

**Ireland-Dublin: Data network support services**  
**OJ S 6/2024 09/01/2024**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Tourism Ireland CLG

National registration number: N/A

Postal address: 4th Floor - Bishop's Square, Redmond's Hill

Town: Dublin

NUTS code: IE Éire / Ireland

Postal code: D02 TD99

Country: Ireland

Contact person: Procurement Team

E-mail: [hhughes@tourismireland.com](mailto:hhughes@tourismireland.com)

**Internet address(es):**

Main address: <http://www.ireland.com>

Address of the buyer profile: <https://irl.eu-supply.com/ctm/Company/CompanyInformation/Index/1197>

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

Other activity: Tourism - Destination Marketing

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

ICT Hosting & Related Services

Reference number: IT/HOST/22

**II.1.2. Main CPV code**

72315100 Data network support services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

Tourism Ireland conducted a competitive tender process to appoint a Service provider to provide ICT Hosting Services and related services. Key requirements of this service include: Secure Hosting of Websites and systems; Managed Services related to this Hosting; Professional Services related to this Hosting.

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#### **II.1.6. Information about lots**

This contract is divided into lots: no

#### **II.1.7. Total value of the procurement**

Value excluding VAT: 220 000,00 EUR

### **II.2. Description**

#### **II.2.2. Additional CPV code(s)**

72222300 Information technology services, 72253200 Systems support services

#### **II.2.3. Place of performance**

NUTS code: IE Éire / Ireland

Main site or place of performance: Across Tourism Ireland's global network of markets.

#### **II.2.4. Description of the procurement**

Tourism Ireland conducted a competitive tender process to appoint a Service provider to provide ICT Hosting Services and related services. Key requirements of this service include: Secure Hosting of Websites and systems; Managed Services related to this Hosting; Professional Services related to this Hosting.

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#### **II.2.5. Award criteria**

Quality criterion - Name: Proposed Hosting Design(s), Core Services & Migration Plan / Weighting: 25%

Quality criterion - Name: Proposed Related Services - Range of Managed Services covered and Optional / Value Add Offerings / Weighting: 15%

Quality criterion - Name: Support & Reporting / Weighting: 10%

Cost criterion - Name: Ultimate Cost / Weighting: 50%

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

#### **II.2.14. Additional information**

### **Section IV: Procedure**

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#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Open procedure

##### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

##### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

#### **IV.2. Administrative information**

##### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2022/S 238-682249](#)

#### **IV.2.8. Information about termination of dynamic purchasing system**

#### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

### **Section V: Award of contract**

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**Contract No:** 1

**Title:**

ICT Hosting & Related Services

A contract/lot is awarded: yes

#### **V.2. Award of contract**

##### **V.2.1. Date of conclusion of the contract**

30/04/2023

##### **V.2.2. Information about tenders**

Number of tenders received: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: no

##### **V.2.3. Name and address of the contractor**

Official name: BT Ireland

National registration number: IE4886560T

Postal address: 2 Grand Canal Plaza, Upper Grand Canal Street Dub

Town: Dublin

NUTS code: IE Éire / Ireland

Postal code: Dublin

Country: Ireland

Internet address: <http://www.btireland.ie>

The contractor is an SME: no

##### **V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 220 000,00 EUR

##### **V.2.5. Information about subcontracting**

### **Section VI: Complementary information**

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#### **VI.3. Additional information**

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#### **VI.4. Procedures for review**

##### **VI.4.1. Review body**

Official name: The High Court

Postal address: The Four Courts

Town: Dublin

Country: Ireland

##### **VI.5.**

**Date of dispatch of this notice**

04/01/2024