

United Kingdom-London: Scheduling software package

OJ S 6/2017 10/01/2017

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Viridian Housing

Postal address: Colwell House, 376 Clapham Road

Town: London

NUTS code: UK United Kingdom

Postal code: SW9 9AR

Country: United Kingdom

Contact person: Ms Loretta George

E-mail: loretta.george@viridianhousing.org.uk

Telephone: +44 2032023839

Internet address(es):Main address: <http://www.viridianhousing.org.uk/>Address of the buyer profile: <http://www.viridianhousing.org.uk/>**I.3. Communication**The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://www.housingprocurement.com/procontract/housing/portal.nsf>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://www.housingprocurement.com/procontract/housing/portal.nsf>**I.4. Type of the contracting authority**

Body governed by public law

I.5. Main activity

Housing and community amenities

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

Provision of a Maintenance Scheduling Solution and Associated Services.

Reference number: DN231955

II.1.2. Main CPV code

48332000 Scheduling software package

II.1.3. Type of contract

Services

II.1.4. Short description

Viridian Housing is seeking tender submissions from suitable providers for a real time Repairs Management and Scheduling Solution. The required solution must be capable of managing both reactive and planned maintenance via various channels but emphasising digital offerings (e.g. dedicated app, self service web portal). The system shall allow for both dynamic and user defined scheduling, utilising robust work-flow information to ensure a single view of the customer and the best possible outcome. The solution must also provide a multiple reporting suite and dashboard facility that operates in real time and can be user defined and/or automated as required. Finally, in order to achieve the outcomes above, sufficient flexibility to connect with Viridian's existing databases, systems and third party providers. The initial contract term is for 3 years with the option to extend for a further 2 years in yearly increments at an estimated contract value of 440 000 GBP.

II.1.5. Estimated total value

Value excluding VAT: 440 000,00 GBP

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

48332000 Scheduling software package

II.2.3. Place of performance

NUTS code: UK United Kingdom

II.2.4. Description of the procurement

Viridian Housing is seeking tender submissions from suitable providers for a real time Repairs Management and Scheduling Solution. The required solution must be capable of managing both reactive and planned maintenance via various channels but emphasising digital offerings (e.g. dedicated app, self service web portal). The system shall allow for both dynamic and user defined scheduling, utilising robust work-flow information to ensure a single view of the customer and the best possible outcome. The solution must also provide a multiple reporting suite and dashboard facility that operates in real time and can be user defined and/or automated as required. Finally, in order to achieve the outcomes above, sufficient flexibility to connect with Viridian's existing databases, systems and third party providers. The initial contract term is for 3 years with the option to extend for a further 2 years in yearly increments at an estimated contract value of 440 000 GBP.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 36

This contract is subject to renewal: no

II.2.9. Information about the limits on the number of candidates to be invited

Maximum number: 5 Objective criteria for choosing the limited number of candidates:

The envisaged maximum number of invited bidders will be 5. The procurement will be undertaken as a restricted process. Bidders will have to complete a standardised selection questionnaire. The highest 5 scoring bidders will be shortlisted and invited to tender. Full evaluation criteria for limiting candidates invited to tender is set out in the PQQ.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.2. Conditions related to the contract

III.2.3. Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Restricted procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 10/02/2017 Local time: 10:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

Date: 17/02/2017

IV.2.4. Languages in which tenders or requests to participate may be submitted

English

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information**VI.4. Procedures for review****VI.4.1. Review body**

Official name: High Court

Postal address: Royal Courts of Justice, The Strand

Town: London

Postal code: WC2A 2LL

Country: United Kingdom

Telephone: +44 2079476000

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:

In accordance with Regulation 86 (Notices of decisions to award a contract), Regulation 87 (Standstill Period) and Regulation 91 (Enforcement of duties through the Court) of the Public Contracts Regulations 2015.

VI.5. Date of dispatch of this notice

06/01/2017