

Ireland-Dublin: Provision of a Managed Print Services Solution
OJ S 7/2020 10/01/2020
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Eurofound — European Foundation for the Improvement of Living and Working Conditions

Postal address: Wyattville Road, Loughlinstown

Town: Co. Dublin

NUTS code: IE061 Dublin

Postal code: D18 KP65

Country: Ireland

Contact person: Lidia Jankowska

E-mail: OSUTenders@eurofound.europa.eu

Telephone: +353 12043100

Fax: +353 12826456

Internet address(es):

Main address: <http://www.eurofound.europa.eu>

Address of the buyer profile: <http://www.eurofound.europa.eu/about-eurofound/procurement/opportunities/open>

I.4. Type of the contracting authority

European institution/agency or international organisation

I.5. Main activity

Other activity: Social Policy

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Provision of a Managed Print Services Solution

Reference number: 171904/5178

II.1.2. Main CPV code

30120000 Photocopying and offset printing equipment

II.1.3. Type of contract

Services

II.1.4. Short description

Eurofound was seeking to put in place a managed print services solution (MPS) following the expiry of the previous contract.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 139 832,00 EUR

II.2. Description

II.2.2. Additional CPV code(s)

79800000 Printing and related services, 30000000 Office and computing machinery, equipment and supplies except furniture and software packages

II.2.3. Place of performance

NUTS code: IE061 Dublin

Main site or place of performance: Eurofound premises.

II.2.4. Description of the procurement

The contractor will provide:

- a fully managed print services solution including management software for Eurofound's main office in Dublin and in corresponding office in Brussels,
- multifunctional (printing/copying/scanning) devices — MFDs (including installation and configuration,
- consumables for MFDs,
- maintenance and proactive support of devices for restocking of consumables,
- reporting system providing data on all MFDs usage.

II.2.5. Award criteria

Quality criterion - Name: Quality of the proposed plan regarding replacement of entire Eurofound print and photocopy fleet and its subsequent management / Weighting: 55

Quality criterion - Name: Quality of the proposed device management system and servicing support / Weighting: 20

Quality criterion - Name: Quality of the proposed support system including efficiency of the proposed ticketing system and communications channels between the contractor and Eurofound / Weighting: 15

Quality criterion - Name: Quality of the contractor's environmental policy in relation to devices concerned and consumables to be provided / Weighting: 10

Price - Weighting: 60

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2019/S 183-444696](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: 20-2204-01

Title:

Provision of a Managed Print Services Solution

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

10/12/2019

V.2.2. Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Digicom Office Technology Ltd t/a Digicom

National registration number: 271163

Postal address: Vision House, F2 Calmount Park, Ballymount

Town: Dublin

NUTS code: IE061 Dublin

Postal code: D12 VP68

Country: Ireland

E-mail: info@digicom.ie

Telephone: +353 1850344426

Internet address: <https://www.digicom.ie/>

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 250 000,00 EUR

Total value of the contract/lot: 139 832,00 EUR

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

Please note that English is the working language of Eurofound. We would appreciate if the tender proposal is in English.

VI.4. Procedures for review

VI.4.1. Review body

Official name: General Court of the European Union

Postal address: rue du Fort Niedergrünwald

Town: Luxembourg

Postal code: 2925

Country: Luxembourg

E-mail: cfi.registry@curia.europa.eu

Telephone: +352 4303-1

Fax: +352 4303-2100

Internet address: <http://curia.europa.eu>

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:

Within 2 months of notification of the outcome of the procedure (award decision), tenderers may launch an action for its annulment. Any request tenderers may make and any reply from Eurofound, or any complaint for maladministration, will have neither the purpose nor the effect of suspending the time-limit for launching an action for annulment nor open a new period for launching an action for annulment. The body responsible for hearing annulment procedures is indicated under Heading VI.4.1) of the contract award notice.

VI.5. Date of dispatch of this notice

03/01/2020