

**Norway-Lillehammer: Telephone operator services**  
**OJ S 6/2016 09/01/2016**  
**Contract notice**  
**Services**

**Directive 2004/18/EC**

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: MuseumsIT AS  
National registration number: 897 761 602  
Postal address: Maihaugvegen 1 (Øvre Kontorfløy)  
Town: Lillehammer  
Postal code: 2609  
Country: Norway  
For the attention of: Thomas Johansen  
E-mail: [thomas.johansen@kulturit.no](mailto:thomas.johansen@kulturit.no)  
Telephone: +47 41610677

**Internet address(es):**

Address of the buyer profile: <https://kgv.doffin.no/ctm/Supplier/CompanyInformation/Index/3146>

Electronic access to information: <https://kgv.doffin.no/ctm/Supplier/Documents/Folder/139204>

**Additional information can be obtained from:**

the abovementioned address

**Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:**

the abovementioned address

**Tenders or requests to participate must be submitted:** the abovementioned address

**I.2. Type of the contracting authority**

Other: private Limited company

**I.3. Main activity**

Recreation, culture and religion

**I.4. Contract award on behalf of other contracting authorities**

The contracting authority is purchasing on behalf of other contracting authorities: yes

Official name: Museene i Sør-Trøndelag  
National registration number: 993 595 675  
Postal address: Havnagata 12  
Town: Trondheim  
Postal code: 7010  
Country: Norway  
Official name: Norsk Folkemuseum  
National registration number: 970 010 815  
Postal address: Museumsveien 10  
Town: Oslo  
Postal code: 0287  
Country: Norway  
Official name: Stiftelsen Lillehammer museum  
National registration number: 955 378 024

Postal address: Maihaugvegen 1

Town: Lillehammer

Postal code: 2609

Country: Norway

Official name: Anno museum AS

National registration number: 994 933 272

Postal address: Solørvegen 151

Town: Elverum

Postal code: 2407

Country: Norway

Official name: Stiftelsen Akershusmuseet — Cultural historic competence centre and museums

National registration number: 974 235 390

Postal address: Strømsveien 74

Town: Strømmen

Postal code: 2010

Country: Norway

Official name: Østfoldmuseene

National registration number: 994 963 910

Postal address: Gamlebygata 8

Town: Sarpsborg

Postal code: 1721

Country: Norway

Official name: Valdresmusea AS

National registration number: 990 209 081

Postal address: Tyinvegen 27

Town: Fagernes

Postal code: 2900

Country: Norway

Official name: Lillehammer Kunstmuseum

National registration number: 970 982 248

Postal address: Stortorget 2

Town: Lillehammer

Postal code: 2609

Country: Norway

Official name: Ryfylkemuseet

National registration number: 970 916 482

Postal address: Nordenden 14

Town: Sand

Postal code: 4230

Country: Norway

Official name: Telemuseet

National registration number: 984 206 682

Postal address: Kjelsåsvegen 141

Town: Oslo

Postal code: 0491

Country: Norway

Official name: KulturIT AS

National registration number: 915 168 175

Postal address: Maihaugvegen 1

Town: Lillehammer

Postal code: 2609  
Country: Norway  
Official name: MuseumsIT  
National registration number: 897 761 602  
Postal address: Maihaugvegen 1  
Town: Lillehammer  
Postal code: 2609  
Country: Norway

## Section II: Object of the contract

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### II.1. Description

#### II.1.1. Title attributed to the contract by the contracting authority

Procurement of a telephony system for MuseumsIT — subscriptions, telephony and mobile data traffic.

#### II.1.2. Type of contract and place of performance or delivery

Services

Service category No 5: Telecommunications services

Main site or place of performance: Lillehammer.

NUTS code NO022 Oppland

#### II.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

#### II.1.4. Information about framework agreement

Framework agreement with a single operator

##### Duration of the framework agreement

Duration in years: 4

##### Estimated total value of purchases for the entire duration of the framework agreement

Estimated value excluding VAT:

Range: between 15 000 000 and 20 000 000 NOK

#### II.1.5. Short description of the contract or purchase(s)

MuseumsIT intends to enter into a framework agreement for future procurements of a telephony system, including subscriptions, telephony and mobile data traffic. The aim of the procurement is to:

- Ensure the establishment of cost-efficient and future orientated use of telephony systems;
- Enable an integrated IT and mobile system that allows for efficient communication and interaction in the organisation;
- Make use of the best mobile coverage in the market;
- Ensure the market's best terms for the museums;
- Ensure an option for simple and uniform administration and subscription overview as well as options for fleet management;
- Ensure an option to analysis service use and costs.

#### II.1.6. CPV code(s)

79511000 Telephone operator services, 64215000 IP telephone services, 31712112 SIM cards , 64212000 Mobile-telephone services, 64214200 Telephone switchboard services, 64212100

Short Message Service (SMS) services, 32543000 Telephone switchboards, 64210000 Telephone and data transmission services, 32551100 Telephone connections, 64200000 Telecommunications services

#### **II.1.7. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

#### **II.1.8. Lots**

This contract is divided into lots: no

#### **II.1.9. Information about variants**

Variants will be accepted: no

### **II.2. Scope of the procurement**

#### **II.2.1. Total quantity or scope**

The contract is for telephony, including subscriptions, mobile telephony and mobile data traffic, possibly landline telephony. In addition a tool for an exchange function, as well as the establishment of a joint SIP-trunk for use with Microsoft Lync (Skype for Business). The contracting authority will operate the Lync system itself.

Most of the volume will be for mobile telephony. Where there is no satisfactory coverage, the user shall use a landline via the SIP-trunk system including Lync/Skype for business.

The data use is ever increasing whilst calls and messages are stable. Favourable prices for roaming contracts with foreign mobile operators is also important.

Mobile telephony is an important work tool in the museums and there are high requirements for quality and availability, both for daily use and in crises and for standby. User-friendly systems to administer the contracting authority's mobile subscriptions and queue functions are also important.

MuseumsIT provides IT services to a number of museums. The framework agreement shall apply for the museums that are currently associated with the cooperation. There are currently approx. 800 employees in the museums.

Estimated value excluding VAT:

Range: between 15 000 000 and 20 000 000 NOK

#### **II.2.2. Information about options**

Options: no

#### **II.2.3. Information about renewals**

This contract is subject to renewal: yes

Number of possible renewals: 2

In the case of renewable supplies or service contracts, estimated timeframe for subsequent contracts:

in months: 24 (from the award of the contract)

### **II.3. Duration of the contract or time limit for completion**

Duration in months: 24 (from the award of the contract)

## **Section III: Legal, economic, financial and technical information**

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### **III.1. Conditions related to the contract**

#### **III.1.1. Deposits and guarantees required**

**III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them**

**III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded**

**III.1.4. Contract performance conditions**

The performance of the contract is subject to particular conditions: no

**III.2. Conditions for participation**

**III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions: — A tax certificate is required, not older than 3 months (National requirement);

— A VAT certificate is required, not older than 3 months (National requirement);

— A self-declaration is required in accordance with the Regulation's Annex 2 on HSE, the standard form is to be filled in (National requirement);

— A company registration certificate is required (National requirement).

\* Foreign tenderers must provide certificates from equivalent authorities to the Norwegian authorities.

**III.2.2. Economic and financial ability**

List and brief description of conditions: Credit assessment without a requirement for security:

Credit evaluation/rating, not older than 3 months, and which is based on the last known accounting figures. The rating shall be carried out by a publicly certified credit rating institution and tenderers shall have a minimum of rating A.

Minimum level(s) of standards possibly required: Tenderers shall have a minimum of rating A in the credit assessment.

**III.2.3. Technical and professional ability**

**III.2.4. Information about reserved contracts**

**III.3. Conditions specific to services contracts**

**III.3.1. Information about a particular profession**

Execution of the service is reserved to a particular profession: no

**III.3.2. Information about staff responsible for the performance of the contract**

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract: no

## **Section IV: Procedure**

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**IV.1. Type of procedure**

**IV.1.1. Type of procedure**

Open

**IV.1.2. Information about the limits on the number of candidates to be invited**

**IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue**

## **IV.2. Award criteria**

### **IV.2.1. Award criteria**

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

### **IV.2.2. Information about electronic auction**

An electronic auction will be used: no

## **IV.3. Administrative information**

### **IV.3.1. File reference number attributed by the contracting authority**

10172

### **IV.3.2. Previous publication concerning this procedure**

no

### **IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document**

Payable documents: no

### **IV.3.4. Time limit for receipt of tenders or requests to participate**

10.3.2016 - 12:00

### **IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

### **IV.3.6. Languages in which tenders or requests to participate may be submitted**

Other: Norwegian.

### **IV.3.7. Minimum time frame during which the tenderer must maintain the tender**

until: 20.6.2016

### **IV.3.8. Conditions for opening of tenders**

Date: 11.3.2016 - 10:00

Place: Official name: MuseumsIT

National registration number: 897 761 602

Postal address: Maihaugvegen 1, Øvre Kontorfløy

Town: Lillehammer

Postal code: 2609

Country: Norway

For the attention of: Thomas Johansen

Persons authorised to be present at the opening of tenders: no

## **Section VI: Complementary information**

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### **VI.1. Information about recurrence**

This is a recurrent procurement: no

### **VI.2. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **VI.3. Additional information**

#### **VI.4. Procedures for review**

##### **VI.4.1. Review body**

Official name: MuseumsIT

National registration number: 897761602

Postal address: Maihaugvegen 1, Øvre Kontorfløy

Town: Lillehammer

Postal code: 2609

Country: Norway

E-mail: [post@museumsit.no](mailto:post@museumsit.no)

Telephone: +47 97783000

Internet address: <http://www.museumsit.no>

##### **VI.4.2. Review procedure**

Precise information on deadline(s) for review procedures: See FOA Section 22-3.

##### **VI.4.3. Service from which information about the review procedure may be obtained**

##### **VI.5. Date of dispatch of this notice**

8.1.2016