

Luxembourg-Luxembourg: Call for tender EAHC/2013/CP/03 concerning framework contracts in cascade for the provision of surveys on consumer issues

OJ S 5/2014 08/01/2014

Contract notice

Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: Executive Agency for Health and Consumers (EAHC)

Postal address: Jean Monnet Building, rue Alcide de Gasperi

Town: Luxembourg

Postal code: 2920

Country: Luxembourg

For the attention of: Consumer and Food Safety Unit

E-mail: eahc-cp-calls@ec.europa.eu

Telephone: +352 4301-38292

Fax: +352 4301-30359

Internet address(es):General address of the contracting authority: <http://ec.europa.eu/eahc/>**Additional information can be obtained from:**

the abovementioned address

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:

the abovementioned address

Tenders or requests to participate must be submitted: the abovementioned address**I.2. Type of the contracting authority**

European institution/agency or international organisation

I.3. Main activity

Other: Execution of EU health and consumers programmes and BTSF initiative.

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description**II.1.1. Title attributed to the contract by the contracting authority**

Call for tender EAHC/2013/CP/03 concerning framework contracts in cascade for the provision of surveys on consumer issues.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 10: Market research and public opinion polling services

Main site or place of performance: European Union, Iceland and Norway.

NUTS code

II.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

II.1.4. Information about framework agreement

Framework agreement with several operators

Maximum number Envisaged maximum number of participants to the framework agreement
: 6

Duration of the framework agreement

Duration in years: 4

Estimated total value of purchases for the entire duration of the framework agreement

Estimated value excluding VAT: 18 000 000 EUR

Frequency and value of the contracts to be awarded: Every 2 years.

II.1.5. Short description of the contract or purchase(s)

The objective of the framework contracts is to provide surveys on consumer-related issues targeting consumers and retailers/providers of goods and services. The call consists of the following 3 lots: survey on consumers, survey on retailers and market monitoring survey. The survey on consumers will look at consumers' attitudes towards cross-border trade and consumer-related issues. The survey on retailers will look at retailers'/providers of services' attitudes towards cross-border trade and consumer-related issues. The market monitoring survey will assess consumer experiences, opinions and perceived conditions in relation to the most important consumer markets. The surveys foreseen in the 3 lots defined above should in principle be conducted in all the EU Member States, as well as in Iceland and Norway.

II.1.6. CPV code(s)

79320000 Public-opinion polling services, 79330000 Statistical services

II.1.7. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

II.1.8. Lots

This contract is divided into lots: yes

Tenders may be submitted for one or more lots

II.1.9. Information about variants

Variants will be accepted: no

II.2. Scope of the procurement

II.2.1. Total quantity or scope

The maximum value for this FWC is 18 000 000 EUR overall (4 000 000 EUR for lot 1, 4 000 000 for lot 2 and 10 000 000 EUR for lot 3) over a maximum period of 4 years for the 3 lots. The maximum number of contractors for each lot is 2. Specific contracts will be signed for the value and duration indicated in them. The specific contracts shall be signed within the duration of the FWC. The FWC shall continue to apply to specific contracts after its expiry, but they shall be executed no later than 6 months from the expiry date.

Estimated value excluding VAT: 20 000 000 EUR

II.2.2. Information about options

Options: no

II.2.3. Information about renewals

This contract is subject to renewal: yes

Number of possible renewals: 1

In the case of renewable supplies or service contracts, estimated timeframe for subsequent contracts:

in months: 24 (from the award of the contract)

II.3. Duration of the contract or time limit for completion

Information about lots

Lot No: 1

Lot title: Survey on consumers

1) Short description

The survey on consumers will look at consumers' attitudes towards cross-border trade and consumer-related issues. It will be conducted in principle in all Member States, as well as in Iceland and Norway.

2) CPV code(s)

79320000 Public-opinion polling services, 79330000 Statistical services

3) Quantity or scope

The foreseen frequency of the request of services for this survey is minimum biannual.
Estimated value excluding VAT: 1 000 000 EUR

4) Indication about different time frame or duration

Duration in months: 48 (from the award of the contract)

5) Additional information about lots

Lot No: 2

Lot title: Surveys on retailers

1) Short description

The survey on retailers will look at retailers'/providers of services' attitudes towards cross-border trade and consumer-related issues. The survey will be conducted in principle in all EU Member States, as well as in Iceland and in Norway.

2) CPV code(s)

79320000 Public-opinion polling services, 79330000 Statistical services

3) Quantity or scope

The foreseen frequency of the request of services for this survey is minimum biannual.
Estimated value excluding VAT: 1 000 000 EUR

4) Indication about different time frame or duration

Duration in months: 48 (from the award of the contract)

5) Additional information about lots

Lot No: 3

Lot title: Market monitoring survey

1) Short description

The market monitoring survey will assess consumer experiences, opinions and perceived conditions in relation to the most important consumer markets. As for the markets to be covered by the survey, an indicative list of 52 markets will be attached to the tender specification and the actual markets to be surveyed for each request of services will be

selected from this list. The survey will be conducted in principle in all EU Member States, as well as in Iceland and in Norway.

2) CPV code(s)

79320000 Public-opinion polling services, 79330000 Statistical services

3) Quantity or scope

The foreseen frequency of the request of services for this survey is minimum biannual.
Estimated value excluding VAT: 2 500 000 EUR

4) Indication about different time frame or duration

Duration in months: 48 (from the award of the contract)

5) Additional information about lots

Section III: Legal, economic, financial and technical information

III.1. Conditions related to the contract

III.1.1. Deposits and guarantees required

As in the tender documentation (EAHC/2013/CP/03) published on the EAHC website.

III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

As in the tender documentation (EAHC/2013/CP/03) published on the EAHC website.

III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

As in the tender documentation (EAHC/2013/CP/03) published on the EAHC website.

III.1.4. Contract performance conditions

The performance of the contract is subject to particular conditions: no

III.2. Conditions for participation

III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions: As in the tender documentation (EAHC/2013/CP/03) published on the EAHC website.

III.2.2. Economic and financial ability

List and brief description of conditions: As in the tender documentation (EAHC/2013/CP/03) published on the EAHC website.

Minimum level(s) of standards possibly required: As in the tender documentation (EAHC/2013/CP/03) published on the EAHC website.

III.2.3. Technical and professional ability

List and brief description of conditions:

As in the tender documentation (EAHC/2013/CP/03) published on the EAHC website.

Minimum level(s) of standards possibly required:

As in the tender documentation (EAHC/2013/CP/03) published on the EAHC website.

III.2.4. Information about reserved contracts

III.3. Conditions specific to services contracts

III.3.1. Information about a particular profession

Execution of the service is reserved to a particular profession: no

III.3.2. Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract: yes

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Open

IV.1.2. Information about the limits on the number of candidates to be invited

IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of Criteria below

1. Quality of the proposed sampling design and estimation. Weighting 45
2. Quality of the proposed other methodological elements. Weighting 15
3. Quality of the proposed data analysis and reporting. Weighting 25
4. Quality, clarity and efficiency of organisation of the work proposed. Weighting 15

IV.2.2. Information about electronic auction

An electronic auction will be used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

EAHC/2013/CP/03.

IV.3.2. Previous publication concerning this procedure

no

IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document

Time limit for receipt of requests for documents or for accessing documents: 4.3.2014

IV.3.4. Time limit for receipt of tenders or requests to participate

14.3.2014

IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.3.6. Languages in which tenders or requests to participate may be submitted

Any EU official language

IV.3.7. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 8 (from the date stated for receipt of tender)

IV.3.8. Conditions for opening of tenders

Date: 21.3.2014 - 10:00

Place:

Executive Agency for Health and Consumers, 12, rue Guillaume Kroll (Drosbach building), room A3/043, 1882 Luxembourg, LUXEMBOURG.

Persons authorised to be present at the opening of tenders: yes

Information about authorised persons and opening procedure: A representative of each tenderer may attend the opening of the tenders. In this case, the interested tenderers are kindly requested to register not later than 18.3.2014 by e-mail (eahc-cp-calls@ec.europa.eu) or by fax (+352 4301-38292). At the opening, the representative of the tenderer may be asked to present their credentials/power of attorney to be checked by the Executive Agency.

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: yes

Identification of the project: Consumer programme (European Parliament and Council Decision No 1926/2006/EC).

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: General Court of the European Union

Postal address: rue du Fort Niedergrünwald

Town: Luxembourg

Postal code: 2925

Country: Luxembourg

E-mail: generalcourt@curia.europa.eu

Telephone: +352 4303-1

Fax: +352 4303-2100

Internet address: <http://curia.europa.eu>

VI.4.2. Review procedure

Precise information on deadline(s) for review procedures: Within 2 months of the petitioner's being notified or, failing this, the date of which (s)he became aware thereof. Lodging a complaint with the European Ombudsman does not mean that this deadline would be suspended or a new one set.

VI.4.3. Service from which information about the review procedure may be obtained

Official name: General Court of the European Union

Postal address: rue du Fort Niedergrünwald

Town: Luxembourg

Postal code: 2925

Country: Luxembourg

E-mail: generalcourt@curia.europa.eu

Telephone: +352 4303-1
Fax: +352 4303-2100
Internet address: <http://curia.europa.eu>

VI.5. Date of dispatch of this notice
27.12.2013