

United Kingdom-Rugeley: Health services
OJ S 4/2014 07/01/2014
Contract award notice
Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: NHS Staffordshire and Lancashire CSU
Postal address: Anglesey House, Towers Business Park, Wheelhouse Road
Town: Rugeley
Postal code: WS15 1UZ
Country: United Kingdom
For the attention of: Beverley Thomas
E-mail: beverley.thomas@staffordshirecss.nhs.uk
Telephone: +44 7738754482

I.2. Type of the contracting authority

Body governed by public law

I.3. Main activity

Health

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: yes

Section II: Object of the contract

II.1. Description

II.1.1. Title

North Staffordshire CCG - Falls Responder Service.

II.1.2. Type of contract and place of performance or delivery

Services
Service category No 25: Health and social services
Main site or place of performance: North Staffordshire.
NUTS code UKG24 Staffordshire CC

II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)

II.1.4. Short description of the contract or purchase(s)

North Staffordshire CCG are seeking to engage providers who are able to offer provision of community based Falls Responder Service within North Staffordshire. The key objective is to appoint one provider to deliver a Response Service for people at risk of falling and injuring themselves in their own home. The service will provide safety for people who are vulnerable due to their risk of falling and not being able to get up again. It will increase independence through provision of a safer home environment and it will reduce the number of unnecessary 999 calls and subsequent conveyances to A&E for people have fallen but are uninjured beyond needing first aid and/or reassurance at home. The service will prevent further

complications and resulting hospital admissions which occur when people are left unattended for long periods of time. The service will:

- Help the patient up after a fall, using the latest lifting cushions.
- Provide first aid to deal with a wide range of injuries.
- Provide clinical triage to ensure the patient is safe to stay at home
- Provide a welfare visit to see how the patient is after a fall or at any time if they feel unwell on request.
- Check they are ok if they activate the community alarm but the Control Centre cannot get in touch.
- Communicate with other agencies (if the patient agrees) to help resolve any issues
- Be available for as long as the patient requires it. An exit strategy will be agreed for patients who regain their pre-fall health and no longer require the service. Given the geographical footprint of North Staffordshire, it is anticipated that the provider will ensure that the service supports a fast response service both in the north and south of the catchment area. Any appointed provider will be required to work alongside our existing primary care service.

II.1.5. CPV code(s)

85100000 Health services

II.1.6. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

II.2. Total value of the contract/lot

II.2.1. Total value of the contract/lot

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Open

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of

1. Service Overview. Weighting 15
2. Service Requirements. Weighting 20
3. Financial Assessment. Weighting 20
4. Workforce. Weighting 13
5. IM&T. Weighting 10
6. Quality Requirements. Weighting 15
7. Contract Management. Weighting 7

IV.2.2. Information about electronic auction

An electronic auction has been used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

IV.3.2. Previous publication concerning this procedure

Contract notice

Notice number in the OJ S: [2013/S 67-111908](#) of 5.4.2013

Section V: Award of contract

Lot title: North Staffordshire CCG - Falls Responder Service

V.1. Date of conclusion of the contract

10.9.2013

V.2. Information about tenders

Number of tenders received: 3

V.3. Name and address of the contractor

Official name: Staffordshire and Stoke on Trent Partnership NHS Trust

Postal address: 2nd Floor, Morston House, The Midway

Town: Newcastle-under-Lyme

Postal code: ST5 1QG

Country: United Kingdom

V.4. Information on value of the contract/lot

V.5. Information about subcontracting

The contract is likely to be subcontracted: yes

Value or proportion likely to be subcontracted to third parties:

Not known

Short description of the value/proportion of the contract to be sub-contracted: first responder service

Section VI: Complementary information

VI.1. Information about European Union funds

VI.2. Additional information

VI.3. Procedures for review

VI.3.1. Review body

Official name: North Staffordshire CCG

Postal address: 4th Floor, Morston House, The Midway

Town: Newcastle-under-Lyme

Postal code: ST5 1QG

Country: United Kingdom

VI.3.2. Review procedure

VI.3.3. Service from which information about the review procedure may be obtained

VI.4. Date of dispatch of this notice

3.1.2014