

**Ireland-Ardcavan: Technical computer support services**  
**OJ S 5/2021 08/01/2021**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Waterford and Wexford Education and Training Board

National registration number: 3185886NH

Postal address: WWETB Head Office, Ardcavan Business Park, Co. Wexford

Town: Ardcavan

NUTS code: IE Éire / Ireland

Country: Ireland

Contact person: Therese Ennis

E-mail: [thereseennis@wwetb.ie](mailto:thereseennis@wwetb.ie)

Telephone: +353 5851430

**Internet address(es):**

Main address: <http://waterfordwexford.etb.ie/>

Address of the buyer profile: <https://irl.eu-supply.com/ctm/Company/CompanyInformation/Index/110494>

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

Education

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Provision of External ICT Senior Engineer (Systems Administrator Office 365) for Waterford and Wexford Education and Training Board (WWETB)

Reference number: WV20/9

**II.1.2. Main CPV code**

72611000 Technical computer support services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

Waterford and Wexford Education and Training Board WWETB) (the 'Contracting Authority') invites tenders ('Tenders') to this Request for Tenders ('RFT') from economic operators

(‘Tenderers’) for the appointment to a single supplier framework agreement for the provision of an external ICT Senior Engineer (Systems Administrator Office 365) in Appendix 1 to this RFT (the ‘Services’).

This public procurement competition relates to the establishment of a single party framework (‘Framework’) for the provision of an external ICT Senior Engineer (Systems Administrator Office 365 system).

The purpose of this SRFT is to secure the services of a senior systems engineer (Systems Administrator Office 365) across the administrative offices, schools and centres to provide ICT support as required for the efficient running of our schools/centres.

#### **II.1.6. Information about lots**

This contract is divided into lots: no

#### **II.1.7. Total value of the procurement**

Value excluding VAT: 281 112,00 EUR

### **II.2. Description**

#### **II.2.2. Additional CPV code(s)**

44316400 Hardware, 48800000 Information systems and servers, 48821000 Network servers, 48822000 Computer servers, 51611100 Hardware installation services, 72000000 IT services: consulting, software development, Internet and support, 72222300 Information technology services, 72250000 System and support services, 72251000 Disaster recovery services, 72253200 Systems support services, 72261000 Software support services, 72267100 Maintenance of information technology software, 72300000 Data services, 72310000 Data-processing services, 72315200 Data network management services, 72320000 Database services, 72400000 Internet services, 72500000 Computer-related services, 72511000 Network management software services, 72600000 Computer support and consultancy services, 72700000 Computer network services, 72710000 Local area network services, 72720000 Wide area network services, 72910000 Computer back-up services

#### **II.2.3. Place of performance**

NUTS code: IE Éire / Ireland

Main site or place of performance: Wexford Head Office WWETB.

#### **II.2.4. Description of the procurement**

Waterford and Wexford Education and Training Board WWETB) (the ‘Contracting Authority’) invites tenders (‘Tenders’) to this Request for Tenders (‘RFT’) from economic operators (‘Tenderers’) for the appointment to a single supplier framework agreement for the provision of an external ICT Senior Engineer (Systems Administrator Office 365) in Appendix 1 to this RFT (the ‘Services’).

This public procurement competition relates to the establishment of a single party framework (‘Framework’) for the provision of an external ICT Senior Engineer (Systems Administrator Office 365 system).

The purpose of this SRFT is to secure the services of a senior systems engineer (Systems Administrator Office 365) across the administrative offices, schools and centres to provide ICT support as required for the efficient running of our schools/centres.

In the context of a single-party framework agreement, the successful framework member does not have to compete for each new contract. It is emphasised that a framework agreement constitutes no guarantee to purchase a specific quantity of supplies or services from a particular economic operator.

Indeed, the Contracting Authority reserves the right to operate outside of the framework agreement at its discretion, particularly should it become apparent that doing so would offer greater value for money. Notwithstanding the foregoing, the framework agreement approach has been adopted to leverage efficiencies and maximise cost savings over the duration of the framework.

#### **II.2.5. Award criteria**

Quality criterion - Name: Suitability of the resource proposed / Weighting: 30 %

Quality criterion - Name: Approach to service continuity / Weighting: 20 %

Quality criterion - Name: Resource training requirements aimed at ensuring resources remain upskilled and up to date in the areas of their speciality/technological developments, best practice, or industry standards,etc. / Weighting: 10 %

Quality criterion - Name: Account management requirements / Weighting: 10 %

Price - Weighting: 30 %

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

- complete tender response document attached; and
- respond through e-tenders only. Draft contract; and
- sample SLA attached as separate appendices.

### **Section IV: Procedure**

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#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Open procedure

##### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

##### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

#### **IV.2. Administrative information**

##### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2020/S 124-303975](#)

##### **IV.2.8. Information about termination of dynamic purchasing system**

##### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

### **Section V: Award of contract**

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Contract No: 1

**Title:**

Provision of External ICT Senior Engineer (Systems Administrator Office 365) for Waterford and Wexford Education and Training Board (WWETB)

A contract/lot is awarded: yes

**V.2. Award of contract****V.2.1. Date of conclusion of the contract**

04/01/2021

**V.2.2. Information about tenders**

Number of tenders received: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: no

**V.2.3. Name and address of the contractor**

Official name: Cpl

National registration number: 287278

Postal address: 8 - 34 Percy Place

Town: Dublin

NUTS code: IE Éire / Ireland

Country: Ireland

E-mail: [Kerri.Morris@cpl.ie](mailto:Kerri.Morris@cpl.ie)

Telephone: +353 19476339

Internet address: <http://Cpl.com>

The contractor is an SME: no

**V.2.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot: 281 112,00 EUR

Lowest offer: 70 278,00 EUR / Highest offer: 101 430,00 EUR taken into consideration

**V.2.5. Information about subcontracting****Section VI: Complementary information**

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**VI.3. Additional information****VI.4. Procedures for review****VI.4.1. Review body**

Official name: Waterford and Wexford ETB

Postal address: Ardavan Business Park, Ardavan, Co. Wexford

Town: Wexford

Country: Ireland

E-mail: [thereseennis@wwetb.ie](mailto:thereseennis@wwetb.ie)

Telephone: +353 539123799

**VI.5. Date of dispatch of this notice**

04/01/2021