

France-Montpellier: IT services: consulting, software development, Internet and support
OJ S 2/2023 03/01/2023
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: GIE Systèmes d'Information et Numérique

Postal address: 125 avenue de Lodève CS7007

Town: Montpellier cedex 3

NUTS code: FR France

Postal code: 34074

Country: France

E-mail: Consultations_GIE-DSI@cdc-habitat.fr

Internet address(es):

Main address: <https://groupe-cdc-habitat.com/>

Address of the buyer profile: <https://www.achatpublic.com/sdm/ent/gen/index.jsp>

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Other activity: GIE Groupement d'Intérêt économique / Logementd et Equipements Collectifs

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

EXTERNALISATION DE LA TIERCE MAINTENANCE APPLICATIVE pour les systèmes d'information de la gestion de la prospection commerciale du Groupe CDC HABITAT

Reference number: AO TMA CRM

II.1.2. Main CPV code

72000000 IT services: consulting, software development, Internet and support

II.1.3. Type of contract

Services

II.1.4. Short description

Le présent accord cadre concerne la réalisation de prestations portant sur l'externalisation des prestations de Tierce Maintenance Applicative pour l'outil CRM Microsoft Dynamics de gestion de la prospection commerciale location et vente du Groupe CDC Habitat.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 846 500,00 EUR

II.2. Description

II.2.2. Additional CPV code(s)

72267100 Maintenance of information technology software, 72200000 Software programming and consultancy services

II.2.3. Place of performance

NUTS code: FR France

II.2.4. Description of the procurement

Les prestations objet du présent marché mixte sont rémunérées : Sur la base d'un prix forfaitaire :- Prise en charge- RéversibilitéPar application de prix unitaires aux quantités réellement exécutées:- Maintenance Corrective- Maintenance Evolutive- Assistance- Expertise- Formation

II.2.5. Award criteria

Quality criterion - Name: Réponse aux exigences d'organisation (structure d'équipe, expertises mobilisées, matrice de compétences, modalités d'interaction, gouvernance) pour la réalisation des prestations sur chaque phase / Weighting: 20

Quality criterion - Name: Réponse aux exigences de méthodologie et processus mis en oeuvre sur l'ensemble des prestations de TMA / Weighting: 30

Price - Weighting: 50

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2022/S 194-548642](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: 011/22/DSI

Title:

EXTERNALISATION DE LA TIERCE MAINTENANCE APPLICATIVE pour les systèmes d'information de la gestion de la prospection commerciale du Groupe CDC HABITAT

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

27/12/2022

V.2.2. Information about tenders

Number of tenders received: 1

Number of tenders received from tenderers from other EU Member States: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: SOPRA STERIA Groupe

Postal address: PAE les Glaisins - 3 rue du Pré Faucon

Town: ANNECY LE VIEUX

NUTS code: FR France

Postal code: 74972

Country: France

Internet address: <https://www.soprasteria.com/fr>

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 980 000,00 EUR

Total value of the contract/lot: 846 500,00 EUR

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Tribunal Judiciaire de Montpellier

Postal address: Place Pierre Flotte

Town: MONTPELLIER

Postal code: 34040

Country: France

Internet address: <http://www.justice.gouv.fr/>

VI.4.2. Body responsible for mediation procedures

Official name: Tribunal Judicaire de Montpellier

Postal address: Place Pierre Flotte

Town: MONTPELLIER

Postal code: 34040

Country: France

Internet address: <http://www.justice.gouv.fr/>

VI.4.4. Service from which information about the review procedure may be obtained

Official name: Tribunal Judicaire de Montpellier.

Postal address: Place Pierre Flotte

Town: MONTPELLIER

Postal code: 34040

Country: France

Internet address: <http://www.justice.gouv.fr/>

VI.5. Date of dispatch of this notice

29/12/2022