061 Dublin

Main site or place of performance: Dublin

#### **II.2.4. Description of the procurement**

The provision of a managed service to operate, tune, maintain and provide appropriate alerts to the Department of Enterprise, Trade and Employment's operations and security teams based on offence criticality and asset categorisation from an on-premises IBM Qradar deployment.

#### **II.2.5. Award criteria**

Quality criterion - Name: Provision of Managed Service / Weighting: 250

Quality criterion - Name: Support and maintenance / Weighting: 100

Quality criterion - Name: Organisational capacity / Weighting: 100

Quality criterion - Name: References / Weighting: 100

Quality criterion - Name: Demonstrated understanding of the tender requirements and completeness, clarity and relevance of proposal / Weighting: 50

Cost criterion - Name: Cost / Weighting: 400

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

#### **II.2.14. Additional information**

### **Section IV: Procedure**

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#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Open procedure

##### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

##### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

## **IV.2. Administrative information**

### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2021/S 124-328679](#)

### **IV.2.8. Information about termination of dynamic purchasing system**

### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

## **Section V: Award of contract**

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**Contract No:** 1

**Title:**

The provision of a Security Information and Event Management (SIEM) managed service.

A contract/lot is awarded: yes

### **V.2. Award of contract**

#### **V.2.1. Date of conclusion of the contract**

12/11/2021

#### **V.2.2. Information about tenders**

Number of tenders received: 4

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: no

#### **V.2.3. Name and address of the contractor**

Official name: Ward Solutions Limited

National registration number: IE 6336165K

Postal address: Unit 2054 citywest business campus

Town: Dublin 24

NUTS code: IE06 Eastern and Midland

Postal code: Dublin

Country: Ireland

E-mail: [pat.larkin@ward.ie](mailto:pat.larkin@ward.ie)

Telephone: +353 8716420138

Fax: +353 8716420161

Internet address: <http://www.ward.ie>

The contractor is an SME: yes

#### **V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 30 000,00 EUR

#### **V.2.5. Information about subcontracting**

## **Section VI: Complementary information**

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**VI.3. Additional information**

**VI.4. Procedures for review**

**VI.4.1. Review body**

Official name: Department of Enterprise, Trade and Employment

Postal address: 23 Kildare Street

Town: Dublin

Country: Ireland

**VI.5. Date of dispatch of this notice**

30/12/2021