

**Spain-Madrid: Facilities management services for computer systems maintenance**

OJ S 7/2020 10/01/2020

Contract notice

Services

**Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: Subsecretaría de Sanidad, Servicios Sociales e Igualdad

National registration number: S2827001E

Postal address: Paseo del Prado, 18-20

Town: Madrid

NUTS code: ES300 Madrid

Postal code: 28014

Country: Spain

Contact person: Subsecretaría de Sanidad, Servicios Sociales e Igualdad

E-mail: [sgadmfin@mscbs.es](mailto:sgadmfin@mscbs.es)

Telephone: +34 915961860

Fax: +34 915961858

**Internet address(es):**Main address: <http://www.mscbs.es>Address of the buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=AjrVum7qX%2FkQK2TEfXGy%2BA%3D%3D>**I.3. Communication**The procurement documents are available for unrestricted and full direct access, free of charge, at: [https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle\\_licitacion&idEvl=MCZ%2B%2BUXuSaDnSoTX3z%2F7wA%3D%3D](https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=MCZ%2B%2BUXuSaDnSoTX3z%2F7wA%3D%3D)

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted to the abovementioned address

Electronic communication requires the use of tools and devices that are not generally

available. Unrestricted and full direct access to these tools and devices is possible, free of

charge, at: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=AjrVum7qX%2FkQK2TEfXGy%2BA%3D%3D>**I.4. Type of the contracting authority**

Ministry or any other national or federal authority, including their regional or local subdivisions

**I.5. Main activity**

General public services

**Section II: Object**

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**II.1. Scope of the procurement****II.1.1. Title**

Asistencia técnica especializada para la explotación de infraestructuras y servicios TI de la Subdirección General de Tecnologías de la Información  
Reference number: 201901PA0010

**II.1.2. Main CPV code**

72514300 Facilities management services for computer systems maintenance

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

Asistencia técnica especializada para la explotación de infraestructuras y servicios TI de la Subdirección General de Tecnologías de la Información.

**II.1.5. Estimated total value**

Value excluding VAT: 9 964 879,34 EUR

**II.1.6. Information about lots**

This contract is divided into lots: yes

Tenders may be submitted for maximum number of lots: 7

**II.2. Description**

**II.2.1. Title**

Explotación Unix/Java  
Lot No: 1

**II.2.2. Additional CPV code(s)**

72514300 Facilities management services for computer systems maintenance

**II.2.3. Place of performance**

NUTS code: ES300 Madrid

**II.2.4. Description of the procurement**

Explotación Unix/Java.

**II.2.5. Award criteria**

Criteria below

Quality criterion - Name: Calidad de la oferta / Weighting: 15

Quality criterion - Name: Plan de gestión del servicio / Weighting: 15

Cost criterion - Name: Económicos: horas fuera de horario sin coste / Weighting: 2.62

Cost criterion - Name: Económicos: jornadas adicionales sin coste / Weighting: 13.13

Cost criterion - Name: Medios humanos: conocimientos / Weighting: 5.25

Cost criterion - Name: Medios humanos: cualificación del equipo humano / Weighting: 12.25

Cost criterion - Name: Económicos: precio / Weighting: 36.75

**II.2.6. Estimated value**

Value excluding VAT: 1 436 429,75 EUR

**II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 24

This contract is subject to renewal: no

**II.2.10. Information about variants**

Variants will be accepted: no

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

#### **II.2. Description**

##### **II.2.1. Title**

Explotación Windows  
Lot No: 2

##### **II.2.2. Additional CPV code(s)**

72514300 Facilities management services for computer systems maintenance

##### **II.2.3. Place of performance**

NUTS code: ES300 Madrid

##### **II.2.4. Description of the procurement**

Explotación Windows.

##### **II.2.5. Award criteria**

Criteria below

Quality criterion - Name: Calidad de la oferta / Weighting: 15

Quality criterion - Name: Plan de gestión del servicio / Weighting: 15

Cost criterion - Name: Económicos: horas fuera de horario sin coste / Weighting: 2.62

Cost criterion - Name: Económicos: jornadas adicionales sin coste / Weighting: 13.13

Cost criterion - Name: Medios humanos: conocimientos / Weighting: 5.25

Cost criterion - Name: Medios humanos: cualificación del equipo humano / Weighting: 12.25

Cost criterion - Name: Económicos: precio / Weighting: 36.75

##### **II.2.6. Estimated value**

Value excluding VAT: 732 297,52 EUR

##### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 24

This contract is subject to renewal: no

### **II.2.10. Information about variants**

Variants will be accepted: no

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

#### **II.2. Description**

##### **II.2.1. Title**

Explotación comunicaciones voz  
Lot No: 3

**II.2.2. Additional CPV code(s)**

72514300 Facilities management services for computer systems maintenance

**II.2.3. Place of performance**

NUTS code: ES300 Madrid

**II.2.4. Description of the procurement**

Explotación comunicaciones voz.

**II.2.5. Award criteria**

Criteria below

Quality criterion - Name: Calidad de la oferta / Weighting: 15

Quality criterion - Name: Plan de gestión del servicio / Weighting: 15

Cost criterion - Name: Económicos: horas fuera de horario sin coste / Weighting: 2.62

Cost criterion - Name: Económicos: hornadas adicionales sin coste / Weighting: 13.13

Cost criterion - Name: Medios humanos: conocimientos / Weighting: 5.25

Cost criterion - Name: Medios humanos: cualificación del equipo humano / Weighting: 12.25

Cost criterion - Name: Económicos: precio / Weighting: 36.75

**II.2.6. Estimated value**

Value excluding VAT: 318 267,77 EUR

**II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 24

This contract is subject to renewal: no

**II.2.10. Information about variants**

Variants will be accepted: no

**II.2.11. Information about options**

Options: no

**II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

**II.2.14. Additional information**

**II.2. Description**

**II.2.1. Title**

Explotación seguridad información  
Lot No: 4

**II.2.2. Additional CPV code(s)**

72514300 Facilities management services for computer systems maintenance

**II.2.3. Place of performance**

NUTS code: ES300 Madrid

**II.2.4. Description of the procurement**

Explotación seguridad información.

### **II.2.5. Award criteria**

Criteria below

Quality criterion - Name: Calidad de la oferta / Weighting: 15

Quality criterion - Name: Plan de gestión del servicio / Weighting: 15

Cost criterion - Name: Económicos: horas fuera de horario sin coste / Weighting: 2.62

Cost criterion - Name: Económicos: jornadas adicionales sin coste / Weighting: 13.13

Cost criterion - Name: Medios humanos: conocimientos / Weighting: 5.25

Cost criterion - Name: Medios humanos: cualificación del equipo humano / Weighting: 12.25

Cost criterion - Name: Económicos: precio / Weighting: 36.75

### **II.2.6. Estimated value**

Value excluding VAT: 453 461,16 EUR

### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 24

This contract is subject to renewal: no

### **II.2.10. Information about variants**

Variants will be accepted: no

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

#### **II.2. Description**

##### **II.2.1. Title**

Explotación microinformática

Lot No: 5

##### **II.2.2. Additional CPV code(s)**

72514300 Facilities management services for computer systems maintenance

##### **II.2.3. Place of performance**

NUTS code: ES300 Madrid

##### **II.2.4. Description of the procurement**

Explotación microinformática.

##### **II.2.5. Award criteria**

Criteria below

Quality criterion - Name: Calidad de la oferta / Weighting: 15

Quality criterion - Name: Plan de gestión del servicio / Weighting: 15

Cost criterion - Name: Económicos: horas fuera de horario sin coste / Weighting: 2.62

Cost criterion - Name: Económicos: jornadas adicionales sin coste / Weighting: 13.13

Cost criterion - Name: Medios humanos: conocimientos / Weighting: 5.25

Cost criterion - Name: Medios humanos: cualificación del equipo humano / Weighting: 12.25

Cost criterion - Name: Económicos: precio / Weighting: 36.75

##### **II.2.6.**

**Estimated value**

Value excluding VAT: 875 940,50 EUR

**II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 24

This contract is subject to renewal: no

**II.2.10. Information about variants**

Variants will be accepted: no

**II.2.11. Information about options**

Options: no

**II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

**II.2.14. Additional information****II.2. Description****II.2.1. Title**

Explotación comunicaciones LAN/MAN/WAN

Lot No: 6

**II.2.2. Additional CPV code(s)**

72514300 Facilities management services for computer systems maintenance

**II.2.3. Place of performance**

NUTS code: ES300 Madrid

**II.2.4. Description of the procurement**

Explotación comunicaciones LAN/MAN/WAN.

**II.2.5. Award criteria**

Criteria below

Quality criterion - Name: Calidad de la oferta / Weighting: 15

Quality criterion - Name: Plan de gestión del servicio / Weighting: 15

Cost criterion - Name: Económicos: horas fuera de horario sin coste / Weighting: 2.62

Cost criterion - Name: Económicos: jornadas adicionales sin coste / Weighting: 13.13

Cost criterion - Name: Medios humanos: conocimientos / Weighting: 5.25

Cost criterion - Name: Medios humanos: cualificación del equipo humano / Weighting: 12.25

Cost criterion - Name: Económicos: precio / Weighting: 36.75

**II.2.6. Estimated value**

Value excluding VAT: 439 378,51 EUR

**II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 24

This contract is subject to renewal: no

**II.2.10. Information about variants**

Variants will be accepted: no

**II.2.11.**

## **Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

#### **II.2. Description**

##### **II.2.1. Title**

Explotación calidad desarrollo  
Lot No: 7

##### **II.2.2. Additional CPV code(s)**

72514300 Facilities management services for computer systems maintenance

##### **II.2.3. Place of performance**

NUTS code: ES300 Madrid

##### **II.2.4. Description of the procurement**

Explotación calidad desarrollo.

##### **II.2.5. Award criteria**

Criteria below

Quality criterion - Name: Calidad de la oferta / Weighting: 15

Quality criterion - Name: Plan de gestión del servicio / Weighting: 15

Cost criterion - Name: Económicos: horas fuera de horario sin coste / Weighting: 2.62

Cost criterion - Name: Económicos: jornadas adicionales sin coste / Weighting: 13.13

Cost criterion - Name: Medios humanos: conocimientos / Weighting: 5.25

Cost criterion - Name: Medios humanos: cualificación del equipo humano / Weighting: 12.25

Cost criterion - Name: Económicos: precio / Weighting: 36.75

##### **II.2.6. Estimated value**

Value excluding VAT: 726 664,46 EUR

##### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 24

This contract is subject to renewal: no

##### **II.2.10. Information about variants**

Variants will be accepted: no

##### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

## **Section III: Legal, economic, financial and technical information**

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### **III.1. Conditions for participation**

#### **III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions:

Capacidad de obrar.

#### **III.1.2. Economic and financial standing**

List and brief description of selection criteria:

Otros. Descripción: los licitadores deberán declarar que poseen la capacidad de contratar y la solvencia económica, financiera, técnica y profesional exigida en la hoja resumen del Pliego de Cláusulas Administrativas Particulares, mediante el DEUC (ver 9.1 del modelo de Pliego de Cláusulas Administrativas Particulares).

#### **III.1.3. Technical and professional ability**

List and brief description of selection criteria:

Otros. Descripción: los licitadores deberán declarar que poseen la capacidad de contratar y la solvencia económica, financiera, técnica y profesional exigida en la hoja resumen del Pliego de Cláusulas Administrativas Particulares, mediante el DEUC (ver 9.2 del modelo de Pliego de Cláusulas Administrativas Particulares).

## **Section IV: Procedure**

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### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Open procedure

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

### **IV.2. Administrative information**

#### **IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 04/02/2020 Local time: 14:00

#### **IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

#### **IV.2.4. Languages in which tenders or requests to participate may be submitted**

Spanish

#### **IV.2.7. Conditions for opening of tenders**

Date: 19/02/2020 Local time: 12:00

Place:

MSCBS

Datos de dirección:

– Calle: paseo del Prado, 18-20,

– Código postal: 28014,

– Población: Madrid,

– País: ESPAÑA.

Information about authorised persons and opening procedure: Descripción

## Section VI: Complementary information

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### VI.1. Information about recurrence

This is a recurrent procurement: no

### VI.3. Additional information

### VI.4. Procedures for review

#### VI.4.1. Review body

Official name: Tribunal Administrativo Central de Recursos Contractuales

Postal address: Avenida General Perón, 38

Town: Madrid

Postal code: 28020

Country: Spain

#### VI.4.4. Service from which information about the review procedure may be obtained

Official name: Tribunal Administrativo Central de Recursos Contractuales

Postal address: Avenida General Perón, 38

Town: Madrid

Postal code: 28020

Country: Spain

### VI.5. Date of dispatch of this notice

09/01/2020