

**United Kingdom-Walsall: Security services**  
**OJ S 4/2018 06/01/2018**  
**Contract notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: WHG

Postal address: 100 Hatherton Street, 3rd Floor

Town: Walsall

NUTS code: UKG3 West Midlands

Postal code: WS1 1AB

Country: United Kingdom

Contact person: Ms Catherine Meehan or Mrs Louise Green

E-mail: [Procurement@whgrp.co.uk](mailto:Procurement@whgrp.co.uk)

Telephone: +44 3005556666

**Internet address(es):**

Main address: <http://www.whg.uk.com>

Address of the buyer profile: <http://www.whg.uk.com>

**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://procontract.due-north.com/ProjectManagement/ProjectDashboard?projectId=adcf56a6-e8bf-e711-80e6-005056b64545>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://procontract.due-north.com/ProjectManagement/ProjectDashboard?projectId=adcf56a6-e8bf-e711-80e6-005056b64545>

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

Housing and community amenities

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

CCTV, Control Room and Anti Social Behaviour Services

Reference number: DN306931

**II.1.2. Main CPV code**

79710000 Security services

**II.1.3.**

## **Type of contract**

Services

### **II.1.4. Short description**

Whg is seeking a security services supplier to provide trained and qualified personnel for: Control and operation of whgs surveillance and monitoring services within CCTV control room; mobile patrol and response service; general security and manned guard duties and front of house duties.

Whg require a flexible workforce .This procurement in conducted in line with Light Touch Regime rules.

Whg will require the following levels of insurance: Professional indemnity 2 000 000 GBP; Employers liability 10 000 000 GBP, Public liability 10 000 000 GBP. TUPE will apply to this contract.

Your organisation must hold NSI guarding gold scheme accreditation or equivalent.

Your organisation must show a turnover of 1 300 000 GBP over 2 years.

Other conditions apply, please read complete notice.

### **II.1.5. Estimated total value**

Value excluding VAT: 700 000,00 GBP

### **II.1.6. Information about lots**

This contract is divided into lots: no

## **II.2. Description**

### **II.2.2. Additional CPV code(s)**

79715000 Patrol services, 79714000 Surveillance services, 79713000 Guard services

### **II.2.3. Place of performance**

NUTS code: UKG3 West Midlands

### **II.2.4. Description of the procurement**

Whg are committed to the deployment of e-Tender methodology. This ITT process will be managed via our electronic tender solution hosted by Due North (referred to in this document as The Housing Procurement Portal ("The Portal")). All document exchange and communication between whg and selected tenderers will always be via the portal. The portal provides a secure, auditable and efficient method of exchanging information and documents between the parties.

Out of hour's service — this service is designed to supplement the work of the community safety team in tackling antisocial behaviour and providing a high quality service to our customers and will be achieved through a series of actions which will include responsive visits to customers or sites, pre-planned patrols and pre planned requests for specific tasks to be completed in order to achieve two primary objectives.

— Prevent anti-social behaviour or reduce it where it is already occurring.

— Gather evidence of anti-social behaviour to support whg's community safety team.

CCTV services — To monitor whg's expansive CCTV surveillance systems which includes coverage of whg's high rise blocks, office buildings and other locations and whg assets. This includes both external and interior cameras which are required to be monitored 24 hours a day every day of the year. To handle telephone calls outside of office hours regarding the out of hours service and customer reports of anti-social behaviour.

Front of house services at 100 Hatherton Street — inc front of house services from 16:30 hrs to 21.00 hrs to receive any guests and ensure the building is secure.

Site security and key holding — To provide key holding and security services for any whg buildings or other assets where required following closure and lock up each evening and over weekends. To include CCTV monitoring supplemented by physical checks and patrols were applicable and responding to any alarm activations or requirements to attend sites.

The contractor will need to provide officers that are trained to the highest standards in order to carry out the versatile duties required which include CCTV, mobile patrols and manned guarding. The officers provided will need to meet the high standards of professionalism, appearance and customer service that are expected of a representative of whg.

The fixed term Contract will commence on 1.4.2018 for an initial period of 2 years. The contract will be extendable up to a maximum of 2 years by one or more extensions of whatever period(s) the Client specifies subject to satisfactory performance by the provider.

The total contract term will not exceed 4 years.

Relevant and proportionate suitability assessments will be undertaken eg mandatory and discretionary exclusions: taxes, bankruptcy, misconduct and other situations referred to in the 2015 Regs. whg will also check that any bidder has the legal and financial capacities and the technical and professional abilities to perform the contract.

Whg does not bind itself to accept the lowest tender or any tender and will not be responsible for, or pay any expenses incurred by the Tenderer in the preparation of this tender.

#### **II.2.5. Award criteria**

Criteria below

Quality criterion - Name: Quality / Weighting: 40

Price - Weighting: 60

#### **II.2.6. Estimated value**

#### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 48

This contract is subject to renewal: no

#### **II.2.10. Information about variants**

Variants will be accepted: no

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

#### **II.2.14. Additional information**

These services are within the scope of Schedule 3 of The Public Contracts Regulations 2015 N° 102 and are therefore subject to the 'light touch' public procurement regime in accordance with Section 7 of the 2015 Regulations. Your company must show an annual turnover of at least 1 300 000 GBP for the last 2 years, Please read in conjunction with Section 11.2.4 and 111.2.2 before expressing an interest.

### **Section III: Legal, economic, financial and technical information**

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#### **III.1. Conditions for participation**

##### **III.1.2. Economic and financial standing**

Selection criteria as stated in the procurement documents

### **III.1.3. Technical and professional ability**

Selection criteria as stated in the procurement documents

## **III.2. Conditions related to the contract**

### **III.2.2. Contract performance conditions**

Please read in conjunction with 11.2.4 and 11.2.14. Staff provided will have been subjected to enhanced DBS checks — this is a pass / fail requirement. All staff must hold a relevant SIA license. This is a pass / fail requirement. All staff will be licensed under the provisions of the Private Security Industry Act 2001. If engaged in CCTV activities will be qualified to Level 2 public space surveillance. If employed in guarding or mobile patrols will require qualification to Level 2 in security guarding, including conflict management and key holding. Any company bidding must hold NSI guarding gold scheme accreditation or equivalent — this is a pass / fail requirement.

### **III.2.3. Information about staff responsible for the performance of the contract**

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

## **Section IV: Procedure**

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### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Open procedure

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

### **IV.2. Administrative information**

#### **IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 26/01/2018 Local time: 12:00

#### **IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

#### **IV.2.4. Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7. Conditions for opening of tenders**

Date: 26/01/2018 Local time: 12:05

## **Section VI: Complementary information**

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### **VI.1. Information about recurrence**

This is a recurrent procurement: yes

### **VI.3. Additional information**

### **VI.4. Procedures for review**

#### **VI.4.1.**

**Review body**

Official name: The Royal Courts of Justice

Postal address: Strand

Town: London

Postal code: WS2a 2LL

Country: United Kingdom

**VI.5. Date of dispatch of this notice**

04/01/2018