

United Kingdom-Devizes: Health services
OJ S 9/2015 14/01/2015
Contract notice
Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: NHS Wiltshire Clinical Commissioning Group

Postal address: Southgate House, Pans Lane

Town: Devizes

Postal code: SN10 5EQ

Country: United Kingdom

Internet address(es):

General address of the contracting authority: www.wiltshireccg.nhs.uk

Electronic access to information: www.nhssourcing.co.uk

Electronic submission of tenders and requests to participate: www.nhssourcing.co.uk

Additional information can be obtained from:

the abovementioned address

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:

the abovementioned address

Tenders or requests to participate must be submitted: the abovementioned address

I.2. Type of the contracting authority

Body governed by public law

I.3. Main activity

Health

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: yes

Official name: NHS South Gloucestershire CCG

Official name: Wiltshire Council

Official name: NHS BaNES CCG

Official name: BaNES Council

Section II: Object of the contract

II.1. Description

II.1.1. Title attributed to the contract by the contracting authority

Wiltshire Adult Community Health Services.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 25: Health and social services

Main site or place of performance: Wiltshire.

NUTS code UK United Kingdom, UKK15 Wiltshire CC

II.1.3. Information about a framework agreement or a dynamic purchasing system

The notice involves a public contract

II.1.4. Information about framework agreement

II.1.5. Short description of the contract or purchase(s)

NHS Wiltshire CCG (with associates: Wiltshire Council, BaNES CCG, BaNES Council, and South Gloucestershire CCG) wish to commission 1 contract for the provision of a range of community based and patient centred services. With GP leadership at the heart of the organisation, the CCG has developed a strong and acclaimed 5 year strategy. The 1 component of this strategy is the provision of enhanced community services which provide the right care, at the right time and at the right place for patients. Predominantly, the CCG is looking to shift care from acute to community settings which is therefore why this contract is of paramount importance.

Services included in this contract are:

- Core Community Teams (inc Care Co-ordinators),
- Community Beds (inc Step up),
- Community Geriatrician/Frail Elderly Service,
- Stroke Therapies Neurology Stroke,
- Speech and Language Therapy (SALT),
- Minor Injuries Units,
- Continence,
- Community Teams for People with Learning Difficulties,
- Hearing Therapies,
- Tissue Viability Lymphedema,
- Diabetes,
- Dietetics,
- Podiatry,
- Community Outpatient MSK Physio and Extended Scope Physiotherapy,
- Orthotics,
- Wheelchairs,
- Cardiac (PACE) and Respiratory Services (COPD),
- Outpatient Department services,
- Fracture Clinic.

Predominantly services will be for Adults aged 18 and above but in some cases individual services specifications require the provision of services for children.

A key requirement of a successful tenderer will be its ability to operate as an integrator which for the purposes of this contract is described as:

'an entity that performs a convening role and works intentionally and systemically to achieve improvements in health and well-being. The integrator is appointed by the commissioner to take contractual responsibility and manage the supply of service provision to deliver the overall contractual requirements. The role of the integrator is not only to manage its supply chain but also to work effectively with other parts of the system to support the commissioner in achieving quality and value for money'.

The CCG has established strong working relationships with partners across the local health and social care economy and expects the community service provider to further develop these relationships, to support the delivery of a sustainable financial position for the area and to ensure that the quality of services for patients is safeguarded and innovative.

Alongside the values of the CCG published in its Constitution, the CCG has developed 12 principles (which are set out in the Memorandum of Information document) to assist the

commissioning of community services. These must be adopted throughout the procurement and the life of the contract. The GP membership has indicated it requires the following:

1. Services should be responsive and working in tandem with Primary Care.
2. Services should deliver high quality patient care, not waste patient time and be integrated across organisations.
3. Barriers to clinicians working effectively should be removed by management.

The provider will be expected to move to a model of service delivery which is outcome based, with a performance management framework referencing KPIs and benefits taken from across the integrated health and social care scene. In doing so the provider will have to have in place suitable arrangements with its supply chain of other providers (where necessary) and agreements to work collaboratively with other organisations.

The contract is expected to be a standard NHS (block) contract, with an initial term of five years (with the possibility to mutually agree a further two year extension) and an annual contract value in the region of 37 000 000 GBP.

Interested parties must submit a compliant Pre-Qualification Questionnaire (PQQ) if they wish to be further considered, which will evaluate the capacity, capability and experience of potential bidders. If shortlisted at the PQQ stage, potential bidders will be asked to take part in a competitive dialogue process, designed to identify the Most Economically Advantageous Tender and therefore determine the incoming provider.

Interested parties should also read the attached Memorandum of Information (MOI), which provides further background and details of requirements.

Please note that TUPE is expected to apply to this contract along with the expectation that the provider makes use of existing estate and other assets. This procurement could have an impact on other services operating from the existing estate and the successful tenderer will be expected to work collaboratively with affected third parties to ensure continuity of service to patients. Further detail will be provided within the ITPD stage.

Accessing the PQQ:

The procurement will be conducted via the www.nhssourcing.co.uk e-tendering website. If you are interested in tendering for this opportunity, please access the website and register your organisation.

Once organisations have registered on the above website they will be given access to the PQQ. Please note that if you are intending to take part in this process as a consortium you must register on the e-tendering website as that consortium and only complete 1 PQQ.

Should you require any assistance in accessing or registering on the e-tendering website please contact the Sourcing Help desk — Phone +44 8003684850 and/or e-mail help@bravosolution.co.uk

II.1.6. CPV code(s)

85100000 Health services, 85140000 Miscellaneous health services, 75122000 Administrative healthcare services, 85323000 Community health services

II.1.7. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.1.8. Lots

This contract is divided into lots: no

II.1.9. Information about variants

Variants will be accepted: no

II.2. Scope of the procurement

II.2.1. Total quantity or scope

Estimated value excluding VAT: 185 000 000 GBP

II.2.2. Information about options

II.2.3. Information about renewals

This contract is subject to renewal: yes

Number of possible renewals: 1

II.3. Duration of the contract or time limit for completion

Duration in months: 60 (from the award of the contract)

Section III: Legal, economic, financial and technical information

III.1. Conditions related to the contract

III.1.1. Deposits and guarantees required

If these are required these will be detailed in the Invitation to Participate in Dialogue (ITPD) documentation.

III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

These will be detailed in the ITPD documentation/contract.

III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

No special legal form is required, but in the event of the suppliers submitting an acceptable offer, it will be necessary to provide an undertaking that each company will be jointly and severally be responsible for due performance of the contract.

III.1.4. Contract performance conditions

III.2. Conditions for participation

III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions: Suppliers Instructions How to Express Interest in this Tender:

1. Register your company on the eSourcing portal (this is only required once):

— Browse to the eSourcing Portal: <https://www.nhssourcing.co.uk> and click the link to register;

— Accept the terms and conditions and click 'continue';

— Enter your correct business and user details;

— Note the username you chose and click 'Save' when complete;

— You will shortly receive an e-mail with your unique password (please keep this secure).

2. Express an Interest in the tender:

— Login to the portal with the username/password;

— Click the 'PQQs/ITTs Open To All Suppliers' link. (These are Pre-Qualification Questionnaires or Invitations to Tender open to any registered supplier);

— Click on the relevant PQQ/ITT to access the content;

— Click the 'Express Interest' button at the top of the page;

— This will move the PQQ/ITT into your 'My PQQs/My ITTs' page. (This is a secure area reserved for your projects only);

— You can now access any attachments by clicking 'Buyer Attachments' in the 'PQQ/ITT Details' box.

3. Responding to the tender:

— Click 'My Response' under 'PQQ/ITT Details', you can choose to 'Create Response' or to 'Decline to Respond' (please give a reason if declining);

— You can now use the 'Messages' function to communicate with the buyer and seek any clarification;

— Note the deadline for completion, then follow the onscreen instructions to complete the PQQ /ITT;

— There may be a mixture of online and offline actions for you to perform (there is detailed online help available) You must then submit your reply using the 'Submit Response' button at the top of the page.

If you require any further assistance please consult the online help, or contact the eTendering help desk.

III.2.2. Economic and financial ability

III.2.3. Technical and professional ability

III.2.4. Information about reserved contracts

III.3. Conditions specific to services contracts

III.3.1. Information about a particular profession

III.3.2. Information about staff responsible for the performance of the contract

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

competitive dialogue

IV.1.2. Information about the limits on the number of candidates to be invited

Envisaged minimum number 3: and Maximum number 4

Objective criteria for choosing the limited number of candidates: We will invite the top 3 ranked applicants from the PQQ assessment to participate in Competitive Dialogue unless there is a 4th placed applicant within 5 % of the 3rd placed Applicant score, in which case that fourth place applicant only will be shortlisted.

IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

IV.2.2. Information about electronic auction

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

- IV.3.2. Previous publication concerning this procedure**
Prior information notice
- IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document**
- IV.3.4. Time limit for receipt of tenders or requests to participate**
9.2.2015 - 12:00
- IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates**
- IV.3.6. Languages in which tenders or requests to participate may be submitted**
English.
- IV.3.7. Minimum time frame during which the tenderer must maintain the tender**
Duration in days: 60 (from the date stated for receipt of tender)
- IV.3.8. Conditions for opening of tenders**

Section VI: Complementary information

VI.1. Information about recurrence

VI.2. Information about European Union funds

VI.3. Additional information

The Contracting Authority intends to use an eTendering system in this procurement exercise and reserves the right to use a reverse auction.

This contract is for a Part B service and is published on a voluntary basis. While the contracting authority has decided to advertise on a voluntary basis, it does not represent a commitment to follow one of the official OJEU procurement procedures. The Contracting Authority will only be bound by OJEU procurement procedures and rules in so far as they apply to Part B contracts.

VI.4. Procedures for review

VI.4.1. Review body

VI.4.2. Review procedure

VI.4.3. Service from which information about the review procedure may be obtained

VI.5. Date of dispatch of this notice

9.1.2015