

United Kingdom-London: Systems support services
OJ S 5/2018 09/01/2018
Contract notice
Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: The Frontline Organisation
Postal address: 1 Rosebery Avenue
Town: London
Postal code: EC1R 4SR
Country: United Kingdom
Contact person: Simon Burgess
E-mail: simon.burgess@thefrontline.org.uk
Telephone: +44 7732914155

Internet address(es):

General address of the contracting authority: <http://www.thefrontline.org.uk/>

Additional information can be obtained from:

Official name: The Frontline Organisation
Postal address: 1 Rosebery Avenue, EC1R 4SR
Town: London
Country: United Kingdom

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:

Official name: The Frontline Organisation
Postal address: 1 Rosebery Avenue, EC1R 4SR
Town: London
Country: United Kingdom
Contact person: Simon Burgess
E-mail: simon.burgess@thefrontline.org.uk
Internet address: www.thefrontline.org.uk

Tenders or requests to participate must be submitted: the abovementioned address

I.2. Type of the contracting authority

Body governed by public law

I.3. Main activity

Other: Social work recruitment and training

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description

II.1.1.

Title attributed to the contract by the contracting authority

The Frontline Organisation Salesforce Development: Phase 1 — Creating a High Quality Applicant Journey

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 27: Other services

Main site or place of performance: The Frontline offices, London

NUTS code

II.1.3. Information about a framework agreement or a dynamic purchasing system

The notice involves a public contract

II.1.4. Information about framework agreement

II.1.5. Short description of the contract or purchase(s)

The contract will be for an agency to provide Salesforce and web interface development for the Frontline Organisation, in order to improve create a high quality applicant experience and recruitment solution for the organisation.

II.1.6. CPV code(s)

72253200 Systems support services, 72254000 Software testing, 72254100 Systems testing services, 72265000 Software configuration services, 72263000 Software implementation services, 72262000 Software development services, 72232000 Development of transaction processing and custom software, 72222300 Information technology services, 72221000 Business analysis consultancy services, 72227000 Software integration consultancy services, 72226000 System software acceptance testing consultancy services, 72225000 System quality assurance assessment and review services, 72223000 Information technology requirements review services

II.1.7. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

II.1.8. Lots

This contract is divided into lots: no

II.1.9. Information about variants

Variants will be accepted: yes

II.2. Scope of the procurement

II.2.1. Total quantity or scope

II.2.2. Information about options

Options: no

II.2.3. Information about renewals

This contract is subject to renewal: no

II.3. Duration of the contract or time limit for completion

Start 19.2.2018. Completion 24.8.2018

Section III: Legal, economic, financial and technical information

III.1. Conditions related to the contract

III.1.1. Deposits and guarantees required

III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

III.1.4. Contract performance conditions

The performance of the contract is subject to particular conditions: yes

Description of particular conditions: The ITT document will be made available to bidders upon request, and on condition that its contents (including the fact that a bidder has received the ITT) are kept confidential by the bidder, and that it is not copied, reproduced, distributed or passed on to any other person at any time except for the purpose of enabling the bidder to submit a proposal.

III.2. Conditions for participation

III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions: Please see tender documents for full qualification questionnaires and evaluation criteria.

III.2.2. Economic and financial ability

List and brief description of conditions: Please see tender documents for full qualification questionnaires and evaluation criteria.

III.2.3. Technical and professional ability

List and brief description of conditions:

Please see tender documents for full requirements.

III.2.4. Information about reserved contracts

III.3. Conditions specific to services contracts

III.3.1. Information about a particular profession

III.3.2. Information about staff responsible for the performance of the contract

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Open

IV.1.2. Information about the limits on the number of candidates to be invited

IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

IV.2.2. Information about electronic auction

An electronic auction will be used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

IV.3.2. Previous publication concerning this procedure

no

IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document

Time limit for receipt of requests for documents or for accessing documents: 24.1.2018 - 12:00

IV.3.4. Time limit for receipt of tenders or requests to participate

29.1.2018 - 12:00

IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.3.6. Languages in which tenders or requests to participate may be submitted

English.

IV.3.7. Minimum time frame during which the tenderer must maintain the tender

IV.3.8. Conditions for opening of tenders

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

VI.4.2. Review procedure

VI.4.3. Service from which information about the review procedure may be obtained

VI.5. Date of dispatch of this notice

5.1.2018