

**United Kingdom-Newcastle upon Tyne: Health and social work services**  
**OJ S 4/2019 07/01/2019**  
**Contract award notice**  
**Services**

**Legal Basis:**

Regulation (EU, Euratom) No 966/2012

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: The Council of the City of Newcastle upon Tyne

Postal address: 4th Floor, Civic Centre

Town: Newcastle upon Tyne

NUTS code: UKC22 Tyneside

Postal code: NE1 8QH

Country: United Kingdom

Contact person: Peter Rooney

E-mail: [corporate.procurement.team@newcastle.gov.uk](mailto:corporate.procurement.team@newcastle.gov.uk)

Telephone: +44 1912116001

Fax: +44 1912114832

**Internet address(es):**

Main address: [www.nepoportal.org](http://www.nepoportal.org)

Address of the buyer profile: [www.nepoportal.org](http://www.nepoportal.org)

**I.4. Type of the contracting authority**

Regional or local authority

**I.5. Main activity**

General public services

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

006067 General Residential Care Services

Reference number: DN315084

**II.1.2. Main CPV code**

85000000 Health and social work services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

Newcastle City Council has a duty to provide care and support for its vulnerable residents who are eligible according to the national criteria introduced by the Care Act 2014. The Council currently commissions general residential services from a number of external organisations in the City which allow us to meet the needs of some of our most vulnerable citizens and we are seeking to establish a new framework.

#### **II.1.6. Information about lots**

This contract is divided into lots: no

#### **II.1.7. Total value of the procurement**

Value excluding VAT: 45 000 000,00 GBP

### **II.2. Description**

#### **II.2.3. Place of performance**

NUTS code: UKC22 Tyneside

#### **II.2.4. Description of the procurement**

General residential care services are those that can provide care matched to the specific needs of adults aged 65 and over. The framework for general residential services for adults aged 65 and over will be for a period of 27 months expiring on the 31.3.2021. Placements will be made under individual call off arrangements via direct award.

#### **II.2.5. Award criteria**

Quality criterion - Name: Tender Response Scores / Weighting: 90

Price - Weighting: 10

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

### **Section IV: Procedure**

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#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Open procedure

##### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

##### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

#### **IV.2. Administrative information**

##### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2018/S 178-403502](#)

##### **IV.2.8. Information about termination of dynamic purchasing system**

##### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

### **Section V: Award of contract**

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**Title:**

006067 General Residential Care Services

A contract/lot is awarded: yes

**V.2. Award of contract****V.2.1. Date of conclusion of the contract**

27/12/2018

**V.2.2. Information about tenders**

Number of tenders received: 25

Number of tenders received from SMEs: 18

The contract has been awarded to a group of economic operators: yes

**V.2.3. Name and address of the contractor**

Official name: Akari Care Ltd

Town: Leeds

NUTS code: UKC22 Tyneside

Country: United Kingdom

The contractor is an SME: no

**V.2.3. Name and address of the contractor**

Official name: Anchor Trust

Town: Newcastle

NUTS code: UKC22 Tyneside

Country: United Kingdom

The contractor is an SME: yes

**V.2.3. Name and address of the contractor**

Official name: Bannatyne Lodge (Hill Care 3 Ltd)

Town: Chesterfield

NUTS code: UKC22 Tyneside

Country: United Kingdom

The contractor is an SME: no

**V.2.3. Name and address of the contractor**

Official name: Bond Care (Shaftesbury Care Group Ltd)

Town: London

NUTS code: UKC22 Tyneside

Country: United Kingdom

The contractor is an SME: no

**V.2.3. Name and address of the contractor**

Official name: Care Homes UK Ltd

Town: London

NUTS code: UKC22 Tyneside

Country: United Kingdom

The contractor is an SME: no

**V.2.3. Name and address of the contractor**

Official name: Crown Care Group

Town: North Shields

NUTS code: UKC22 Tyneside

Country: United Kingdom  
The contractor is an SME: yes

**V.2.3. Name and address of the contractor**

Official name: Eothen Homes Ltd  
Town: Cramlington  
NUTS code: UKC22 Tyneside  
Country: United Kingdom  
The contractor is an SME: yes

**V.2.3. Name and address of the contractor**

Official name: Ewart and Dilworth Ltd  
Town: Newcastle upon Tyne  
NUTS code: UKC22 Tyneside  
Country: United Kingdom  
The contractor is an SME: yes

**V.2.3. Name and address of the contractor**

Official name: Gainford Care Homes Ltd  
Town: Chester le Street  
NUTS code: UKC22 Tyneside  
Country: United Kingdom  
The contractor is an SME: yes

**V.2.3. Name and address of the contractor**

Official name: Hadrian Healthcare Holdings Ltd  
Town: Gateshead  
NUTS code: UKC22 Tyneside  
Country: United Kingdom  
The contractor is an SME: yes

**V.2.3. Name and address of the contractor**

Official name: HC-One Beamish Ltd  
Town: Darlington  
NUTS code: UKC22 Tyneside  
Country: United Kingdom  
The contractor is an SME: no

**V.2.3. Name and address of the contractor**

Official name: HC-One Ltd  
Town: Darlington  
NUTS code: UKC22 Tyneside  
Country: United Kingdom  
The contractor is an SME: no

**V.2.3. Name and address of the contractor**

Official name: Little Sisters of the Poor  
Town: Newcastle upon Tyne  
NUTS code: UKC22 Tyneside  
Country: United Kingdom  
The contractor is an SME: no

**V.2.3.**

**Name and address of the contractor**

Official name: Malhotra Care Homes Ltd  
Town: Newcastle upon Tyne  
NUTS code: UKC22 Tyneside  
Country: United Kingdom  
The contractor is an SME: yes

**V.2.3. Name and address of the contractor**

Official name: Manor Care Home Group  
Town: Birtley  
NUTS code: UKC22 Tyneside  
Country: United Kingdom  
The contractor is an SME: yes

**V.2.3. Name and address of the contractor**

Official name: Mariposa Care Group Ltd  
Town: Matlock  
NUTS code: UKC22 Tyneside  
Country: United Kingdom  
The contractor is an SME: no

**V.2.3. Name and address of the contractor**

Official name: Solehawk Ltd (Popular Care)  
Town: Newcastle upon Tyne  
NUTS code: UKC22 Tyneside  
Country: United Kingdom  
The contractor is an SME: yes

**V.2.3. Name and address of the contractor**

Official name: Malhotra Care Homes Ltd (Prestwick Care)  
Town: Newcastle upon Tyne  
NUTS code: UKC22 Tyneside  
Country: United Kingdom  
The contractor is an SME: yes

**V.2.3. Name and address of the contractor**

Official name: Rosewood Villa  
Town: Newcastle upon Tyne  
NUTS code: UKC22 Tyneside  
Country: United Kingdom  
The contractor is an SME: yes

**V.2.3. Name and address of the contractor**

Official name: St Cuthbert's Care  
Town: Newcastle upon Tyne  
NUTS code: UKC22 Tyneside  
Country: United Kingdom  
The contractor is an SME: no

**V.2.3. Name and address of the contractor**

Official name: The Abbeyfield Newcastle upon Tyne Society Ltd  
Town: Newcastle upon Tyne

NUTS code: UKC22 Tyneside  
Country: United Kingdom  
The contractor is an SME: yes

**V.2.3. Name and address of the contractor**

Official name: Tirsul Ltd  
Town: Newcastle upon Tyne  
NUTS code: UKC22 Tyneside  
Country: United Kingdom  
The contractor is an SME: yes

**V.2.3. Name and address of the contractor**

Official name: Wellburn Care Homes Ltd  
Town: Newcastle upon Tyne  
NUTS code: UKC22 Tyneside  
Country: United Kingdom  
The contractor is an SME: yes

**V.2.3. Name and address of the contractor**

Official name: Westwood Lodge Care Home  
Town: Romford  
NUTS code: UKC22 Tyneside  
Country: United Kingdom  
The contractor is an SME: yes

**V.2.3. Name and address of the contractor**

Official name: Denecroft Care Home (Your Care First)  
Town: Newcastle upon Tyne  
NUTS code: UKC22 Tyneside  
Country: United Kingdom  
The contractor is an SME: yes

**V.2.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot: 45 000 000,00 GBP  
Total value of the contract/lot: 45 000 000,00 GBP

**V.2.5. Information about subcontracting**

**Section VI: Complementary information**

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**VI.3. Additional information**

**VI.4. Procedures for review**

**VI.4.1. Review body**

Official name: See Public Contract Regulations 2015  
Town: As Above  
Country: United Kingdom

**VI.4.3. Review procedure**

Precise information on deadline(s) for review procedures:

The Public Contracts Regulations 2015 provides aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in High Court (England, Wales and Northern Ireland).

**VI.4.4. Service from which information about the review procedure may be obtained**

Official name: See Public Contract Regulations 2015

Town: As Above

Country: United Kingdom

**VI.5. Date of dispatch of this notice**

04/01/2019