

**United Kingdom-Peterborough: Health and social work services**

OJ S 6/2020 09/01/2020

Contract notice

Services

**Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: Peterborough City Council

Postal address: Sand Martin House, Fletton Quays

Town: Peterborough

NUTS code: UKH11 Peterborough

Postal code: PE28TY

Country: United Kingdom

Contact person: Ewa Klimek

E-mail: [ewa.klimek@peterborough.gov.uk](mailto:ewa.klimek@peterborough.gov.uk)

Telephone: +44 1733384646

**Internet address(es):**Main address: <https://www.peterborough.gov.uk/>Address of the buyer profile: <https://secure.sourcedogg.com/profile/57fad8bb-8f6a-4ab1-afeb-531e2ec7e009>**I.1. Name and addresses**

Official name: Cambridgeshire County Council

Postal address: Shire Hall, Castle Hill

Town: Cambridge

NUTS code: UKH12 Cambridgeshire CC

Postal code: CB3 0AP

Country: United Kingdom

Contact person: Ewa Klimek

E-mail: [ewa.klimek@peterborough.gov.uk](mailto:ewa.klimek@peterborough.gov.uk)

Telephone: +44 1733384646

**Internet address(es):**Main address: <https://www.cambridgeshire.gov.uk/>**I.2. Information about joint procurement**

The contract involves joint procurement

**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://secure.sourcedogg.com/profile/57fad8bb-8f6a-4ab1-afeb-531e2ec7e009/requests/31646>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted to the abovementioned address

**I.4. Type of the contracting authority**

Regional or local authority

## **I.5. Main activity**

General public services

## **Section II: Object**

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### **II.1. Scope of the procurement**

#### **II.1.1. Title**

Provision of Care Home Support, Support at Home, Support to Aid Hospital Discharge and Avoid Admissions and Prevention Service

Reference number: <https://secure.sourcedogg.com/profile/57fad8bb-8f6a-4ab1-afeb-531e2ec7e009/requests/31646>

#### **II.1.2. Main CPV code**

85000000 Health and social work services

#### **II.1.3. Type of contract**

Services

#### **II.1.4. Short description**

The authority is issuing this invitation to tender ('ITT') in connection with the procurement described in the advertisement placed in the Official Journal of the European Union with reference number [2019/S 135-332421](#).

The procurement is being run under the open procedure, which is a formal bidding procedure, under which the contract is advertised and all interested organisations/consortium can bid.

This ITT provides further details of the proposal and process for submitting bids.

This procurement is for the provision of early intervention and prevention services to enable people to be effectively and efficiently discharged from hospital and positively impact DTOCs as well as admissions avoidance initiatives and to respond to demand peaks in the health and care system, e.g. winter pressures.

#### **II.1.5. Estimated total value**

Value excluding VAT: 7 700 000,00 GBP

#### **II.1.6. Information about lots**

This contract is divided into lots: yes

Tenders may be submitted for all lots

### **II.2. Description**

#### **II.2.1. Title**

Lot 1: Care Home Support

Lot No: Lot 1

#### **II.2.2. Additional CPV code(s)**

85000000 Health and social work services, 98000000 Other community, social and personal services

#### **II.2.3. Place of performance**

NUTS code: UKH11 Peterborough

NUTS code: UKH12 Cambridgeshire CC

#### **II.2.4. Description of the procurement**

The service will aim to assist with the timely discharge of patients from acute hospitals to residential care homes.

The trusted assessor will seek to :

- reduce time from patient becoming medically fit for discharge to arriving at care homes; (Links to high impact change model for — managing transfers of care – HICHM 1),
- improve communication between hospital and care homes to aid timely discharge,
- assist care home managers with assessment process (Links to HICM 3 and 6 – multi disciplinary, multi agency discharge teams and trusted assessors),
- provide liaison where there is a potential change of needs,
- reduce the need for care home manager to visit hospital,
- if possible leverage working together on this project to encourage wider working together between independent sector providers.

#### **II.2.5. Award criteria**

Criteria below

Quality criterion - Name: As per ITT document in the following link <https://secure.sourcedogg.com/profile/57fad8bb-8f6a-4ab1-afeb-531e2ec7e009/requests/31646> / Weighting: 100 %

Cost criterion - Name: As per ITT document in the following link <https://secure.sourcedogg.com/profile/57fad8bb-8f6a-4ab1-afeb-531e2ec7e009/requests/31646> / Weighting: 100 %

#### **II.2.6. Estimated value**

Value excluding VAT: 1 050 000,00 GBP

#### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 60

This contract is subject to renewal: yes

Description of renewals:

Option to extend for a further period of up to 2 years.

#### **II.2.10. Information about variants**

Variants will be accepted: no

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

##### **II.2. Description**

##### **II.2.1. Title**

Lot 2: Support at Home

Lot No: Lot 2

##### **II.2.2. Additional CPV code(s)**

85000000 Health and social work services, 98000000 Other community, social and personal services

##### **II.2.3. Place of performance**

NUTS code: UKH11 Peterborough

NUTS code: UKH12 Cambridgeshire CC

#### **II.2.4. Description of the procurement**

The service will aim to assist with support at home for older adults who have been discharged from hospital, with a view to re-establishing their independence.

The support at home services will seek to:

- provide free support to people who have been unwell (aged 60+) to continue to live independently at home by providing support and contact (Monday to Friday), either by a personal visit or telephone call, to provide a sense of security and well-being,
- provide longer-term support depending on the service user's need, assessed by professionals,
- contribute to the prevention of unnecessary hospital re-admissions by enabling individuals to remain safe and independent at home,
- improve signposting to statutory and voluntary agencies,
- support frequent hospital attendees to access services more appropriate to need.

#### **II.2.5. Award criteria**

Criteria below

Quality criterion - Name: As per ITT document in the following link <https://secure.sourcedogg.com/profile/57fad8bb-8f6a-4ab1-afeb-531e2ec7e009/requests/31646> / Weighting: 100 %

Cost criterion - Name: As per ITT document in the following link <https://secure.sourcedogg.com/profile/57fad8bb-8f6a-4ab1-afeb-531e2ec7e009/requests/31646> / Weighting: 100 %

#### **II.2.6. Estimated value**

Value excluding VAT: 3 875 149,00 GBP

#### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 60

This contract is subject to renewal: yes

Description of renewals:

Option to extend for a further period of up to 2 years.

#### **II.2.10. Information about variants**

Variants will be accepted: no

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

##### **II.2. Description**

##### **II.2.1. Title**

Lot 3: Support to Aid Hospital Discharge or Avoid Admissions

Lot No: Lot 3

##### **II.2.2. Additional CPV code(s)**

85000000 Health and social work services, 98000000 Other community, social and personal services

##### **II.2.3. Place of performance**

NUTS code: UKH11 Peterborough

NUTS code: UKH12 Cambridgeshire CC

#### **II.2.4. Description of the procurement**

The services will aim to refer patients from A&E to community support, thus avoiding hospital admissions. In addition, the services will assist with support at home for older adults who have been recently discharged from hospital, with a view to re-establishing their independence.

The service aims to:

- reduce preventable admissions and readmissions through prevention and early intervention,
- assist discharge from acute hospitals,
- provide rapid return to community settings,
- support independence and an 'enabling philosophy',
- improve signposting to statutory and voluntary agencies,
- support frequent hospital attendees to access services more appropriate to need,
- contribute to the prevention of frequent attendances (High volume users).

#### **II.2.5. Award criteria**

Criteria below

Quality criterion - Name: As per ITT document in the following link <https://secure.sourcedogg.com/profile/57fad8bb-8f6a-4ab1-afeb-531e2ec7e009/requests/31646> / Weighting: 100 %

Cost criterion - Name: As per ITT document in the following link <https://secure.sourcedogg.com/profile/57fad8bb-8f6a-4ab1-afeb-531e2ec7e009/requests/31646> / Weighting: 100 %

#### **II.2.6. Estimated value**

Value excluding VAT: 700 000,00 GBP

#### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 60

This contract is subject to renewal: yes

Description of renewals:

Option to extend for a further period of up to 2 years.

#### **II.2.10. Information about variants**

Variants will be accepted: no

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

##### **II.2. Description**

##### **II.2.1. Title**

Lot 4: Sensory Services

Lot No: Lot 4

##### **II.2.2. Additional CPV code(s)**

85000000 Health and social work services, 98000000 Other community, social and personal services

##### **II.2.3. Place of performance**

NUTS code: UKH11 Peterborough  
NUTS code: UKH12 Cambridgeshire CC

#### **II.2.4. Description of the procurement**

The sensory services will provide support for adults (i.e. those aged 18 and over) with sensory impairment, including profound hearing loss, who are resident in the local authority areas of Cambridgeshire and Peterborough.

The objective of this service is:

- to maintain service user's independence and stay living at home or within their family and prevent as far as possible the escalation of care or support needs. To prevent the occurrence of acquired sensory impairment,
- to apply the principles of: shared decision making with adults requiring support and their family or carers; interagency working and effective collaborations with clear communications, referral processes and data sharing that informs practice and service delivery,
- to improve, innovate and evidence the impact and effectiveness of this support service throughout the life of this contract,
- to develop and maintain the service provision within the [THRIVE framework]. This will ensure a needs based adult preventative service that is part of a whole system approach working toward improving the well-being, health, resilience and confidence of adults requiring support.

#### **II.2.5. Award criteria**

Criteria below

Quality criterion - Name: As per ITT document in the following link <https://secure.sourcedogg.com/profile/57fad8bb-8f6a-4ab1-afeb-531e2ec7e009/requests/31646> / Weighting: 100 %

Cost criterion - Name: As per ITT document in the following link <https://secure.sourcedogg.com/profile/57fad8bb-8f6a-4ab1-afeb-531e2ec7e009/requests/31646> / Weighting: 100 %

#### **II.2.6. Estimated value**

Value excluding VAT: 2 026 080,00 GBP

#### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 60

This contract is subject to renewal: yes

Description of renewals:

Option to extend for a further period of up to 2 years.

#### **II.2.10. Information about variants**

Variants will be accepted: no

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

### **Section III: Legal, economic, financial and technical information**

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#### **III.1. Conditions for participation**

### **III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions:

Selection criteria as stated in the procurement documents.

### **III.1.2. Economic and financial standing**

Selection criteria as stated in the procurement documents

### **III.1.3. Technical and professional ability**

Selection criteria as stated in the procurement documents

## **III.2. Conditions related to the contract**

### **III.2.2. Contract performance conditions**

Please refer to Appendix 1: specification(s) and Appendix 2: contract T's and C's of the ITT as well as call-off terms and conditions Schedule 5 to framework agreement final.

## **Section IV: Procedure**

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### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Open procedure

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with several operators Envisaged maximum number of participants to the framework agreement: 100 In the case of framework agreements, provide justification for any duration exceeding 4 years:

An agreement between Cambridgeshire County Council, Peterborough Council and various service providers which is set up in accordance with the Light Touch Regime set out under regulations 74 – 76 of the Public Contracts Regulations 2015

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

### **IV.2. Administrative information**

#### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2019/S 135-332421](#)

#### **IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 03/06/2024 Local time: 05:00

#### **IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

#### **IV.2.4. Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7. Conditions for opening of tenders**

Date: 03/06/2024 Local time: 05:00

Information about authorised persons and opening procedure: The Council would give any economic operator, once a year throughout the entire period of validity of the pseudo framework, the possibility of requesting to participate in the system and that the pseudo

framework shall remain open throughout the period of validity of the framework to any economic operator which satisfies the selection criteria.

## **Section VI: Complementary information**

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### **VI.1. Information about recurrence**

This is a recurrent procurement: no

### **VI.2. Information about electronic workflows**

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3. Additional information**

This pseudo framework procurement will be divided into 2 stages:

Stage 1: (quality submission) based on general service specification;

Stage 2: (price submission) based on detailed service specification.

The authority is seeking to achieve multi-supplier pseudo framework for use by the authority and other authorities.

The submission process will be opened throughout the length of this agreement and reviewed by an evaluation panel during the assigned time period. This means that this pseudo framework will be opened once a year for new providers to apply and join.

### **VI.4. Procedures for review**

#### **VI.4.1. Review body**

Official name: Peterborough City Council

Postal address: Sand Martin House

Town: Peterborough

Postal code: PE28TY

Country: United Kingdom

E-mail: [ewa.klimek@peterborough.gov.uk](mailto:ewa.klimek@peterborough.gov.uk)

Telephone: +44 1733384646

Internet address: <https://www.peterborough.gov.uk/>

#### **VI.4.3. Review procedure**

Precise information on deadline(s) for review procedures:

As stated in the procurement documents.

### **VI.5. Date of dispatch of this notice**

06/01/2020