

NO-Oslo: System maintenance services
OJ S 5/2013 08/01/2013
Contract notice
Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: Kriminalomsorgens IT-tjeneste

Postal address: Postboks 8151 Dep

Town: Oslo

Postal code: 0033

Country: Norway

For the attention of: Arne Støvland

E-mail: postmottak-8010@kriminalomsorg.no

Telephone: +47 33084300

Fax: +47 22933330

Internet address(es):

General address of the contracting authority: www.kriminalomsorgen.no

Address of the buyer profile: http://www.doffin.no//search/Search_AuthProfile.aspx?ID=AA10088

Additional information can be obtained from:

the abovementioned address

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:

the abovementioned address

Tenders or requests to participate must be submitted: the abovementioned address

I.2. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.3. Main activity

Public order and safety

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description

II.1.1. Title attributed to the contract by the contracting authority

Procurement of maintenance agreement for professional systems in the Correctional Services

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 7: Computer and related services

Main site or place of performance: Horten, Norway.

NUTS code

II.1.3. Information about a framework agreement or a dynamic purchasing system

The notice involves a public contract

II.1.4. Information about framework agreement

II.1.5. Short description of the contract or purchase(s)

The Correctional Services' IT services shall procure new maintenance contract for the specialised systems Kompis-Kif, Kompis-Kia and Booking. The systems are described in the tender documents. The maintenance agreement shall include all systems. The maintenance services include receiving inquiries, notification of errors, error correction, ongoing maintenance, new versions of software, installation and testing, advice in relation to the maintenance services, and documentation and reporting of the maintenance services. Award authority aims to enter into the agreement at the end of April 2013, but retains the right to terminate the agreement with 3 months written notice. Supplier can terminate the agreement with 3 months written notice 3 years after the date of signing the contract.

NOTE: To register your interest in this notice and obtain any additional information please visit the Doffin Web Site at http://www.doffin.no/Search/Search_Switch.aspx?ID=274470

II.1.6. CPV code(s)

50324100 System maintenance services

II.1.7. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.1.8. Lots

This contract is divided into lots: no

II.1.9. Information about variants

Variants will be accepted: no

II.2. Scope of the procurement

II.2.1. Total quantity or scope

Estimated value excluding VAT:

Range: between 8 000 000 and 9 000 000 NOK

II.2.2. Information about options

Options: no

II.2.3. Information about renewals

This contract is subject to renewal: no

II.3. Duration of the contract or time limit for completion

Section III: Legal, economic, financial and technical information

III.1. Conditions related to the contract

III.1.1. Deposits and guarantees required

III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

See tender documents.

III.1.3.

Legal form to be taken by the group of economic operators to whom the contract is to be awarded

III.1.4. Contract performance conditions

The performance of the contract is subject to particular conditions: no

III.2. Conditions for participation

III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions: (1) Company registration certificate.

(2) Evidence of enrolment on the professional or trade register, as required by national law, in the country where the company is established.

(3) Value added tax certificate (National requirement).

(4) Company tax certificate (National requirement).

(5) Self-declaration in compliance with Appendix 2 (HSE) of the Norwegian procurement regulations (National requirement).

(6) Other documentation required (please state below).

Norwegian suppliers shall have their tax and VAT payments in order.

Foreign suppliers shall have fulfilled their tax obligations in accordance with the laws in the country where the company is established.

If the supplier's home country does not issue such documents or certificates, they can be replaced by a statement given under oath or insurance of the relevant person to a legal or administrative authority, a notaries publicus or other competent authority in the home country or current country of residence.

The supplier shall have fulfilled all legal requirements in Norway within health, environment and safety (HSE) or will fulfil these upon award of contract for work carried out in Norway.

III.2.2. Economic and financial ability

List and brief description of conditions: (1) The company's most recent annual report including new information of relevance to the company's accounting figures.

(2) Presentation of the company's annual accounts, or extracts thereof.

(3) Other documentation required (please state below).

The annual accounts with the auditor's reports for the last 3 accounting years shall be enclosed.

If a supplier will use other companies' capacity, independent of the legal character of the connection between them, the supplier shall document that he can use the necessary resources by enclosing a binding statement on this from these companies.

Minimum level(s) of standards possibly required: The supplier shall have good finances that ensure viability in the short and long term. The finances will be assessed on the basis of solidity, liquidity and earnings potential.

III.2.3. Technical and professional ability

List and brief description of conditions:

(1) Other documentation required (please state below).

An overview of the principal deliveries effected, or main services provided, by the company, in the past three years. The overview shall, for each assignment, include award authority's name and contact person including telephone number and email address, short description of the assignment, name of supplier's personnel, value in NOK, excluding VAT, and time period for the individual assignments (date from-to).

An account of the supplier's average work strength and the number of employees in the last 3 years.

A description of the supplier's technical personnel or technical units that the supplier can use for fulfilment of the contract, whether they belong to the company or not, in particular those who are responsible for quality control.

Information on education and professional qualifications at the supplier and the company's administrative management, and in particular for the or those persons who will be responsible for carrying out the service.

An account of the tools, machines, instruments, materials and technical equipment that the supplier can use for fulfilment of the contract.

A description of methods for quality assurance.

Minimum level(s) of standards possibly required:

Supplier shall have experience from development or maintenance of systems based on ProgressOpenEdge and Microsoft .NET.

Supplier shall have considerable experience from development or maintenance of systems based on ASP.NET/C#.NET.

Supplier shall have considerable experience from development or maintenance of web services based on .NET/C#.NET and Progress ABL.

Supplier shall also have experience from development or maintenance of systems based on Microsoft Server Database and Crystal Reports.

The supplier shall be able to carry out contract services efficiently, reliably and with good quality through satisfactory personnel capacity, use of competent personnel, efficient tools, machines, instruments, materials and technical equipment as well as good quality assurance.

III.2.4. Information about reserved contracts

III.3. Conditions specific to services contracts

III.3.1. Information about a particular profession

III.3.2. Information about staff responsible for the performance of the contract

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Open

IV.1.2. Information about the limits on the number of candidates to be invited

IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

IV.2.2. Information about electronic auction

An electronic auction will be used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

- IV.3.2. Previous publication concerning this procedure**
- IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document**
- IV.3.4. Time limit for receipt of tenders or requests to participate**
25.2.2013 - 12:00
- IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates**
- IV.3.6. Languages in which tenders or requests to participate may be submitted**
Other: Norwegian
- IV.3.7. Minimum time frame during which the tenderer must maintain the tender**
until: 31.5.2013
- IV.3.8. Conditions for opening of tenders**

Section VI: Complementary information

- VI.1. Information about recurrence**
- VI.2. Information about European Union funds**
- VI.3. Additional information**
(NT Ref:278038)
- VI.4. Procedures for review**
 - VI.4.1. Review body**
 - VI.4.2. Review procedure**
 - VI.4.3. Service from which information about the review procedure may be obtained**
- VI.5. Date of dispatch of this notice**
7.1.2013